

ZIONS BANCORPORATION /UT/  
Form 10-Q  
August 08, 2017

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2017

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to  
COMMISSION FILE NUMBER 001-12307

ZIONS BANCORPORATION

(Exact name of registrant as specified in its charter)

UTAH 87-0227400  
(State or other jurisdiction of (I.R.S. Employer  
incorporation or organization) Identification No.)

One South Main, 15<sup>th</sup> Floor 84133  
Salt Lake City, Utah

(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: (801) 844-7637

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer

Non-accelerated filer  Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Common Stock, without par value, outstanding at July 31, 2017 202,172,188 shares

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PART I. FINANCIAL INFORMATION

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

FORWARD-LOOKING INFORMATION

Statements in this Quarterly Report on Form 10-Q that are based on other than historical data are forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations or forecasts of future events and include, among others:

statements with respect to the beliefs, plans, objectives, goals, targets, commitments, designs, guidelines, expectations, anticipations, and future financial condition, results of operations and performance of Zions Bancorporation ("the Parent") and its subsidiaries (collectively "the Company," "Zions," "we," "our," "us"); and statements preceded by, followed by, or that include the words "may," "could," "should," "would," "believe," "anticipate," "estimate," "expect," "intend," "target," "commit," "design," "plan," "projects," or similar expressions.

These forward-looking statements are not guarantees of future performance, nor should they be relied upon as representing management's views as of any subsequent date. Forward-looking statements involve significant risks and uncertainties and actual results may differ materially from those presented, either expressed or implied, including, but not limited to, those presented in Management's Discussion and Analysis. Factors that might cause such differences include, but are not limited to:

the Company's ability to successfully execute its business plans, manage its risks, and achieve its objectives, including its restructuring and efficiency initiatives;

changes in local, national and international political and economic conditions, including without limitation the political and economic effects of the economic and fiscal imbalances in the United States and other countries, potential or actual downgrades in ratings of sovereign debt issued by the United States and other countries, and other major developments, including wars, military actions, and terrorist attacks;

changes in financial and commodity market prices and conditions, either internationally, nationally or locally in areas in which the Company conducts its operations, including without limitation rates of business formation and growth, commercial and residential real estate development, real estate prices, and oil and gas-related commodity prices;

changes in markets for equity, fixed income, commercial paper and other securities, including availability, market liquidity levels, and pricing, including the actual amount and duration of declines in the price of oil and gas;

any impairment of our goodwill or other intangibles, or any adjustment of valuation allowances on our deferred tax assets due to adverse changes in the economic environment, declining operations of the reporting unit, or a change to the corporate statutory tax rate or other similar changes if and as implemented by local and national governments, or other factors;

changes in interest rates, the quality and composition of the loan and securities portfolios, demand for loan products, deposit flows and competition;

acquisitions and integration of acquired businesses;

increases in the levels of losses, customer bankruptcies, bank failures, claims, and assessments;

changes in fiscal, monetary, regulatory, trade and tax policies and laws, and regulatory assessments and fees, including policies of the U.S. Department of Treasury, the OCC, the Board of Governors of the Federal Reserve Board System, the FDIC, the SEC, and the CFPB;

the impact of executive compensation rules under the Dodd-Frank Act and banking regulations which may impact the ability of the Company and other American financial institutions to retain and recruit executives and other personnel necessary for their businesses and competitiveness;

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the impact of the Dodd-Frank Act and Basel III, and rules and regulations thereunder, on our required regulatory capital and liquidity levels, governmental assessments on us (including, but not limited to, the Federal Reserve reviews of our annual capital plan), the scope of business activities in which we may engage, the manner in which we engage in such activities, the fees we may charge for certain products and services, and other matters affected by the Dodd-Frank Act and these international standards;

- continuing consolidation in the financial services industry;
- new legal claims against the Company, including litigation, arbitration and proceedings brought by governmental or self-regulatory agencies, or changes in existing legal matters;
- success in gaining regulatory approvals, when required;
- changes in consumer spending and savings habits;
- increased competitive challenges and expanding product and pricing pressures among financial institutions;
- inflation and deflation;
- technological changes and the Company's implementation of new technologies;
- the Company's ability to develop and maintain secure and reliable information technology systems;
- legislation or regulatory changes which adversely affect the Company's operations or business;
- the Company's ability to comply with applicable laws and regulations;
- changes in accounting policies or procedures as may be required by the FASB or regulatory agencies; and
- costs of deposit insurance and changes with respect to FDIC insurance coverage levels.

Except to the extent required by law, the Company specifically disclaims any obligation to update any factors or to publicly announce the result of revisions to any of the forward-looking statements included herein to reflect future events or developments.

## GLOSSARY OF ACRONYMS

|                |  |        |  |
|----------------|--|--------|--|
| ACL            | Allowance for Credit Losses                                      | ERM    | Enterprise Risk Management                                 |
| AFS            | Available-for-Sale   | ERMC   | Enterprise Risk Management Committee                       |
| ALCO           | Asset/Liability Committee  | EVE    | Economic Value of Equity at Risk                           |
| ALLL           | Allowance for Loan and Lease Losses                              | FAMC   | Federal Agricultural Mortgage Corporation, or "Farmer Mac" |
| Amegy          | Amegy Bank, a division of ZB, N.A.                               | FASB   | Financial Accounting Standards Board                       |
| AOCI           | Accumulated Other Comprehensive Income                           | FDIC   | Federal Deposit Insurance Corporation                      |
| ASC            | Accounting Standards Codification                                | FDICIA | Federal Deposit Insurance Corporation Improvement Act      |
| ASU            | Accounting Standards Update                                      | FHLB   | Federal Home Loan Bank                                     |
| BHC            | Bank Holding Company   | FHLMC  | Federal Home Loan Mortgage Corporation, or "Freddie Mac"   |
| bps            | basis points   | FRB    | Federal Reserve Board                                      |
| CB&T           | California Bank & Trust, a division of ZB, N.A.                  | FTP    | Funds Transfer Pricing                                     |
| CCAR           | Comprehensive Capital Analysis and Review                        | GAAP   | Generally Accepted Accounting Principles                   |
| CET1           | Common Equity Tier 1 (Basel III)                                 | GNMA   | Government National Mortgage Association, or "Ginnie Mae"  |
| CFPB           | Consumer Financial Protection Bureau                             | HCR    | Horizontal Capital Review                                  |
| CLTV           | Combined Loan-to-Value Ratio                                     | HCR    | Horizontal Capital Review                                  |
| COSO           | Committee of Sponsoring Organizations of the Treadway Commission | HECL   | Home Equity Credit Line                                    |
| CRE            | Commercial Real Estate   | HQLA   | High-Quality Liquid Assets                                 |
| DFAST          | Dodd-Frank Act Stress Test                                       | HTM    | Held-to-Maturity   |
| Dodd-Frank Act | Dodd-Frank Wall Street Reform and Consumer Protection Act        | IFRS   | International Financial Reporting Standards                |

DTA  
EITF

Deferred Tax Asset  
Emerging Issues Task Force

LCR Liquidity Coverage Ratio  
LIBOR London Interbank Offered Rate

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|        |  |            |   |
|--------|--|------------|---|
| NBAZ   | National Bank of Arizona, a division of ZB, N.A. | RULC       | Reserve for Unfunded Lending Commitments                |
| NIM    | Net Interest Margin                              | S&P        | Standard and Poor's                                     |
| NM     | Not Meaningful                                   | SBA        | Small Business Administration                           |
| NSB    | Nevada State Bank, a division of ZB, N.A.        | SBIC       | Small Business Investment Company                       |
| NSFR   | Net Stable Funding Ratio                         | SEC        | Securities and Exchange Commission                      |
| OCC    | Office of the Comptroller of the Currency        | SNC        | Shared National Credit                                  |
| OCI    | Other Comprehensive Income                       | TCBO       | The Commerce Bank of Oregon, a division of ZB, N.A.     |
| OREO   | Other Real Estate Owned                          | TCBW       | The Commerce Bank of Washington, a division of ZB, N.A. |
| OTTI   | Other-Than-Temporary Impairment                  | TDR        | Troubled Debt Restructuring                             |
| Parent | Zions Bancorporation                             | Vectra     | Vectra Bank Colorado, a division of ZB, N.A.            |
| PCI    | Purchased Credit-Impaired                        | ZB, N.A.   | ZB, National Association                                |
| PEI    | Private Equity Investment                        | Zions Bank | Zions Bank, a division of ZB, N.A.                      |
| PPNR   | Pre-provision Net Revenue                        | ZMSC       | Zions Management Services Company                       |
| ROC    | Risk Oversight Committee                         |            |   |

## CRITICAL ACCOUNTING POLICIES AND SIGNIFICANT ESTIMATES

The Company has made no significant changes in its critical accounting policies and significant estimates from those disclosed in its 2016 Annual Report on Form 10-K.

## GAAP to NON-GAAP RECONCILIATIONS

This Form 10-Q presents non-GAAP financial measures, in addition to GAAP financial measures, to provide investors with additional information. The adjustments to reconcile from the applicable GAAP financial measures to the non-GAAP financial measures are presented in the following schedules. The Company considers these adjustments to be relevant to ongoing operating results and provide a meaningful base for period-to-period and company-to-company comparisons. These non-GAAP financial measures are used by management to assess the performance and financial position of the Company and for presentations of Company performance to investors. The Company further believes that presenting these non-GAAP financial measures will permit investors to assess the performance of the Company on the same basis as that applied by management.

Non-GAAP financial measures have inherent limitations, and are not required to be uniformly applied by individual entities. Although non-GAAP financial measures are frequently used by stakeholders to evaluate a company, they have limitations as an analytical tool and should not be considered in isolation or as a substitute for analysis of results reported under GAAP.

The following are the non-GAAP financial measures presented in this Form 10-Q and a discussion of why management uses these non-GAAP measures:

**Tangible Return on Average Tangible Common Equity** – this schedule also includes “net earnings applicable to common shareholders, excluding the effects of the adjustments, net of tax” and “average tangible common equity.” Tangible return on average tangible common equity is a non-GAAP financial measure that management believes provides useful information about the Company’s use of equity. Management believes the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income.

**Tangible Equity Ratio, Tangible Common Equity Ratio, and Tangible Book Value per Common Share** – this schedule also includes “tangible equity,” “tangible common equity,” and “tangible assets.” Tangible equity ratio, tangible common equity ratio, and tangible book value per common share are non-GAAP financial measures that management believes provides additional useful information about the levels of tangible assets and tangible equity between each other and in relation to outstanding shares of common stock. Management believes the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income.



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Efficiency Ratio – this schedule also includes “adjusted noninterest expense,” “taxable-equivalent net interest income,” “adjusted taxable-equivalent revenue,” and “adjusted pre-provision net revenue (“PPNR”).” The methodology of determining the efficiency ratio may differ among companies. Management makes adjustments to exclude certain items as identified in the subsequent schedule which it believes allows for more consistent comparability among periods. Management believes the efficiency ratio provides useful information regarding the cost of generating revenue. Adjusted noninterest expense provides a measure as to how well the Company is managing its expenses, and adjusted PPNR enables management and others to assess the Company’s ability to generate capital to cover credit losses through a credit cycle. Taxable-equivalent net interest income allows management to assess the comparability of revenue arising from both taxable and tax-exempt sources. The efficiency ratio and adjusted noninterest expense are the key metrics to which the Company announced it would hold itself accountable in its June 1, 2015 efficiency initiative, and to which executive compensation is tied.

## TANGIBLE RETURN ON AVERAGE TANGIBLE COMMON EQUITY (NON-GAAP)

| (Dollar amounts in millions)   | Three Months Ended |                   |                      |                  |       |
|--|--------------------|-------------------|----------------------|------------------|-------|
|  | June 30,<br>2017   | March 31,<br>2017 | December 31,<br>2016 | June 30,<br>2016 |       |
| Net earnings applicable to common shareholders (GAAP)  | \$ 154             | \$ 129            | \$ 125               | \$ 91            |       |
| Adjustment, net of tax:  |                    |                   |                      |                  |       |
| Amortization of core deposit and other intangibles   | 1                  | 1                 | 1                    | 1                |       |
| Net earnings applicable to common shareholders, excluding the effects of the adjustment, net of tax (non-GAAP) | (a) \$ 155         | \$ 130            | \$ 126               | \$ 92            |       |
| Average common equity (GAAP)   | \$ 7,143           | \$ 6,996          | \$ 6,998             | \$ 6,883         |       |
| Average goodwill   | (1,014 )           | (1,014 )          | (1,014 )             | (1,014 )         |       |
| Average core deposit and other intangibles   | (6 )               | (8 )              | (10 )                | (14 )            |       |
| Average tangible common equity (non-GAAP)  | (b) \$ 6,123       | \$ 5,974          | \$ 5,974             | \$ 5,855         |       |
| Number of days in quarter  | (c) 91             | 90                | 92                   | 91               |       |
| Number of days in year   | (d) 365            | 365               | 366                  | 366              |       |
| Tangible return on average tangible common equity (non-GAAP)   | (a/b/c)*d          | 10.2 %            | 8.8 %                | 8.4 %            | 6.3 % |

## TANGIBLE EQUITY (NON-GAAP) AND TANGIBLE COMMON EQUITY (NON-GAAP)

| (Dollar amounts in millions, except per share amounts) | June 30,<br>2017 | March 31,<br>2017 | December 31,<br>2016 | June 30,<br>2016 |   |
|--|------------------|-------------------|----------------------|------------------|---|
| Total shareholders’ equity (GAAP)                      | \$ 7,749         | \$ 7,730          | \$ 7,634             | \$ 7,626         |   |
| Goodwill   | (1,014 )         | (1,014 )          | (1,014 )             | (1,014 )         |   |
| Core deposit and other intangibles                     | (5 )             | (7 )              | (8 )                 | (12 )            |   |
| Tangible equity (non-GAAP)                             | (a) 6,730        | 6,709             | 6,612                | 6,600            |   |
| Preferred stock  | (566 )           | (710 )            | (710 )               | (710 )           |   |
| Tangible common equity (non-GAAP)                      | (b) \$ 6,164     | \$ 5,999          | \$ 5,902             | \$ 5,890         |   |
| Total assets (GAAP)                                    | \$ 65,446        | \$ 65,463         | \$ 63,239            | \$ 59,643        |   |
| Goodwill   | (1,014 )         | (1,014 )          | (1,014 )             | (1,014 )         |   |
| Core deposit and other intangibles                     | (5 )             | (7 )              | (8 )                 | (12 )            |   |
| Tangible assets (non-GAAP)                             | (c) \$ 64,427    | \$ 64,442         | \$ 62,217            | \$ 58,617        |   |
| Common shares outstanding (thousands)                  | (d) 202,131      | 202,595           | 203,085              | 205,104          |   |
| Tangible equity ratio (non-GAAP)                       | (a/c) 10.45      | % 10.41           | % 10.63              | % 11.26          | % |
| Tangible common equity ratio (non-GAAP)                | (b/c) 9.57       | % 9.31            | % 9.49               | % 10.05          | % |
| Tangible book value per common share (non-GAAP)        | (b/d) \$ 30.50   | \$ 29.61          | \$ 29.06             | \$ 28.72         |   |





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## EFFICIENCY RATIO (NON-GAAP) AND ADJUSTED PRE-PROVISION NET REVENUE (NON-GAAP)

| (Dollar amounts in millions)                                   |           | Three Months Ended |                |               | Six Months Ended |               | Year Ended        |
|--|-----------|--------------------|----------------|---------------|------------------|---------------|-------------------|
|  |           | June 30, 2017      | March 31, 2017 | June 30, 2016 | June 30, 2017    | June 30, 2016 | December 31, 2016 |
| Noninterest expense (GAAP)                                     | (a)       | \$405              | \$ 414         | \$ 382        | \$819            | \$777         | \$ 1,585          |
| Adjustments:   |           |                    |                |               |                  |               |                   |
| Severance costs  |           | —                  | 5              | —             | 5                | 4             | 5                 |
| Other real estate expense, net                                 |           | —                  | —              | (1 )          | —                | (2 )          | (2 )              |
| Provision for unfunded lending commitments                     |           | 3                  | (5 )           | (4 )          | (2 )             | (10 )         | (10 )             |
| Debt extinguishment cost                                       |           | —                  | —              | —             | —                | —             | —                 |
| Amortization of core deposit and other intangibles             |           | 2                  | 2              | 2             | 3                | 4             | 8                 |
| Restructuring costs  |           | 1                  | 1              | —             | 2                | 1             | 5                 |
| Total adjustments  | (b)       | 6                  | 3              | (3 )          | 8                | (3 )          | 6                 |
| Adjusted noninterest expense (non-GAAP)                        | (a-b)=(c) | \$399              | \$ 411         | \$ 385        | \$811            | \$780         | \$ 1,579          |
| Net interest income (GAAP)                                     | (d)       | \$528              | \$ 489         | \$465         | \$1,017          | \$918         | \$ 1,867          |
| Fully taxable-equivalent adjustments                           |           | 9                  | 8              | 6             | 17               | 11            | 26                |
| Taxable-equivalent net interest income (non-GAAP) <sup>1</sup> | (d+e)=f   | 537                | 497            | 471           | 1,034            | 929           | 1,893             |
| Noninterest income (GAAP)                                      | g         | 132                | 132            | 126           | 264              | 242           | 515               |
| Combined income (non-GAAP)                                     | (f+g)=(h) | 669                | 629            | 597           | 1,298            | 1,171         | 2,408             |
| Adjustments:   |           |                    |                |               |                  |               |                   |
| Fair value and nonhedge derivative loss                        |           | —                  | —              | (2 )          | (1 )             | (4 )          | 2                 |
| Securities gains, net  |           | 2                  | 5              | 3             | 7                | 2             | 7                 |
| Total adjustments  | (i)       | 2                  | 5              | 1             | 6                | (2 )          | 9                 |
| Adjusted taxable-equivalent revenue (non-GAAP)                 | (h-i)=(j) | \$667              | \$ 624         | \$596         | \$1,292          | \$1,173       | \$ 2,399          |
| Pre-provision net revenue                                      | (h)-(a)   | \$264              | \$ 215         | \$215         | \$479            | \$394         | \$ 823            |
| Adjusted PPNR (non-GAAP)                                       | (j-c)     | 268                | 213            | 211           | 481              | 393           | 820               |
| Efficiency ratio (non-GAAP)                                    | (c/j)     | 59.8 %             | 65.9 %         | 64.6 %        | 62.8 %           | 66.5 %        | 65.8 %            |

## RESULTS OF OPERATIONS

## Executive Summary

Net earnings applicable to common shareholders for the second quarter of 2017 were \$154 million, or \$0.73 per diluted common share, compared with net earnings applicable to common shareholders of \$129 million, or \$0.61 per diluted common share for the first quarter of 2017, and \$91 million, or \$0.44 per diluted common share for the second quarter of 2016. Interest income of \$558 million in the second quarter of 2017 improved \$71 million over the same prior year period, mainly due to growth in our loans and securities portfolios, recent short-term rate increases that positively impacted loan yields, and interest income recoveries on four loans. Net interest margin (“NIM”) was 3.52% in the most recent quarter, compared with 3.39% in the second quarter of 2016.

## Performance Against Previously Announced Initiatives

In June 2015, we announced several initiatives to improve operational and financial performance along with some key financial targets. Our initiatives are designed to improve customer experience, to simplify the corporate structure and operations, and to make the Company a more efficient organization. Following is a brief discussion regarding current performance against these key financial targets.

• Achieve an efficiency ratio in the low 60s for fiscal year 2017. In 2016, our efficiency ratio was 65.8%, which met our goal to keep the efficiency ratio under 66% for the year. Our efficiency ratio for the second quarter of



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2017 was 59.8%, a 478 bps improvement over the same prior year period efficiency ratio of 64.6%. Our year-to-date efficiency ratio of 62.8% is also a large improvement over the same prior year period, which was 66.5%. Small expected increases in adjusted noninterest expense were more than offset by large improvements in interest income from securities and loans, due to growth of the portfolios, short-term rate increases that impacted variable-rate lending returns, and interest income recoveries on four loans. See “GAAP to Non-GAAP Reconciliations” on page 5 for more information regarding the calculation of the efficiency ratio and why management uses this non-GAAP measure. Maintain adjusted noninterest expense at less than \$1.58 billion in 2016, with a modest increase in 2017. We met our target for fiscal year 2016, keeping adjusted noninterest expense to \$1.579 billion. Through June 30, 2017, adjusted noninterest expense was \$811 million, which includes expenses that are seasonally higher in the first half of the year and, when annualized, is consistent with our goal to limit adjusted noninterest expense growth to 2-3% in 2017. As announced in 2015, we have been investing in technology to modernize our loan and deposit systems. In May, 2017, we successfully implemented the first release of the TCS B NCS core servicing system, which replaced our consumer lending system. The next release is focused on the replacement of our commercial and construction lending systems. B NCS is a real time, parameter-driven servicing system that will provide long-term benefits to the Company by improving accessibility and functionality to our bankers to better service customers directly.

## Areas Experiencing Strength in the Second Quarter and First Six Months of 2017

Net interest income, which is more than three-quarters of our revenue, was \$528 million in the second quarter of 2017 and \$465 million in the second quarter of 2016. This 13.5% increase over the same prior year period is due to our efforts to change the mix of interest-earning assets from lower-yielding money market investments into higher-yielding investment securities and loans. Net interest margin was 3.52% in the second quarter of 2017, compared with 3.39% in the second quarter of 2016. Year-to-date net interest income was \$1.0 billion in 2017 and \$918 million for the same prior year period. The 10.8% increase between the two periods was mainly impacted by changes in asset mix as previously described, although recent loan growth has also contributed.

Adjusted PPNR of \$268 million for the second quarter of 2017 was up \$57 million, or 27.0%, from the second quarter of 2016, primarily as a result of increases in net interest income. Although adjusted noninterest expense also increased over the same period, from \$385 million in the second quarter of 2016 to \$399 million in the most recent quarter, increases in income more than offset the increase in expense. The higher adjusted PPNR in the second quarter of 2017 compared with the same prior year period drove an improvement in the Company’s efficiency ratio from 64.6% in the second quarter of 2016 to 59.8% in the current quarter. Year-to-date adjusted PPNR was \$481 million in 2017 and \$393 million in 2016, representing a 22.4% increase. Increases were driven by similar factors to those previously discussed. See “GAAP to Non-GAAP Reconciliations” on page 5 for more information regarding the calculation of adjusted PPNR.

Asset quality for the total loan portfolio improved between the second quarters of 2016 and 2017. Criticized, classified, and nonaccrual loans all improved as a percentage of outstanding balances by 80 bps, 78 bps, and 17 bps, respectively. In recent quarters, asset quality in our oil and gas-related portfolio has been materially weaker than it has been in non-oil and gas-related loans. The Company has reduced its oil and gas-related exposure and oil prices have somewhat stabilized since their low point in early 2016. As a result, criticized, classified, and nonaccrual balances in the oil and gas-related portfolio have decreased since the second quarter of 2016 by 29.8%, 30.7%, and 12.9%, respectively. These improvements have been the drivers of a lower provision for credit losses, which was \$10 million in the current quarter and \$31 million in the same prior year period.

In recent quarters, the percentage of loan growth, when annualized, has been in the low single digits, with continued attrition of the oil and gas-related and NRE portfolios, and conservative CRE term concentration limits offsetting growth in our general commercial and industrial and residential mortgage portfolios. In the second quarter of 2017, loans grew almost \$1 billion from the first quarter of 2017, at an annualized rate of 8.8%. As expected, the strongest growth came from commercial and industrial and residential mortgage loans.



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We continue to increase the return on and of capital. Tangible return on average tangible common equity was 10.2%, up 133 bps from the prior quarter and up 383 bps from the same prior year period. The Company repurchased 5.0 million shares of common stock under its 2016 capital plan (which spanned the timeframe of July 2016 to June 2017). Dividends per common share were \$0.08 in the second quarter of 2017, compared with \$0.06 for the same prior year period. In June 2017, we announced the Federal Reserve did not object to the Company's 2017 capital plan. The plan included stepped quarterly common dividend increases, rising to \$0.24 per share by the second quarter of 2018, and up to \$465 million in common stock repurchases. See "Capital Management" on page 39 for more information regarding the 2017 capital plan.

## Areas Experiencing Challenges in the Second Quarter of 2017

Noninterest expense increased to \$405 million from \$382 million for the same prior year period, representing a 6.0% increase. Higher FDIC premiums and increased depreciation expense will continue to cause expense to be higher in 2017 when compared with 2016. Adjusted noninterest expense, which excludes severance and some other items as explained in the "GAAP to Non-GAAP Reconciliations" section on page 5, increased 3.6% over the same period. Management is committed to restricting growth in adjusted noninterest expense in 2017 to 2-3% when compared with 2016.

## Net Interest Income, Margin and Interest Rate Spreads

Net interest income is the difference between interest earned on interest-earning assets and interest paid on interest-bearing liabilities. Taxable-equivalent net interest income is the largest portion of our revenue. For the second quarter of 2017, taxable-equivalent net interest income was \$537 million, compared with \$497 million for the first quarter of 2017 and \$471 million for the second quarter of 2016. The \$66 million increase in taxable-equivalent net interest income in the second quarter of 2017 compared with the second quarter of 2016 was driven by a larger securities portfolio, growth in the lending portfolio, interest income recoveries on four loans, and increases in short-term rates, which improved loan yields. As a result, we expect net interest income to increase moderately over the next twelve months.

## Net interest margin in 2017 vs. 2016

The NIM was 3.52% and 3.39% for the second quarters of 2017 and 2016, respectively, and 3.38% for the first quarter of 2017. The increased NIM for the second quarter, compared with the same prior year period, resulted from the combination of several factors. During 2016, we continued to make changes in asset mix, by moving funds from lower-yielding money market investments to purchase investment securities and grow loans. The NIM was also positively impacted by increases in short-term interest rates and larger interest income recoveries from four loans. These factors have been somewhat offset because recently we have also used wholesale borrowings to fund these opportunities. Average interest-earning assets increased \$5.3 billion from the second quarter of 2016, with average rates improving 17 bps. Average interest-bearing liabilities increased \$3.8 billion over the same period and average rates increased 6 bps.

The average loan portfolio increased \$1.1 billion between the second quarter of 2017 and the second quarter of 2016. The average loan yield increased 22 bps over the same period. Approximately 15 bps of the increase in total loan yield in the second quarter of 2017 can be attributed to the interest income recoveries from four loans. Additionally, we have experienced some improvement in interest income as a result of short-term rate increases. A portion of our variable-rate loans were not affected by changes in those indices due to interest rate floors, longer reset frequency, or indices tied to longer-term rates.

Taxable-equivalent interest income on available-for-sale ("AFS") securities for the second quarter of 2017 increased by \$38 million compared with the same prior year period, due to a \$6.5 billion increase in average balances as well as an 18 bps increase in yield. In the near term, we anticipate that the level of investment securities as a percent of assets will remain relatively stable.

Average noninterest-bearing demand deposits provided us with low cost funding and comprised 45.5% of average total deposits, which totaled \$52 billion, for the second quarter of 2017, compared with 43.7% of average total



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deposits, which totaled \$50 billion, for the second quarter of 2016. Average interest-bearing deposits increased by 1.4% in the second quarter of 2017, compared with the same prior year period, and the average rate paid increased 3 bps. Although we consider a wide variety of sources when determining our funding needs, we benefit from access to deposits from a significant number of small to mid-sized business customers, particularly noninterest-bearing deposits, that provide us with a low cost of funds and have a positive impact on our NIM. A significant decrease in the amount of noninterest-bearing deposits would likely have a negative impact on our NIM.

The average balance of long-term debt was \$407 million lower for the second quarter of 2017 compared with the same prior year period, as a result of early calls and maturities. The average interest rate paid on long-term debt increased by 72 bps between the same periods because remaining debt was at a higher average rate than the debt that matured and was called. Average short-term borrowings increased \$3.8 billion. Further changes in short-term borrowing will be driven by balancing changes in deposits and loans as we do not foresee significant shifts in investment security balances. Despite this significant increase of \$3.3 billion in average total borrowed funds, average total interest expense increased only \$8 million between the two periods.

Refer to the “Liquidity Risk Management” section beginning on page 34 for more information on how we manage liquidity risk.

See also “Interest Rate and Market Risk Management” on page 30 for further discussion of how we manage the portfolios of interest-earning assets, interest-bearing liabilities, and the associated risk.

**Interest rate spreads**

The spread on average interest-bearing funds was 3.36% and 3.25% for the second quarters of 2017 and 2016, respectively. The spread on average interest-bearing funds for these periods was affected by the same factors that had an impact on the NIM.

Since the second quarter of 2016 the average yield on consumer loans has declined 5 bps. Excluding the effect of the interest recoveries on the four loans during the second quarter, the loan yield is expected to increase as a result of recent changes in benchmark interest rates. We expect some modest resistance due to both a change in the mix of the portfolio (increasing concentration in lower-yielding residential mortgages and decreasing concentration in commercial real estate), as well as older, higher-yielding loans maturing or paying down and being replaced with new, lower-yielding loans. Generally, maturing loans were originated during a period of time where loan pricing was somewhat less competitive than the current environment.

Our estimates of the Company’s interest rate risk position are highly dependent upon a number of assumptions regarding the repricing behavior of various deposit and loan types in response to changes in both short-term and long-term interest rates, balance sheet composition, and other modeling assumptions, as well as the actions of competitors and customers in response to those changes. In addition, our modeled projections for noninterest-bearing demand deposits, which are a substantial portion of our deposit balances, are particularly reliant on assumptions for which there is little historical experience due to the prolonged period of very low interest rates. Further detail on interest rate risk is discussed in “Interest Rate and Market Risk Management” on page 30.

The following schedule summarizes the average balances, the amount of interest earned or incurred, and the applicable yields for interest-earning assets and the costs of interest-bearing liabilities that generate taxable-equivalent net interest income.



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## CONSOLIDATED AVERAGE BALANCE SHEETS, YIELDS AND RATES

(Unaudited)

| (Dollar amounts in millions)                  | Three Months Ended<br>June 30, 2017 |                               |                            | Three Months Ended<br>June 30, 2016 |                               |                            |
|---|-------------------------------------|-------------------------------|----------------------------|-------------------------------------|-------------------------------|----------------------------|
|   | Average<br>balance                  | Amount<br>of<br>interest<br>1 | Average<br>yield/rate<br>1 | Average<br>balance                  | Amount<br>of<br>interest<br>1 | Average<br>yield/rate<br>1 |
| <b>ASSETS</b>                                 |                                     |                               |                            |                                     |                               |                            |
| Money market investments                      | \$1,572                             | \$ 5                          | 1.20 %                     | \$4,045                             | \$ 6                          | 0.55 %                     |
| Securities:                                   |                                     |                               |                            |                                     |                               |                            |
| Held-to-maturity                              | 788                                 | 8                             | 3.97                       | 669                                 | 7                             | 4.46                       |
| Available-for-sale                            | 15,386                              | 81                            | 2.11                       | 8,853                               | 43                            | 1.93                       |
| Trading account                               | 79                                  | 1                             | 3.43                       | 78                                  | 1                             | 3.88                       |
| Total securities <sup>2</sup>                 | 16,253                              | 90                            | 2.20                       | 9,600                               | 51                            | 2.13                       |
| Loans held for sale                           | 100                                 | 1                             | 3.23                       | 126                                 | 1                             | 3.52                       |
| Loans and leases <sup>3</sup>                 |                                     |                               |                            |                                     |                               |                            |
| Commercial                                    | 21,885                              | 242                           | 4.44                       | 21,934                              | 229                           | 4.20                       |
| Commercial real estate                        | 11,236                              | 133                           | 4.74                       | 11,169                              | 119                           | 4.31                       |
| Consumer                                      | 10,122                              | 97                            | 3.83                       | 9,005                               | 87                            | 3.88                       |
| Total loans and leases                        | 43,243                              | 472                           | 4.38                       | 42,108                              | 435                           | 4.16                       |
| Total interest-earning assets                 | 61,168                              | 568                           | 3.72                       | 55,879                              | 493                           | 3.55                       |
| Cash and due from banks                       | 795                                 |                               |                            | 521                                 |                               |                            |
| Allowance for loan losses                     | (546 )                              |                               |                            | (606 )                              |                               |                            |
| Goodwill                                      | 1,014                               |                               |                            | 1,014                               |                               |                            |
| Core deposit and other intangibles            | 6                                   |                               |                            | 14                                  |                               |                            |
| Other assets                                  | 2,974                               |                               |                            | 2,724                               |                               |                            |
| Total assets                                  | \$65,411                            |                               |                            | \$59,546                            |                               |                            |
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>   |                                     |                               |                            |                                     |                               |                            |
| Interest-bearing deposits:                    |                                     |                               |                            |                                     |                               |                            |
| Savings and money market                      | \$25,467                            | \$ 9                          | 0.14 %                     | \$25,780                            | \$ 9                          | 0.14 %                     |
| Time  | 3,048                               | 5                             | 0.66                       | 2,192                               | 3                             | 0.46                       |
| Foreign                                       | —                                   | —                             |                            | 139                                 | —                             | 0.28                       |
| Total interest-bearing deposits               | 28,515                              | 14                            | 0.20                       | 28,111                              | 12                            | 0.17                       |
| Borrowed funds:                               |                                     |                               |                            |                                     |                               |                            |
| Federal funds and other short-term borrowings | 4,302                               | 10                            | 0.94                       | 547                                 | —                             | 0.24                       |
| Long-term debt                                | 383                                 | 6                             | 5.77                       | 790                                 | 10                            | 5.05                       |
| Total borrowed funds                          | 4,685                               | 16                            | 1.34                       | 1,337                               | 10                            | 3.08                       |
| Total interest-bearing liabilities            | 33,200                              | 30                            | 0.36                       | 29,448                              | 22                            | 0.30                       |
| Noninterest-bearing deposits                  | 23,819                              |                               |                            | 21,839                              |                               |                            |
| Other liabilities                             | 565                                 |                               |                            | 597                                 |                               |                            |
| Total liabilities                             | 57,584                              |                               |                            | 51,884                              |                               |                            |
| Shareholders' equity:                         |                                     |                               |                            |                                     |                               |                            |
| Preferred equity                              | 684                                 |                               |                            | 779                                 |                               |                            |
| Common equity                                 | 7,143                               |                               |                            | 6,883                               |                               |                            |
| Total shareholders' equity                    | 7,827                               |                               |                            | 7,662                               |                               |                            |
| Total liabilities and shareholders' equity    | \$65,411                            |                               |                            | \$59,546                            |                               |                            |

|   |               |               |
|---|---------------|---------------|
| Spread on average interest-bearing funds  | 3.36 %        | 3.25 %        |
| Taxable-equivalent net interest income and net yield on interest-earning assets | \$ 537 3.52 % | \$ 471 3.39 % |

<sup>1</sup> Taxable-equivalent rates used where applicable.

<sup>2</sup> Quarter-to-date interest on total securities includes \$35 million and \$25 million of premium amortization, as of June 30, 2017 and June 30, 2016, respectively.

<sup>3</sup> Net of unearned income and fees, net of related costs. Loans include nonaccrual and restructured loans.

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| (Dollar amounts in millions)                  | Six Months Ended<br>June 30, 2017 |                               |                            | Six Months Ended<br>June 30, 2016 |                               |                            |
|---|-----------------------------------|-------------------------------|----------------------------|-----------------------------------|-------------------------------|----------------------------|
|   | Average<br>balance                | Amount<br>of<br>interest<br>1 | Average<br>yield/rate<br>1 | Average<br>balance                | Amount<br>of<br>interest<br>1 | Average<br>yield/rate<br>1 |
| <b>ASSETS</b>                                 |                                   |                               |                            |                                   |                               |                            |
| Money market investments                      | \$1,777                           | \$9                           | 1.05 %                     | \$4,584                           | \$13                          | 0.55 %                     |
| Securities:                                   |                                   |                               |                            |                                   |                               |                            |
| Held-to-maturity                              | 817                               | 16                            | 3.93                       | 616                               | 14                            | 4.65                       |
| Available-for-sale                            | 14,709                            | 155                           | 2.12                       | 8,480                             | 85                            | 2.02                       |
| Trading account                               | 70                                | 1                             | 3.57                       | 66                                | 1                             | 3.75                       |
| Total securities <sup>2</sup>                 | 15,596                            | 172                           | 2.22                       | 9,162                             | 100                           | 2.21                       |
| Loans held for sale                           | 116                               | 2                             | 3.23                       | 133                               | 2                             | 3.75                       |
| Loans and leases <sup>3</sup>                 |                                   |                               |                            |                                   |                               |                            |
| Commercial                                    | 21,747                            | 467                           | 4.33                       | 21,779                            | 455                           | 4.20                       |
| Commercial real estate                        | 11,238                            | 251                           | 4.50                       | 10,863                            | 231                           | 4.27                       |
| Consumer                                      | 9,921                             | 189                           | 3.83                       | 8,914                             | 172                           | 3.89                       |
| Total loans and leases                        | 42,906                            | 907                           | 4.26                       | 41,556                            | 858                           | 4.15                       |
| Total interest-earning assets                 | 60,395                            | 1,090                         | 3.64                       | 55,435                            | 973                           | 3.53                       |
| Cash and due from banks                       | 884                               |                               |                            | 624                               |                               |                            |
| Allowance for loan losses                     | (556 )                            |                               |                            | (603 )                            |                               |                            |
| Goodwill                                      | 1,014                             |                               |                            | 1,014                             |                               |                            |
| Core deposit and other intangibles            | 7                                 |                               |                            | 14                                |                               |                            |
| Other assets                                  | 2,963                             |                               |                            | 2,702                             |                               |                            |
| Total assets                                  | \$64,707                          |                               |                            | \$59,186                          |                               |                            |
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>   |                                   |                               |                            |                                   |                               |                            |
| Interest-bearing deposits:                    |                                   |                               |                            |                                   |                               |                            |
| Savings and money market                      | \$25,680                          | \$19                          | 0.14 %                     | \$25,565                          | \$19                          | 0.15 %                     |
| Time  | 2,953                             | 9                             | 0.63                       | 2,140                             | 5                             | 0.45                       |
| Foreign                                       | —                                 | —                             | —                          | 187                               | —                             | 0.27                       |
| Total interest-bearing deposits               | 28,633                            | 28                            | 0.19                       | 27,892                            | 24                            | 0.17                       |
| Borrowed funds:                               |                                   |                               |                            |                                   |                               |                            |
| Federal funds and other short-term borrowings | 3,617                             | 15                            | 0.85                       | 407                               | —                             | 0.22                       |
| Long-term debt                                | 451                               | 13                            | 5.85                       | 800                               | 20                            | 5.03                       |
| Total borrowed funds                          | 4,068                             | 28                            | 1.40                       | 1,207                             | 20                            | 3.41                       |
| Total interest-bearing liabilities            | 32,701                            | 56                            | 0.34                       | 29,099                            | 44                            | 0.31                       |
| Noninterest-bearing deposits                  | 23,641                            |                               |                            | 21,860                            |                               |                            |
| Other liabilities                             | 598                               |                               |                            | 588                               |                               |                            |
| Total liabilities                             | 56,940                            |                               |                            | 51,547                            |                               |                            |
| Shareholders' equity:                         |                                   |                               |                            |                                   |                               |                            |
| Preferred equity                              | 697                               |                               |                            | 804                               |                               |                            |
| Common equity                                 | 7,070                             |                               |                            | 6,835                             |                               |                            |
| Total shareholders' equity                    | 7,767                             |                               |                            | 7,639                             |                               |                            |
| Total liabilities and shareholders' equity    | \$64,707                          |                               |                            | \$59,186                          |                               |                            |
| Spread on average interest-bearing funds      |                                   |                               | 3.30 %                     |                                   |                               | 3.22 %                     |
|   |                                   | \$1,034                       | 3.45 %                     |                                   | \$929                         | 3.37 %                     |

Taxable-equivalent net interest income and net yield on interest-earning assets

<sup>1</sup> Taxable-equivalent rates used where applicable.

<sup>2</sup> Year-to-date interest on total securities includes \$66 million and \$44 million of premium amortization, as of June 30, 2017 and June 30, 2016, respectively.

<sup>3</sup> Net of unearned income and fees, net of related costs. Loans include nonaccrual and restructured loans.

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## Provision for Credit Losses

The provision for credit losses is the combination of both the provision for loan losses and the provision for unfunded lending commitments. The provision for loan losses is the amount of expense that, in our judgment, is required to maintain the allowance for loan and lease losses (“ALLL”) at an adequate level based on the inherent risks in the loan portfolio. The provision for unfunded lending commitments is used to maintain the reserve for unfunded lending commitments (“RULC”) at an adequate level based on the inherent risks associated with such commitments. In determining adequate levels of the ALLL and RULC, we perform periodic evaluations of our various loan portfolios, the levels of actual charge-offs, credit trends, and external factors. See Note 6 of our 2016 Annual Report on Form 10-K and “Credit Risk Management” on page 20 for more information on how we determine the appropriate level for the ALLL and the RULC.

The provision for loan losses was \$7 million in the second quarter of 2017, compared with \$35 million in the same prior year period. Credit quality metrics have improved over the past twelve months, especially in the oil and gas-related portfolio. Across all loans, criticized, classified, and nonaccrual balances decreased by \$288 million, \$293 million, and \$60 million, respectively, in spite of a \$1.2 billion increase in outstanding loan balances over the same period. Net charge-offs were also \$31 million lower in the current quarter than in the second quarter of 2016, however there were several large loan recoveries during the period. The provision for credit losses was also positively affected by these recoveries in the second quarter of 2017.

During the second quarter of 2017, we recorded a \$3 million provision for unfunded lending commitments, compared with a \$(4) million provision in the second quarter of 2016. From quarter to quarter, the provision for unfunded lending commitments may be subject to sizable fluctuations due to changes in the timing and volume of loan commitments, originations, fundings, and changes in credit quality.

The allowance for credit losses (“ACL”), which is the combination of both the ALLL and the RULC, decreased \$66 million when compared with the second quarter of 2016. Improvements in credit quality and decreased net charge-offs in the total loan portfolio were responsible for much of this decline. Further, declining oil and gas-related exposure and increasing residential real estate exposure improved the risk profile of the portfolio.

## Noninterest Income

|  | Three Months Ended June 30, |       | Percent change | Six Months Ended June 30, |       | Percent change |
|--|-----------------------------|-------|----------------|---------------------------|-------|----------------|
|  | 2017                        | 2016  |                | 2017                      | 2016  |                |
| (Dollar amounts in millions)                 |                             |       |                |                           |       |                |
| Service charges and fees on deposit accounts | \$43                        | \$42  | 2.4 %          | \$85                      | \$83  | 2.4 %          |
| Other service charges, commissions and fees  | 56                          | 52    | 7.7            | 105                       | 101   | 4.0            |
| Wealth management income                     | 10                          | 9     | 11.1           | 20                        | 17    | 17.6           |
| Loan sales and servicing income              | 6                           | 10    | (40.0)         | 13                        | 18    | (27.8)         |
| Capital markets and foreign exchange         | 6                           | 5     | 20.0           | 13                        | 11    | 18.2           |
| Customer-related fees                        | 121                         | 118   | 2.5            | 236                       | 230   | 2.6            |
| Dividends and other investment income        | 10                          | 6     | 66.7           | 22                        | 11    | 100.0          |
| Securities gains, net                        | 2                           | 3     | (33.3)         | 7                         | 2     | 250.0          |
| Other  | (1)                         | (1)   | —              | (1)                       | (1)   | —              |
| Total noninterest income                     | \$132                       | \$126 | 4.8            | \$264                     | \$242 | 9.1            |

Noninterest income represents revenues we earn for products and services that have no associated interest rate or yield. For the second quarter of 2017, noninterest income increased \$6 million, or 4.8% compared with the second quarter of 2016. Through June 30, 2017, year-to-date noninterest income increased \$22 million, or 9.1%, compared with the first six months of 2016. Income increased from the second quarter of 2016 due to higher credit card interchange volume, improvements in loan fee income and valuation adjustments on private equity investments

("PEIs"). The increase compared with the first six months of 2016 was driven by similar factors.

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The largest single driver for the increase, compared with the second quarter of 2016, was a series of valuation adjustments on investments, including a loss taken in 2016 that did not repeat to the same extent in the most recent quarter. Compared with the first six months of 2016, the increase is primarily driven by valuation gains from an individual equity security, which is present in multiple company-owned Small Business Investment Company (“SBIC”) investments. This investee went public in 2016 and has experienced some volatility in stock price since its IPO. We are unwinding our position in the stock, which is reducing some of the observed variance; however, we are subject to certain limitations on the amount we can sell each quarter. Gains or losses on equity securities may increase or decrease due to market factors or the performance of individual securities.

We believe a subtotal of customer-related fees provides a better view of income over which we have more direct control. It excludes items such as dividends, insurance-related income, mark-to-market adjustments on certain derivatives, and securities gains and losses. Customer-related fees increased \$3 million from the second quarter of 2016, with small increases in most areas, offset by a \$4 million decrease in income related to loan sales and servicing. This decrease occurred primarily because we ceased selling loans with servicing released to Freddie Mac in the second quarter of 2017, which had a \$2 million impact from lost premiums. Customer-related fees increased \$6 million compared with the first six months of 2016. We continue to see steady improvement in credit card interchange fees and are growing our wealth management and trust businesses. Gains were partially offset by small declines in loan servicing income and valuation adjustments on servicing assets, as well as the same factors noted previously. We expect customer-related fee income to increase moderately from the level reported in the second quarter of 2017.

## Noninterest Expense

|  | Three Months Ended June 30, |       | Percent change | Six Months Ended June 30, |       | Percent change |
|--|-----------------------------|-------|----------------|---------------------------|-------|----------------|
|  | 2017                        | 2016  |                | 2017                      | 2016  |                |
| (Dollar amounts in millions)                       |                             |       |                |                           |       |                |
| Salaries and employee benefits                     | \$242                       | \$241 | 0.4 %          | \$503                     | \$500 | 0.6 %          |
| Occupancy, net                                     | 32                          | 30    | 6.7            | 66                        | 59    | 11.9           |
| Furniture, equipment and software, net             | 32                          | 31    | 3.2            | 64                        | 62    | 3.2            |
| Other real estate expense, net                     | —                           | (1)   | NM             | —                         | (2)   | NM             |
| Credit-related expense                             | 8                           | 6     | 33.3           | 16                        | 12    | 33.3           |
| Provision for unfunded lending commitments         | 3                           | (4)   | NM             | (2)                       | (10)  | (80.0)         |
| Professional and legal services                    | 13                          | 12    | 8.3            | 27                        | 24    | 12.5           |
| Advertising  | 6                           | 5     | 20.0           | 11                        | 11    | —              |
| FDIC premiums                                      | 13                          | 10    | 30.0           | 25                        | 17    | 47.1           |
| Amortization of core deposit and other intangibles | 2                           | 2     | —              | 4                         | 4     | —              |
| Other  | 54                          | 50    | 8.0            | 105                       | 100   | 5.0            |
| Total noninterest expense                          | \$405                       | \$382 | 6.0            | \$819                     | \$777 | 5.4            |
| Adjusted noninterest expense <sup>1</sup>          | \$399                       | \$385 | 3.6            | \$811                     | \$780 | 4.0            |

<sup>1</sup> For information on non-GAAP financial measures see “GAAP to Non-GAAP Reconciliations” on page 5

Noninterest expense increased by \$23 million over the second quarter of 2016 and \$42 million compared with the first six months of 2016. Expenses increased in most areas, but were most impacted by higher FDIC premiums and occupancy costs, as well as small increases to the provision for unfunded lending commitments.

Occupancy expense increased \$2 million from the second quarter of 2016, and increased \$7 million compared with the first six months of 2016. In the first quarter of 2017, we placed a newly constructed office building into operation in Houston and have incurred additional depreciation and other transition expenses as a result. The Company has several signed leases with tenants, and as those tenants move in, we expect additional rental income to mostly offset the increase we have observed thus far in 2017.





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As previously discussed, we implemented the first release of the TCS B NCS core servicing system during the second quarter. As a result, amortization of the costs capitalized during development are expected to be approximately \$2 million per quarter and will be recognized in furniture, equipment and software expense.

We provided \$7 million more for unfunded lending commitments compared with the second quarter of 2016, and \$8 million more compared with the first six months of 2016, mainly due to oil and gas-related commitments. Refer to the Provisions for Credit Losses section above for more details.

FDIC premium expense increased \$3 million or 30.0% from the second quarter of 2016, and \$8 million, or 47.1%, compared with the first six months of 2016. Expense increased in both cases due to a higher deposit base and the FDIC surcharge. The FDIC approved a change in deposit insurance assessments that implemented a Dodd-Frank Act provision requiring banks with over \$10 billion in assets to recapitalize the FDIC insurance fund to 1.35% over an eight-quarter period, after it reached a 1.15% reserve ratio. The 1.15% threshold was reached at the end of the second quarter of 2016 and the increased premium has been effective since then.

Other noninterest expense increased \$4 million over the second quarter of 2016 and \$5 million, compared with the first six months of 2016. The change was driven by a variety of smaller items, but was primarily impacted by an increase in legal reserves and larger expenses attributable to the sharing of revenue with the FDIC from previously mentioned interest income recoveries on loans purchased from the FDIC.

Our goal is to limit adjusted noninterest expense growth to 2-3% in 2017 as we continue to invest in people and technology. For the first six months of 2017, adjusted noninterest expense was \$811 million, which includes expenses that are seasonally higher in the first half of the year and, when annualized, is consistent with this goal. To arrive at adjusted noninterest expense, GAAP noninterest expense is adjusted to exclude certain expense items, which are the same as those items excluded in arriving at the efficiency ratio (see “GAAP to Non-GAAP Reconciliations” on page 5 for more information regarding the calculation of the efficiency ratio).

**Income Taxes**

Income tax expense for the second quarter of 2017 was \$80 million, compared with \$60 million for the same prior year period. The effective tax rates were 32.3% and 34.5% for the second quarters of 2017 and 2016, respectively. Income tax expense was \$124 million for the first six months of 2017 and \$102 million for the first six months of 2016. The effective tax rates for these year-to-date periods were 28.7% and 33.3%, respectively. Tax rates generally benefited from the nontaxability of certain income items. 2017 rates were further impacted by the following factors:

- We reevaluated our state tax positions in the first quarter of 2017, which resulted in a one-time \$14 million tax benefit.

- We reduced expense by \$4 million in the second quarter of 2017 due to changes in the carrying value of various state deferred tax items.

- We recorded a \$4 million benefit in the first quarter of 2017, and a \$3 million benefit in the second quarter of 2017, from the implementation of new accounting guidance related to stock-based compensation.

We had a net deferred tax asset (“DTA”) balance of \$198 million at June 30, 2017, compared with \$250 million at December 31, 2016. The decrease in the DTA resulted primarily from net charge-offs exceeding the provision for loan losses, the payout of accrued compensation, and the reduction of unrealized losses in other comprehensive income (“OCI”) related to securities. A decrease in deferred tax liabilities during 2017, which related to premises and equipment and the deferred gain on a prior period debt exchange, offset some of the overall decrease in DTA.

**Preferred Dividends**

Our preferred dividends decreased \$1 million when compared with the second quarter of 2016 and \$2 million, compared with the first six months of 2016. In the second quarters of 2017 and 2016, the Company redeemed preferred stock of \$144 million and \$118 million, respectively. The total one-time reduction to net earnings applicable to common shareholders associated with preferred stock redemptions was \$2 million for the 2017

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redemption and \$10 million for the 2016 redemption, primarily due to the accelerated recognition of preferred stock issuance costs.

As a result of these transactions, preferred dividends are expected to be \$8 million, and \$10 million in the third and fourth quarters of 2017, respectively, compared with \$10 million and \$12 million in the third and fourth quarters of 2016, respectively.

**BALANCE SHEET ANALYSIS**

**Interest-Earning Assets**

Interest-earning assets are those assets that have interest rates or yields associated with them. One of our goals is to maintain a high level of interest-earning assets relative to total assets while keeping nonearning assets at a minimum.

Interest-earning assets consist of money market investments, securities, loans, and leases.

Another goal is to maintain a higher-yielding mix of interest-earning assets, such as loans, relative to lower-yielding assets, while maintaining adequate levels of highly liquid assets. As a result of this goal we have been redeploying funds from lower-yielding money market investments, in addition to using wholesale borrowings, to purchase agency securities.

For information regarding the average balances of our interest-earning assets, the amount of revenue generated by them, and their respective yields see the average balance sheet on page 11.

Average interest-earning assets were \$60.4 billion for the first six months of 2017, compared with \$55.4 billion for the first six months of 2016. Average interest-earning assets as a percentage of total average assets for the first six months of 2017 and 2016 were 93.3% and 93.7%, respectively.

Average loans were \$42.9 billion and \$41.6 billion for the first six months of 2017 and 2016, respectively. Average loans as a percentage of total average assets for the first six months of 2017 were 66.3%, compared with 70.2% in the corresponding prior year period.

Average money market investments, consisting of interest-bearing deposits, federal funds sold, and security resell agreements, decreased by 61.2% to \$1.8 billion for the first six months of 2017, compared with \$4.6 billion for the first six months of 2016. Average securities increased by 70.2% for the first six months of 2017, compared with the first six months of 2016.

**Investment Securities Portfolio**

We invest in securities to actively manage liquidity and interest rate risk, in addition to generating revenues for the Company. Refer to the “Liquidity Risk Management” section on page 34 for additional information on management of liquidity and funding and compliance with Basel III and Liquidity Coverage Ratio (“LCR”) requirements. The following schedule presents a profile of our investment securities portfolio. The amortized cost amounts represent the original cost of the investments, adjusted for related accumulated amortization or accretion of any yield adjustments, and for impairment losses, including credit-related impairment. The estimated fair value measurement levels and methodology are discussed in Note 20 of our 2016 Annual Report on Form 10-K.

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## INVESTMENT SECURITIES PORTFOLIO

| (In millions)  | June 30, 2017 |                |                      | December 31, 2016 |                |                      |
|--|---------------|----------------|----------------------|-------------------|----------------|----------------------|
|  | Par value     | Amortized cost | Estimated fair value | Par value         | Amortized cost | Estimated fair value |
| Held-to-maturity                                     |               |                |                      |                   |                |                      |
| Municipal securities                                 | \$776         | \$ 775         | \$ 774               | \$868             | \$ 868         | \$ 850               |
|  | 776           | 775            | 774                  | 868               | 868            | 850                  |
| Available-for-sale                                   |               |                |                      |                   |                |                      |
| U.S. Treasury securities                             | 25            | 25             | 25                   | —                 | —              | —                    |
| U.S. Government agencies and corporations:           |               |                |                      |                   |                |                      |
| Agency securities                                    | 1,829         | 1,828          | 1,827                | 1,847             | 1,846          | 1,839                |
| Agency guaranteed mortgage-backed securities         | 9,546         | 9,772          | 9,721                | 7,745             | 7,986          | 7,883                |
| Small Business Administration loan-backed securities | 2,125         | 2,361          | 2,371                | 2,066             | 2,298          | 2,288                |
| Municipal securities                                 | 1,160         | 1,306          | 1,317                | 1,048             | 1,182          | 1,154                |
| Other debt securities                                | 25            | 25             | 25                   | 25                | 25             | 24                   |
|  | 14,710        | 15,317         | 15,286               | 12,731            | 13,337         | 13,188               |
| Money market mutual funds and other                  | 55            | 55             | 55                   | 184               | 184            | 184                  |
|  | 14,765        | 15,372         | 15,341               | 12,915            | 13,521         | 13,372               |
| Total  | \$15,541      | \$ 16,147      | \$ 16,115            | \$13,783          | \$ 14,389      | \$ 14,222            |

The amortized cost of investment securities at June 30, 2017 increased by 12.2% from the balances at December 31, 2016, primarily due to purchases of agency guaranteed mortgage-backed securities. There were additional increases in municipal securities and Small Business Administration (“SBA”) loan-backed securities.

The investment securities portfolio includes \$606 million of net premium that is distributed across various asset classes as illustrated in the preceding schedule. The purchase premiums and discounts for both held-to-maturity (“HTM”) and AFS securities are amortized and accreted at a constant effective yield to the contractual maturity date and no assumption is made concerning prepayments. As principal prepayments occur, the portion of the unamortized premium or discount associated with the principal reduction is recognized as interest income in the period the principal is reduced. For both the three and six months ended June 30, 2017, premium amortization reduced the yield on securities by 91 bps, respectively, compared with a 114 bps and 105 bps impact for the same periods in 2016. The lower level of premium amortization was attributable to slower prepayment speeds. In addition, yields of floating-rate securities, primarily SBA loan-backed securities, benefited from increases in reference indices.

As of June 30, 2017, under the GAAP fair value accounting hierarchy, 0.5% of the \$15.3 billion fair value of the AFS securities portfolio was valued at Level 1, 99.5% was valued at Level 2, and there were no Level 3 AFS securities. At December 31, 2016, 1.4% of the \$13.4 billion fair value of AFS securities portfolio was valued at Level 1, 98.6% was valued at Level 2, and there were no Level 3 AFS securities. See Note 20 of our 2016 Annual Report on Form 10-K for further discussion of fair value accounting.

**Exposure to State and Local Governments**

We provide multiple products and services to state and local governments (referred to collectively as “municipalities”), including deposit services, loans, and investment banking services, and we invest in securities issued by the municipalities.

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The following schedule summarizes our exposure to state and local municipalities:

## MUNICIPALITIES

| (In millions)                             | June 30, December 31, |          |
|---|-----------------------|----------|
|   | 2017                  | 2016     |
| Loans and leases                          | \$ 871                | \$ 778   |
| Held-to-maturity – municipal securities   | 775                   | 868      |
| Available-for-sale – municipal securities | 1,317                 | 1,154    |
| Trading account – municipal securities    | 56                    | 112      |
| Unfunded lending commitments              | 165                   | 182      |
| Total direct exposure to municipalities   | \$ 3,184              | \$ 3,094 |

At June 30, 2017, one municipal loan with a balance of \$1 million was on nonaccrual. A significant amount of the municipal loan and lease portfolio is secured by real estate and equipment, and 83.3% of the outstanding credits were originated by CB&T, Zions Bank, and Vectra. See Note 6 of the Notes to Consolidated Financial Statements for additional information about the credit quality of these municipal loans.

Growth in municipal exposures came primarily from increases in the municipal AFS securities portfolio consistent with the Company's initiative to increase securities. AFS securities generally consist of securities with investment-grade ratings from one or more major credit rating agencies.

## Foreign Exposure and Operations

Our credit exposure to foreign sovereign risks and total foreign credit exposure is not significant. We also do not have significant foreign exposure to derivative counterparties. We had no foreign deposits at June 30, 2017 and December 31, 2016.

## Loan Portfolio

For the first six months of 2017 and 2016, average loans accounted for 66.3% and 70.2%, respectively, of total average assets. As presented in the following schedule, the largest category was commercial and industrial loans and constituted 31.7% of our loan portfolio at June 30, 2017.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## LOAN PORTFOLIO

| (Dollar amounts in millions)                | June 30, 2017 |                  | December 31, 2016 |                  |
|---|---------------|------------------|-------------------|------------------|
|   | Amount        | % of total loans | Amount            | % of total loans |
| Commercial:                                 |               |                  |                   |                  |
| Commercial and industrial                   | \$13,850      | 31.7 %           | \$13,452          | 31.5 %           |
| Leasing                                     | 387           | 0.9              | 423               | 1.0              |
| Owner-occupied                              | 7,095         | 16.2             | 6,962             | 16.3             |
| Municipal                                   | 871           | 2.0              | 778               | 1.8              |
| Total commercial                            | 22,203        | 50.8             | 21,615            | 50.6             |
| Commercial real estate:                     |               |                  |                   |                  |
| Construction and land development           | 2,186         | 5.0              | 2,019             | 4.7              |
| Term  | 9,012         | 20.6             | 9,322             | 21.9             |
| Total commercial real estate                | 11,198        | 25.6             | 11,341            | 26.6             |
| Consumer:                                   |               |                  |                   |                  |
| Home equity credit line                     | 2,697         | 6.2              | 2,645             | 6.2              |
| 1-4 family residential                      | 6,359         | 14.6             | 5,891             | 13.8             |
| Construction and other consumer real estate | 560           | 1.3              | 486               | 1.2              |
| Bankcard and other revolving plans          | 478           | 1.1              | 481               | 1.1              |
| Other                                       | 188           | 0.4              | 190               | 0.5              |
| Total consumer                              | 10,282        | 23.6             | 9,693             | 22.8             |
| Total net loans                             | \$43,683      | 100.0 %          | \$42,649          | 100.0 %          |

Loan portfolio growth during the first six months of 2017 was widespread across loan products and geographies with particular strength in consumer 1-4 family residential and commercial and industrial loans. The impact of these increases was partially offset by a decrease in our commercial real estate (“CRE”) term portfolio.

Commercial owner-occupied loans also increased during the first six months of 2017; however, we experienced continued runoff and attrition of the National Real Estate portfolio. The National Real Estate business is a wholesale business that depends on loan referrals from other community banking institutions. Due to generally soft loan demand nationally, many community banking institutions are retaining, rather than selling, their loan production.

## Other Noninterest-Bearing Investments

During the first six months of 2017, the Company increased its short-term borrowings with the Federal Home Loan Bank (“FHLB”) by \$2.9 billion. This increase required a further investment in FHLB activity stock, which consequently increased by \$116 million during the year. Aside from this increase, other noninterest-bearing investments remained relatively stable as set forth in the following schedule.

## OTHER NONINTEREST-BEARING INVESTMENTS

| (In millions)                | June 30, December 31, |        |
|------------------------------|-----------------------|--------|
|                              | 2017                  | 2016   |
| Bank-owned life insurance    | \$ 502                | \$ 497 |
| Federal Home Loan Bank stock | 146                   | 30     |
| Federal Reserve stock        | 184                   | 181    |
| Farmer Mac stock             | 40                    | 34     |
| SBIC investments             | 125                   | 124    |
| Non-SBIC investment funds    | 12                    | 15     |
| Other                        | 3                     | 3      |
|                              | \$ 1,012              | \$ 884 |



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Premises, Equipment and Software

Premises, equipment and software, net increased \$49 million, or 4.8%, during the first six months of 2017 primarily due to capitalized costs associated with the development of a new corporate facility for Amegy Bank in Texas, a large software purchase, and the capitalization of eligible costs related to the development of new lending, deposit and reporting systems.

Deposits

Deposits, both interest-bearing and noninterest-bearing, are a primary source of funding for the Company. Average total deposits for the first six months of 2017 increased by 5.1%, compared with the first six months of 2016, with average interest-bearing deposits increasing by 2.7% and average noninterest-bearing deposits increasing by 8.1%. The increases in interest and noninterest-bearing deposits were driven by increases in both personal and business customer balances. The ending interest-bearing deposits balance at June 30, 2017 decreased by 3.0% to \$28.2 billion from \$29.1 billion at March 31, 2017. The decrease in ending balance is mainly due to the natural daily volatility of deposits, and the Company does not see any trend indicating a systemic problem with rates. The average interest rate paid for interest-bearing deposits was 2 bps higher during the first six months of 2017, compared with the first six months of 2016.

Deposits at June 30, 2017, excluding time deposits \$100,000 and over and brokered deposits, decreased slightly to \$50.6 billion from \$51.4 billion at December 31, 2016. The decrease was mainly due to a decrease in interest-bearing domestic savings and money market deposits offset by an increase in noninterest-bearing deposits.

Demand and savings and money market deposits were 94.2% and 94.8% of total deposits at June 30, 2017 and December 31, 2016, respectively. At June 30, 2017 and December 31, 2016, total deposits included \$1.4 billion and \$0.9 billion, respectively, of brokered deposits.

See “Liquidity Risk Management” on page 34 for additional information on funding and borrowed funds.

RISK ELEMENTS

Since risk is inherent in substantially all of the Company’s operations, management of risk is an integral part of its operations and is also a key determinant of its overall performance. The Board of Directors has appointed a Risk Oversight Committee (“ROC”) that consists of appointed Board members who oversee the Company’s risk management processes. The ROC meets on a regular basis to monitor and review Enterprise Risk Management (“ERM”) activities. As required by its charter, the ROC performs oversight for various ERM activities and approves ERM policies and activities as detailed in the ROC charter.

Management applies various strategies to reduce the risks to which the Company’s operations are exposed, including credit, interest rate and market, liquidity, and operational risks. These risks are overseen by the various management committees of which the Enterprise Risk Management Committee (“ERMC”) is the focal point for the monitoring and review of enterprise risk.

Credit Risk Management

Credit risk is the possibility of loss from the failure of a borrower, guarantor, or another obligor to fully perform under the terms of a credit-related contract. Credit risk arises primarily from our lending activities, as well as from off-balance sheet credit instruments.

The Board of Directors, through the ROC, is responsible for approving the overall credit policies relating to the management of the credit risk of the Company. In addition, the ROC oversees and monitors adherence to key credit policies and the credit risk appetite as defined in the Risk Appetite Framework. Additionally, the Board has established the Credit Administration Committee, chaired by the Chief Credit Officer and consisting of members of management, to which it has delegated the responsibility for managing credit risk for the Company and approving changes to the Company’s credit policies.

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Centralized oversight of credit risk is provided through credit policies, credit risk management, and credit examination functions. Our credit policies place emphasis on strong underwriting standards and early detection of potential problem credits in order to develop and implement action plans on a timely basis to mitigate any potential losses. These formal credit policies and procedures provide the Company with a framework for consistent underwriting and a basis for sound credit decisions at the local banking affiliate level.

Our credit risk management function is separate from the lending function and strengthens control over, and the independent evaluation of, credit activities. In addition, we have a well-defined set of standards for regularly evaluating our loan portfolio, and we utilize a comprehensive loan risk-grading system to determine the risk potential in the portfolio. Furthermore, the internal credit examination department, which is independent of the credit risk management function, periodically conducts examinations of the Company's lending departments and credit activities. These examinations are designed to review credit quality, adequacy of documentation, appropriate loan risk-grading administration, and compliance with credit policies. New, expanded, or modified products and services, as well as new lines of business, are approved by the New Initiative Review Committee.

Our credit risk management strategy includes diversification of our loan portfolio. We attempt to avoid the risk of an undue concentration of credits in a particular collateral type or with an individual customer or counterparty. Generally, our loan portfolio is well diversified; however, due to the nature of our geographical footprint, there are certain significant concentrations, primarily in CRE and oil and gas-related lending. We have adopted and adhere to concentration limits on leveraged lending, municipal lending, oil and gas-related lending, and various types of CRE lending, particularly construction and land development lending. All of these limits are continually monitored and revised as necessary. The recent growth in construction and land development loan commitments is within the established concentration limits. Our business activity is primarily with customers located within the geographical footprint of our banking affiliates.

As we continue to monitor our concentration risk, the composition of our loan portfolio has slightly changed. Oil and gas-related loans represented 4.7% of the total loan portfolio at June 30, 2017, compared with 5.1% at December 31, 2016. Total commercial and CRE loans were 50.8% and 25.6% of the total portfolio at June 30, 2017, compared with 50.6% and 26.6%, at December 31, 2016, respectively. Consumer loans have grown to represent 23.6% of the total loan portfolio at June 30, 2017, compared with 22.8% at December 31, 2016.

**Government Agency Guaranteed Loans**

We participate in various guaranteed lending programs sponsored by U.S. government agencies, such as the SBA, Federal Housing Authority, Veterans' Administration, Export-Import Bank of the U.S., and the U.S. Department of Agriculture. As of June 30, 2017, the principal balance of these loans was \$541 million, and the guaranteed portion of these loans was \$411 million. Most of these loans were guaranteed by the SBA.

The following schedule presents the composition of government agency guaranteed loans.

**GOVERNMENT GUARANTEES**

| (Dollar amounts in millions) | June 30, 2017 | Percent guaranteed | December 31, 2016 | Percent guaranteed |
|------------------------------|---------------|--------------------|-------------------|--------------------|
| Commercial                   | \$ 509        | 75 %               | \$ 519            | 75 %               |
| Commercial real estate       | 15            | 76                 | 18                | 75                 |
| Consumer                     | 17            | 92                 | 17                | 92                 |
| Total loans                  | \$ 541        | 76                 | \$ 554            | 76                 |

**Commercial Lending**

The following schedule provides selected information regarding lending concentrations to certain industries in our commercial lending portfolio.





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## ZIONS BANCORPORATION AND SUBSIDIARIES

## COMMERCIAL LENDING BY INDUSTRY GROUP

| (Dollar amounts in millions)                    | June 30, 2017 |         | December 31, 2016 |         |
|---|---------------|---------|-------------------|---------|
|   | Amount        | Percent | Amount            | Percent |
| Real estate, rental and leasing                 | \$2,639       | 11.9 %  | \$2,624           | 12.1 %  |
| Retail trade <sup>1</sup>                       | 2,267         | 10.2    | 2,145             | 9.9     |
| Manufacturing                                   | 2,148         | 9.7     | 2,161             | 10.0    |
| Finance and insurance                           | 1,673         | 7.5     | 1,462             | 6.8     |
| Healthcare and social assistance                | 1,459         | 6.6     | 1,538             | 7.1     |
| Wholesale trade                                 | 1,455         | 6.6     | 1,444             | 6.7     |
| Transportation and warehousing                  | 1,375         | 6.2     | 1,300             | 6.0     |
| Mining, quarrying and oil and gas extraction    | 1,289         | 5.8     | 1,403             | 6.5     |
| Construction                                    | 1,104         | 5.0     | 1,076             | 5.0     |
| Other services (except Public Administration)   | 989           | 4.4     | 881               | 4.1     |
| Accommodation and food services                 | 979           | 4.4     | 925               | 4.3     |
| Professional, scientific and technical services | 874           | 3.9     | 875               | 4.0     |
| Utilities <sup>2</sup>                          | 828           | 3.7     | 783               | 3.6     |
| Other <sup>3</sup>                              | 3,124         | 14.1    | 2,998             | 13.9    |
| Total   | \$22,203      | 100.0%  | \$21,615          | 100.0%  |

At June 30, 2017, 82% of retail trade consist of motor vehicle and parts dealers, gas stations, grocery stores,

<sup>1</sup> building material suppliers, and direct-to-consumer retailers. For additional detail on our CRE retail exposure, see the Commercial Real Estate Loans section on page 25.

<sup>2</sup> Includes primarily utilities, power, and renewable energy.

<sup>3</sup> No other industry group exceeds 3.5%.

## Oil and Gas-Related Exposure

Various industries represented in the previous schedule, including mining, quarrying and oil and gas extraction, manufacturing, and transportation and warehousing, contain certain loans we categorize as oil and gas-related. At both June 30, 2017 and December 31, 2016, we had approximately \$3.9 billion of total oil and gas-related credit exposure. The distribution of oil and gas-related loans by customer market segment is shown in the following schedule:

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OIL AND GAS-RELATED EXPOSURE <sup>1</sup>

| (Dollar amounts in millions)                  | June 30,<br>2017 | December 31,<br>2016 | June 30,<br>2016 | 2Q17 - 4Q16 |      | 2Q17 - 2Q16 |       |
|---|------------------|----------------------|------------------|-------------|------|-------------|-------|
|   |                  |                      |                  | \$          | %    | \$          | %     |
| Loans and leases                              |                  |                      |                  |             |      |             |       |
| Upstream – exploration and production         | \$709            | \$733                | \$831            | \$(24)      | (3)% | \$(122)     | (15)% |
| Midstream – marketing and transportation      | 622              | 598                  | 658              | 24          | 4    | (36)        | (5)   |
| Downstream – refining                         | 103              | 137                  | 131              | (34)        | (25) | (28)        | (21)  |
| Other non-services                            | 37               | 38                   | 45               | (1)         | (3)  | (8)         | (18)  |
| Oilfield services                             | 455              | 500                  | 712              | (45)        | (9)  | (257)       | (36)  |
| Oil and gas service manufacturing             | 136              | 152                  | 193              | (16)        | (11) | (57)        | (30)  |
| Total loan and lease balances <sup>2</sup>    | 2,062            | 2,158                | 2,570            | (96)        | (4)  | (508)       | (20)  |
| Unfunded lending commitments                  | 1,855            | 1,722                | 1,823            | 133         | 8    | 32          | 2     |
| Total oil and gas credit exposure             | \$3,917          | \$3,880              | \$4,393          | \$37        | 1    | \$(476)     | (11)  |
| Private equity investments                    | \$4              | \$7                  | \$6              | \$(3)       | (43) | \$(2)       | (33)  |
| Credit quality measures <sup>2</sup>          |                  |                      |                  |             |      |             |       |
| Criticized loan ratio                         | 33.1             | % 37.8               | % 37.8           | %           |      |             |       |
| Classified loan ratio                         | 27.2             | % 31.6               | % 31.5           | %           |      |             |       |
| Nonaccrual loan ratio                         | 12.1             | % 13.6               | % 11.1           | %           |      |             |       |
| Ratio of nonaccrual loans that are current    | 84.7             | % 86.1               | % 89.2           | %           |      |             |       |
| Net charge-off ratio, annualized <sup>3</sup> | 3.1              | % 2.8                | % 5.6            | %           |      |             |       |

Because many borrowers operate in multiple businesses, judgment has been applied in characterizing a borrower as <sup>1</sup> oil and gas-related, including a particular segment of oil and gas-related activity, e.g., upstream or downstream; typically, 50% of revenues coming from the oil and gas sector is used as a guide.

<sup>2</sup> Total loan and lease balances and the credit quality measures do not include oil and gas loans held for sale at period end.

<sup>3</sup> Calculated as the ratio of annualized net charge-offs to the beginning loan balances for each respective period. During the second quarter of 2017, our overall balance of oil and gas-related loans decreased by \$96 million, or 4.4%, from year-end 2016, and decreased by \$508 million, or 19.8%, from the second quarter of 2016. Oil and gas-related loans represented 4.7% of the total loan portfolio at June 30, 2017, compared with 5.1% at December 31, 2016 and 6.0% at June 30, 2016. Unfunded oil and gas-related lending commitments increased by \$133 million, or 7.7% during the second quarter of 2017, from year-end 2016, and increased by \$32 million, or 1.8%, from the second quarter of 2016. The increase in unfunded oil and gas-related lending commitments was primarily in the other non-services portfolio.

Classified oil and gas-related credits decreased to \$561 million at June 30, 2017, from \$681 million at December 31, 2016. Oil and gas-related loan net charge-offs were \$16 million in the second quarter of 2017, predominantly in the upstream portfolio, compared with \$14 million in the first quarter of 2017 and \$37 million in the second quarter of 2016.

Nonaccruing oil and gas-related loans decreased by \$45 million from the fourth quarter of 2016, primarily in the oil and gas services portfolio. Approximately 85% of oil and gas-related nonaccruing loans were current as to principal and interest payments at June 30, 2017, which slightly declined from 86% at December 31, 2016.

**Risk Management of the Oil and Gas-Related Portfolio**

The oil and gas-related portfolio is comprised of three primary segments: upstream, midstream, and oil and gas services. Upstream exploration and production loan borrowers have relatively balanced production between oil and gas. Midstream loans are made to companies that gather, transport, treat and blend oil and natural gas, or that provide services to similar companies. Oil and gas services loans, which include oilfield services and oil and gas service manufacturing, include borrowers that have a concentration of revenues in the oil and gas industry. However, many of

these borrowers provide a broad range of products and services to the oil and gas industry and

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are diversified geographically. For a more comprehensive discussion of these segments, refer to our 2016 Annual Report on Form 10-K.

We apply concentration limits and disciplined underwriting to the entire oil and gas-related loan portfolio to limit our risk exposure. As an indicator of the diversity in the size of our oil and gas-related portfolio, the average amount of our commitments is approximately \$6 million, with approximately 66% of the commitments less than \$30 million. Additionally, there are instances where we have commitments to companies with a common sponsor, which, if combined, would result in higher commitment levels than \$30 million. The portfolio contains only senior loans – no junior or second lien positions; additionally, we cautiously approach making first-lien loans to borrowers that employ excessive leverage through the use of junior lien loans or unsecured layers of debt. Approximately 87% of the total oil and gas-related portfolio is secured by reserves, equipment, real estate, and other collateral, or a combination of collateral types.

We participate as a lender in loans and commitments designated as Shared National Credits (“SNCs”), which generally consist of larger and more diversified borrowers that have better access to capital markets. SNCs are loans or loan commitments of at least \$20 million that are shared by three or more federally supervised institutions. The percentage of SNCs is approximately 72% of the upstream portfolio, 75% of the midstream portfolio, and 43% of the oil and gas services portfolio. Our bankers have direct access and contact with the management of these SNC borrowers, and as such, are active participants. In many cases, we provide ancillary banking services to these borrowers, further evidencing this direct relationship. The results of the recent SNC exam are reflected in our financial statements. As a secondary source of support, many of our oil and gas-related borrowers have access to capital markets and private equity sources. Private sponsors tend to be large funds, often with assets under management of more than \$1 billion, managed by individuals with a great deal of oil and gas expertise and experience and who have successfully managed investments through previous oil and gas price cycles. The investors in the funds are primarily institutional investors, such as large pensions, foundations, trusts, and high net worth family offices.

When establishing the level of the ACL, we consider multiple factors, including reduced drilling activity and additional capital raises by borrowers and their sponsors. Consistent with the fourth quarter of 2016, the ACL related to the oil and gas portfolio continued to exceed 8% for the second quarter of 2017.

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## Commercial Real Estate Loans

Selected information indicative of credit quality regarding our CRE loan portfolio is presented in the following schedule.

## COMMERCIAL REAL ESTATE PORTFOLIO BY LOAN TYPE AND COLLATERAL LOCATION

(Dollar amounts in millions)

| Loan type                                     | As of date | Collateral Location |            |          |        |         |             |         |                    |         | Total | % of total CRE |
|---|------------|---------------------|------------|----------|--------|---------|-------------|---------|--------------------|---------|-------|----------------|
|   |            | Arizona             | California | Colorado | Nevada | Texas   | Utah/ Idaho | Wash-in | Other <sup>1</sup> |         |       |                |
| Commercial term                               |            |                     |            |          |        |         |             |         |                    |         |       |                |
| Balance outstanding                           | 6/30/2017  | \$1,094             | \$2,978    | \$406    | \$608  | \$1,680 | \$1,346     | \$346   | \$554              | \$9,012 | 80.5  | %              |
| % of loan type                                |            | 12.4                | % 33.0     | % 4.5    | % 6.7  | % 18.6  | % 14.9      | % 3.8   | % 6.1              | % 100.0 | %     |                |
| Delinquency rates <sup>2</sup> :              |            |                     |            |          |        |         |             |         |                    |         |       |                |
| 30-89 days                                    | 6/30/2017  | 0.1                 | % 0.1      | % —      | % 0.1  | % 0.2   | % 0.2       | % —     | % 0.1              | % 0.1   | %     |                |
|   | 12/31/2016 | 0.1                 | % —        | % —      | % 0.7  | % —     | % 0.1       | % 0.2   | % 0.1              | % 0.1   | %     |                |
| ≥ 90 days                                     | 6/30/2017  | 0.2                 | % 0.1      | % —      | % —    | % 0.1   | % —         | % 0.2   | % 0.6              | % 0.1   | %     |                |
|   | 12/31/2016 | 0.2                 | % 0.4      | % —      | % —    | % —     | % 0.1       | % —     | % 1.0              | % 0.2   | %     |                |
| Accruing loans past due 90 days or more       | 6/30/2017  | \$—                 | \$1        | \$—      | \$—    | \$1     | \$—         | \$—     | \$—                | \$2     |       |                |
|   | 12/31/2016 | —                   | 10         | —        | —      | —       | 2           | —       | —                  | 12      |       |                |
| Nonaccrual loans                              | 6/30/2017  | \$7                 | \$10       | \$—      | \$3    | \$11    | \$1         | \$1     | \$4                | \$37    |       |                |
|   | 12/31/2016 | 8                   | 11         | —        | 2      | 1       | —           | 7       | —                  | 29      |       |                |
| Residential construction and land development |            |                     |            |          |        |         |             |         |                    |         |       |                |
| Balance outstanding                           | 6/30/2017  | \$23                | \$321      | \$37     | \$6    | \$259   | \$29        | \$6     | \$2                | \$683   | 6.1   | %              |
| % of loan type                                |            | 3.4                 | % 47.0     | % 5.4    | % 0.9  | % 37.9  | % 4.2       | % 0.9   | % 0.3              | % 100.0 | %     |                |
| Delinquency rates <sup>2</sup> :              |            |                     |            |          |        |         |             |         |                    |         |       |                |
| 30-89 days                                    | 6/30/2017  | 1.1                 | % —        | % —      | % —    | % 0.5   | % —         | % —     | % —                | % 0.2   | %     |                |
|   | 12/31/2016 | 1.8                 | % —        | % —      | % —    | % 0.3   | % —         | % —     | % —                | % 0.2   | %     |                |
| ≥ 90 days                                     | 6/30/2017  | —                   | % —        | % —      | % —    | % —     | % —         | % —     | % —                | % —     | %     |                |
|   | 12/31/2016 | —                   | % —        | % —      | % —    | % —     | % —         | % —     | % —                | % —     | %     |                |
| Accruing loans past due 90 days or more       | 6/30/2017  | \$—                 | \$—        | \$—      | \$—    | \$—     | \$—         | \$—     | \$—                | \$—     |       |                |
|   | 12/31/2016 | —                   | —          | —        | —      | —       | —           | —       | —                  | —       |       |                |
| Nonaccrual loans                              | 6/30/2017  | \$—                 | \$—        | \$—      | \$—    | \$—     | \$—         | \$—     | \$—                | \$—     |       |                |

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|  | 12/31/2016 | —       | —       | —     | —     | —       | —       | —     | —     | —        | —      |
|--|------------|---------|---------|-------|-------|---------|---------|-------|-------|----------|--------|
| Commercial construction and land development |            |         |         |       |       |         |         |       |       |          |        |
| Balance outstanding                          | 6/30/2017  | \$140   | \$284   | \$113 | \$96  | \$504   | \$232   | \$52  | \$82  | \$1,503  | 13.4 % |
| % of loan type                               |            | 9.3     | % 18.9  | % 7.5 | % 6.4 | % 33.6  | % 15.4  | % 3.4 | % 5.5 | % 100.0  | %      |
| Delinquency rates <sup>2</sup> :             |            |         |         |       |       |         |         |       |       |          |        |
| 30-89 days                                   | 6/30/2017  | —       | % —     | % —   | % —   | % —     | % 1.9   | % —   | % —   | % 0.3    | %      |
|  | 12/31/2016 | —       | % —     | % —   | % 0.9 | % —     | % 2.5   | % —   | % —   | % 0.5    | %      |
| ≥ 90 days                                    | 6/30/2017  | —       | % —     | % —   | % —   | % —     | % 2.2   | % —   | % —   | % 0.3    | %      |
|  | 12/31/2016 | —       | % —     | % —   | % —   | % 0.4   | % —     | % —   | % —   | % 0.2    | %      |
| Accruing loans past due 90 days or more      | 6/30/2017  | \$—     | \$—     | \$—   | \$—   | \$—     | \$—     | \$—   | \$—   | \$—      |        |
|  | 12/31/2016 | —       | —       | —     | —     | —       | —       | —     | —     | —        |        |
| Nonaccrual loans                             | 6/30/2017  | \$—     | \$—     | \$—   | \$—   | \$—     | \$6     | \$—   | \$—   | \$6      |        |
|  | 12/31/2016 | —       | —       | —     | —     | 2       | 5       | —     | —     | 7        |        |
| Total construction and land development      | 6/30/2017  | \$163   | \$605   | \$150 | \$102 | \$763   | \$261   | \$58  | \$84  | \$2,186  |        |
| Total commercial real estate                 | 6/30/2017  | \$1,257 | \$3,583 | \$556 | \$710 | \$2,443 | \$1,607 | \$404 | \$638 | \$11,198 | 100.0% |

<sup>1</sup> No other geography exceeds \$94 million for all three loan types.

<sup>2</sup> Delinquency rates include nonaccrual loans.

Approximately 22% of the CRE term loans consist of mini-perm loans as of June 30, 2017. For such loans, construction has been completed and the project has stabilized to a level that supports the granting of a mini-perm loan in accordance with our underwriting standards. Mini-perm loans generally have initial maturities of three to

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seven years. The remaining 78% of CRE loans are term loans with initial maturities generally of 5 to 20 years. The stabilization criteria for a project to qualify for a term loan differ by product type and include criteria related to the cash flow generated by the project, loan-to-value ratio, and occupancy rates.

Approximately \$131 million, or 9%, of the commercial construction and land development portfolio at June 30, 2017 consists of acquisition and development loans. Most of these acquisition and development loans are secured by specific retail, apartment, office, or other projects.

Of the total CRE loan portfolio, we categorize \$1.9 billion as retail property. At June 30, 2017, approximately \$374 million, or 20%, of the retail CRE loans are secured by regional shopping centers.

Underwriting on commercial properties is primarily based on the economic viability of the project with heavy consideration given to the creditworthiness and experience of the sponsor. We generally require that the owner's equity be injected prior to bank advances. Remargining requirements (required equity infusions upon a decline in value or cash flow of the collateral) are often included in the loan agreement along with guarantees of the sponsor.

Recognizing that debt is paid via cash flow, the projected cash flows of the project are critical in the underwriting because these determine the ultimate value of the property and its ability to service debt. Therefore, in most projects (with the exception of multifamily and hospitality construction projects), we require substantial pre-leasing/leasing in our underwriting and we generally require a minimum projected stabilized debt service coverage ratio of 1.20 or higher, depending on the project asset class.

Within the residential construction and development sector, many of the requirements previously mentioned, such as creditworthiness and experience of the developer, up-front injection of the developer's equity, principal curtailment requirements, and the viability of the project are also important in underwriting a residential development loan. Significant consideration is given to the forecasted market acceptance of the product, location, strength of the developer, and the ability of the developer to stay within budget. Progress inspections by qualified independent inspectors are routinely performed before disbursements are made.

Real estate appraisals are ordered in accordance with regulatory guidelines and are validated independent of the loan officer and the borrower, generally by our internal appraisal review function, which is staffed by licensed appraisers. In some cases, reports from automated valuation services are used or internal evaluations are performed. A new appraisal or evaluation is required when a loan deteriorates to a certain level of credit weakness.

Advance rates (i.e., loan commitments) will vary based on the viability of the project and the creditworthiness of the sponsor, but our guidelines generally limit advances to 50% for raw land, 65% for land development, 65% for finished commercial lots, 75% for finished residential lots, 80% for pre-sold homes, 75% for models and homes not under contract, and 75% for commercial properties. Exceptions may be granted on a case-by-case basis.

Loan agreements require regular financial information on the project and the sponsor in addition to lease schedules, rent rolls and, on construction projects, independent progress inspection reports. The receipt of this financial information is monitored and calculations are made to determine adherence to the covenants set forth in the loan agreement.

The existence of a guarantee that improves the likelihood of repayment is taken into consideration when analyzing CRE loans for impairment. If the support of the guarantor is quantifiable and documented, it is included in the potential cash flows and liquidity available for debt repayment, and our impairment methodology takes this repayment source into consideration.

When we modify or extend a loan, we also give consideration to whether the borrower is in financial difficulty, and whether we have granted a concession. In determining if an interest rate concession has been granted, we consider whether the interest rate on the modified loan is equivalent to current market rates for new debt with similar risk characteristics. If the rate in the modification is less than current market rates, it may indicate that a concession was granted and impairment exists. However, if additional collateral is obtained, or if a guarantor exists who has



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capacity and willingness to support the loan on an extended basis, we also consider the nature and amount of the additional collateral and guarantees in the ultimate determination of whether a concession has been granted.

In general, we obtain and consider updated financial information for the guarantor as part of our determination to extend a loan. The quality and frequency of financial reporting collected and analyzed varies depending on the contractual requirements for reporting, the size of the transaction, and the strength of the guarantor.

Complete underwriting of the guarantor includes, but is not limited to, an analysis of the guarantor's current financial statements, leverage, liquidity, global cash flow, global debt service coverage, contingent liabilities, etc. The assessment also includes a qualitative analysis of the guarantor's willingness to perform in the event of a problem and demonstrated history of performing in similar situations. Additional analysis may include personal financial statements, tax returns, liquidity (brokerage) confirmations, and other reports, as appropriate.

A qualitative assessment is performed on a case-by-case basis to evaluate the guarantor's experience, performance track record, reputation, and willingness to work with us. We also utilize market information sources, rating, and scoring services in our assessment. This qualitative analysis coupled with a documented quantitative ability to support the loan may result in a higher-quality internal loan grade, which may reduce the level of allowance we estimate.

Previous documentation of the guarantor's financial ability to support the loan is discounted if there is any indication of a lack of willingness by the guarantor to support the loan.

In the event of default, we evaluate the pursuit of any and all appropriate potential sources of repayment, which may come from multiple sources, including the guarantee. A number of factors are considered when deciding whether or not to pursue a guarantor, including, but not limited to, the value and liquidity of other sources of repayment (collateral), the financial strength and liquidity of the guarantor, possible statutory limitations (e.g., single action rule on real estate) and the overall cost of pursuing a guarantee compared with the ultimate amount we may be able to recover. In other instances, the guarantor may voluntarily support a loan without any formal pursuit of remedies.

A decrease in oil and gas prices could potentially produce an adverse impact on our CRE loan portfolio within Texas. However, based upon generally strong equity and cash flow coverage levels, and sponsor support for the various properties, we do not expect a material amount of losses within this portfolio for the remainder of 2017. Our largest CRE credit exposures in Texas are to the multi-family, office, and retail sectors. As of June 30, 2017, the CRE loan portfolio mix in Texas is 68% commercial term, 19% commercial construction, 11% residential construction, and 2% land development.

**Consumer Loans**

We have mainly been an originator of first and second mortgages, generally considered to be of prime quality. We generally hold variable-rate loans in our portfolio and sell "conforming" fixed-rate loans to third parties, including Federal National Mortgage Association and Federal Home Loan Mortgage Corporation, for which we make representations and warranties that the loans meet certain underwriting and collateral documentation standards.

We are engaged in Home Equity Credit Line ("HECL") lending. At June 30, 2017, our HECL portfolio totaled \$2.7 billion, compared with \$2.6 billion at December 31, 2016. The following schedule describes the composition of our HECL portfolio by lien status.

**HECL PORTFOLIO BY LIEN STATUS**

| (In millions)                       | June<br>30,<br>2017 | December<br>31, 2016 |
|-------------------------------------|---------------------|----------------------|
| Secured by first deeds of trust     | \$1,375             | \$ 1,383             |
| Secured by second (or junior) liens | 1,322               | 1,262                |
| Total                               | \$2,697             | \$ 2,645             |

At June 30, 2017, loans representing approximately 1% of the outstanding balance in the HECL portfolio were estimated to have combined loan-to-value ratios ("CLTV") above 100%. An estimated CLTV ratio is the ratio of our



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loan plus any prior lien amounts divided by the estimated current collateral value. At origination, underwriting standards for the HECL portfolio generally include a maximum 80% CLTV with high credit scores at origination. Approximately 91% of our HECL portfolio is still in the draw period, and approximately 24% of those loans are scheduled to begin amortizing within the next five years. We regularly analyze the risk of borrower default in the event of a loan becoming fully amortizing and the risk of higher interest rates. The analysis indicates that the risk of loss from this factor is minimal in the current economic environment. The ratio of net charge-offs to average balances for the first six months of 2017 and 2016 for the HECL portfolio was (0.02)% and (0.01)%, respectively. See Note 6 of the Notes to Consolidated Financial Statements for additional information on the credit quality of this portfolio.

## Nonperforming Assets

Nonperforming assets as a percentage of loans and leases and other real estate owned decreased to 1.12% at June 30, 2017, compared with 1.34% at December 31, 2016.

Total nonaccrual loans at June 30, 2017 decreased \$83 million from December 31, 2016, primarily in the commercial and industrial loan portfolio. However, nonaccrual loans slightly increased in the commercial owner-occupied and commercial real estate term loan portfolios. The largest total decrease in nonaccrual loans occurred at Amegy.

The balance of nonaccrual loans can decrease due to paydowns, charge-offs, and the return of loans to accrual status under certain conditions. If a nonaccrual loan is refinanced or restructured, the new note is immediately placed on nonaccrual. If a restructured loan performs under the new terms for at least a period of six months, the loan can be considered for return to accrual status. See “Restructured Loans” following for more information. Company policy does not allow for the conversion of nonaccrual construction and land development loans to CRE term loans. See Note 6 of the Notes to Consolidated Financial Statements for more information on nonaccrual loans.

The following schedule sets forth our nonperforming assets:

## NONPERFORMING ASSETS

| (Dollar amounts in millions)   | June 30,<br>2017 | December 31,<br>2016 |  |  |
|--|------------------|----------------------|--|--|
| Nonaccrual loans <sup>1</sup>  | \$ 486           | \$ 569               |  |  |
| Other real estate owned  | 4                | 4                    |  |  |
| Total nonperforming assets   | \$ 490           | \$ 573               |  |  |
| Ratio of nonperforming assets to net loans and leases <sup>1</sup> and other real estate owned         | 1.12 %           | 1.34 %               |  |  |
| Accruing loans past due 90 days or more  | \$ 19            | \$ 36                |  |  |
| Ratio of accruing loans past due 90 days or more to loans and leases <sup>1</sup>                      | 0.04 %           | 0.08 %               |  |  |
| Nonaccrual loans and accruing loans past due 90 days or more   | \$ 505           | \$ 605               |  |  |
| Ratio of nonaccrual loans and accruing loans past due 90 days or more to loans and leases <sup>1</sup> | 1.15 %           | 1.41 %               |  |  |
| Accruing loans past due 30-89 days   | \$ 98            | \$ 126               |  |  |
| Nonaccrual loans current as to principal and interest payments   | 68.7 %           | 74.1 %               |  |  |

<sup>1</sup> Includes loans held for sale.

## Restructured Loans

Troubled debt restructurings (“TDRs”) are loans that have been modified to accommodate a borrower who is experiencing financial difficulties, and for whom we have granted a concession that we would not otherwise consider. TDRs increased \$53 million, or 21.1%, during the first six months of 2017. Commercial loans may be modified to provide the borrower more time to complete the project, to achieve a higher lease-up percentage, to sell the property, or for other reasons. Consumer loan TDRs represent loan modifications in which a concession has been granted to the borrower who is unable to refinance the loan with another lender, or who is experiencing

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economic hardship. Such consumer loan TDRs may include first-lien residential mortgage loans and home equity loans.

If the restructured loan performs for at least six months according to the modified terms, and an analysis of the customer's financial condition indicates that we are reasonably assured of repayment of the modified principal and interest, the loan may be returned to accrual status. The borrower's payment performance prior to and following the restructuring is taken into account to determine whether a loan should be returned to accrual status.

## ACCRUING AND NONACCRUING TROUBLED DEBT RESTRUCTURED LOANS

|               |                       |      |
|---------------|-----------------------|------|
| (In millions) | June 30, December 31, |      |
|               | 2017                  | 2016 |

|                                  |        |        |
|----------------------------------|--------|--------|
| Restructured loans – accruing    | \$ 167 | \$ 151 |
| Restructured loans – nonaccruing | 137    | 100    |
| Total                            | \$ 304 | \$ 251 |

In the periods following the calendar year in which a loan was restructured, a loan may no longer be reported as a TDR if it is on accrual, is in compliance with its modified terms, and yields a market rate (as determined and documented at the time of the modification or restructure). See Note 6 of the Notes to Consolidated Financial Statements for additional information regarding TDRs.

## TROUBLED DEBT RESTRUCTURED LOANS ROLLFORWARD

|   |          |       |            |       |
|---|----------|-------|------------|-------|
|   | Three    |       | Six Months |       |
|   | Months   |       | Ended      |       |
|   | Ended    |       | June 30,   |       |
|   | June 30, |       | 2017       |       |
| (In millions)                               | 2017     | 2016  | 2017       | 2016  |
| Balance at beginning of period              | \$298    | \$328 | \$251      | \$297 |
| New identified TDRs and principal increases | 70       | 39    | 156        | 102   |
| Payments and payoffs                        | (49 )    | (41 ) | (72 )      | (72 ) |
| Charge-offs                                 | (10 )    | (3 )  | (13 )      | (5 )  |
| No longer reported as TDRs                  | (3 )     | (7 )  | (4 )       | (7 )  |
| Sales and other                             | (2 )     | (1 )  | (14 )      | —     |
| Balance at end of period                    | \$304    | \$315 | \$304      | \$315 |

## Allowance for Credit Losses

In analyzing the adequacy of the ALLL, we utilize a comprehensive loan grading system to determine the risk potential in the portfolio and also consider the results of independent internal credit reviews. To determine the adequacy of the allowance, our loan and lease portfolio is broken into segments based on loan type.

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The following schedule shows the changes in the allowance for loan losses and a summary of loan loss experience:  
SUMMARY OF LOAN LOSS EXPERIENCE

| (Dollar amounts in millions)  | Six<br>Months<br>Ended<br>June 30,<br>2017 | Twelve<br>Months<br>Ended<br>December<br>31, 2016 | Six<br>Months<br>Ended<br>June 30,<br>2016 |
|---|--|---|--|
| Loans and leases outstanding (net of unearned income)   | \$43,683                                   | \$42,649  | \$42,501                                   |
| Average loans and leases outstanding (net of unearned income)   | \$42,906                                   | \$42,062  | \$41,555                                   |
| Allowance for loan losses:  |  |   |  |
| Balance at beginning of period  | \$567                                      | \$606   | \$606                                      |
| Provision charged to earnings   | 30   | 93  | 77   |
| Charge-offs:  |  |   |  |
| Commercial  | (82 )                                      | (170 )  | (90 )                                      |
| Commercial real estate  | (2 )                                       | (12 )   | (9 )                                       |
| Consumer  | (7 )                                       | (16 )   | (7 )                                       |
| Total   | (91 )                                      | (198 )  | (106 )                                     |
| Recoveries:   |  |   |  |
| Commercial  | 23   | 43  | 21   |
| Commercial real estate  | 11   | 14  | 5  |
| Consumer  | 4  | 9   | 5  |
| Total   | 38   | 66  | 31   |
| Net loan and lease charge-offs  | (53 )                                      | (132 )  | (75 )                                      |
| Balance at end of period  | \$544                                      | \$567   | \$608                                      |
| Ratio of annualized net charge-offs to average loans and leases   | 0.25                                       | % 0.31  | % 0.36                                     |
| Ratio of allowance for loan losses to net loans and leases, at period end   | 1.25                                       | % 1.33  | % 1.43                                     |
| Ratio of allowance for loan losses to nonaccrual loans, at period end   | 115  | % 107   | % 114                                      |
| Ratio of allowance for loan losses to nonaccrual loans and accruing loans past due 90 days or more, at period end | 110  | % 100   | % 108                                      |

The total ALLL decreased during the first six months of 2017 by \$23 million as a result of credit quality improvements in the total loan portfolio.

The RULC represents a reserve for potential losses associated with off-balance sheet commitments and standby letters of credit. The reserve is separately shown in the balance sheet and any related increases or decreases in the reserve are shown separately in the statement of income. At June 30, 2017, the reserve decreased by \$2 million compared with December 31, 2016, primarily as a result of credit quality improvements in the oil and gas-related portfolio, and increased by \$3 million from March 31, 2017.

See Note 6 of the Notes to Consolidated Financial Statements for additional information related to the ACL and credit trends experienced in each portfolio segment.

**Interest Rate and Market Risk Management**

Interest rate and market risk are managed centrally. Interest rate risk is the potential for reduced net interest income and other rate sensitive income resulting from adverse changes in the level of interest rates. Market risk is the potential for loss arising from adverse changes in the fair value of fixed income securities, equity securities, other earning assets, and derivative financial instruments as a result of changes in interest rates or other factors. As a financial institution that engages in transactions involving an array of financial products, we are exposed to both interest rate risk and market risk.

The Company's Board of Directors is responsible for approving the overall policies relating to the management of the financial risk of the Company, including interest rate and market risk management. In addition, the Board establishes and periodically revises policy limits and reviews limit exceptions reported by management. The Board

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has established the Asset/Liability Committee (“ALCO”) consisting of members of management, to which it has delegated the responsibility of managing interest rate and market risk for the Company. ALCO is primarily responsible for managing interest rate and market risk.

Interest Rate Risk

Interest rate risk is one of the most significant risks to which we are regularly exposed. In general, our goal in managing interest rate risk is to manage balance sheet sensitivity to reduce net income volatility due to changes in interest rates.

Over the course of the last year, we have actively reduced the level of asset sensitivity through the purchase of short-to-medium duration agency pass-through securities and funding these purchases by reducing money market investments and increasing short-term borrowings. This repositioning of the investment portfolio has increased current net interest income while dampening the impact of higher rates on net interest income growth. We continue to anticipate higher net interest income in a rising rate environment as our assets reprice more quickly than liabilities. As most of our liabilities are comprised of indeterminate maturity and managed rate deposits, behavioral assumptions for these deposits have a significant impact on our projected interest rate risk. We have historically reported two sets of deposit assumptions, fast and slow, to reflect the uncertainty of deposit behavior and its impact on interest rate risk. We have recently updated our deposit models and will disclose interest rate risk for only a single set of deposit behavioral assumptions. The newly implemented deposit assumptions differ from prior methods primarily in the way we treat commercial checking deposits and in the manner by which we determine the portion of deposits that are core deposits. For commercial checking deposits, we have separated the balances into a core amount that is operational or that compensates for billed services, and a complementary excess balance. The excess balance is modeled with a high attrition rate, whereas the core balance runs off more slowly. For other deposit types, the core balance is determined by the average balance over a longer-term horizon, typically 24 to 48 months, and excess balances are modeled with a high attrition rate.

Interest Rate Risk Measurement

We monitor interest rate risk through the use of two complementary measurement methods: net interest income simulation and Economic Value of Equity at Risk (“EVE”). In the net interest income simulation method, we analyze the expected change in net interest income in response to changes in interest rates. In the EVE method, we measure the expected changes in the fair value of equity in response to changes in interest rates.

Net interest income simulation is an estimate of the total net interest income that would be recognized under different rate environments. Net interest income is measured assuming several parallel and nonparallel interest rate shifts across the yield curve, taking into account deposit repricing assumptions and estimates of the possible exercise of embedded options within the portfolio (e.g., a borrower’s ability to refinance a loan under a lower rate environment). Our policy contains a trigger for a 10% decline in rate sensitive income as well as a risk capacity of a 13% decline if rates were to immediately rise or fall in parallel by 200 bps.

EVE is calculated as the fair value of all assets minus the fair value of liabilities. We measure changes in the dollar amount of EVE for parallel shifts in interest rates. Due to embedded optionality and asymmetric rate risk, changes in EVE can be useful in quantifying risks not apparent for small rate changes. Examples of such risks may include out-of-the-money interest rate caps (or limits) on loans, which have little effect under small rate movements but may become important if large rate changes were to occur, or substantial prepayment deceleration for low-rate mortgages in a higher-rate environment.

The following schedule presents the formal EVE limits we have adopted. Exceptions to the EVE limits are subject to notification and approval by the ROC. In the normal course of business, we evaluated our limits and made changes to reflect our current balance sheet management objectives. These changes are reflected in the following schedule.

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## ECONOMIC VALUE OF EQUITY DECLINE LIMITS

|  | Trigger<br>decline<br>in EVE | Risk<br>capacity<br>decline<br>in EVE |
|--|------------------------------|---------------------------------------|
|--|------------------------------|---------------------------------------|

|             |     |      |
|-------------|-----|------|
| +/- 200 bps | 8 % | 10 % |
|-------------|-----|------|

Estimating the impact on net interest income and EVE requires that we assess a number of variables and make various assumptions in managing our exposure to changes in interest rates. The assessments address deposit withdrawals and deposit product migration (e.g., customers moving money from checking accounts to certificates of deposit), competitive pricing (e.g., existing loans and deposits are assumed to roll into new loans and deposits at similar spreads relative to benchmark interest rates), loan and security prepayments, and the effects of other similar embedded options. As a result of uncertainty about the maturity and repricing characteristics of both deposits and loans, we also calculate the sensitivity of net interest income and EVE results to key assumptions. The modeled results are highly sensitive to the assumptions used for deposits that do not have specific maturities, such as checking, savings and money market accounts, and also to prepayment assumptions used for loans with prepayment options. We use historical regression analysis as a guide to setting such assumptions; however, due to the current low interest rate environment, which has little historical precedent, estimated deposit behavior may not reflect actual future results. Additionally, competition for funding in the marketplace has and may again result in changes to deposit pricing on interest-bearing accounts that are greater or less than changes in benchmark interest rates such as LIBOR or the federal funds rate.

Under most rising interest rate environments, we would expect some customers to move balances from demand deposits to interest-bearing accounts such as money market, savings, or CDs. The models are particularly sensitive to the assumption about the rate of such migration.

In addition, we assume certain correlation rates, often referred to as a “deposit beta,” of interest-bearing deposits, wherein the rates paid to customers change at a different pace when compared to changes in benchmark interest rates. Generally, certificates of deposit are assumed to have a high correlation rate, while interest-on-checking accounts are assumed to have a lower correlation rate. Actual results may differ materially due to factors including competitive pricing, money supply, credit worthiness of the Company, and so forth; however, we use our historical experience as well as industry data to inform our assumptions.

The aforementioned migration and correlation assumptions result in deposit durations presented in the following schedule.

## DEPOSIT ASSUMPTIONS

|         | June 30, 2017   |
|---------|---|
|         | New Deposit<br>Method                                 |
| Product | Effective<br>duration<br>(+200<br>(unchanged)<br>bps) |

|                                  |       |       |
|----------------------------------|-------|-------|
| Demand deposits                  | 3.3 % | 3.3 % |
| Money market                     | 1.5 % | 1.3 % |
| Savings and interest-on-checking | 2.7 % | 2.4 % |

As of the dates indicated and incorporating the assumptions previously described, the following schedule shows our estimated percentage change in net interest income, based on a static balance sheet size, in the first year after the interest rate change if interest rates were to sustain immediate parallel changes ranging from -100 bps to +300 bps.





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## INCOME SIMULATION – CHANGE IN NET INTEREST INCOME

June 30, 2017

Parallel shift in rates (in bps)<sup>1</sup>

Repricing scenario -100 0 +100 +200 +300

New Methodology (3.9)% ~~%~~ 3.1% 6.1% 8.9%<sup>1</sup> Assumes rates cannot go below zero in the negative rate shift.

For comparative purposes, the December 31, 2016 measures as presented in the following schedule have been recalculated using the updated deposit methodology.

December 31, 2016

Parallel shift in rates (in bps)<sup>1</sup>

Repricing scenario -100 0 +100 +200 +300

New Methodology (4.9)% ~~%~~ 3.6% 7.6% 11.5%<sup>1</sup> Assumes rates cannot go below zero in the negative rate shift.

The asset sensitivity as measured by income simulation declined due to continued purchases of medium-term securities funded through reductions in money market investments and increases in short-term borrowings.

As of the dates indicated and incorporating the assumptions previously described, the following schedule shows our estimated percentage change in EVE under parallel interest rate changes ranging from -100 bps to +300 bps.

## CHANGES IN ECONOMIC VALUE OF EQUITY

June 30, 2017

Parallel shift in rates (in bps)<sup>1</sup>

|                    |      |     |      |      |      |
|--------------------|------|-----|------|------|------|
| Repricing scenario | -100 | 0   | +100 | +200 | +300 |
|                    | bps  | bps | bps  | bps  | bps  |

New Methodology 1.7% ~~%~~ 1.1% 1.8% 2.5%<sup>1</sup> Assumes rates cannot go below zero in the negative rate shift.

For comparative purposes, the December 31, 2016 measures as presented in the following schedule have been recalculated using the updated deposit methodology. The changes in EVE measures are driven by the same factors as those in our income simulation.

December 31, 2016

Parallel shift in rates (in bps)<sup>1</sup>

|                    |      |     |      |      |      |
|--------------------|------|-----|------|------|------|
| Repricing scenario | -100 | 0   | +100 | +200 | +300 |
|                    | bps  | bps | bps  | bps  | bps  |

New Methodology 0.3% ~~%~~ 1.2% 2.9% 4.9%<sup>1</sup> Assumes rates cannot go below zero in the negative rate shift.

Our focus on business banking also plays a significant role in determining the nature of the Company's asset-liability management posture. At June 30, 2017, \$19.2 billion of the Company's commercial lending and CRE loan balances were scheduled to reprice in the next six months. Of these variable-rate loans approximately 65% are tied to either the prime rate or LIBOR. For these variable-rate loans we have executed \$1.4 billion of cash flow hedges by receiving fixed rates on interest rate swaps. Additionally, asset sensitivity is reduced due to \$0.4 billion of variable-rate loans being priced at floored rates at June 30, 2017, which were above the "index plus spread" rate by an average of 52 bps. At June 30, 2017, we also had \$3.2 billion of variable-rate consumer loans scheduled to reprice in the next six months. Of these variable-rate consumer loans approximately \$0.2 billion were priced at floored rates, which were above the "index plus spread" rate by an average of 43 bps.

See Notes 3 and 7 of the Notes to Consolidated Financial Statements and Notes 7 and 20 of our 2016 Annual Report on Form 10-K for additional information regarding derivative instruments.

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Market Risk – Fixed Income

We engage in the underwriting and trading of municipal securities. This trading activity exposes us to a risk of loss arising from adverse changes in the prices of these fixed income securities.

At June 30, 2017, we had a relatively small amount, \$61 million, of trading assets and \$118 million of securities sold, not yet purchased, compared with \$115 million and \$25 million, respectively, at December 31, 2016.

We are exposed to market risk through changes in fair value. We are also exposed to market risk for interest rate swaps used to hedge interest rate risk. Changes in the fair value of AFS securities and in interest rate swaps that qualify as cash flow hedges are included in accumulated other comprehensive income (“AOCI”) for each financial reporting period. During the second quarter of 2017, the after-tax change in AOCI attributable to AFS securities increased by \$61 million, due largely to changes in the interest rate environment, compared with a \$33 million improvement in the same prior year period.

Market Risk – Equity Investments

Through our equity investment activities, we own equity securities that are publicly traded. In addition, we own equity securities in companies and governmental entities, e.g., the Federal Reserve Bank and an FHLB, that are not publicly traded. The accounting for equity investments may use the cost, fair value, equity, or full consolidation methods of accounting, depending on our ownership position and degree of involvement in influencing the investees’ affairs. Regardless of the accounting method, the value of our investment is subject to fluctuation. Because the fair value of these securities may fall below our investment costs, we are exposed to the possibility of loss. Equity investments in private and public companies are approved, monitored and evaluated by the Company’s Equity Investment Committee consisting of members of management.

We hold both direct and indirect investments in predominantly pre-public companies, primarily through various SBIC venture capital funds. Our equity exposure to these investments was approximately \$125 million and \$124 million at June 30, 2017 and December 31, 2016, respectively. On occasion, some of the companies within our SBIC investments may issue an initial public offering. In this case, the fund is generally subject to a lockout period before liquidating the investment which can introduce additional market risk. As of June 30, 2017 we had direct SBIC investments of approximately \$9 million of publicly-traded stocks.

Additionally, Amegy has an alternative investments portfolio. These investments are primarily directed towards equity buyout and mezzanine funds with a key strategy of deriving ancillary commercial banking business from the portfolio companies. Early stage venture capital funds are generally not a part of the strategy because the underlying companies are typically not creditworthy. The carrying value of Amegy’s equity investments was \$11 million at June 30, 2017 and \$13 million at December 31, 2016.

These PEIs are subject to the provisions of the Dodd-Frank Act. The Volcker Rule of the Dodd-Frank Act prohibits banks and bank holding companies from holding PEIs, except for SBIC funds and certain other permitted exclusions, beyond a required deadline. The Federal Reserve Board (“FRB”) announced in December 2016 that it would allow banks to apply for an additional five-year extension beyond the July 21, 2017 deadline to comply with the Dodd-Frank Act requirement for these investments. The Company applied for and was granted an extension for its eligible PEIs. All positions in the remaining portfolio of PEIs are subject to the extended deadline or other applicable exclusions. As of June 30, 2017, such prohibited PEIs amounted to \$4 million, with an additional \$4 million of unfunded commitments (see Note 5 of the Notes to Consolidated Financial Statements for more information). We currently do not believe that this divestiture requirement will ultimately have a material impact on our financial statements.

Liquidity Risk Management

Overview

Liquidity risk is the possibility that our cash flows may not be adequate to fund our ongoing operations and meet our commitments in a timely and cost-effective manner. Since liquidity risk is closely linked to both credit risk and

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## ZIONS BANCORPORATION AND SUBSIDIARIES

market risk, many of the previously discussed risk control mechanisms also apply to the monitoring and management of liquidity risk. We manage our liquidity to provide adequate funds for our customers' credit needs, our capital plan actions and our anticipated financial and contractual obligations which include withdrawals by depositors, debt and capital service requirements, and lease obligations. The management of liquidity and funding is performed centrally for the Parent and jointly by the Parent and bank management for its subsidiary bank.

Overseeing liquidity management is the responsibility of ALCO, which implements a Board-adopted corporate Liquidity and Funding Policy. This policy addresses monitoring and maintaining adequate liquidity, diversifying funding positions, and anticipating future funding needs. The policy also includes liquidity ratio guidelines, such as the "time-to-required funding" and LCR, that are used to monitor the liquidity positions of the Parent and ZB, N.A., as well as various stress test and liquid asset measurements for the Parent and ZB, N.A.

The Company has adopted policy limits that govern liquidity risk. The policy requires the Company to maintain a buffer of highly liquid assets sufficient to cover cash outflows in the event of a severe liquidity crisis. The Company targets a buffer of highly liquid assets at the Parent to cover 18-24 months of cash outflows under a scenario with limited cash inflows, and maintains a minimum policy limit of not less than 12 months. Throughout the first six months of 2017 and as of June 30, 2017, the Company complied with this policy. More information regarding the Company's liquidity risk management process is contained in "Liquidity Risk Management" under "Overview" in our 2016 Annual Report on Form 10-K.

Liquidity Regulation

In September 2014, U.S. banking regulators issued a final rule that implements a quantitative liquidity requirement in the U.S. generally consistent with the LCR minimum liquidity measure established under the Basel III liquidity framework. Under this rule, we are subject to a modified LCR standard, which requires a financial institution to hold an adequate amount of unencumbered High-Quality-Liquid Assets ("HQLA") that can be converted into cash easily and immediately in private markets to meet its liquidity needs for a short-term liquidity stress scenario. This rule became applicable to us on January 1, 2016, and we continue to comply with this regulation.

The Basel III liquidity framework includes a second minimum liquidity measure, the Net Stable Funding Ratio ("NSFR"), which requires a financial institution to maintain a stable funding profile over a one-year period in relation to the characteristics of its on- and off-balance sheet activities. On October 31, 2014, the Basel Committee on Banking Supervision issued its final standards for this ratio, entitled Basel III: The Net Stable Funding Ratio. On May 3, 2016, the FRB issued a proposal requiring bank holding companies with less than \$250 billion of assets, but more than \$50 billion of assets, to cover 70% of 1-year cash outflows under the assumptions required in the proposed NSFR Rule. Under the proposal, bank holding companies would be required to publicly disclose information about the NSFR levels each quarter. The proposal has an effective date of January 1, 2018. We continue to monitor this proposal and any other developments. Based on this Basel III publication and the FRB proposal, we believe we would meet the minimum NSFR if such requirement were currently effective.

We are required by the requirements of the Enhanced Prudent Standards for liquidity management (Reg. YY) to conduct monthly liquidity stress tests. These tests incorporate scenarios designed by us, require a buffer of highly liquid assets sufficient to cover 30-day funding needs under the stress scenarios, and are subject to review by the FRB. The Company's internal liquidity stress-testing program as contained in its policy complies with these requirements and includes monthly liquidity stress testing using a set of internally generated scenarios representing severe liquidity constraints over a 12-month horizon. We continue to comply with this regulation.

Liquidity Management Actions

Consolidated cash, interest-bearing deposits held as investments, and security resell agreements at the Parent and its subsidiaries was \$2.0 billion at June 30, 2017 compared with \$2.7 billion at March 31, 2017 and \$2.5 billion at December 31, 2016. The \$0.5 billion decrease during the first six months of 2017 resulted primarily from (1) an increase in investment securities, (2) net loan originations and purchases, (3) a net decrease in deposits, (4) repayment of long-term debt, (5) repurchase and redemption of our preferred stock, (6) repurchase of our common



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stock, and (7) dividends on common and preferred stock. These decreases were partially offset by short-term FHLB borrowings and net cash provided by operating activities.

During the first six months of 2017, our HTM and AFS investment securities increased by \$1.9 billion. This increase was primarily due to purchases of short-to-medium duration agency guaranteed mortgage-backed securities. We have been adding to our investment portfolio during the past couple of years to increase our HQLA position in light of the new LCR rules and more broadly, to manage balance sheet liquidity more effectively. However, during the second quarter of 2017, our HTM and AFS investment securities decreased by \$305 million, and we expect the size of the investment portfolio as a percent of assets to be generally stable during the next several quarters.

During the first six months of 2017 we made cash payments totaling \$153 million for our long-term debt which matured and did not incur any new long-term debt during the same time period. See Note 8 for additional detail about debt maturities. During the first six months of 2017, we also incurred \$2.9 billion of short-term debt with the FHLB, and had \$3.4 billion outstanding as of June 30, 2017.

Parent Company Liquidity

The Parent's cash requirements consist primarily of debt service, investments in and advances to subsidiaries, operating expenses, income taxes, and dividends to preferred and common shareholders. The Parent's cash needs are usually met through dividends from its subsidiaries, interest and investment income, subsidiaries' proportionate shares of current income taxes, and long-term debt and equity issuances.

Cash, interest-bearing deposits held as investments, and security resell agreements at the Parent decreased to \$0.4 billion at June 30, 2017 compared with \$0.5 billion at December 31, 2016. This \$0.1 billion decrease for the first six months of 2017 resulted primarily from (1) repayment of long-term debt, (2) repurchase and redemption of our preferred stock, (3) repurchase of our common stock, and (4) dividends on our common and preferred stock. This decrease in cash was partially offset by common dividends and return of common equity received by the parent from its subsidiary bank and net cash provided by operating activities.

At June 30, 2017, maturities of our long-term senior and subordinated debt ranged from June 2023 to September 2028. During the first six months of 2017, the Parent received common dividends and return of common equity totaling \$247 million and dividends on preferred stock totaling \$26 million. During the first six months of 2016, the Parent received common dividends and return of common equity totaling \$50 million and did not receive dividends on its preferred stock. At June 30, 2017, ZB, N.A. had approximately \$439 million available for the payment of dividends to the parent under current capital regulations. The dividends that ZB, N.A. can pay are restricted by current and historical earning levels, retained earnings, and risk-based and other regulatory capital requirements and limitations. General financial market and economic conditions impact our access to, and cost of, external financing. Access to funding markets for the Parent and its subsidiary bank is also directly affected by the credit ratings received from various rating agencies. The ratings not only influence the costs associated with the borrowings, but can also influence the sources of the borrowings. The debt ratings and outlooks issued by the various rating agencies for the Company and ZB, N.A. did not change during the first six months of 2017, except S&P and Kroll upgraded their outlooks for both the Parent and ZB, N.A. from Stable to Positive. The credit rating agencies all rate the Parent's and ZB, N.A.'s senior debt at an investment-grade level. In addition, Kroll rates the Company's subordinated debt at an investment-grade level, while S&P rates the Company's subordinated debt as noninvestment-grade.

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The following schedule presents the Parent's balance sheets as of June 30, 2017, December 31, 2016, and June 30, 2016.

## PARENT ONLY CONDENSED BALANCE SHEETS

| (In millions)                                 | June 30,<br>2017 | December 31,<br>2016 | June 30,<br>2016 |
|---|------------------|----------------------|------------------|
| <b>ASSETS</b>                                 |                  |                      |                  |
| Cash and due from banks                       | \$—              | \$ 2                 | \$ 2             |
| Interest-bearing deposits                     | 351              | 529                  | 562              |
| Investment securities:                        |                  |                      |                  |
| Available-for-sale, at fair value             | 37               | 40                   | 42               |
| Other noninterest-bearing investments         | 34               | 29                   | 29               |
| Investments in subsidiaries:                  |                  |                      |                  |
| Commercial bank                               | 7,688            | 7,570                | 7,572            |
| Other subsidiaries                            | 6                | 6                    | 80               |
| Other assets                                  | 73               | 81                   | 162              |
|   | \$8,189          | \$ 8,257             | \$ 8,449         |
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>   |                  |                      |                  |
| Other liabilities                             | \$58             | \$ 89                | \$ 125           |
| Subordinated debt to affiliated trusts        | —                | —                    | 165              |
| Long-term debt:                               |                  |                      |                  |
| Due to others                                 | 382              | 534                  | 533              |
| Total liabilities                             | 440              | 623                  | 823              |
| Shareholders' equity:                         |                  |                      |                  |
| Preferred stock                               | 566              | 710                  | 709              |
| Common stock                                  | 4,660            | 4,725                | 4,783            |
| Retained earnings                             | 2,572            | 2,321                | 2,110            |
| Accumulated other comprehensive income (loss) | (49 )            | (122 )               | 24               |
| Total shareholders' equity                    | 7,749            | 7,634                | 7,626            |
|   | \$8,189          | \$ 8,257             | \$ 8,449         |

The Parent's cash payments for interest, reflected in operating expenses, decreased to \$15 million during the first six months of 2017 from \$19 million during the first six months of 2016 due to the maturity and repayment of debt during 2017 and 2016. Additionally, the Parent paid approximately \$55 million of total dividends on preferred stock and common stock for the first six months of 2017 and compared to \$50 million for the first six months of 2016.

**Subsidiary Bank Liquidity**

ZB, N.A.'s primary source of funding is its core deposits, consisting of demand, savings and money market deposits, and time deposits under \$250,000. On a consolidated basis, the Company's loan to total deposit ratio was 83.4% at June 30, 2017 compared with 79.9% at March 31, 2017 and 80.1% at December 31, 2016, as loan growth outpaced deposit growth during the first six months of 2017.

Total deposits decreased by \$858 million to \$52.4 billion at June 30, 2017, compared with \$53.2 billion at December 31, 2016. This decrease was a result of a \$1.2 billion decrease in savings and money market deposits. The decrease was partially offset by a \$284 million increase in time deposits and a \$57 million increase in noninterest-earning deposits. Also, during the first six months of 2017, ZB, N.A. redeployed approximately \$2.9 billion of cash to short-to-medium duration agency guaranteed mortgage-backed securities. ZB, N.A.'s long-term senior debt ratings were the same as the Parent, except Standard & Poor's was BBB and Kroll's was BBB+, compared to BBB- for Standard & Poor's and BBB for Kroll for the Parent.

The FHLB system and Federal Reserve Banks have been and are a source of back-up liquidity, and from time to time, have been a significant source of funding. ZB, N.A. is a member of the FHLB of Des Moines. The FHLB allows



member banks to borrow against their eligible loans and securities to satisfy liquidity and funding

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requirements. The Bank is required to invest in FHLB and Federal Reserve stock to maintain their borrowing capacity. At June 30, 2017, the amount available for additional FHLB and Federal Reserve borrowings was approximately \$14.9 billion, compared with \$17.1 billion at December 31, 2016. Loans with a carrying value of approximately \$24.6 billion at June 30, 2017 have been pledged at the Federal Reserve and the FHLB of Des Moines as collateral for current and potential borrowings compared with \$24.0 billion at December 31, 2016. At June 30, 2017, we had \$3.4 billion of short-term FHLB borrowings outstanding and no long-term FHLB or Federal Reserve borrowings outstanding, compared with \$500 million of short-term FHLB borrowings and no long-term FHLB or Federal Reserve borrowings outstanding at December 31, 2016. At June 30, 2017, our total investment in FHLB and Federal Reserve stock was \$146 million and \$184 million, respectively, compared with \$30 million and \$181 million at December 31, 2016.

Our investment activities can provide or use cash, depending on the asset-liability management posture taken. During the first six months of 2017, HTM and AFS investment securities' activities resulted in a net increase in investment securities and a net \$2.2 billion decrease in cash, compared with a net \$2.0 billion decrease in cash for the first six months of 2016, reflecting our purchase of HQLA.

Maturing balances in ZB, N.A.'s loan portfolios also provide additional flexibility in managing cash flows. Lending and purchase activity for the first six months of 2017 resulted in a net cash outflow of \$1.0 billion compared with a net cash outflow of \$1.9 billion for the first six months of 2016.

A more comprehensive discussion of liquidity management, including certain contractual obligations, is contained in our 2016 Annual Report on Form 10-K.

**Operational Risk Management**

Operational risk is the risk to current or anticipated earnings or capital arising from inadequate or failed internal processes or systems, human errors or misconduct, or adverse external events. In our ongoing efforts to identify and manage operational risk, we have an ERM department whose responsibility is to help employees, management and the Board of Directors to assess, understand, measure, manage, and monitor risk in accordance with our Risk Appetite Framework. We have documented both controls and the Control Self-Assessment related to financial reporting under the 2013 framework issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO") and the FDICIA.

To manage and minimize our operational risk, we have in place transactional documentation requirements; systems and procedures to monitor transactions and positions; systems and procedures to detect and mitigate attempts to commit fraud, penetrate our systems or telecommunications, access customer data, and/or deny normal access to those systems to our legitimate customers; regulatory compliance reviews; and periodic reviews by the Company's Compliance Risk Management, Internal Audit and Credit Examination departments. Reconciliation procedures have been established to ensure that data processing systems consistently and accurately capture critical data. In addition, the Data Governance department has key governance surrounding data integrity and availability. Further, we have key programs and procedures to maintain contingency and business continuity plans for operational support in the event of natural or other disasters. We also mitigate operational risk through the purchase of insurance, including errors and omissions and professional liability insurance.

We are continually improving our oversight of operational risk, including enhancement of risk identification, risk and control self-assessments, and antifraud measures, which are reported on a regular basis to enterprise management committees. The Operational Risk Committee reports to the ERM, which reports to the ROC. Key measures have been established to increase oversight by ERM and Operational Risk Management through the strengthening of new initiative reviews, enhancements to the Enterprise Procurement and Third Party Risk Management framework, enhancements to the Business Continuity and Disaster Recovery programs and Enterprise Security programs, and the establishment of Fraud Risk Oversight, Incident Response Oversight and Technology Project Oversight programs. Significant enhancements have also been made to governance, technology, and



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reporting, including the establishment of Policy and Committee Governance programs, the implementation of a governance, risk and control solution, and the creation of an Enterprise Risk Profile and an Operational Risk Profile along with business line risk profiles. In addition, the establishment of an Enterprise Exam Management department has standardized our response and reporting, and increased our effectiveness and efficiencies with regulatory examinations, communications and issues management.

The number and sophistication of attempts to disrupt or penetrate our critical systems, sometimes referred to as hacking, cyber fraud, cyber attacks, cyber terrorism, or other similar names, also continue to grow. On a daily basis, the Company, its customers, and other financial institutions are subject to a large number of such attempts. We have established systems and procedures to monitor, thwart or mitigate damage from such attempts. However, in some instances we, or our customers, have been victimized by cyber fraud (our related losses have not been material), or some of our customers have been temporarily unable to routinely access our online systems as a result of, for example, distributed denial of service attacks. We continue to review this area of our operations to help ensure that we manage this risk in an effective manner.

**CAPITAL MANAGEMENT**

We believe that a strong capital position is vital to continued profitability and to promoting depositor and investor confidence.

**Capital Planning and Stress Testing**

As a bank holding company (“BHC”) with assets greater than \$50 billion, we are required by the Dodd-Frank Act to participate in annual stress tests known as the Dodd-Frank Act Stress Test (“DFAST”). In addition, we are required to participate in the Federal Reserve Board’s annual Comprehensive Capital Analysis and Review (“CCAR”), which is also recently referenced as the Horizontal Capital Review (“HCR”) for large and non-complex firms (generally, BHCs, with assets between \$50 billion and \$250 billion). In our capital plan, we are required to forecast, under a variety of economic scenarios, our estimated regulatory capital ratios, including our Common Equity Tier 1 ratio. Under the implementing regulations for CCAR, BHCs may generally raise and redeem capital, pay dividends, and repurchase stock and take similar capital-related actions only under a capital plan as to which the FRB has not objected. A detailed discussion of CCAR/DFAST requirements is contained on page 10 of the “Capital Plan and Stress Testing” section under Part 1, Item 1 in our 2016 Annual report on Form 10-K.

We submitted our stress test results and 2017 capital plan to the FRB on April 5, 2017. On June 28, 2017 the Board of Governors of the Federal Reserve System notified Zions Bancorporation that the Federal Reserve does not object to Zions Bancorporation’s Board-approved 2017 capital plan. Our capital plan for the period spanning July 1, 2017 through June 30, 2018 includes up to \$465 million of common stock repurchases and approximately \$140 million of common stock dividends as follows.

Increasing the quarterly common dividend to \$0.24 per share by the second quarter of 2018 following the path of:

\$0.12 per share in the third quarter of 2017

\$0.16 per share in the fourth quarter of 2017

\$0.20 per share in the first quarter of 2018

\$0.24 per share in the second quarter of 2018

Capital actions are subject to final approval by Zions Bancorporation’s board of directors, and may be influenced by, among other things, actual earnings performance, business needs and prevailing economic conditions.

On June 22, 2017, we filed a Form 8-K presenting the results of the 2017 DFAST exercise. The results of Zions’ published stress tests demonstrate that the Company believes it has sufficient capital to withstand a severe hypothetical economic downturn. Detailed disclosure of the stress test results can be found on our website.

On June 29, 2016, we filed a Form 8-K announcing that the FRB did not object to our 2016 capital plan (which spans the timeframe of July 31, 2016 to June 30, 2017). The plan included (1) the increase of the quarterly common

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dividend to \$0.08 per share beginning in the third quarter of 2016, (2) up to \$180 million in total repurchases of common equity and (3) up to \$144 million in total repurchases of preferred equity.

As planned, our quarterly dividend on common stock increased to \$0.08 per share during the third quarter of 2016. The quarterly dividend had been \$0.06 per share since the second quarter of 2015. Since September 30, 2016, the Company has repurchased \$180 million of our common stock at an average price of \$35.66 per share.

Also in accordance with our 2016 capital plan, we redeemed all outstanding shares of our 7.9% Series F preferred stock on the redemption date of June 15, 2017. Note 8 contains additional information about the redemption.

**Basel III**

The Basel III capital rules, which effectively replaced the Basel I rules, became effective for the Company on January 1, 2015 (subject to phase-in periods for certain of their components). The Basel III capital rules will be fully phased in on January 1, 2019. In 2013, the FRB, FDIC, and OCC published final rules (the “Basel III Capital Rules”) establishing a new comprehensive capital framework for U.S. banking organizations. The rules implemented the Basel Committee’s December 2010 framework, commonly referred to as Basel III, for strengthening international capital standards as well as certain provisions of the Dodd-Frank Act. The Basel III capital rules substantially revised the risk-based capital requirements applicable to bank holding companies and depository institutions, including the Company, compared to the Basel I U.S. risk-based capital rules.

A detailed discussion of Basel III requirements, including implications for the Company, is contained on page 9 in “Capital Standards – Basel Framework” under Part 1, Item 1 in our 2016 Annual Report on Form 10-K.

We met all capital adequacy requirements under the Basel III Capital Rules based upon phase-in rules as of June 30, 2017, and believe that we would meet all capital adequacy requirements on a fully phased-in basis if such requirements were currently effective.

**Capital Management Actions**

Total shareholders’ equity increased by \$0.1 billion to \$7.7 billion at June 30, 2017 from \$7.6 billion at December 31, 2016. The increase in total shareholders’ equity is primarily due to net income of \$308 million and a \$73 million increase in the fair value of our AFS securities due largely to changes in the interest rate environment. These increases are partially offset by \$144 million paid to redeem our Series F preferred stock and repurchases of our common stock totaling \$90 million.

During the latter part of 2016, the market price of our common stock increased above the exercise price of common stock warrants on our common stock. As of June 30, 2017, we have 5.8 million common stock warrants at an exercise price of \$36.27 per share which expire on November 14, 2018 and 29.3 million common stock warrants at an exercise price of \$35.70 per share which expire on May 22, 2020. The following schedule presents the diluted shares from common stock warrants at various Zions Bancorporation common stock market prices as of May 18, 2017, excluding the effect of the future changes in exercise cost and warrant share multiplier from the payment of common stock dividends.

**IMPACT OF COMMON STOCK WARRANTS**

Assumed

Zions

Bancorporation

Common Shares

Stock (000s)

Market

Price

|          |        |
|----------|--------|
| \$ 35.00 | 0      |
| 40.00    | 4,454  |
| 45.00    | 7,941  |
| 50.00    | 10,730 |

55.00 13,013

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## ZIONS BANCORPORATION AND SUBSIDIARIES

We paid \$32 million in dividends on common stock during the first six months of 2017 compared with \$25 million during the first six months of 2016. During its July 2017 meeting, the Board of Directors declared a quarterly dividend of \$0.12 per common share payable on August 24, 2017 to shareholders of record on August 17, 2017. We paid dividends on preferred stock of \$23 million for the first six months of 2017 compared to \$25 million during the first six months of 2016. See Note 8 for additional detail about capital management transactions during the first six months of 2017.

## Capital Ratios

Banking organizations are required by capital regulations to maintain adequate levels of capital as measured by several regulatory capital ratios. The following schedule shows the Company's capital and performance ratios as of June 30, 2017, December 31, 2016, and June 30, 2016.

## CAPITAL RATIOS

|   | June 30,<br>2017 | December 31,<br>2016 | June 30,<br>2016 |
|---|------------------|----------------------|------------------|
| Tangible common equity ratio <sup>1</sup>   | 9.57 %           | 9.49 %               | 10.05 %          |
| Tangible equity ratio <sup>1</sup>  | 10.45 %          | 10.63 %              | 11.26 %          |
| Average equity to average assets (three months ended)                               | 11.97 %          | 12.48 %              | 12.87 %          |
| Basel III risk-based capital ratios <sup>2</sup> :                                  |                  |                      |                  |
| Common equity tier 1 capital  | 12.29 %          | 12.07 %              | 11.98 %          |
| Tier 1 leverage   | 10.53 %          | 11.09 %              | 11.25 %          |
| Tier 1 risk-based   | 13.41 %          | 13.49 %              | 13.42 %          |
| Total risk-based  | 15.10 %          | 15.24 %              | 15.50 %          |
| Return on average common equity (three months ended)                                | 8.65 %           | 7.11 %               | 5.32 %           |
| Tangible return on average tangible common equity (three months ended) <sup>1</sup> | 10.2 %           | 8.4 %                | 6.3 %            |

<sup>1</sup> See "GAAP to Non-GAAP Reconciliations" on page 5 for more information regarding these ratios.

<sup>2</sup> Based on the applicable phase-in periods.

At June 30, 2017, Basel III regulatory tier 1 risk-based capital and total risk-based capital was \$6.8 billion and \$7.6 billion, respectively, compared with \$6.7 billion and \$7.6 billion, respectively, at December 31, 2016. A more comprehensive discussion of our capital management is contained in our 2016 Annual Report on Form 10-K.

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ITEM 1. FINANCIAL STATEMENTS (Unaudited)  
 ZIONS BANCORPORATION AND SUBSIDIARIES  
 CONSOLIDATED BALANCE SHEETS

| (In millions, shares in thousands)  | June 30,<br>2017<br>(Unaudited) | December 31,<br>2016 |
|---|---------------------------------|----------------------|
| <b>ASSETS</b>   |                                 |                      |
| Cash and due from banks   | \$ 481                          | \$ 737               |
| Money market investments:   |                                 |                      |
| Interest-bearing deposits   | 1,167                           | 1,411                |
| Federal funds sold and security resell agreements   | 427                             | 568                  |
| Investment securities:  |                                 |                      |
| Held-to-maturity, at amortized cost (approximate fair value \$774 and \$850)                                  | 775                             | 868                  |
| Available-for-sale, at fair value   | 15,341                          | 13,372               |
| Trading account, at fair value  | 61                              | 115                  |
|   | 16,177                          | 14,355               |
| Loans held for sale   | 53                              | 172                  |
| Loans and leases, net of unearned income and fees   | 43,683                          | 42,649               |
| Less allowance for loan losses  | 544                             | 567                  |
| Loans held for investment, net of allowance   | 43,139                          | 42,082               |
| Other noninterest-bearing investments   | 1,012                           | 884                  |
| Premises, equipment and software, net   | 1,069                           | 1,020                |
| Goodwill  | 1,014                           | 1,014                |
| Core deposit and other intangibles  | 5                               | 8                    |
| Other real estate owned   | 4                               | 4                    |
| Other assets  | 898                             | 984                  |
|   | \$ 65,446                       | \$ 63,239            |
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b>   |                                 |                      |
| Deposits:   |                                 |                      |
| Noninterest-bearing demand  | \$ 24,172                       | \$ 24,115            |
| Interest-bearing:   |                                 |                      |
| Savings and money market  | 25,165                          | 26,364               |
| Time  | 3,041                           | 2,757                |
|   | 52,378                          | 53,236               |
| Federal funds and other short-term borrowings   | 4,342                           | 827                  |
| Long-term debt  | 383                             | 535                  |
| Reserve for unfunded lending commitments  | 63                              | 65                   |
| Other liabilities   | 531                             | 942                  |
| Total liabilities   | 57,697                          | 55,605               |
| Shareholders' equity:   |                                 |                      |
| Preferred stock, without par value, authorized 4,400 shares   | 566                             | 710                  |
| Common stock, without par value; authorized 350,000 shares; issued and outstanding 202,131 and 203,085 shares | 4,660                           | 4,725                |
| Retained earnings   | 2,572                           | 2,321                |
| Accumulated other comprehensive income (loss)   | (49                             | ) (122               |
| Total shareholders' equity  | 7,749                           | 7,634                |
|   | \$ 65,446                       | \$ 63,239            |

See accompanying notes to consolidated financial statements.





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ZIONS BANCORPORATION AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF INCOME  
(Unaudited)

| (In millions, except shares and per share amounts)  | Three Months              |        | Six Months                |        |
|---|---------------------------|--------|---------------------------|--------|
|   | Ended<br>June 30,<br>2017 | 2016   | Ended<br>June 30,<br>2017 | 2016   |
| Interest income:                                    |                           |        |                           |        |
| Interest and fees on loans                          | \$469                     | \$ 434 | \$902                     | \$ 854 |
| Interest on money market investments                | 5                         | 5      | 9                         | 13     |
| Interest on securities                              | 84                        | 48     | 162                       | 95     |
| Total interest income                               | 558                       | 487    | 1,073                     | 962    |
| Interest expense:                                   |                           |        |                           |        |
| Interest on deposits                                | 14                        | 12     | 28                        | 24     |
| Interest on short- and long-term borrowings         | 16                        | 10     | 28                        | 20     |
| Total interest expense                              | 30                        | 22     | 56                        | 44     |
| Net interest income                                 | 528                       | 465    | 1,017                     | 918    |
| Provision for loan losses                           | 7                         | 35     | 30                        | 77     |
| Net interest income after provision for loan losses | 521                       | 430    | 987                       | 841    |
| Noninterest income:                                 |                           |        |                           |        |
| Service charges and fees on deposit accounts        | 43                        | 42     | 85                        | 83     |
| Other service charges, commissions and fees         | 56                        | 52     | 105                       | 101    |
| Wealth management income                            | 10                        | 9      | 20                        | 17     |
| Loan sales and servicing income                     | 6                         | 10     | 13                        | 18     |
| Capital markets and foreign exchange                | 6                         | 5      | 13                        | 11     |
| Customer-related fees                               | 121                       | 118    | 236                       | 230    |
| Dividends and other investment income               | 10                        | 6      | 22                        | 11     |
| Securities gains, net                               | 2                         | 3      | 7                         | 2      |
| Other   | (1 )                      | (1 )   | (1 )                      | (1 )   |
| Total noninterest income                            | 132                       | 126    | 264                       | 242    |
| Noninterest expense:                                |                           |        |                           |        |
| Salaries and employee benefits                      | 242                       | 241    | 503                       | 500    |
| Occupancy, net                                      | 32                        | 30     | 66                        | 59     |
| Furniture, equipment and software, net              | 32                        | 31     | 64                        | 62     |
| Other real estate expense, net                      | —                         | (1 )   | —                         | (2 )   |
| Credit-related expense                              | 8                         | 6      | 16                        | 12     |
| Provision for unfunded lending commitments          | 3                         | (4 )   | (2 )                      | (10 )  |
| Professional and legal services                     | 13                        | 12     | 27                        | 24     |
| Advertising   | 6                         | 5      | 11                        | 11     |
| FDIC premiums                                       | 13                        | 10     | 25                        | 17     |
| Amortization of core deposit and other intangibles  | 2                         | 2      | 4                         | 4      |
| Other   | 54                        | 50     | 105                       | 100    |
| Total noninterest expense                           | 405                       | 382    | 819                       | 777    |
| Income before income taxes                          | 248                       | 174    | 432                       | 306    |
| Income taxes  | 80                        | 60     | 124                       | 102    |
| Net income  | 168                       | 114    | 308                       | 204    |
| Net income applicable to controlling interest       | 168                       | 114    | 308                       | 204    |
| Preferred stock dividends                           | (12 )                     | (13 )  | (23 )                     | (25 )  |

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|   |         |         |         |         |
|---|---------|---------|---------|---------|
| Preferred stock redemption                                    | (2 )    | (10 )   | (2 )    | (10 )   |
| Net earnings applicable to common shareholders                | \$154   | \$91    | \$283   | \$169   |
| Weighted average common shares outstanding during the period: |         |         |         |         |
| Basic shares (in thousands)                                   | 201,822 | 204,236 | 202,083 | 204,113 |
| Diluted shares (in thousands)                                 | 208,183 | 204,536 | 209,353 | 204,317 |
| Net earnings per common share:                                |         |         |         |         |
| Basic   | \$0.76  | \$0.44  | \$1.39  | \$0.82  |
| Diluted   | 0.73    | 0.44    | 1.34    | 0.82    |
| See accompanying notes to consolidated financial statements.  |         |         |         |         |

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ZIONS BANCORPORATION AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
(Unaudited)

| (In millions)  | Three<br>Months<br>Ended<br>June 30, |       | Six Months<br>Ended<br>June 30, |       |
|--|--------------------------------------|-------|---------------------------------|-------|
|  | 2017                                 | 2016  | 2017                            | 2016  |
| Net income for the period  | \$168                                | \$114 | \$308                           | \$204 |
| Other comprehensive income, net of tax:  |                                      |       |                                 |       |
| Net unrealized holding gains on investment securities  | 61                                   | 33    | 73                              | 65    |
| Net unrealized gains (losses) on other noninterest-bearing investments                                       | 1                                    | (1 )  | 2                               | —     |
| Net unrealized holding gains on derivative instruments   | 1                                    | 4     | —                               | 17    |
| Reclassification adjustment for increase in interest income recognized in earnings on derivative instruments | (1 )                                 | (1 )  | (2 )                            | (3 )  |
| Pension and postretirement   | —                                    | —     | —                               | (1 )  |
| Other comprehensive income   | 62                                   | 35    | 73                              | 78    |
| Comprehensive income   | \$230                                | \$149 | \$381                           | \$282 |
| See accompanying notes to consolidated financial statements.   |                                      |       |                                 |       |

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ZIONS BANCORPORATION AND SUBSIDIARIES  
 CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY  
 (Unaudited)

| (In millions, except shares<br>and per share amounts)      | Preferred<br>stock | Common stock<br>Shares<br>(in thousands) | Amount  | Retained<br>earnings | Accumulated<br>other<br>comprehensive<br>income (loss) | Total<br>shareholders'<br>equity |
|--|--------------------|--|---------|----------------------|--|----------------------------------|
| Balance at December 31, 2016                               | \$ 710             | 203,085                                  | \$4,725 | \$2,321              | \$ (122 )  | \$ 7,634                         |
| Net income for the period                                  |                    |  |         | 308                  |  | 308                              |
| Other comprehensive income, net of tax                     |                    |  |         |                      | 73   | 73                               |
| Preferred stock redemption                                 | (144 )             |  | 2       | (2 )                 |  | (144 )                           |
| Company common stock repurchased                           |                    | (2,158 )                                 | (90 )   |                      |  | (90 )                            |
| Net activity under employee plans and related tax benefits |                    | 1,204                                    | 23      |                      |  | 23                               |
| Dividends on preferred stock                               |                    |  |         | (23 )                |  | (23 )                            |
| Dividends on common stock, \$0.16 per share                |                    |  |         | (32 )                |  | (32 )                            |
| Balance at June 30, 2017                                   | \$ 566             | 202,131                                  | \$4,660 | \$2,572              | \$ (49 )   | \$ 7,749                         |
| Balance at December 31, 2015                               | \$ 828             | 204,417                                  | \$4,767 | \$1,967              | \$ (55 )   | \$ 7,507                         |
| Net income for the period                                  |                    |  |         | 204                  |  | 204                              |
| Other comprehensive income, net of tax                     |                    |  |         |                      | 78   | 78                               |
| Preferred stock redemption                                 | (118 )             |  | 2       | (10 )                |  | (126 )                           |
| Net activity under employee plans and related tax benefits |                    | 687                                      | 14      |                      |  | 14                               |
| Dividends on preferred stock                               |                    |  |         | (25 )                |  | (25 )                            |
| Dividends on common stock, \$0.12 per share                |                    |  |         | (24 )                |  | (24 )                            |
| Change in deferred compensation                            |                    |  |         | (2 )                 |  | (2 )                             |
| Balance at June 30, 2016                                   | \$ 710             | 205,104                                  | \$4,783 | \$2,110              | \$ 23  | \$ 7,626                         |

See accompanying notes to consolidated financial statements.

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ZIONS BANCORPORATION AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
(Unaudited)

| (In millions)   | Three<br>Months<br>Ended<br>June 30, |          | Six Months<br>Ended<br>June 30, |          |
|---|--------------------------------------|----------|---------------------------------|----------|
|   | 2017                                 | 2016     | 2017                            | 2016     |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>   |                                      |          |                                 |          |
| Net income for the period   | \$ 168                               | \$ 114   | \$ 308                          | \$ 204   |
| Adjustments to reconcile net income to net cash provided by (used in) operating activities: |                                      |          |                                 |          |
| Provision for credit losses   | 10                                   | 31       | 28                              | 67       |
| Depreciation and amortization   | 47                                   | 29       | 84                              | 54       |
| Share-based compensation  | 5                                    | 5        | 17                              | 16       |
| Deferred income tax expense (benefit)   | (5 )                                 | (6 )     | 8                               | (11 )    |
| Net decrease (increase) in trading securities   | (22 )                                | (53 )    | 54                              | (71 )    |
| Net decrease (increase) in loans held for sale  | 53                                   | (36 )    | 89                              | 3        |
| Change in other liabilities   | (63 )                                | 145      | (21 )                           | 163      |
| Change in other assets  | 12                                   | (225 )   | 33                              | (218 )   |
| Other, net  | (10 )                                | (8 )     | (24 )                           | (5 )     |
| Net cash provided by (used in) operating activities   | 195                                  | (4 )     | 576                             | 202      |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>   |                                      |          |                                 |          |
| Net decrease in money market investments  | 530                                  | 1,850    | 385                             | 3,952    |
| Proceeds from maturities and paydowns of investment securities held-to-maturity             | 75                                   | 10       | 166                             | 32       |
| Purchases of investment securities held-to-maturity   | (66 )                                | (92 )    | (73 )                           | (200 )   |
| Proceeds from sales, maturities, and paydowns of investment securities available-for-sale   | 630                                  | 476      | 1,160                           | 2,574    |
| Purchases of investment securities available-for-sale                                       | (353 )                               | (1,244 ) | (3,466 )                        | (4,367 ) |
| Net change in loans and leases  | (919 )                               | (1,105 ) | (1,036 )                        | (1,898 ) |
| Net change in other noninterest-bearing investments   | (29 )                                | 9        | (103 )                          | (3 )     |
| Purchases of premises and equipment   | (44 )                                | (52 )    | (94 )                           | (92 )    |
| Proceeds from sales of other real estate owned  | 1                                    | 5        | 4                               | 9        |
| Other, net  | 2                                    | 1        | 4                               | 3        |
| Net cash provided by (used in) investing activities   | (173 )                               | (142 )   | (3,053 )                        | 10       |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>   |                                      |          |                                 |          |
| Net increase (decrease) in deposits   | (1,099 )                             | 407      | (858 )                          | (79 )    |
| Net change in short-term funds borrowed   | 205                                  | 38       | 2,015                           | (77 )    |
| Proceeds from debt over 90 days and up to one year  | 1,250                                | —        | 1,750                           | —        |
| Repayments of debt over 90 days and up to one year  | (250 )                               | —        | (250 )                          | —        |
| Cash paid for preferred stock redemption  | (144 )                               | (126 )   | (144 )                          | (126 )   |
| Repayments of long-term debt  | —                                    | (104 )   | (153 )                          | (115 )   |
| Proceeds from the issuance of common stock  | 9                                    | 2        | 18                              | 3        |
| Dividends paid on common and preferred stock  | (26 )                                | (23 )    | (55 )                           | (50 )    |
| Company common stock repurchased  | (52 )                                | (5 )     | (102 )                          | (6 )     |
| Net cash provided by (used in) financing activities   | (107 )                               | 189      | 2,221                           | (450 )   |
| Net increase (decrease) in cash and due from banks  | (85 )                                | 43       | (256 )                          | (238 )   |
| Cash and due from banks at beginning of period  | 566                                  | 517      | 737                             | 798      |
| Cash and due from banks at end of period  | \$481                                | \$560    | \$481                           | \$560    |

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|   |       |      |      |      |
|---|-------|------|------|------|
| Cash paid for interest  | \$30  | \$25 | \$52 | \$43 |
| Net cash paid for income taxes  | 128   | 102  | 122  | 101  |
| Noncash activities are summarized as follows:                             |       |      |      |      |
| Loans held for investment transferred to other real estate owned          | 2     | 1    | 4    | 7    |
| Loans held for investment reclassified to (from) loans held for sale, net | (12 ) | (2 ) | 23   | (4 ) |
| AFS securities purchased, not settled                                     | —     | —    | 56   | —    |
| HTM securities purchased, not settled                                     | —     | —    | 31   | —    |
| See accompanying notes to consolidated financial statements.              |       |      |      |      |

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ZIONS BANCORPORATION AND SUBSIDIARIES  
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

June 30, 2017

1. BASIS OF PRESENTATION

The accompanying unaudited consolidated financial statements of Zions Bancorporation (“the Parent”) and its majority-owned subsidiaries (collectively “the Company,” “Zions,” “we,” “our,” “us”) have been prepared in accordance with U.S. generally accepted accounting principles (“GAAP”) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. References to GAAP, including standards promulgated by the Financial Accounting Standards Board (“FASB”), are made according to sections of the Accounting Standards Codification (“ASC”). Changes to the ASC are made with Accounting Standards Updates (“ASU”) that include consensus issues of the Emerging Issues Task Force (“EITF”). In certain cases, ASUs are issued jointly with International Financial Reporting Standards (“IFRS”).

Operating results for the six months ended June 30, 2017 and 2016 are not necessarily indicative of the results that may be expected in future periods. In preparing the consolidated financial statements, we are required to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates. The consolidated balance sheet at December 31, 2016 is from the audited financial statements at that date, but does not include all of the information and footnotes required by GAAP for complete financial statements. For further information, refer to the consolidated financial statements and footnotes thereto included in the Company’s 2016 Annual Report on Form 10-K. Certain prior period amounts have been reclassified to conform with the current period presentation. These reclassifications did not affect net income or shareholders’ equity.

Zions Bancorporation (“the Parent”) is a financial holding company headquartered in Salt Lake City, Utah, which owns and operates a commercial bank. The Parent and its subsidiaries (collectively “the Company”) provide a full range of banking and related services in 11 Western and Southwestern states through seven separately managed and branded units as follows: Zions Bank, in Utah, Idaho and Wyoming; California Bank & Trust (“CB&T”); Amegy Bank (“Amegy”), in Texas; National Bank of Arizona (“NBAZ”); Nevada State Bank (“NSB”); Vectra Bank Colorado (“Vectra”), in Colorado and New Mexico; and The Commerce Bank of Washington (“TCBW”) which operates under that name in Washington and under the name The Commerce Bank of Oregon (“TCBO”) in Oregon. The Parent also owns and operates certain nonbank subsidiaries that engage in financial services.



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## ZIONS BANCORPORATION AND SUBSIDIARIES

## 2. RECENT ACCOUNTING PRONOUNCEMENTS

| Standard  | Description   | Date of adoption | Effect on the financial statements or other significant matters  |
|---|---|------------------|--|
| Standards not yet adopted by the Company  |   |                  |  |
| ASU 2014-09, Revenue from Contracts with Customers (Topic 606) and subsequent related ASUs  | The core principle of the new guidance is that a company will recognize revenue when it transfers promised goods or services to customers in an amount that reflects the consideration to which the company expects to be entitled in exchange for those goods or services. The banking industry does not expect significant changes because major sources of revenue are from financial instruments that have been excluded from the scope of the new standard, (including loans, derivatives, debt and equity securities, etc.). However, these new standards affect other fees charged by banks, such as asset management fees, credit card interchange fees, deposit account fees, etc. Adoption may be made on a full retrospective basis with practical expedients, or on a modified retrospective basis with a cumulative effect adjustment.   | January 1, 2018  | Approximately 85% of our revenue, including all of our interest income and a portion of our noninterest income, is out of scope of the guidance. The contracts that are in scope of the guidance are primarily related to service charges and fees on deposit accounts, wealth management income, and other service charges, commissions and fees. We have completed our review of these contracts and have not identified any material changes in the timing of revenue recognition. We plan to adopt this guidance using the modified retrospective transition method, and we expect to expand our qualitative disclosures of revenue recognition upon adoption. |
| ASU 2016-01, Financial Instruments – Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities | The standard provides revised accounting guidance related to the accounting for and reporting of financial instruments. Some of the main provisions include: <ul style="list-style-type: none"> <li>– Equity investments that do not result in consolidation and are not accounted for under the equity method would be measured at fair value through net income</li> <li>– Changes in instrument-specific credit risk for financial liabilities that are measured under the fair value option would be recognized in other comprehensive income (“OCI”).</li> <li>– Elimination of the requirement to disclose the methods and significant assumptions used to estimate the fair value of financial instruments carried at amortized cost. However, it will require the use of exit price when measuring the fair value of financial instruments measured at amortized cost for disclosure purposes.</li> </ul> | January 1, 2018  | We do not have a significant amount of equity securities classified as available-for-sale (“AFS”). Additionally, we do not have any financial liabilities accounted for under the fair value option. Therefore, the transition adjustment upon adoption of this guidance is not expected to be material. We have formed a working group to evaluate the fair value measurements of financial instruments for disclosure purposes.  |

ASU 2016-02,  
Leases (Topic  
842)

The standard requires that a lessee recognize assets and liabilities for leases with lease terms of more than 12 months. For leases with a term of 12 months or less, a lessee is permitted to make an accounting policy election by class of underlying asset not to recognize lease assets and lease liabilities. The recognition, measurement, and presentation of expenses and cash flows arising from a lease by a lessee primarily will depend on its classification as a finance or operating lease. However, the standard will require both types of leases to be recognized on the balance sheet. It also requires disclosures to better understand the amount, timing, and uncertainty of cash flows arising from leases. These disclosures include qualitative and quantitative requirements, providing additional information about the amounts recorded in the financial statements.

January  
1, 2019

We are currently evaluating the potential impact of this guidance on the Company's financial statements. As of December 31, 2016, the Company had minimum noncancelable net operating lease payments of \$275 million that are being evaluated. The implementation team is working on gathering all key lease data elements to meet the requirements of the new guidance. Additionally, we are implementing new lease software that will accommodate the new accounting requirements.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| Standard   | Description   | Date of adoption   | Effect on the financial statements or other significant matters   |
|--|---|--------------------|---|
| Standards not yet adopted by the Company (continued)   |   |                    |   |
| ASU 2017-08,<br>Nonrefundable Fees<br>and Other Costs<br>(Subtopic 310-20):<br>Premium<br>Amortization on<br>Purchased Callable<br>Debt Securities | The amendments in this ASU shorten the amortization period for certain callable debt securities held at a premium. The standard requires the premium to be amortized to the earliest call date. The update does not change the accounting for securities held at a discount.  | January<br>1, 2019 | Our initial analysis suggests this guidance will not have a material impact on the Company's financial statements, but we will continue to monitor its impact as we move closer to implementation.  |
| ASU 2016-13,<br>Credit Losses<br>(Topic 326):<br>Measurement of<br>Credit Losses on<br>Financial<br>Instruments                                    | The standard significantly changes how entities will measure credit losses for most financial assets and certain other instruments that are not measured at fair value through net income. The standard replaces today's "incurred loss" approach with an "expected loss" model for instruments such as loans and held-to-maturity ("HTM") securities that are measured at amortized cost. The standard requires credit losses relating to AFS debt securities to be recorded through an allowance for credit losses ("ACL") rather than a reduction of the carrying amount. It also changes the accounting for purchased credit-impaired debt securities and loans. The standard retains many of the current disclosure requirements in current GAAP and expands certain disclosure requirements. Early adoption of the guidance is permitted as of January 1, 2019. | January<br>1, 2020 | We have formed an implementation team led jointly by Credit and the Corporate Controller's group, that also includes other lines of business and functions within the Company. The implementation team is working on developing models that can meet the requirements of the new guidance. While we expect this standard will have a material impact on the Company's financial statements, we are still in process of conducting our evaluation. |
| ASU 2017-04,<br>Intangibles –<br>Goodwill and Other<br>(Topic 350):<br>Simplifying the<br>Test for Goodwill<br>Impairment                          | The standard eliminates the requirement to calculate the implied fair value of goodwill (i.e. Step 2 of the current goodwill impairment test) to measure a goodwill impairment charge. Instead, entities would record an impairment charge based on the excess of a reporting unit's carrying amount over its fair value (i.e., measure the charge based on Step 1 of the current guidance). The standard does not change the guidance on completing Step 1 of the goodwill impairment test. The standard also continues to allow entities to perform the optional qualitative goodwill impairment assessment before determining whether to proceed to Step 1. The standard is effective for the  | January<br>1, 2020 | We do not currently expect this guidance will have a material impact on the Company's financial statements since the fair values of our reporting units were not lower than their respective carrying amounts at the time of our goodwill impairment analysis for 2016.   |

Company as of January 1, 2020. Early adoption is allowed for any goodwill impairment test performed after January 1, 2017.

Standards adopted by the Company

|  |  |                    |  |
|--|--|--------------------|--|
| ASU 2016-09,<br>Stock<br>Compensation<br>(Topic 718):<br>Improvements to<br>Employee<br>Share-Based<br>Payment<br>Accounting | The standard requires entities to recognize the income tax effects of share-based awards in the income statement when the awards vest or are settled (i.e. the additional paid-in capital pools will be eliminated). The standard provides an entity the option to make an entity-wide accounting policy election to either estimate the number of awards that are expected to vest or account for forfeitures when they occur. The standard also requires that excess tax benefits be reflected in the operating section of the statement of cash flows rather than the investing section and to make an election to adopt this requirement either on a retrospective or prospective basis. | January<br>1, 2017 | Upon adoption of this ASU, there was no material impact from the cumulative effect adjustment to retained earnings. In the first and second quarters of 2017 the application of the guidance resulted in a net tax benefit of \$4 million and \$3 million, respectively. We have elected to account for forfeitures when they occur and to reflect excess tax benefits in the operating section of the statement of cash flows on a prospective basis. |
|--|--|--------------------|--|

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## 3. FAIR VALUE

## Fair Value Measurement

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. For a discussion of the Company's valuation methodologies for assets and liabilities measured at fair value and the fair value hierarchy, see Note 20 of our 2016 Annual Report on Form 10-K.

## Quantitative Disclosure by Fair Value Hierarchy

Assets and liabilities measured at fair value by class on a recurring basis are summarized as follows:

| (In millions)                                       | June 30, 2017 |          |         | Total    |
|---|---------------|----------|---------|----------|
|   | Level 1       | Level 2  | Level 3 |          |
| <b>ASSETS</b>                                       |               |          |         |          |
| Investment securities:                              |               |          |         |          |
| Available-for-sale: <sup>1</sup>                    |               |          |         |          |
| U.S. Treasury, agencies and corporations            | \$25          | \$13,919 | \$—     | \$13,944 |
| Municipal securities                                |               | 1,317    |         | 1,317    |
| Other debt securities                               |               | 25       |         | 25       |
| Money market mutual funds and other                 | 54            | 1        |         | 55       |
|   | 79            | 15,262   | —       | 15,341   |
| Trading account                                     |               | 61       |         | 61       |
| Other noninterest-bearing investments:              |               |          |         |          |
| Bank-owned life insurance                           |               | 502      |         | 502      |
| Private equity investments <sup>2</sup>             | 9             |          | 82      | 91       |
| Other assets:                                       |               |          |         |          |
| Agriculture loan servicing and interest-only strips |               |          | 19      | 19       |
| Deferred compensation plan assets                   | 95            |          |         | 95       |
| Derivatives:  |               |          |         |          |
| Interest rate swaps and forwards                    |               | 1        |         | 1        |
| Interest rate swaps for customers                   |               | 37       |         | 37       |
| Foreign currency exchange contracts                 | 8             |          |         | 8        |
|   | 8             | 38       | —       | 46       |
|   | \$191         | \$15,863 | \$101   | \$16,155 |
| <b>LIABILITIES</b>                                  |               |          |         |          |
| Securities sold, not yet purchased                  | \$118         | \$—      | \$—     | \$118    |
| Other liabilities:                                  |               |          |         |          |
| Deferred compensation plan obligations              | 95            |          |         | 95       |
| Derivatives:  |               |          |         |          |
| Interest rate swaps for customers                   |               | 32       |         | 32       |
| Foreign currency exchange contracts                 | 6             |          |         | 6        |
|   | 6             | 32       | —       | 38       |
|   | \$219         | \$32     | \$—     | \$251    |

<sup>1</sup> We used a third-party pricing service to measure fair value for approximately 92% of our AFS Level 2 securities.

<sup>2</sup> The Level 1 private equity investments amount relates to the portion of our SBIC investments that are now publicly traded.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                                       | December 31, 2016 |          |         | Total    |
|---|-------------------|----------|---------|----------|
|   | Level 1           | Level 2  | Level 3 |          |
| <b>ASSETS</b>                                       |                   |          |         |          |
| Investment securities:                              |                   |          |         |          |
| Available-for-sale: <sup>1</sup>                    |                   |          |         |          |
| U.S. Treasury, agencies and corporations            | \$—               | \$12,009 | \$—     | \$12,009 |
| Municipal securities                                |                   | 1,154    |         | 1,154    |
| Other debt securities                               |                   | 24       |         | 24       |
| Money market mutual funds and other                 | 184               | 1        |         | 185      |
|   | 184               | 13,188   | —       | 13,372   |
| Trading account                                     |                   | 115      |         | 115      |
| Other noninterest-bearing investments:              |                   |          |         |          |
| Bank-owned life insurance                           |                   | 497      |         | 497      |
| Private equity investments <sup>1</sup>             | 18                |          | 73      | 91       |
| Other assets:                                       |                   |          |         |          |
| Agriculture loan servicing and interest-only strips |                   |          | 20      | 20       |
| Deferred compensation plan assets                   | 91                |          |         | 91       |
| Derivatives:  |                   |          |         |          |
| Interest rate swaps and forwards                    |                   | 4        |         | 4        |
| Interest rate swaps for customers                   |                   | 49       |         | 49       |
| Foreign currency exchange contracts                 | 11                |          |         | 11       |
|   | 11                | 53       | —       | 64       |
|   | \$304             | \$13,853 | \$93    | \$14,250 |
| <b>LIABILITIES</b>                                  |                   |          |         |          |
| Securities sold, not yet purchased                  | \$25              | \$—      | \$—     | \$25     |
| Other liabilities:                                  |                   |          |         |          |
| Deferred compensation plan obligations              | 91                |          |         | 91       |
| Derivatives:  |                   |          |         |          |
| Interest rate swaps and forwards                    |                   | 1        |         | 1        |
| Interest rate swaps for customers                   |                   | 49       |         | 49       |
| Foreign currency exchange contracts                 | 9                 |          |         | 9        |
|   | 9                 | 50       | —       | 59       |
|   | \$125             | \$50     | \$—     | \$175    |

<sup>1</sup> We used a third-party pricing service to measure fair value for approximately 91% of our AFS Level 2 securities.

<sup>2</sup> The Level 1 private equity investments amount relates to the portion of our SBIC investments that are now publicly traded.

## Level 3 Valuations

## Private Equity Investments

Private equity investments are generally measured under Level 3. Certain investments that have converted to being publicly traded are measured under Level 1. The majority of these private equity investments (“PEIs”) are held in Zions’ Small Business Investment Company (“SBIC”) and are early stage venture investments. The fair value measurements of these investments are updated at least on a quarterly basis, including whenever a new round of financing occurs. Certain of these investments are measured using multiples of operating performance. The fair value measurements of PEIs are reviewed on a quarterly basis by the Securities Valuation Committee. The Equity Investments Committee, consisting of executives familiar with the investments, reviews periodic financial information, including audited financial statements when available.

Certain valuation analytics may be employed that include current and projected financial performance, recent financing activities, economic and market conditions, market comparables, market liquidity, sales restrictions, and other factors. A significant change in the expected performance of the individual investment would result in a change in the fair value measurement of the investment. The amount of unfunded commitments to invest is

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## ZIONS BANCORPORATION AND SUBSIDIARIES

disclosed in Note 5. Certain restrictions apply for the redemption of these investments and certain investments are prohibited by the Volcker Rule. See discussions in Note 5.

**Agriculture Loan Servicing**

This asset results from our servicing of agriculture loans approved and funded by Federal Agricultural Mortgage Corporation (“FAMC”). We provide this servicing under an agreement with FAMC for loans they own. The asset’s fair value represents our projection of the present value of future cash flows measured under Level 3 using discounted cash flow methodologies.

**Interest-Only Strips**

Interest-only strips are created as a by-product of the securitization process. When the guaranteed portions of Small Business Administration (“SBA”) 7(a) loans are pooled, interest-only strips may be created in the pooling process. The asset’s fair value represents our projection of the present value of future cash flows measured under Level 3 using discounted cash flow methodologies.

**Reconciliation of Level 3 Fair Value Measurements**

The following reconciles the beginning and ending balances of assets and liabilities that are measured at fair value by class on a recurring basis using Level 3 inputs:

| (In millions)                  | Level 3 Instruments |             |               |             |                  |             |               |             |
|--------------------------------|---------------------|-------------|---------------|-------------|------------------|-------------|---------------|-------------|
|                                | Three Months Ended  |             |               |             | Six Months Ended |             |               |             |
|                                | June 30, 2017       |             | June 30, 2016 |             | June 30, 2017    |             | June 30, 2016 |             |
|                                | Ag loan             | Privatevcg  | Ag loan       | Privatevcg  | Ag loan          | Privatevcg  | Ag loan       | Privatevcg  |
|                                | equityand           | equityand   | equityand     | equityand   | equityand        | equityand   | equityand     | equityand   |
|                                | investments         | investments | investments   | investments | investments      | investments | investments   | investments |
|                                | strips              | strips      | strips        | strips      | strips           | strips      | strips        | strips      |
| Balance at beginning of period | \$78                | \$ 20       | \$ 61         | \$ 17       | \$73             | \$ 20       | \$ 58         | \$ 14       |
| Securities gains (losses), net | (1 )                | —           | 1             | —           | 2                | —           | 2             | —           |
| Other noninterest income       | —                   | (1 )        | —             | 1           | —                | (1 )        | —             | 4           |
| Purchases                      | 5                   | —           | 2             | —           | 12               | —           | 4             | —           |
| Redemptions and paydowns       | —                   | —           | —             | —           | (5 )             | —           | —             | —           |
| Balance at end of period       | \$82                | \$ 19       | \$ 64         | \$ 18       | \$82             | \$ 19       | \$ 64         | \$ 18       |

No transfers of assets or liabilities occurred among Levels 1, 2 or 3 for the three and six months ended June 30, 2017 and 2016.

The reconciliation of Level 3 instruments includes the following realized gains in the statement of income:

| (In millions)         | Three Months Ended |         | Six Months Ended |         |
|-----------------------|--------------------|---------|------------------|---------|
|                       | June 30, 2017      |         | June 30, 2016    |         |
|                       | Level 1            | Level 2 | Level 1          | Level 2 |
|                       | Level 3            | Total   | Level 3          | Total   |
| Securities gains, net | \$ —               | \$ —    | \$ 3             | \$ —    |

**Nonrecurring Fair Value Measurements**

Included in the balance sheet amounts are the following amounts of assets that had fair value changes measured on a nonrecurring basis.

| (In millions) | Fair value at June 30, 2017 |       |         |       | Fair value at December 31, 2016 |       |         |       |
|---------------|-----------------------------|-------|---------|-------|---------------------------------|-------|---------|-------|
|               | Level 1                     |       | Level 2 |       | Level 1                         |       | Level 2 |       |
|               | Level 3                     | Total | Level 3 | Total | Level 3                         | Total | Level 3 | Total |
|               | 1                           | 2     | 3       | Total | 1                               | 2     | 3       | Total |
|               |                             |       |         |       |                                 |       |         |       |



ASSETS

|                            |       |      |       |       |      |       |
|----------------------------|-------|------|-------|-------|------|-------|
| Private equity investments | \$—   | \$ 1 | \$ 1  | \$—   | \$ 1 | \$ 1  |
| Impaired loans             | —15   | —    | 15    | —52   | —    | 52    |
| Other real estate owned    | —     | —    | —     | —1    | —    | 1     |
|                            | \$—15 | \$ 1 | \$ 16 | \$—53 | \$ 1 | \$ 54 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

The previous fair values may not be current as of the dates indicated, but rather as of the date the fair value change occurred, such as a charge for impairment. Accordingly, carrying values may not equal current fair value.

| (In millions)              | Gains (losses) from fair value changes |        |                                |        |
|----------------------------|--|--------|--------------------------------|--------|
|                            | Three Months Ended June 30, 2017       |        | Six Months Ended June 30, 2016 |        |
|                            | 2017                                   | 2016   | 2017                           | 2016   |
|                            |  |        |                                |        |
| ASSETS                     |  |        |                                |        |
| Private equity investments | \$—                                    | \$—    | \$(1)                          | \$—    |
| Impaired loans             | (6)                                    | (14)   | (7)                            | (29)   |
| Other real estate owned    | —                                      | (1)    | —                              | (1)    |
|                            | \$(6)                                  | \$(15) | \$(8)                          | \$(30) |

During the three and six months ended June 30, we recognized an insignificant amount of net gains in 2017 and \$1 million and \$3 million in 2016 from the sale of other real estate owned (“OREO”) properties that had a carrying value at the time of sale of approximately \$3 million and \$5 million during the six months ended June 30, 2017 and 2016, respectively. Previous to their sale in these periods, we recognized impairment on these properties of an insignificant amount in 2017 and 2016.

Private equity investments carried at cost were measured at fair value for impairment purposes according to the methodology previously discussed for these investments. Amounts of PEIs carried at cost were \$10 million at June 30, 2017 and \$13 million at December 31, 2016. Amounts of other noninterest-bearing investments carried at cost were \$330 million at June 30, 2017 and \$211 million at December 31, 2016, which were comprised of Federal Reserve and Federal Home Loan Bank (“FHLB”) stock. Private equity investments accounted for using the equity method were \$38 million at June 30, 2017 and \$35 million at December 31, 2016.

Impaired (or nonperforming) loans that are collateral dependent were measured at fair value based on the fair value of the collateral. OREO was measured initially at fair value based on collateral appraisals at the time of transfer and subsequently at the lower of cost or fair value. For additional information regarding the measurement of fair value for impaired loans, collateral-dependent loans, and OREO, see Note 20 of our 2016 Annual Report on Form 10-K.

## Fair Value of Certain Financial Instruments

Following is a summary of the carrying values and estimated fair values of certain financial instruments:

| (In millions)  | June 30, 2017  |                      |       | December 31, 2016 |                      |       |
|--|----------------|----------------------|-------|-------------------|----------------------|-------|
|  | Carrying value | Estimated fair value | Level | Carrying value    | Estimated fair value | Level |
| Financial assets:  |                |                      |       |                   |                      |       |
| HTM investment securities  | \$775          | \$ 774               | 2     | \$868             | \$ 850               | 2     |
| Loans and leases (including loans held for sale), net of allowance | 43,192         | 42,723               | 3     | 42,254            | 42,111               | 3     |
| Financial liabilities:   |                |                      |       |                   |                      |       |
| Time deposits  | 3,041          | 3,021                | 2     | 2,757             | 2,744                | 2     |
| Other short-term borrowings  | 3,400          | 3,400                | 2     | 500               | 500                  | 2     |
| Long-term debt   | 383            | 406                  | 2     | 535               | 552                  | 2     |

This summary excludes financial assets and liabilities for which carrying value approximates fair value and financial instruments that are recorded at fair value on a recurring basis. For additional information regarding the financial instruments within the scope of this disclosure, and the methods and significant assumptions used to estimate their fair value, see Note 20 of our 2016 Annual Report on Form 10-K.



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## ZIONS BANCORPORATION AND SUBSIDIARIES

## 4. OFFSETTING ASSETS AND LIABILITIES

Gross and net information for selected financial instruments in the balance sheet is as follows:

June 30, 2017

| (In millions) | Description                                       | Gross amounts recognized | Gross amounts offset in the balance sheet | Net amounts presented in the balance sheet | Gross amounts not offset in the balance sheet |                                  |            |
|---------------|---|--------------------------|---|--|---|----------------------------------|------------|
|               |   |                          |   |  | Financial instruments                         | Cash collateral received/pledged | Net amount |
| Assets:       |   |                          |   |  |   |                                  |            |
|               | Federal funds sold and security resell agreements | \$427                    | \$ —                                      | —\$ 427                                    | \$—   | \$ —                             | \$ 427     |
|               | Derivatives (included in other assets)            | 46                       | —   | 46   | (15 )   | —                                | 31         |
|               |   | \$473                    | \$ —                                      | —\$ 473                                    | \$(15)  | \$ —                             | \$ 458     |
| Liabilities:  |   |                          |   |  |   |                                  |            |
|               | Federal funds and other short-term borrowings     | \$4,342                  | \$ —                                      | —\$ 4,342                                  | \$—   | \$ —                             | \$ 4,342   |
|               | Derivatives (included in other liabilities)       | 38                       | —   | 38   | (15 )   | (15 )                            | 8          |
|               |   | \$4,380                  | \$ —                                      | —\$ 4,380                                  | \$(15)  | \$ (15 )                         | \$ 4,350   |

December 31, 2016

| (In millions) | Description                                       | Gross amounts recognized | Gross amounts offset in the balance sheet | Net amounts presented in the balance sheet | Gross amounts not offset in the balance sheet |                                  |            |
|---------------|---|--------------------------|---|--|---|----------------------------------|------------|
|               |   |                          |   |  | Financial instruments                         | Cash collateral received/pledged | Net amount |
| Assets:       |   |                          |   |  |   |                                  |            |
|               | Federal funds sold and security resell agreements | \$568                    | \$ —                                      | —\$ 568                                    | \$—   | \$ —                             | \$ 568     |
|               | Derivatives (included in other assets)            | 64                       | —   | 64   | (17 )   | —                                | 47         |
|               |   | \$632                    | \$ —                                      | —\$ 632                                    | \$(17)  | \$ —                             | \$ 615     |
| Liabilities:  |   |                          |   |  |   |                                  |            |
|               | Federal funds and other short-term borrowings     | \$827                    | \$ —                                      | —\$ 827                                    | \$—   | \$ —                             | \$ 827     |
|               | Derivatives (included in other liabilities)       | 59                       | —   | 59   | (17 )   | (17 )                            | 25         |
|               |   | \$886                    | \$ —                                      | —\$ 886                                    | \$(17)  | \$ (17 )                         | \$ 852     |

Security repurchase and reverse repurchase (“resell”) agreements are offset, when applicable, in the balance sheet according to master netting agreements. Security repurchase agreements are included with “Federal funds and other short-term borrowings.” Derivative instruments may be offset under their master netting agreements; however, for accounting purposes, we present these items on a gross basis in the Company’s balance sheet. See Note 7 for further information regarding derivative instruments.

## 5. INVESTMENTS

## Investment Securities

Securities are classified as HTM, AFS or trading. HTM securities, which management has the intent and ability to hold until maturity, are carried at amortized cost. AFS securities are carried at fair value and unrealized gains and

losses are reported as net increases or decreases to accumulated other comprehensive income (“AOCI”). Trading securities are carried at fair value with gains and losses recognized in current period earnings. The purchase premiums and discounts for both HTM and AFS securities are amortized and accreted at a constant effective yield to the contractual maturity date and no assumption is made concerning prepayments. As principal prepayments occur, the portion of the unamortized premium or discount associated with the principal reduction is recognized as interest income in the period the principal is reduced. Note 20 of our 2016 Annual Report on Form 10-K discusses the process to estimate fair value for investment securities.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)  | June 30, 2017  |                        |                         |                      |
|--|----------------|------------------------|-------------------------|----------------------|
|  | Amortized cost | Gross unrealized gains | Gross unrealized losses | Estimated fair value |
| Held-to-maturity                                     |                |                        |                         |                      |
| Municipal securities                                 | \$ 775         | \$ 8                   | \$ 9                    | \$ 774               |
| Available-for-sale                                   |                |                        |                         |                      |
| U.S. Treasury securities                             | 25             | —                      | —                       | 25                   |
| U.S. Government agencies and corporations:           |                |                        |                         |                      |
| Agency securities                                    | 1,828          | 5                      | 6                       | 1,827                |
| Agency guaranteed mortgage-backed securities         | 9,772          | 27                     | 78                      | 9,721                |
| Small Business Administration loan-backed securities | 2,361          | 20                     | 10                      | 2,371                |
| Municipal securities                                 | 1,306          | 15                     | 4                       | 1,317                |
| Other debt securities                                | 25             | —                      | —                       | 25                   |
|  | 15,317         | 67                     | 98                      | 15,286               |
| Money market mutual funds and other                  | 55             | —                      | —                       | 55                   |
|  | 15,372         | 67                     | 98                      | 15,341               |
| Total  | \$16,147       | \$ 75                  | \$ 107                  | \$ 16,115            |

| (In millions)  | December 31, 2016 |                        |                         |                      |
|--|-------------------|------------------------|-------------------------|----------------------|
|  | Amortized cost    | Gross unrealized gains | Gross unrealized losses | Estimated fair value |
| Held-to-maturity                                     |                   |                        |                         |                      |
| Municipal securities                                 | \$ 868            | \$ 5                   | \$ 23                   | \$ 850               |
| Available-for-sale                                   |                   |                        |                         |                      |
| U.S. Government agencies and corporations:           |                   |                        |                         |                      |
| Agency securities                                    | 1,846             | 2                      | 9                       | 1,839                |
| Agency guaranteed mortgage-backed securities         | 7,986             | 7                      | 110                     | 7,883                |
| Small Business Administration loan-backed securities | 2,298             | 8                      | 18                      | 2,288                |
| Municipal securities                                 | 1,182             | 1                      | 29                      | 1,154                |
| Other debt securities                                | 25                | —                      | 1                       | 24                   |
|  | 13,337            | 18                     | 167                     | 13,188               |
| Money market mutual funds and other                  | 184               | —                      | —                       | 184                  |
|  | 13,521            | 18                     | 167                     | 13,372               |
| Total  | \$14,389          | \$ 23                  | \$ 190                  | \$ 14,222            |

## Maturities

The amortized cost and estimated fair value of investment debt securities are shown subsequently as of June 30, 2017 by expected timing of principal payments. Actual principal payments may differ from contractual or expected principal payments because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

| (In millions)                                      | June 30, 2017    |                      |                    |                      |
|--|------------------|----------------------|--------------------|----------------------|
|  | Held-to-maturity |                      | Available-for-sale |                      |
|  | Amortized cost   | Estimated fair value | Amortized cost     | Estimated fair value |
| Principal return in one year or less               | \$108            | \$ 108               | \$1,990            | \$ 1,983             |
| Principal return after one year through five years | 276              | 278                  | 5,771              | 5,752                |

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|   |       |        |          |           |
|---|-------|--------|----------|-----------|
| Principal return after five years through ten years | 207   | 210    | 4,787    | 4,784     |
| Principal return after ten years                    | 184   | 178    | 2,769    | 2,767     |
|   | \$775 | \$ 774 | \$15,317 | \$ 15,286 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

The following is a summary of the amount of gross unrealized losses for investment securities and the estimated fair value by length of time the securities have been in an unrealized loss position:

| (In millions)  | June 30, 2017           |                      |                         |                      |                         |                      |
|--|-------------------------|----------------------|-------------------------|----------------------|-------------------------|----------------------|
|  | Less than 12 months     |                      | 12 months or more       |                      | Total                   |                      |
|  | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value |
| Held-to-maturity                                     |                         |                      |                         |                      |                         |                      |
| Municipal securities                                 | \$3                     | \$ 241               | \$6                     | \$ 132               | \$9                     | \$ 373               |
| Available-for-sale                                   |                         |                      |                         |                      |                         |                      |
| U.S. Government agencies and corporations:           |                         |                      |                         |                      |                         |                      |
| Agency securities                                    | 5                       | 928                  | 1                       | 122                  | 6                       | 1,050                |
| Agency guaranteed mortgage-backed securities         | 71                      | 5,693                | 7                       | 391                  | 78                      | 6,084                |
| Small Business Administration loan-backed securities | 1                       | 132                  | 9                       | 786                  | 10                      | 918                  |
| Municipal securities                                 | 4                       | 466                  | —                       | 15                   | 4                       | 481                  |
| Other  | —                       | —                    | —                       | 14                   | —                       | 14                   |
|  | 81                      | 7,219                | 17                      | 1,328                | 98                      | 8,547                |
| Total  | \$84                    | \$ 7,460             | \$23                    | \$ 1,460             | \$107                   | \$ 8,920             |
|  | December 31, 2016       |                      |                         |                      |                         |                      |
| (In millions)  | Less than 12 months     |                      | 12 months or more       |                      | Total                   |                      |
|  | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value |
|  | losses                  | value                | losses                  | value                | losses                  | value                |
| Held-to-maturity                                     |                         |                      |                         |                      |                         |                      |
| Municipal securities                                 | \$15                    | \$ 467               | \$8                     | \$ 61                | \$23                    | \$ 528               |
| Available-for-sale                                   |                         |                      |                         |                      |                         |                      |
| U.S. Government agencies and corporations:           |                         |                      |                         |                      |                         |                      |
| Agency securities                                    | 9                       | 950                  | —                       | 127                  | 9                       | 1,077                |
| Agency guaranteed mortgage-backed securities         | 102                     | 6,649                | 7                       | 326                  | 109                     | 6,975                |
| Small Business Administration loan-backed securities | 3                       | 527                  | 16                      | 841                  | 19                      | 1,368                |
| Municipal securities                                 | 28                      | 992                  | —                       | 9                    | 28                      | 1,001                |
| Other  | —                       | —                    | 2                       | 14                   | 2                       | 14                   |
|  | 142                     | 9,118                | 25                      | 1,317                | 167                     | 10,435               |
| Total  | \$157                   | \$ 9,585             | \$33                    | \$ 1,378             | \$190                   | \$ 10,963            |

At June 30, 2017 and December 31, 2016, respectively, 336 and 642 HTM and 1,529 and 2,398 AFS investment securities were in an unrealized loss position.

**Other-Than-Temporary Impairment****Ongoing Policy**

We review investment securities on a quarterly basis for the presence of other-than-temporary impairment (“OTTI”). For additional information on our policy and evaluation process relating to OTTI, see Note 5 of our 2016 Annual Report on Form 10-K.

**OTTI Conclusions**

The following summarizes the conclusions from our OTTI evaluation by each security type that has significant gross unrealized losses at June 30, 2017:



Agency Guaranteed Mortgage-Backed Securities: These pass-through securities are comprised largely of fixed and floating-rate residential mortgage-backed securities issued by the Government National Mortgage Association (“GNMA”), the Federal National Mortgage Association, or the Federal Home Loan Mortgage Corporation. They were generally purchased at premiums with maturity dates from 10 to 15 years for fixed-rate securities and 30 years for floating-rate securities. These securities benefit from certain guarantee provisions or,

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## ZIONS BANCORPORATION AND SUBSIDIARIES

in the case of GNMA, direct U.S. government guarantees. Unrealized losses relate to changes in interest rates subsequent to purchase and are not attributable to credit. At June 30, 2017, we did not have an intent to sell identified securities with unrealized losses or initiate such sales, and we believe it is not more likely than not we would be required to sell such securities before recovery of their amortized cost basis. Therefore, these securities did not have any OTTI recognized during the second quarter of 2017.

**Small Business Administration Loan-Backed Securities:** These securities were generally purchased at premiums with maturities from 5 to 25 years and have principal cash flows guaranteed by the SBA. Unrealized losses relate to changes in interest rates subsequent to purchase and are not attributable to credit. At June 30, 2017, we did not have an intent to sell identified SBA securities with unrealized losses or initiate such sales, and we believe it is not more likely than not that we would be required to sell such securities before recovery of their amortized cost basis. Therefore, these securities did not have any OTTI recognized during the second quarter of 2017.

The following summarizes gains and losses, including OTTI, of which there was none, that were recognized in the statement of income:

|                                       | Three Months Ended |               | Six Months Ended |               |
|---------------------------------------|--------------------|---------------|------------------|---------------|
|                                       | June 30, 2017      | June 30, 2016 | June 30, 2017    | June 30, 2016 |
| (In millions)                         | Gross gains        | Gross losses  | Gross gains      | Gross losses  |
| Investment securities:                |                    |               |                  |               |
| Other noninterest-bearing investments | 4                  | 2             | 3                | —             |
| Net gains <sup>1</sup>                | \$ 2               | \$ 3          | \$ 7             | \$ 4          |

<sup>1</sup> Net gains were recognized in securities gains, net in the statement of income.

Interest income by security type is as follows:

| (In millions)          | Three Months Ended |            |       | Six Months Ended |            |       |
|------------------------|--------------------|------------|-------|------------------|------------|-------|
|                        | June 30, 2017      |            | Total | June 30, 2017    |            | Total |
|                        | Taxable            | Nontaxable | Total | Taxable          | Nontaxable | Total |
| Investment securities: |                    |            |       |                  |            |       |
| Held-to-maturity       | \$2                | \$ 3       | \$ 5  | \$5              | \$ 7       | \$12  |
| Available-for-sale     | 71                 | 7          | 78    | 137              | 12         | 149   |
| Trading                | 1                  | —          | 1     | 1                | —          | 1     |
|                        | \$74               | \$ 10      | \$ 84 | \$143            | \$ 19      | \$162 |

| (In millions)          | Three Months Ended |            |       | Six Months Ended |            |       |
|------------------------|--------------------|------------|-------|------------------|------------|-------|
|                        | June 30, 2016      |            | Total | June 30, 2016    |            | Total |
|                        | Taxable            | Nontaxable | Total | Taxable          | Nontaxable | Total |
| Investment securities: |                    |            |       |                  |            |       |
| Held-to-maturity       | \$3                | \$ 3       | \$ 6  | \$5              | \$ 6       | \$ 11 |
| Available-for-sale     | 38                 | 3          | 41    | 78               | 5          | 83    |
| Trading                | 1                  | —          | 1     | 1                | —          | 1     |
|                        | \$42               | \$ 6       | \$ 48 | \$84             | \$ 11      | \$ 95 |

Investment securities with a carrying value of \$2.2 billion at June 30, 2017 and \$1.4 billion at December 31, 2016 were pledged to secure public and trust deposits, advances, and for other purposes as required by law. Securities are also pledged as collateral for security repurchase agreements.

## Private Equity Investments

## Effect of Volcker Rule

The Company's PEIs are subject to the provisions of the Dodd-Frank Act. The Volcker Rule of the Dodd-Frank Act prohibits banks and bank holding companies from holding PEIs, except for SBIC funds and certain other permitted

exclusions, beyond a required deadline. The Federal Reserve Board announced in December 2016 that it would allow banks to apply for an additional five-year extension beyond the July 21, 2017 deadline to comply with the

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## ZIONS BANCORPORATION AND SUBSIDIARIES

Dodd-Frank Act requirement for these investments. The Company applied for and was granted an extension for its eligible PEIs. All positions in the remaining portfolio of PEIs are subject to the extended deadline or other applicable exclusions.

Of the recorded PEIs of \$140 million at June 30, 2017, approximately \$4 million remain prohibited by the Volcker Rule. At June 30, 2017, we have \$27 million of unfunded commitments for PEIs, of which approximately \$4 million relate to prohibited PEIs. We currently do not believe that this divestiture requirement will ultimately have a material impact on our financial statements. See other discussions related to private equity investments in Note 3.

**6. LOANS AND ALLOWANCE FOR CREDIT LOSSES****Loans and Loans Held for Sale**

Loans are summarized as follows according to major portfolio segment and specific loan class:

| (In millions)                               | June 30, December 31, |           |
|---|-----------------------|-----------|
|   | 2017                  | 2016      |
| Loans held for sale                         | \$53                  | \$ 172    |
| Commercial:                                 |                       |           |
| Commercial and industrial                   | \$13,850              | \$ 13,452 |
| Leasing                                     | 387                   | 423       |
| Owner-occupied                              | 7,095                 | 6,962     |
| Municipal                                   | 871                   | 778       |
| Total commercial                            | 22,203                | 21,615    |
| Commercial real estate:                     |                       |           |
| Construction and land development           | 2,186                 | 2,019     |
| Term  | 9,012                 | 9,322     |
| Total commercial real estate                | 11,198                | 11,341    |
| Consumer:                                   |                       |           |
| Home equity credit line                     | 2,697                 | 2,645     |
| 1-4 family residential                      | 6,359                 | 5,891     |
| Construction and other consumer real estate | 560                   | 486       |
| Bankcard and other revolving plans          | 478                   | 481       |
| Other                                       | 188                   | 190       |
| Total consumer                              | 10,282                | 9,693     |
| Total loans                                 | \$43,683              | \$ 42,649 |

Loan balances are presented net of unearned income and fees, which amounted to \$71 million at June 30, 2017 and \$77 million at December 31, 2016.

Owner-occupied and commercial real estate ("CRE") loans include unamortized premiums of approximately \$17 million at June 30, 2017 and \$20 million at December 31, 2016.

Municipal loans generally include loans to municipalities with the debt service being repaid from general funds or pledged revenues of the municipal entity, or to private commercial entities or 501(c)(3) not-for-profit entities utilizing a pass-through municipal entity to achieve favorable tax treatment.

Land development loans included in the construction and land development loan class were \$241 million at June 30, 2017 and \$290 million at December 31, 2016.

Loans with a carrying value of approximately \$24.6 billion at June 30, 2017 and \$24.0 billion at December 31, 2016 have been pledged at the Federal Reserve and the FHLB of Des Moines as collateral for current and potential borrowings.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

We sold loans totaling \$234 million and \$550 million for the three and six months ended June 30, 2017, and \$318 million and \$591 million for the three and six months ended June 30, 2016, respectively, that were classified as loans held for sale. The sold loans were derecognized from the balance sheet. Loans classified as loans held for sale primarily consist of conforming residential mortgages and the guaranteed portion of SBA loans. The loans are mainly sold to U.S. government agencies or participated to third parties. We generally have continuing involvement with the transferred loans, typically in the form of servicing rights or securities that are backed by the transferred loans in addition to a guarantee from the respective agency. The securities we receive in a loan transfer are not restricted from being pledged or exchanged. Amounts added to loans held for sale during these same periods were \$176 million and \$479 million for the three and six months ended June 30, 2017, and \$357 million and \$593 million for the three and six months ended June 30, 2016, respectively.

The principal balance of sold loans for which we retain servicing was approximately \$2.1 billion at June 30, 2017, and \$2.0 billion at December 31, 2016. Income from loans sold, excluding servicing, was \$4 million and \$8 million for the three and six months ended June 30, 2017, and \$6 million and \$9 million for the three and six months ended June 30, 2016, respectively.

**Allowance for Credit Losses**

The ACL consists of the allowance for loan and lease losses (“ALLL”) and the reserve for unfunded lending commitments (“RULC”). The ALLL represents our estimate of probable and estimable losses inherent in the loan and lease portfolio as of the balance sheet date. We also estimate a reserve for potential losses associated with off-balance sheet commitments, including standby letters of credit. We determine the RULC using the same procedures and methodologies that we use for the ALLL.

For additional information regarding our policies and methodologies used to estimate the allowance for credit losses, see Note 6 of our 2016 Annual Report on Form 10-K.

Changes in the allowance for credit losses are summarized as follows:

| (In millions)                                      | Three Months Ended June 30, 2017 |                           |          |       |
|--|----------------------------------|---------------------------|----------|-------|
|  | Commercial                       | Commercial<br>real estate | Consumer | Total |
| Allowance for loan losses                          |                                  |                           |          |       |
| Balance at beginning of period                     | \$397                            | \$ 114                    | \$ 33    | \$544 |
| Additions:   |                                  |                           |          |       |
| Provision for loan losses                          | 9                                | (5 )                      | 3        | 7     |
| Deductions:  |                                  |                           |          |       |
| Gross loan and lease charge-offs                   | (31 )                            | (1 )                      | (3 )     | (35 ) |
| Recoveries   | 18                               | 8                         | 2        | 28    |
| Net loan and lease (charge-offs) recoveries        | (13 )                            | 7                         | (1 )     | (7 )  |
| Balance at end of period                           | \$393                            | \$ 116                    | \$ 35    | \$544 |
| Reserve for unfunded lending commitments           |                                  |                           |          |       |
| Balance at beginning of period                     | \$51                             | \$ 9                      | \$ —     | \$60  |
| Provision charged to earnings                      | 3                                | —                         | —        | 3     |
| Balance at end of period                           | \$54                             | \$ 9                      | \$ —     | \$63  |
| Total allowance for credit losses at end of period |                                  |                           |          |       |
| Allowance for loan losses                          | \$393                            | \$ 116                    | \$ 35    | \$544 |
| Reserve for unfunded lending commitments           | 54                               | 9                         | —        | 63    |
| Total allowance for credit losses                  | \$447                            | \$ 125                    | \$ 35    | \$607 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                                      | Six Months Ended June 30, 2017   |                           |          |       |
|--|----------------------------------|---------------------------|----------|-------|
|  | Commercial                       | Commercial<br>real estate | Consumer | Total |
| Allowance for loan losses                          |                                  |                           |          |       |
| Balance at beginning of period                     | \$420                            | \$ 116                    | \$ 31    | \$567 |
| Additions:   |                                  |                           |          |       |
| Provision for loan losses                          | 32                               | (9 )                      | 7        | 30    |
| Deductions:  |                                  |                           |          |       |
| Gross loan and lease charge-offs                   | (82 )                            | (2 )                      | (8 )     | (92 ) |
| Recoveries   | 23                               | 11                        | 5        | 39    |
| Net loan and lease (charge-offs) recoveries        | (59 )                            | 9                         | (3 )     | (53 ) |
| Balance at end of period                           | \$393                            | \$ 116                    | \$ 35    | \$544 |
| Reserve for unfunded lending commitments           |                                  |                           |          |       |
| Balance at beginning of period                     | \$54                             | \$ 11                     | \$ —     | \$65  |
| Provision credited to earnings                     | —                                | (2 )                      | —        | (2 )  |
| Balance at end of period                           | \$54                             | \$ 9                      | \$ —     | \$63  |
| Total allowance for credit losses at end of period |                                  |                           |          |       |
| Allowance for loan losses                          | \$393                            | \$ 116                    | \$ 35    | \$544 |
| Reserve for unfunded lending commitments           | 54                               | 9                         | —        | 63    |
| Total allowance for credit losses                  | \$447                            | \$ 125                    | \$ 35    | \$607 |
|  | Three Months Ended June 30, 2016 |                           |          |       |
| (In millions)                                      | Commercial                       | Commercial<br>real estate | Consumer | Total |
| Allowance for loan losses                          |                                  |                           |          |       |
| Balance at beginning of period                     | \$464                            | \$ 118                    | \$ 30    | \$612 |
| Additions:   |                                  |                           |          |       |
| Provision for loan losses                          | 25                               | 10                        | —        | 35    |
| Deductions:  |                                  |                           |          |       |
| Gross loan and lease charge-offs                   | (47 )                            | (8 )                      | (3 )     | (58 ) |
| Recoveries   | 14                               | 2                         | 3        | 19    |
| Net loan and lease charge-offs                     | (33 )                            | (6 )                      | —        | (39 ) |
| Balance at end of period                           | \$456                            | \$ 122                    | \$ 30    | \$608 |
| Reserve for unfunded lending commitments           |                                  |                           |          |       |
| Balance at beginning of period                     | \$56                             | \$ 13                     | \$ —     | \$69  |
| Provision credited to earnings                     | (2 )                             | (2 )                      | —        | (4 )  |
| Balance at end of period                           | \$54                             | \$ 11                     | \$ —     | \$65  |
| Total allowance for credit losses at end of period |                                  |                           |          |       |
| Allowance for loan losses                          | \$456                            | \$ 122                    | \$ 30    | \$608 |
| Reserve for unfunded lending commitments           | 54                               | 11                        | —        | 65    |
| Total allowance for credit losses                  | \$510                            | \$ 133                    | \$ 30    | \$673 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                                      | Six Months Ended June 30, 2016 |                           |          |        |
|--|--------------------------------|---------------------------|----------|--------|
|  | Commercial                     | Commercial<br>real estate | Consumer | Total  |
| Allowance for loan losses                          |                                |                           |          |        |
| Balance at beginning of period                     | \$454                          | \$ 114                    | \$ 38    | \$606  |
| Additions:   |                                |                           |          |        |
| Provision for loan losses                          | 71                             | 12                        | (6 )     | 77     |
| Deductions:  |                                |                           |          |        |
| Gross loan and lease charge-offs                   | (90 )                          | (9 )                      | (7 )     | (106 ) |
| Recoveries   | 21                             | 5                         | 5        | 31     |
| Net loan and lease charge-offs                     | (69 )                          | (4 )                      | (2 )     | (75 )  |
| Balance at end of period                           | \$456                          | \$ 122                    | \$ 30    | \$608  |
| Reserve for unfunded lending commitments           |                                |                           |          |        |
| Balance at beginning of period                     | \$58                           | \$ 16                     | \$ 1     | \$75   |
| Provision credited to earnings                     | (4 )                           | (5 )                      | (1 )     | (10 )  |
| Balance at end of period                           | \$54                           | \$ 11                     | \$ —     | \$65   |
| Total allowance for credit losses at end of period |                                |                           |          |        |
| Allowance for loan losses                          | \$456                          | \$ 122                    | \$ 30    | \$608  |
| Reserve for unfunded lending commitments           | 54                             | 11                        | —        | 65     |
| Total allowance for credit losses                  | \$510                          | \$ 133                    | \$ 30    | \$673  |

The ALLL and outstanding loan balances according to the Company's impairment method are summarized as follows:

| (In millions)   | June 30, 2017 |                           |           |          |
|---|---------------|---------------------------|-----------|----------|
|   | Commercial    | Commercial<br>real estate | Consumer  | Total    |
| Allowance for loan losses:                            |               |                           |           |          |
| Individually evaluated for impairment                 | \$40          | \$ 1                      | \$ 5      | \$46     |
| Collectively evaluated for impairment                 | 353           | 115                       | 30        | 498      |
| Purchased loans with evidence of credit deterioration | —             | —                         | —         | —        |
| Total   | \$393         | \$ 116                    | \$ 35     | \$544    |
| Outstanding loan balances:                            |               |                           |           |          |
| Individually evaluated for impairment                 | \$411         | \$ 75                     | \$ 77     | \$563    |
| Collectively evaluated for impairment                 | 21,765        | 11,113                    | 10,199    | 43,077   |
| Purchased loans with evidence of credit deterioration | 27            | 10                        | 6         | 43       |
| Total   | \$22,203      | \$ 11,198                 | \$ 10,282 | \$43,683 |

| (In millions)   | December 31, 2016 |                           |          |        |
|---|-------------------|---------------------------|----------|--------|
|   | Commercial        | Commercial<br>real estate | Consumer | Total  |
| Allowance for loan losses:                            |                   |                           |          |        |
| Individually evaluated for impairment                 | \$56              | \$ 3                      | \$ 6     | \$65   |
| Collectively evaluated for impairment                 | 364               | 113                       | 25       | 502    |
| Purchased loans with evidence of credit deterioration | —                 | —                         | —        | —      |
| Total   | \$420             | \$ 116                    | \$ 31    | \$567  |
| Outstanding loan balances:                            |                   |                           |          |        |
| Individually evaluated for impairment                 | \$466             | \$ 78                     | \$ 75    | \$619  |
| Collectively evaluated for impairment                 | 21,111            | 11,231                    | 9,611    | 41,953 |
| Purchased loans with evidence of credit deterioration | 38                | 32                        | 7        | 77     |

|       |          |           |          |          |
|-------|----------|-----------|----------|----------|
| Total | \$21,615 | \$ 11,341 | \$ 9,693 | \$42,649 |
|-------|----------|-----------|----------|----------|

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## Nonaccrual and Past Due Loans

Loans are generally placed on nonaccrual status when payment in full of principal and interest is not expected, or the loan is 90 days or more past due as to principal or interest, unless the loan is both well secured and in the process of collection. For further discussion of our policies and processes regarding nonaccrual and past due loans, see Note 6 of our 2016 Annual Report on Form 10-K.

Nonaccrual loans are summarized as follows:

| (In millions)                               | June 30, December 31, |        |
|---|-----------------------|--------|
|   | 2017                  | 2016   |
| Loans held for sale                         | \$ 12                 | \$ 40  |
| Commercial:                                 |                       |        |
| Commercial and industrial                   | \$ 278                | \$ 354 |
| Leasing                                     | 10                    | 14     |
| Owner-occupied                              | 86                    | 74     |
| Municipal                                   | 1                     | 1      |
| Total commercial                            | 375                   | 443    |
| Commercial real estate:                     |                       |        |
| Construction and land development           | 6                     | 7      |
| Term  | 37                    | 29     |
| Total commercial real estate                | 43                    | 36     |
| Consumer:                                   |                       |        |
| Home equity credit line                     | 11                    | 11     |
| 1-4 family residential                      | 43                    | 36     |
| Construction and other consumer real estate | 1                     | 2      |
| Bankcard and other revolving plans          | —                     | 1      |
| Other                                       | 1                     | —      |
| Total consumer loans                        | 56                    | 50     |
| Total                                       | \$ 474                | \$ 529 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

Past due loans (accruing and nonaccruing) are summarized as follows:

| (In millions)                               | June 30, 2017     |                              |                            |                      | Total<br>past<br>due | Total<br>loans                            | Accruing<br>loans<br>90+ days<br>past due               | Nonaccrual<br>loans<br>that are<br>current <sup>1</sup> |
|---|-------------------|------------------------------|----------------------------|----------------------|----------------------|---|---|---|
|   | Current           | 30-89<br>days<br>past<br>due | 90+<br>days<br>past<br>due |                      |                      |   |   |   |
| Loans held for sale                         | \$50              | \$—                          | \$3                        | \$3                  | \$53                 | \$ —                                      | \$ 9  |   |
| Commercial:                                 |                   |                              |                            |                      |                      |   |   |   |
| Commercial and industrial                   | \$13,735          | \$54                         | \$61                       | \$115                | \$13,850             | \$ 10                                     | \$ 216  |   |
| Leasing                                     | 387               | —                            | —                          | —                    | 387                  | —   | 10  |   |
| Owner-occupied                              | 7,035             | 26                           | 34                         | 60                   | 7,095                | 3   | 52  |   |
| Municipal                                   | 871               | —                            | —                          | —                    | 871                  | —   | 1   |   |
| Total commercial                            | 22,028            | 80                           | 95                         | 175                  | 22,203               | 13  | 279   |   |
| Commercial real estate:                     |                   |                              |                            |                      |                      |   |   |   |
| Construction and land development           | 2,175             | 6                            | 5                          | 11                   | 2,186                | —   | 1   |   |
| Term  | 8,990             | 12                           | 10                         | 22                   | 9,012                | 3   | 24  |   |
| Total commercial real estate                | 11,165            | 18                           | 15                         | 33                   | 11,198               | 3   | 25  |   |
| Consumer:                                   |                   |                              |                            |                      |                      |   |   |   |
| Home equity credit line                     | 2,684             | 6                            | 7                          | 13                   | 2,697                | 2   | 4   |   |
| 1-4 family residential                      | 6,328             | 10                           | 21                         | 31                   | 6,359                | —   | 17  |   |
| Construction and other consumer real estate | 553               | 6                            | 1                          | 7                    | 560                  | —   | —   |   |
| Bankcard and other revolving plans          | 473               | 3                            | 2                          | 5                    | 478                  | 1   | —   |   |
| Other                                       | 187               | 1                            | —                          | 1                    | 188                  | —   | —   |   |
| Total consumer loans                        | 10,225            | 26                           | 31                         | 57                   | 10,282               | 3   | 21  |   |
| Total                                       | \$43,418          | \$124                        | \$141                      | \$265                | \$43,683             | \$ 19                                     | \$ 325  |   |
|   | December 31, 2016 |                              |                            |                      |                      |   |   |   |
| (In millions)                               | Current           | 30-89 90+                    |                            | Total<br>past<br>due | Total<br>loans       | Accruing<br>loans<br>90+ days<br>past due | Nonaccrual<br>loans<br>that are<br>current <sup>1</sup> |   |
|   |                   | days<br>past<br>due          | days<br>past<br>due        |                      |                      |   |   |   |
| Loans held for sale                         | \$172             | \$—                          | \$—                        | \$—                  | \$172                | \$ —                                      | \$ 40   |   |
| Commercial:                                 |                   |                              |                            |                      |                      |   |   |   |
| Commercial and industrial                   | \$13,306          | \$72                         | \$74                       | \$146                | \$13,452             | \$ 10                                     | \$ 287  |   |
| Leasing                                     | 423               | —                            | —                          | —                    | 423                  | —   | 14  |   |
| Owner-occupied                              | 6,894             | 40                           | 28                         | 68                   | 6,962                | 8   | 43  |   |
| Municipal                                   | 778               | —                            | —                          | —                    | 778                  | —   | 1   |   |
| Total commercial                            | 21,401            | 112                          | 102                        | 214                  | 21,615               | 18  | 345   |   |
| Commercial real estate:                     |                   |                              |                            |                      |                      |   |   |   |
| Construction and land development           | 2,010             | 7                            | 2                          | 9                    | 2,019                | 1   | 1   |   |
| Term  | 9,291             | 9                            | 22                         | 31                   | 9,322                | 12  | 18  |   |
| Total commercial real estate                | 11,301            | 16                           | 24                         | 40                   | 11,341               | 13  | 19  |   |
| Consumer:                                   |                   |                              |                            |                      |                      |   |   |   |
| Home equity credit line                     | 2,635             | 4                            | 6                          | 10                   | 2,645                | 1   | 5   |   |
| 1-4 family residential                      | 5,857             | 12                           | 22                         | 34                   | 5,891                | —   | 11  |   |
| Construction and other consumer real estate | 479               | 3                            | 4                          | 7                    | 486                  | 3   | —   |   |

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|                                    |          |        |        |        |          |       |        |
|------------------------------------|----------|--------|--------|--------|----------|-------|--------|
| Bankcard and other revolving plans | 478      | 2      | 1      | 3      | 481      | 1     | 1      |
| Other                              | 189      | 1      | —      | 1      | 190      | —     | —      |
| Total consumer loans               | 9,638    | 22     | 33     | 55     | 9,693    | 5     | 17     |
| Total                              | \$42,340 | \$ 150 | \$ 159 | \$ 309 | \$42,649 | \$ 36 | \$ 381 |

<sup>1</sup> Represents nonaccrual loans that are not past due more than 30 days; however, full payment of principal and interest is still not expected.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## Credit Quality Indicators

In addition to the past due and nonaccrual criteria, we also analyze loans using loan risk-grading systems, which vary based on the size and type of credit risk exposure. The internal risk grades assigned to loans follow our definitions of Pass, Special Mention, Substandard, and Doubtful, which are consistent with published definitions of regulatory risk classifications. For further discussion of our policies and processes regarding credit quality indicators and internal loan risk grading, see Note 6 of our 2016 Annual Report on Form 10-K.

Outstanding loan balances (accruing and nonaccruing) categorized by these credit quality classifications are summarized as follows:

| (In millions)                               | June 30, 2017 |                    |                  |          |                |                    |
|---|---------------|--------------------|------------------|----------|----------------|--------------------|
|   | Pass          | Special<br>Mention | Sub-<br>standard | Doubtful | Total<br>loans | Total<br>allowance |
| Commercial:                                 |               |                    |                  |          |                |                    |
| Commercial and industrial                   | \$ 12,760     | \$ 336             | \$ 754           | \$ —     | \$ 13,850      |                    |
| Leasing                                     | 364           | 1                  | 22               | —        | 387            |                    |
| Owner-occupied                              | 6,715         | 113                | 267              | —        | 7,095          |                    |
| Municipal                                   | 865           | —                  | 6                | —        | 871            |                    |
| Total commercial                            | 20,704        | 450                | 1,049            | —        | 22,203         | \$ 393             |
| Commercial real estate:                     |               |                    |                  |          |                |                    |
| Construction and land development           | 2,101         | 28                 | 57               | —        | 2,186          |                    |
| Term  | 8,763         | 111                | 138              | —        | 9,012          |                    |
| Total commercial real estate                | 10,864        | 139                | 195              | —        | 11,198         | 116                |
| Consumer:                                   |               |                    |                  |          |                |                    |
| Home equity credit line                     | 2,679         | —                  | 18               | —        | 2,697          |                    |
| 1-4 family residential                      | 6,309         | —                  | 50               | —        | 6,359          |                    |
| Construction and other consumer real estate | 559           | —                  | 1                | —        | 560            |                    |
| Bankcard and other revolving plans          | 475           | —                  | 3                | —        | 478            |                    |
| Other                                       | 187           | —                  | 1                | —        | 188            |                    |
| Total consumer loans                        | 10,209        | —                  | 73               | —        | 10,282         | 35                 |
| Total                                       | \$ 41,777     | \$ 589             | \$ 1,317         | \$ —     | \$ 43,683      | \$ 544             |
| December 31, 2016                           |               |                    |                  |          |                |                    |
| (In millions)                               | Pass          | Special<br>Mention | Sub-<br>standard | Doubtful | Total<br>loans | Total<br>allowance |
| Commercial:                                 |               |                    |                  |          |                |                    |
| Commercial and industrial                   | \$ 12,185     | \$ 266             | \$ 998           | \$ 3     | \$ 13,452      |                    |
| Leasing                                     | 387           | 5                  | 30               | 1        | 423            |                    |
| Owner-occupied                              | 6,560         | 96                 | 306              | —        | 6,962          |                    |
| Municipal                                   | 765           | 7                  | 6                | —        | 778            |                    |
| Total commercial                            | 19,897        | 374                | 1,340            | 4        | 21,615         | \$ 420             |
| Commercial real estate:                     |               |                    |                  |          |                |                    |
| Construction and land development           | 1,942         | 52                 | 25               | —        | 2,019          |                    |
| Term  | 9,096         | 82                 | 144              | —        | 9,322          |                    |
| Total commercial real estate                | 11,038        | 134                | 169              | —        | 11,341         | 116                |
| Consumer:                                   |               |                    |                  |          |                |                    |
| Home equity credit line                     | 2,629         | —                  | 16               | —        | 2,645          |                    |
| 1-4 family residential                      | 5,851         | —                  | 40               | —        | 5,891          |                    |
| Construction and other consumer real estate | 482           | —                  | 4                | —        | 486            |                    |
| Bankcard and other revolving plans          | 478           | —                  | 3                | —        | 481            |                    |

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|                      |          |        |          |      |                 |
|----------------------|----------|--------|----------|------|-----------------|
| Other                | 189      | —      | 1        | —    | 190             |
| Total consumer loans | 9,629    | —      | 64       | —    | 9,693 31        |
| Total                | \$40,564 | \$ 508 | \$ 1,573 | \$ 4 | \$42,649 \$ 567 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## Impaired Loans

Loans are considered impaired when, based on current information and events, it is probable that we will be unable to collect all amounts due in accordance with the contractual terms of the loan agreement, including scheduled interest payments. Payments received on impaired loans that are accruing are recognized in interest income, according to the contractual loan agreement. Payments received on impaired loans that are on nonaccrual are not recognized in interest income, but are applied as a reduction to the principal outstanding. The amount of interest income recognized on a cash basis during the time the loans were impaired within the three and six months ended June 30, 2017 and 2016 was not significant. For additional information regarding our policies and methodologies used to evaluate impaired loans, see Note 6 of our 2016 Annual Report on Form 10-K.

Information on impaired loans individually evaluated is summarized as follows, including the average recorded investment and interest income recognized for the three months ended June 30, 2017 and 2016:

| (In millions)                               | June 30, 2017            |                                    |                           | Total recorded investment | Related allowance |
|---|--------------------------|------------------------------------|---------------------------|---------------------------|-------------------|
|   | Unpaid principal balance | Recorded investment with allowance | Total recorded investment |                           |                   |
| Commercial:                                 |                          |                                    |                           |                           |                   |
| Commercial and industrial                   | \$375                    | \$80                               | \$ 249                    | \$ 329                    | \$ 36             |
| Owner-occupied                              | 121                      | 65                                 | 40                        | 105                       | 4                 |
| Municipal                                   | 1                        | 1                                  | —                         | 1                         | —                 |
| Total commercial                            | 497                      | 146                                | 289                       | 435                       | 40                |
| Commercial real estate:                     |                          |                                    |                           |                           |                   |
| Construction and land development           | 11                       | 5                                  | 5                         | 10                        | —                 |
| Term  | 59                       | 38                                 | 15                        | 53                        | 1                 |
| Total commercial real estate                | 70                       | 43                                 | 20                        | 63                        | 1                 |
| Consumer:                                   |                          |                                    |                           |                           |                   |
| Home equity credit line                     | 24                       | 15                                 | 7                         | 22                        | 1                 |
| 1-4 family residential                      | 60                       | 31                                 | 27                        | 58                        | 4                 |
| Construction and other consumer real estate | 3                        | 1                                  | 1                         | 2                         | —                 |
| Other                                       | 1                        | 1                                  | —                         | 1                         | —                 |
| Total consumer loans                        | 88                       | 48                                 | 35                        | 83                        | 5                 |
| Total                                       | \$655                    | \$237                              | \$ 344                    | \$ 581                    | \$ 46             |
|   | December 31, 2016        |                                    |                           |                           |                   |
| (In millions)                               | Recorded investment      |                                    |                           | Total recorded investment | Related allowance |
|   | Unpaid principal balance | with allowance                     | Total recorded investment |                           |                   |
| Commercial:                                 |                          |                                    |                           |                           |                   |
| Commercial and industrial                   | \$470                    | \$82                               | \$ 311                    | \$ 393                    | \$ 52             |
| Owner-occupied                              | 115                      | 71                                 | 30                        | 101                       | 3                 |
| Municipal                                   | 1                        | 1                                  | —                         | 1                         | —                 |
| Total commercial                            | 586                      | 154                                | 341                       | 495                       | 55                |
| Commercial real estate:                     |                          |                                    |                           |                           |                   |
| Construction and land development           | 22                       | 7                                  | 6                         | 13                        | —                 |
| Term  | 92                       | 53                                 | 17                        | 70                        | 2                 |

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|   |       |       |        |        |       |
|---|-------|-------|--------|--------|-------|
| Total commercial real estate                | 114   | 60    | 23     | 83     | 2     |
| Consumer:                                   |       |       |        |        |       |
| Home equity credit line                     | 24    | 16    | 7      | 23     | —     |
| 1-4 family residential                      | 59    | 27    | 28     | 55     | 6     |
| Construction and other consumer real estate | 3     | 1     | 2      | 3      | —     |
| Other                                       | 2     | 1     | —      | 1      | —     |
| Total consumer loans                        | 88    | 45    | 37     | 82     | 6     |
| Total                                       | \$788 | \$259 | \$ 401 | \$ 660 | \$ 63 |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                               | Three Months<br>Ended<br>June 30, 2017 |                                  | Six Months<br>Ended<br>June 30, 2017 |                                  |
|---|--|----------------------------------|--------------------------------------|----------------------------------|
|   | Average<br>recorded<br>investment      | Interest<br>income<br>recognized | Average<br>recorded<br>investment    | Interest<br>income<br>recognized |
| Commercial:                                 |  |                                  |                                      |                                  |
| Commercial and industrial                   | \$398                                  | \$ 4                             | \$356                                | \$ 4                             |
| Owner-occupied                              | 109                                    | 1                                | 102                                  | 4                                |
| Municipal                                   | 1                                      | —                                | 1                                    | —                                |
| Total commercial                            | 508                                    | 5                                | 459                                  | 8                                |
| Commercial real estate:                     |  |                                  |                                      |                                  |
| Construction and land development           | 11                                     | —                                | 11                                   | —                                |
| Term  | 59                                     | 7                                | 60                                   | 9                                |
| Total commercial real estate                | 70                                     | 7                                | 71                                   | 9                                |
| Consumer:                                   |  |                                  |                                      |                                  |
| Home equity credit line                     | 21                                     | —                                | 21                                   | —                                |
| 1-4 family residential                      | 58                                     | 1                                | 56                                   | 1                                |
| Construction and other consumer real estate | 2                                      | —                                | 3                                    | —                                |
| Other                                       | 1                                      | —                                | 1                                    | —                                |
| Total consumer loans                        | 82                                     | 1                                | 81                                   | 1                                |
| Total                                       | \$660                                  | \$ 13                            | \$611                                | \$ 18                            |

| (In millions)                               | Three Months<br>Ended<br>June 30, 2016 |                                  | Six Months<br>Ended<br>June 30, 2016 |                                  |
|---|--|----------------------------------|--------------------------------------|----------------------------------|
|   | Average<br>recorded<br>investment      | Interest<br>income<br>recognized | Average<br>recorded<br>investment    | Interest<br>income<br>recognized |
| Commercial:                                 |  |                                  |                                      |                                  |
| Commercial and industrial                   | \$ 430                                 | \$ 1                             | \$317                                | \$ 2                             |
| Owner-occupied                              | 111                                    | 3                                | 113                                  | 6                                |
| Municipal                                   | 1                                      | —                                | 1                                    | —                                |
| Total commercial                            | 542                                    | 4                                | 431                                  | 8                                |
| Commercial real estate:                     |  |                                  |                                      |                                  |
| Construction and land development           | 12                                     | 1                                | 12                                   | 1                                |
| Term  | 98                                     | 3                                | 97                                   | 7                                |
| Total commercial real estate                | 110                                    | 4                                | 109                                  | 8                                |
| Consumer:                                   |  |                                  |                                      |                                  |
| Home equity credit line                     | 25                                     | —                                | 24                                   | 1                                |
| 1-4 family residential                      | 61                                     | 1                                | 61                                   | 1                                |
| Construction and other consumer real estate | 3                                      | —                                | 3                                    | —                                |
| Other                                       | 2                                      | —                                | 2                                    | —                                |
| Total consumer loans                        | 91                                     | 1                                | 90                                   | 2                                |
| Total                                       | \$ 743                                 | \$ 9                             | \$ 630                               | \$ 18                            |

**Modified and Restructured Loans**

Loans may be modified in the normal course of business for competitive reasons or to strengthen the Company's position. Loan modifications and restructurings may also occur when the borrower experiences financial difficulty and



needs temporary or permanent relief from the original contractual terms of the loan. Loans that have been modified to accommodate a borrower who is experiencing financial difficulties, and for which the Company has granted a concession that it would not otherwise consider, are considered troubled debt restructurings (“TDRs”). For further discussion of our policies and processes regarding TDRs, see Note 6 of our 2016 Annual Report on Form 10-K.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

Selected information on TDRs that includes the recorded investment on an accruing and nonaccruing basis by loan class and modification type is summarized in the following schedules:

| (In millions)                               | June 30, 2017  |                    |                       |                  |                    |  |        | Total |
|---|--|--------------------|-----------------------|------------------|--------------------|--|--------|-------|
|   | Recorded investment resulting from the following modification types: |                    |                       |                  |                    |  |        |       |
|   | Interest rate <sup>1</sup>   | Maturity extension | Principal forgiveness | Payment deferral | Other <sup>1</sup> | Multiple modification types <sup>2</sup> |        |       |
| Accruing                                    |  |                    |                       |                  |                    |  |        |       |
| Commercial:                                 |  |                    |                       |                  |                    |  |        |       |
| Commercial and industrial                   | \$ 1   | \$ 12              | \$ —                  | \$ 1             | \$ 11              | \$ 43                                    | \$ 68  |       |
| Owner-occupied                              | 1  | —                  | 1                     | 1                | 8                  | 13                                       | 24     |       |
| Total commercial                            | 2  | 12                 | 1                     | 2                | 19                 | 56                                       | 92     |       |
| Commercial real estate:                     |  |                    |                       |                  |                    |  |        |       |
| Construction and land development           | —  | 2                  | —                     | —                | —                  | 3  | 5      |       |
| Term  | 4  | —                  | —                     | 1                | 2                  | 8  | 15     |       |
| Total commercial real estate                | 4  | 2                  | —                     | 1                | 2                  | 11                                       | 20     |       |
| Consumer:                                   |  |                    |                       |                  |                    |  |        |       |
| Home equity credit line                     | —  | 2                  | 10                    | —                | —                  | 3  | 15     |       |
| 1-4 family residential                      | 1  | —                  | 7                     | 1                | 2                  | 27                                       | 38     |       |
| Construction and other consumer real estate | —  | 1                  | —                     | —                | —                  | 1  | 2      |       |
| Total consumer loans                        | 1  | 3                  | 17                    | 1                | 2                  | 31                                       | 55     |       |
| Total accruing                              | 7  | 17                 | 18                    | 4                | 23                 | 98                                       | 167    |       |
| Nonaccruing                                 |  |                    |                       |                  |                    |  |        |       |
| Commercial:                                 |  |                    |                       |                  |                    |  |        |       |
| Commercial and industrial                   | 1  | —                  | 18                    | 4                | 65                 | 14                                       | 102    |       |
| Owner-occupied                              | 1  | 2                  | —                     | 1                | 1                  | 10                                       | 15     |       |
| Municipal                                   | —  | 1                  | —                     | —                | —                  | —  | 1      |       |
| Total commercial                            | 2  | 3                  | 18                    | 5                | 66                 | 24                                       | 118    |       |
| Commercial real estate:                     |  |                    |                       |                  |                    |  |        |       |
| Construction and land development           | —  | —                  | —                     | —                | —                  | —  | —      |       |
| Term  | 2  | 1                  | —                     | —                | 1                  | 4  | 8      |       |
| Total commercial real estate                | 2  | 1                  | —                     | —                | 1                  | 4  | 8      |       |
| Consumer:                                   |  |                    |                       |                  |                    |  |        |       |
| Home equity credit line                     | —  | —                  | 1                     | —                | —                  | —  | 1      |       |
| 1-4 family residential                      | —  | 1                  | 1                     | —                | 2                  | 6  | 10     |       |
| Construction and other consumer real estate | —  | —                  | —                     | —                | —                  | —  | —      |       |
| Total consumer loans                        | —  | 1                  | 2                     | —                | 2                  | 6  | 11     |       |
| Total nonaccruing                           | 4  | 5                  | 20                    | 5                | 69                 | 34                                       | 137    |       |
| Total                                       | \$ 11  | \$ 22              | \$ 38                 | \$ 9             | \$ 92              | \$ 132                                   | \$ 304 |       |

<sup>1</sup> Includes TDRs that resulted from other modification types including, but not limited to, a legal judgment awarded on different terms, a bankruptcy plan confirmed on different terms, a settlement that includes the delivery of collateral in exchange for debt reduction, etc.

<sup>2</sup> Includes TDRs that resulted from a combination of any of the previous modification types.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                               | December 31, 2016  |                    |                       |                  |                    |  | Total |
|---|--|--------------------|-----------------------|------------------|--------------------|--|-------|
|   | Recorded investment resulting from the following modification types: |                    |                       |                  |                    |  |       |
|   | Interest rate market   | Maturity extension | Principal forgiveness | Payment deferral | Other <sup>1</sup> | Multiple modification types <sup>2</sup> |       |
| Accruing                                    |  |                    |                       |                  |                    |  |       |
| Commercial:                                 |  |                    |                       |                  |                    |  |       |
| Commercial and industrial                   | \$ —   | \$ 19              | \$ —                  | \$ —             | \$ —               | \$ 28                                    | \$47  |
| Owner-occupied                              | 3  | —                  | 1                     | —                | 8                  | 10                                       | 22    |
| Total commercial                            | 3  | 19                 | 1                     | —                | 8                  | 38                                       | 69    |
| Commercial real estate:                     |  |                    |                       |                  |                    |  |       |
| Construction and land development           | —  | 4                  | —                     | —                | —                  | 4  | 8     |
| Term  | 4  | —                  | —                     | 1                | 2                  | 10                                       | 17    |
| Total commercial real estate                | 4  | 4                  | —                     | 1                | 2                  | 14                                       | 25    |
| Consumer:                                   |  |                    |                       |                  |                    |  |       |
| Home equity credit line                     | —  | 1                  | 10                    | —                | —                  | 3  | 14    |
| 1-4 family residential                      | 3  | 1                  | 6                     | —                | 2                  | 30                                       | 42    |
| Construction and other consumer real estate | —  | —                  | —                     | —                | —                  | 1  | 1     |
| Total consumer loans                        | 3  | 2                  | 16                    | —                | 2                  | 34                                       | 57    |
| Total accruing                              | 10   | 25                 | 17                    | 1                | 12                 | 86                                       | 151   |
| Nonaccruing                                 |  |                    |                       |                  |                    |  |       |
| Commercial:                                 |  |                    |                       |                  |                    |  |       |
| Commercial and industrial                   | 1  | —                  | —                     | 1                | 33                 | 25                                       | 60    |
| Owner-occupied                              | —  | 1                  | —                     | 3                | 1                  | 12                                       | 17    |
| Municipal                                   | —  | 1                  | —                     | —                | —                  | —  | 1     |
| Total commercial                            | 1  | 2                  | —                     | 4                | 34                 | 37                                       | 78    |
| Commercial real estate:                     |  |                    |                       |                  |                    |  |       |
| Construction and land development           | —  | —                  | —                     | —                | 2                  | —  | 2     |
| Term  | 2  | 1                  | —                     | —                | 2                  | 3  | 8     |
| Total commercial real estate                | 2  | 1                  | —                     | —                | 4                  | 3  | 10    |
| Consumer:                                   |  |                    |                       |                  |                    |  |       |
| Home equity credit line                     | —  | —                  | 1                     | —                | —                  | 1  | 2     |
| 1-4 family residential                      | —  | —                  | 2                     | —                | 1                  | 5  | 8     |
| Construction and other consumer real estate | —  | —                  | —                     | 2                | —                  | —  | 2     |
| Total consumer loans                        | —  | —                  | 3                     | 2                | 1                  | 6  | 12    |
| Total nonaccruing                           | 3  | 3                  | 3                     | 6                | 39                 | 46                                       | 100   |
| Total                                       | \$13   | \$ 28              | \$ 20                 | \$ 7             | \$ 51              | \$ 132                                   | \$251 |

Includes TDRs that resulted from other modification types including, but not limited to, a legal judgment awarded on different terms, a bankruptcy plan confirmed on different terms, a settlement that includes the delivery of collateral in exchange for debt reduction, etc.

<sup>2</sup> Includes TDRs that resulted from a combination of any of the previous modification types.

Unfunded lending commitments on TDRs amounted to approximately \$21 million at June 30, 2017 and \$14 million at December 31, 2016.

The total recorded investment of all TDRs in which interest rates were modified below market was \$129 million at June 30, 2017 and \$128 million at December 31, 2016. These loans are included in the previous schedule in the columns for interest rate below market and multiple modification types.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

The net financial impact on interest income due to interest rate modifications below market for accruing TDRs for the three and six months ended June 30, 2017 and 2016 was not significant.

On an ongoing basis, we monitor the performance of all TDRs according to their restructured terms. Subsequent payment default is defined in terms of delinquency, when principal or interest payments are past due 90 days or more for commercial loans, or 60 days or more for consumer loans.

The recorded investment of accruing and nonaccruing TDRs that had a payment default during the period listed below (and are still in default at period end) and are within 12 months or less of being modified as TDRs is as follows:

| (In millions)             | Three Months Ended |             |       | Six Months Ended |             |       |
|---------------------------|--------------------|-------------|-------|------------------|-------------|-------|
|                           | June 30, 2017      |             |       | June 30, 2017    |             |       |
|                           | Accruing           | Nonaccruing | Total | Accruing         | Nonaccruing | Total |
| Commercial:               |                    |             |       |                  |             |       |
| Commercial and industrial | \$—                | \$—         | \$—   | \$—              | \$—         | \$—   |
| Owner-occupied            | —3                 | —           | 3     | —3               | —           | 3     |
| Total commercial          | —3                 | —           | 3     | —3               | —           | 3     |
| Total                     | \$—                | \$3         | \$3   | \$—              | \$3         | \$3   |
|                           |                    |             |       |                  |             |       |
| (In millions)             | Three Months Ended |             |       | Six Months Ended |             |       |
|                           | June 30, 2016      |             |       | June 30, 2016    |             |       |
|                           | Accruing           | Nonaccruing | Total | Accruing         | Nonaccruing | Total |
| Commercial:               |                    |             |       |                  |             |       |
| Commercial and industrial | \$—                | \$15        | \$15  | \$—              | \$17        | \$17  |
| Owner-occupied            | —4                 | —           | 4     | —4               | —           | 4     |
| Total commercial          | —4                 | —           | 4     | —4               | —           | 4     |
| Total                     | \$—                | \$19        | \$19  | \$—              | \$21        | \$21  |

Note: Total loans modified as TDRs during the 12 months previous to June 30, 2017 and 2016 were \$123 million and \$162 million, respectively.

At June 30, 2017 and December 31, 2016, the amount of foreclosed residential real estate property held by the Company was approximately \$1 million and \$2 million, and the recorded investment in consumer mortgage loans collateralized by residential real estate property that are in the process of foreclosure was approximately \$9 million and \$10 million, respectively.

**Concentrations of Credit Risk**

Credit risk is the possibility of loss from the failure of a borrower, guarantor, or another obligor to fully perform under the terms of a credit-related contract. We perform an ongoing analysis of our loan portfolio to evaluate whether there is any significant exposure to any concentrations of credit risk. See Note 6 of our 2016 Annual Report on Form 10-K for further discussion of our evaluation of credit risk concentrations. See also Note 7 of our 2016 Annual Report on Form 10-K for a discussion of counterparty risk associated with the Company's derivative transactions.

**Purchased Loans****Background and Accounting**

We purchase loans in the ordinary course of business and account for them and the related interest income based on their performing status at the time of acquisition. Purchased credit-impaired ("PCI") loans have evidence of credit deterioration at the time of acquisition and it is probable that not all contractual payments will be collected. Interest income for PCI loans is accounted for on an expected cash flow basis. Upon acquisition, in accordance with applicable accounting guidance, the acquired loans were recorded at their fair value without a corresponding ALLL. Certain acquired loans with similar characteristics such as risk exposure, type, size, etc., are grouped and accounted for in loan pools.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## Outstanding Balances and Accretable Yield

The outstanding balances of all required payments and the related carrying amounts for PCI loans are as follows:

(In millions)                      June 30, December 31,  
2017      2016

|                        |       |        |
|------------------------|-------|--------|
| Commercial             | \$ 40 | \$ 49  |
| Commercial real estate | 15    | 51     |
| Consumer               | 7     | 9      |
| Outstanding balance    | \$ 62 | \$ 109 |
| Carrying amount        | \$ 43 | \$ 77  |
| Less ALLL              | —     | 1      |
| Carrying amount, net   | \$ 43 | \$ 76  |

At the time of acquisition of PCI loans, we determine the loan's contractually required payments in excess of all cash flows expected to be collected as an amount that should not be accreted (nonaccretable difference). With respect to the cash flows expected to be collected, the portion representing the excess of the loan's expected cash flows over our initial investment (accretable yield) is accreted into interest income on a level yield basis over the remaining expected life of the loan or pool of loans. The effects of estimated prepayments are considered in estimating the expected cash flows.

Certain PCI loans are not accounted for as previously described because the estimation of cash flows to be collected involves a high degree of uncertainty. Under these circumstances, the accounting guidance provides that interest income is recognized on a cash basis similar to the cost recovery methodology for nonaccrual loans. The net carrying amounts in the preceding schedule also include the amounts for these loans. There were no loans of this type at June 30, 2017 and December 31, 2016.

Changes in the accretable yield for PCI loans were as follows:

| (In millions)                                  | Three Months Ended June 30, 2017 |      | Six Months Ended June 30, 2016 |      |
|--|----------------------------------|------|--------------------------------|------|
|  | 2017                             | 2016 | 2017                           | 2016 |
| Balance at beginning of period                 | \$32                             | \$43 | \$33                           | \$40 |
| Accretion                                      | (11)                             | (7)  | (15)                           | (13) |
| Reclassification from nonaccretable difference | (3)                              | 1    | (1)                            | 9    |
| Disposals and other                            | 3                                | 1    | 4                              | 2    |
| Balance at end of period                       | \$21                             | \$38 | \$21                           | \$38 |

Note: Amounts have been adjusted based on refinements to the original estimates of the accretable yield.

The primary drivers of reclassification to accretable yield from nonaccretable difference and increases in disposals and other resulted primarily from (1) changes in estimated cash flows, (2) unexpected payments on nonaccrual loans, and (3) recoveries on zero balance loans pools. See subsequent discussion under changes in cash flow estimates.

ALLL Determination

For all acquired loans, the ALLL is only established for credit deterioration subsequent to the date of acquisition and represents our estimate of the inherent losses in excess of the book value of acquired loans. The ALLL for acquired loans is included in the overall ALLL in the balance sheet.

During the three and six months ended June 30, we adjusted the ALLL for acquired loans by recording a provision for loan losses of an insignificant amount in 2017, and \$1 million for both periods in 2016, respectively. The provision is net of the ALLL reversals resulting from changes in cash flow estimates, which are discussed subsequently.



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ZIONS BANCORPORATION AND SUBSIDIARIES

Changes in the provision for loan losses and related ALLL are driven in large part by the same factors that affect the changes in reclassification from nonaccretable difference to accretable yield, as discussed under changes in cash flow estimates.

Changes in Cash Flow Estimates

Over the life of the loan or loan pool, we continue to estimate cash flows expected to be collected. We evaluate quarterly at the balance sheet date whether the estimated present values of these loans using the effective interest rates have decreased below their carrying values. If so, we record a provision for loan losses.

For increases in carrying values that resulted from better-than-expected cash flows, we use such increases first to reverse any existing ALLL. During the three and six months ended June 30, 2017 and 2016, total reversals to the ALLL, including the impact of increases in estimated cash flows, were insignificant. When there is no current ALLL, we increase the amount of accretable yield on a prospective basis over the remaining life of the loan and recognize this increase in interest income.

For the three and six months ended June 30, the impact of increased cash flow estimates recognized in the statement of income for acquired loans with no ALLL was approximately \$10 million and \$13 million in 2017, and \$6 million and \$10 million in 2016, respectively, of additional interest income.

7. DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

Objectives and Accounting

Our objectives in using derivatives are to add stability to interest income or expense, to modify the duration of specific assets or liabilities as we consider advisable, to manage exposure to interest rate movements or other identified risks, and/or to directly offset derivatives sold to our customers. For a detailed discussion of the use of and accounting policies regarding derivative instruments, see Note 7 of our 2016 Annual Report on Form 10-K

Collateral and Credit Risk

Exposure to credit risk arises from the possibility of nonperformance by counterparties. No significant losses on derivative instruments have occurred as a result of counterparty nonperformance. For a more detailed discussion of collateral and credit risk related to our derivative contracts see Note 7 of our 2016 Annual Report on Form 10-K. Our derivative contracts require us to pledge collateral for derivatives that are in a net liability position at a given balance sheet date. Certain of these derivative contracts contain credit-risk-related contingent features that include the requirement to maintain a minimum debt credit rating. We may be required to pledge additional collateral if a credit-risk-related feature were triggered, such as a downgrade of our credit rating. However, in past situations, not all counterparties have demanded that additional collateral be pledged when provided for under their contracts. At June 30, 2017, the fair value of our derivative liabilities was \$38 million, for which we were required to pledge cash collateral of approximately \$45 million in the normal course of business. If our credit rating were downgraded one notch by either Standard & Poor's or Moody's at June 30, 2017, the additional amount of collateral we could be required to pledge is approximately \$1 million. As a result of the Dodd-Frank Act, all newly eligible derivatives entered into are cleared through a central clearinghouse. Derivatives that are centrally cleared do not have credit-risk-related features that require additional collateral if our credit rating were downgraded.



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## ZIONS BANCORPORATION AND SUBSIDIARIES

## Derivative Amounts

Selected information with respect to notional amounts and recorded gross fair values at June 30, 2017 and December 31, 2016, and the related gain (loss) of derivative instruments for the three and six months ended June 30, 2017 and 2016 is summarized as follows:

| (In millions)   | June 30, 2017   |                               |                      | December 31, 2016 |                               |                      |
|---|-----------------|-------------------------------|----------------------|-------------------|-------------------------------|----------------------|
|   | Notional amount | Fair value<br>Other<br>assets | Other<br>liabilities | Notional amount   | Fair value<br>Other<br>assets | Other<br>liabilities |
| Derivatives designated as hedging instruments:          |                 |                               |                      |                   |                               |                      |
| Cash flow hedges:                                       |                 |                               |                      |                   |                               |                      |
| Interest rate swaps                                     | \$1,388         | \$—                           | \$ —                 | \$1,388           | \$2                           | \$ 1                 |
| Derivatives not designated as hedging instruments:      |                 |                               |                      |                   |                               |                      |
| Interest rate swaps and forwards                        | 196             | 1                             | —                    | 235               | 2                             | —                    |
| Interest rate swaps for customers <sup>1</sup>          | 4,412           | 37                            | 32                   | 4,162             | 49                            | 49                   |
| Foreign exchange  | 318             | 8                             | 6                    | 424               | 11                            | 9                    |
| Total derivatives not designated as hedging instruments | 4,926           | 46                            | 38                   | 4,821             | 62                            | 58                   |
| Total derivatives                                       | \$6,314         | \$46                          | \$ 38                | \$6,209           | \$64                          | \$ 59                |

<sup>1</sup> Notional amounts include both the customer swaps and the offsetting derivative contracts.

| (In millions)                                      | Amount of derivative gain (loss) recognized/reclassified |                                     |                                    |                                  |   |                                    |                                  |
|--|--|-------------------------------------|------------------------------------|----------------------------------|---|------------------------------------|----------------------------------|
|  | Three Months Ended June 30, 2017                         |                                     |                                    | Six Months Ended June 30, 2017   |   |                                    |                                  |
|  | Reclassified<br>from<br>OCI<br>interest<br>income        | OCI<br>OCI to<br>interest<br>income | Noninterest<br>income<br>(expense) | Offset to<br>interest<br>expense | Reclassified<br>from<br>OCI<br>to<br>interest<br>income | Noninterest<br>income<br>(expense) | Offset to<br>interest<br>expense |
| Derivatives designated as hedging instruments:     |  |                                     |                                    |                                  |   |                                    |                                  |
| Cash flow hedges <sup>1</sup> :                    |  |                                     |                                    |                                  |   |                                    |                                  |
| Interest rate swaps                                | \$2  | \$ 1                                |                                    |                                  | \$—   | \$ 3                               |                                  |
| Derivatives not designated as hedging instruments: |  |                                     |                                    |                                  |   |                                    |                                  |
| Interest rate swaps and forward contracts          |  |                                     | \$ —                               |                                  |   |                                    | \$ —                             |
| Interest rate swaps for customers                  |  |                                     | 3                                  |                                  |   |                                    | 4                                |
| Foreign exchange                                   |  |                                     | 4                                  |                                  |   |                                    | 7                                |
| Total derivatives                                  | \$2  | \$ 1                                | \$ 7                               | \$ —                             | \$—   | \$ 3                               | \$ 11                            |
|  |  |                                     |                                    |                                  |   |                                    | \$ —                             |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                                      | Amount of derivative gain (loss) recognized/reclassified |      |                              |                            |   |      |                              |                            |
|--|--|------|------------------------------|----------------------------|---|------|------------------------------|----------------------------|
|  | Three Months Ended June 30, 2016                         |      |                              |                            | Six Months Ended June 30, 2016                |      |                              |                            |
|  | Reclassified from OCI/AOCI to interest income            |      | Noninterest income (expense) | Offset to interest expense | Reclassified from OCI/AOCI to interest income |      | Noninterest income (expense) | Offset to interest expense |
| Derivatives designated as hedging instruments:     |  |      |                              |                            |   |      |                              |                            |
| Cash flow hedges <sup>1</sup> :                    |  |      |                              |                            |   |      |                              |                            |
| Interest rate swaps                                | \$ 8   | \$ 3 |                              |                            | \$ 28   | \$ 6 |                              |                            |
| Derivatives not designated as hedging instruments: |  |      |                              |                            |   |      |                              |                            |
| Interest rate swaps and forward contracts          |  |      | \$ 2                         |                            |   |      | \$ 2                         |                            |
| Interest rate swaps for customers                  |  |      | 1                            |                            |   |      | 1                            |                            |
| Foreign exchange                                   |  |      | 3                            |                            |   |      | 5                            |                            |
| Total derivatives                                  | \$ 8   | \$ 3 | \$ 6                         | \$                         | —\$ 28  | \$ 6 | \$ 8                         | \$ —                       |

Note: These schedules are not intended to present at any given time the Company's long/short position with respect to its derivative contracts.

Amounts recognized in OCI and reclassified from AOCI represent the effective portion of the derivative gain (loss).

<sup>1</sup> For the 12 months following June 30, 2017, we estimate that no significant amount will be reclassified from AOCI into interest income.

The fair value of derivative assets was reduced by a net credit valuation adjustment of \$2 million and \$7 million at June 30, 2017 and 2016, respectively. The adjustment for derivative liabilities was a \$1 million decrease and not significant at June 30, 2017 and 2016, respectively. These adjustments are required to reflect both our own nonperformance risk and the respective counterparty's nonperformance risk.

**8. DEBT AND SHAREHOLDERS' EQUITY**

Long-term debt is summarized as follows:

| (In millions)             | June 30, 2017 | December 31, 2016 |
|---------------------------|---------------|-------------------|
| Subordinated notes        | \$ 247        | \$ 247            |
| Senior notes              | 135           | 287               |
| Capital lease obligations | 1             | 1                 |
| Total                     | \$ 383        | \$ 535            |

The preceding carrying values represent the par value of the debt adjusted for any unamortized premium or discount or unamortized debt issuance costs.

**Debt Redemptions and Maturities**

During the first quarter of 2017, \$153 million of our 4.5% senior notes matured.

**Shareholders' Equity**

During the second quarter of 2017, the Company continued its common stock buyback program and repurchased 1 million shares of common stock outstanding with a fair value of \$45 million at an average price of \$40.99 per share, and has repurchased 2 million shares of common stock outstanding with a fair value \$90 million at an average price of \$41.70 per share during the first six months of 2017. There were no purchases during the first six months of 2016 under the common stock buyback program.

During the second quarter of 2017, we redeemed all outstanding shares of our 7.9% Series F preferred stock for a cash payment of approximately \$144 million. Dividends paid to these redeemed shares amounted to \$0.49375 per depositary share for a total amount of \$3 million. The total one-time reduction to net earnings applicable to common shareholders associated with the preferred stock redemption was \$2 million due to the accelerated recognition of preferred stock issuance costs.

#### Accumulated Other Comprehensive Income

Accumulated other comprehensive income (loss) was \$(49) million at June 30, 2017 compared to \$(122) million at December 31, 2016. Changes in AOCI by component are as follows:

| (In millions)                                   | Net<br>unrealized<br>gains<br>(losses) on<br>investment<br>securities | Net<br>unrealized<br>gains<br>(losses) on<br>derivatives<br>and other | Pension and<br>post-retirement | Total   |
|---|---|---|--------------------------------|---------|
| <b>Six Months Ended June 30, 2017</b>           |   |   |                                |         |
| Balance at December 31, 2016                    | \$ (93 )  | \$ 2  | \$ (31 )                       | \$(122) |
| OCI before reclassifications, net of tax        | 73  | 2   | —                              | 75      |
| Amounts reclassified from AOCI, net of tax      | —   | (2 )  | —                              | (2 )    |
| OCI   | 73  | —   | —                              | 73      |
| Balance at June 30, 2017                        | \$ (20 )  | \$ 2  | \$ (31 )                       | \$(49 ) |
| Income tax expense included in OCI              | \$ 45   | \$ —  | \$ —                           | \$45    |
| <b>Six Months Ended June 30, 2016</b>           |   |   |                                |         |
| Balance at December 31, 2016                    | \$ (18 )  | \$ 1  | \$ (38 )                       | \$(55 ) |
| OCI (loss) before reclassifications, net of tax | 65  | 17  | (1 )                           | 81      |
| Amounts reclassified from AOCI, net of tax      | —   | (3 )  | —                              | (3 )    |
| OCI (loss)                                      | 65  | 14  | (1 )                           | 78      |
| Balance at June 30, 2016                        | \$ 47   | \$ 15   | \$ (39 )                       | \$23    |
| Income tax expense included in OCI              | \$ 40   | \$ 8  | \$ 1                           | \$49    |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

| (In millions)                                  | Amounts reclassified from AOCI <sup>1</sup> |      | Amounts reclassified from AOCI <sup>1</sup> |      | Statement of income (SI)<br>Balance sheet (BS) | Affected line item         |
|--|---|------|---|------|--|----------------------------|
|  | Three Months Ended June 30, 2017            | 2016 | Six Months Ended June 30, 2017              | 2016 |  |                            |
| Details about AOCI components                  |   |      |   |      |  |                            |
| Net unrealized gains on derivative instruments | \$ 1  | \$ 3 | \$ 3  | \$ 6 | SI   | Interest and fees on loans |
| Income tax expense                             | —   | 1    | 1   | 3    |  |                            |
| Amounts Reclassified from AOCI                 | \$ 1  | \$ 2 | \$ 2  | \$ 3 |  |                            |

<sup>1</sup> Negative reclassification amounts indicate decreases to earnings in the statement of income and increases to balance sheet assets. The opposite applies to positive reclassification amounts.

## 9.COMMITMENTS, GUARANTEES AND CONTINGENT LIABILITIES

## Commitments and Guarantees

Contractual amounts of off-balance sheet financial instruments used to meet the financing needs of our customers are as follows:

| (In millions)  | June 30, 2017 | December 31, 2016 |
|--|---------------|-------------------|
| Net unfunded commitments to extend credit <sup>1</sup> | \$18,409      | \$ 18,274         |
| Standby letters of credit:                             |               |                   |
| Financial  | 672           | 771               |
| Performance  | 194           | 196               |
| Commercial letters of credit                           | 46            | 60                |
| Total unfunded lending commitments                     | \$19,321      | \$ 19,301         |

<sup>1</sup> Net of participations

The Company's 2016 Annual Report on Form 10-K contains further information about these commitments and guarantees including their terms and collateral requirements. At June 30, 2017, the Company had recorded approximately \$5 million as a liability for the guarantees associated with the standby letters of credit, which consisted of \$1 million attributable to the RULC and \$4 million of deferred commitment fees.

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ZIONS BANCORPORATION AND SUBSIDIARIES

At June 30, 2017, we had unfunded commitments for PEIs of approximately \$27 million. These obligations have no stated maturity. PEIs related to these commitments that are prohibited by the Volcker Rule were \$4 million at June 30, 2017. See related discussions about these investments in Notes 3 and 5.

Legal Matters

We are subject to litigation in court and arbitral proceedings, as well as proceedings, investigations, examinations and other actions brought or considered by governmental and self-regulatory agencies. Litigation may relate to lending, deposit and other customer relationships, vendor and contractual issues, employee matters, intellectual property matters, personal injuries and torts, regulatory and legal compliance, and other matters. While most matters relate to individual claims, we are also subject to putative class action claims and similar broader claims. Proceedings, investigations, examinations and other actions brought or considered by governmental and self-regulatory agencies may relate to our banking, investment advisory, trust, securities, and other products and services; our customers' involvement in money laundering, fraud, securities violations and other illicit activities or our policies and practices relating to such customer activities; and our compliance with the broad range of banking, securities and other laws and regulations applicable to us. At any given time, we may be in the process of responding to subpoenas, requests for documents, data and testimony relating to such matters and engaging in discussions to resolve the matters.

As of June 30, 2017, we were subject to the following material litigation and governmental inquiries:

a governmental inquiry conducted by the Department of Justice into our payment processing practices relating to certain telemarketing customers alleged to have engaged in fraudulent marketing practices. The factual issues related to this case are the same as those involved in the *Reyes v. Zions First National Bank, et. al.* matter which was previously disclosed and settled in December 2016. We commenced substantive settlement discussion with the U.S. Attorney's Office for the Eastern District of Pennsylvania in the third quarter of 2016. There can be no assurance, however, that the parties will be able to settle this matter.

a civil suit, *Shou-En Wang v. CB&T*, brought against us in the Superior Court for Los Angeles County, Central District in April 2016. The case relates to our depositor relationships with customers who were promoters of an investment program that allegedly misappropriated investors' funds. This case is in an early phase, with initial motion practice having been completed.

a civil suit, *McFarland as Trustee for International Manufacturing Group v. CB&T, et. al.*, brought against us in the United States Bankruptcy Court for the Eastern District of California in May 2016. The Trustee seeks to recover loan payments previously repaid to us by our customer, International Manufacturing Group ("IMG"), alleging that IMG, along with its principal, obtained loans and made loan repayments in furtherance of an alleged Ponzi scheme. This case is in an early phase with initial motion practice having been completed.

a civil suit, *JTS Communities, Inc. et. al v. CB&T, Jun Enkoji and Dawn Satow*, brought against us in the Superior Court of California, Sacramento County, California in June 2017. In this case four investors in IMG seek to hold us liable for losses arising from their investments in that company, alleging that we conspired with and knowingly assisted IMG and its principal in furtherance of an alleged Ponzi Scheme.

a civil class action lawsuit, *Evans v. CB&T*, brought against us in the Eastern District of California in May 2017. This case was filed on behalf of a class of up to 50 investors in IMG and seeks to hold us liable for losses of class members arising from their investments in IMG, alleging that we conspired with and knowingly assisted IMG and its principal in furtherance of an alleged Ponzi Scheme.

At least quarterly, we review outstanding and new legal matters, utilizing then available information. In accordance with applicable accounting guidance, if we determine that a loss from a matter is probable and the amount of the loss can be reasonably estimated, we establish an accrual for the loss. In the absence of such a determination, no accrual is made. Once established, accruals are adjusted to reflect developments relating to the matters.

In our review, we also assess whether we can determine the range of reasonably possible losses for significant matters in which we are unable to determine that the likelihood of a loss is remote. Because of the difficulty of predicting the outcome of legal matters, discussed subsequently, we are able to meaningfully estimate such a range only for a limited number of matters. Based on information available as of June 30, 2017, we estimated that the



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## ZIONS BANCORPORATION AND SUBSIDIARIES

aggregate range of reasonably possible losses for those matters to be from \$0 million to roughly \$20 million in excess of amounts accrued. The matters underlying the estimated range will change from time to time, and actual results may vary significantly from this estimate. Those matters for which a meaningful estimate is not possible are not included within this estimated range and, therefore, this estimated range does not represent our maximum loss exposure.

Based on our current knowledge, we believe that our current estimated liability for litigation and other legal actions and claims, reflected in our accruals and determined in accordance with applicable accounting guidance, is adequate and that liabilities in excess of the amounts currently accrued, if any, arising from litigation and other legal actions and claims for which an estimate as previously described is possible, will not have a material impact on our financial condition, results of operations, or cash flows. However, in light of the significant uncertainties involved in these matters, and the very large or indeterminate damages sought in some of these matters, an adverse outcome in one or more of these matters could be material to our financial condition, results of operations, or cash flows for any given reporting period.

Any estimate or determination relating to the future resolution of litigation, arbitration, governmental or self-regulatory examinations, investigations or actions or similar matters is inherently uncertain and involves significant judgment. This is particularly true in the early stages of a legal matter, when legal issues and facts have not been well articulated, reviewed, analyzed, and vetted through discovery, preparation for trial or hearings, substantive and productive mediation or settlement discussions, or other actions. It is also particularly true with respect to class action and similar claims involving multiple defendants, matters with complex procedural requirements or substantive issues or novel legal theories, and examinations, investigations and other actions conducted or brought by governmental and self-regulatory agencies, in which the normal adjudicative process is not applicable. Accordingly, we usually are unable to determine whether a favorable or unfavorable outcome is remote, reasonably likely, or probable, or to estimate the amount or range of a probable or reasonably likely loss, until relatively late in the course of a legal matter, sometimes not until a number of years have elapsed. Accordingly, our judgments and estimates relating to claims will change from time to time in light of developments and actual outcomes will differ from our estimates. These differences may be material.

## 10. RETIREMENT PLANS

The following discloses the net periodic benefit cost (credit) and its components for the Company's pension and other retirement plans:

| (In millions)                      | Pension<br>and Other<br>Retirement<br>Plans<br>Three<br>Months<br>Ended June<br>30,<br>2017 |      | Pension<br>and Other<br>Retirement<br>Plans<br>Six Months<br>Ended June<br>30,<br>2016 |      |
|------------------------------------|---|------|--|------|
|                                    | 2017  | 2016 | 2017   | 2016 |
| Interest cost                      | \$ 2  | \$ 2 | \$ 4   | \$ 4 |
| Expected return on plan assets     | (3 )  | (3 ) | (6 )   | (6 ) |
| Partial settlement loss            | 1   | —    | 1  | —    |
| Amortization of net actuarial loss | 1   | 2    | 2  | 4    |
| Net periodic benefit cost          | \$ 1  | \$ 1 | \$ 1   | \$ 2 |

As disclosed in our 2016 Annual Report on Form 10-K, the Company has frozen its participation and benefit accruals for the pension plan and its contributions for individual benefit payments in the postretirement benefit plan.

## 11. INCOME TAXES

The effective income tax rate of 32.3% for the second quarter of 2017 was lower than the 2016 second quarter rate of 34.5%. The effective tax rates for the first six months of 2017 and 2016 were 28.7% and 33.3%, respectively. The tax rates for both 2017 and 2016 generally benefited from the non-taxability of certain income items. The 2017 effective tax rate was further impacted by the following factors:

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## ZIONS BANCORPORATION AND SUBSIDIARIES

We reevaluated our state tax positions in the first quarter of 2017 which resulted in a one-time \$14 million benefit to income tax expense.

We reduced expense by \$4 million in the second quarter of 2017 due to changes in the carrying value of various state deferred tax items.

We also recorded a \$4 million benefit in the first quarter of 2017, and a \$3 million benefit in the second quarter of 2017, from the implementation of new accounting guidance related to stock-based compensation.

We had a net deferred tax asset (“DTA”) balance of \$198 million at June 30, 2017, compared with \$250 million at December 31, 2016, which included a \$4 million valuation allowance at each respective reporting date for certain acquired net operating loss carryforwards included in our acquisition of the remaining interests in a less significant subsidiary. We evaluate deferred tax assets on a regular basis to determine whether an additional valuation allowance is required. Based on this evaluation, and considering the weight of the positive evidence compared to the negative evidence, we have concluded that an additional valuation allowance is not required as of June 30, 2017.

**12. OPERATING SEGMENT INFORMATION**

We manage our operations and prepare management reports and other information with a primary focus on geographical area. Our banking operations are managed under their own individual brand names, including Zions Bank, Amegy Bank, California Bank & Trust, National Bank of Arizona, Nevada State Bank, Vectra Bank Colorado, and The Commerce Bank of Washington. Performance assessment and resource allocation are based upon this geographical structure. We use an internal funds transfer pricing (“FTP”) allocation system to report results of operations for business segments. This process continues to be refined. Total average loans and deposits presented for the banking segments do not include intercompany amounts between banking segments, but may include deposits with the Other segment. Prior period amounts have been reclassified to reflect these changes.

As of June 30, 2017, Zions Bank operates 99 branches in Utah, 23 branches in Idaho, and one branch in Wyoming. Amegy operates 73 branches in Texas. CB&T operates 92 branches in California. NBAZ operates 58 branches in Arizona. NSB operates 50 branches in Nevada. Vectra operates 36 branches in Colorado and one branch in New Mexico. TCBW operates one branch in Washington and one branch in Oregon.

The operating segment identified as “Other” includes the Parent, Zions Management Services Company, certain nonbank financial service subsidiaries, centralized back-office functions, and eliminations of transactions between segments. The major components of net interest income at the Bank’s back office include the revenue associated with the investments securities portfolio and the offset of the FTP costs and benefits provided to the business segments. Throughout 2016 consolidation efforts continued, which resulted in transitioning full-time equivalents from the business segments to the Company’s back-office units. Due to the continuing nature and timing of this change, the Company’s back-office units retained more direct expenses in 2016 than in prior years. In the first quarter of 2017 we made changes to the FTP process and internal allocation of central expenses to better reflect the performance of business segments. Prior period amounts have been revised to reflect the impact of these changes had they been instituted in 2016.

The following schedule does not present total assets or income tax expense for each operating segment, but instead presents average loans, average deposits and income before income taxes because these are the metrics that management uses when evaluating performance and making decisions pertaining to the operating segments. The Parent’s net interest income includes interest expense on other borrowed funds. The condensed statement of income identifies the components of income and expense which affect the operating amounts presented in the Other segment. The accounting policies of the individual operating segments are the same as those of the Company. Transactions between operating segments are primarily conducted at fair value, resulting in profits that are eliminated for reporting consolidated results of operations.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

The following schedule presents selected operating segment information for the three months ended June 30, 2017 and 2016:

| (In millions)                                       | Zions Bank |          | Amegy    |          | CB&T    |         | NBAZ                 |          | NSB     |         |
|---|------------|----------|----------|----------|---------|---------|----------------------|----------|---------|---------|
|   | 2017       | 2016     | 2017     | 2016     | 2017    | 2016    | 2017                 | 2016     | 2017    | 2016    |
| <b>SELECTED INCOME STATEMENT DATA</b>               |            |          |          |          |         |         |                      |          |         |         |
| Net interest income                                 | \$164      | \$154    | \$124    | \$117    | \$123   | \$110   | \$51                 | \$47     | \$33    | \$30    |
| Provision for loan losses                           | (2)        | —        | 7        | 31       | (1)     | 4       | (1)                  | —        | —       | 1       |
| Net interest income after provision for loan losses | 166        | 154      | 117      | 86       | 124     | 106     | 52                   | 47       | 33      | 29      |
| Noninterest income                                  | 37         | 37       | 30       | 28       | 19      | 16      | 10                   | 10       | 10      | 10      |
| Noninterest expense                                 | 111        | 115      | 89       | 83       | 76      | 73      | 36                   | 38       | 35      | 36      |
| Income (loss) before income taxes                   | \$92       | \$76     | \$58     | \$31     | \$67    | \$49    | \$26                 | \$19     | \$8     | \$3     |
| <b>SELECTED AVERAGE BALANCE SHEET DATA</b>          |            |          |          |          |         |         |                      |          |         |         |
| Total loans   | \$12,483   | \$12,600 | \$10,856 | \$10,761 | \$9,476 | \$9,260 | \$4,246              | \$4,008  | \$2,372 | \$2,274 |
| Total deposits                                      | 15,987     | 15,977   | 11,218   | 10,959   | 10,917  | 10,882  | 4,762                | 4,582    | 4,233   | 4,103   |
| (In millions)                                       | Vectra     |          | TCBW     |          | Other   |         | Consolidated Company |          |         |         |
|   | 2017       | 2016     | 2017     | 2016     | 2017    | 2016    | 2017                 | 2016     |         |         |
| <b>SELECTED INCOME STATEMENT DATA</b>               |            |          |          |          |         |         |                      |          |         |         |
| Net interest income                                 | \$32       | \$29     | \$11     | \$9      | \$(10)  | \$(31)  | \$528                | \$465    |         |         |
| Provision for loan losses                           | 3          | (3)      | —        | 1        | 1       | 1       | 7                    | 35       |         |         |
| Net interest income after provision for loan losses | 29         | 32       | 11       | 8        | (11)    | (32)    | 521                  | 430      |         |         |
| Noninterest income                                  | 7          | 6        | 1        | 1        | 18      | 18      | 132                  | 126      |         |         |
| Noninterest expense                                 | 25         | 25       | 5        | 5        | 28      | 7       | 405                  | 382      |         |         |
| Income (loss) before income taxes                   | \$11       | \$13     | \$7      | \$4      | \$(21)  | \$(21)  | \$248                | \$174    |         |         |
| <b>SELECTED AVERAGE BALANCE SHEET DATA</b>          |            |          |          |          |         |         |                      |          |         |         |
| Total loans   | \$2,603    | \$2,415  | \$911    | \$777    | \$296   | \$13    | \$43,243             | \$42,108 |         |         |
| Total deposits                                      | 2,728      | 2,667    | 1,094    | 947      | 1,395   | (167)   | 52,334               | 49,950   |         |         |

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## ZIONS BANCORPORATION AND SUBSIDIARIES

The following schedule presents selected operating segment information for the six months ended June 30, 2017 and 2016:

| (In millions)                                       | Zions Bank |       | Amegy |        | CB&T  |       | NBAZ  |      | NSB  |      |
|---|------------|-------|-------|--------|-------|-------|-------|------|------|------|
|   | 2017       | 2016  | 2017  | 2016   | 2017  | 2016  | 2017  | 2016 | 2017 | 2016 |
| <b>SELECTED INCOME STATEMENT DATA</b>               |            |       |       |        |       |       |       |      |      |      |
| Net interest income                                 | \$319      | \$304 | \$238 | \$230  | \$233 | \$213 | \$100 | \$92 | \$65 | \$60 |
| Provision for loan losses                           | 33         | (30)  | 8     | 135    | (6)   | 1     | 1     | 2    | (5)  | (25) |
| Net interest income after provision for loan losses | 286        | 334   | 230   | 95     | 239   | 212   | 99    | 90   | 70   | 85   |
| Noninterest income                                  | 72         | 73    | 59    | 57     | 36    | 32    | 20    | 20   | 20   | 19   |
| Noninterest expense                                 | 224        | 221   | 173   | 168    | 151   | 145   | 73    | 72   | 70   | 69   |
| Income (loss) before income taxes                   | \$134      | \$186 | \$116 | \$(16) | \$124 | \$99  | \$46  | \$38 | \$20 | \$35 |

**SELECTED AVERAGE BALANCE SHEET DATA**

|                |          |          |          |          |         |         |         |         |         |         |
|----------------|----------|----------|----------|----------|---------|---------|---------|---------|---------|---------|
| Total loans    | \$12,486 | \$12,453 | \$10,747 | \$10,566 | \$9,391 | \$9,083 | \$4,254 | \$3,936 | \$2,355 | \$2,269 |
| Total deposits | 16,127   | 15,839   | 11,268   | 11,116   | 10,919  | 10,681  | 4,712   | 4,513   | 4,222   | 4,057   |

| (In millions) | Vectra |      | TCBW |      | Other |      | Consolidated Company |      |
|---------------|--------|------|------|------|-------|------|----------------------|------|
|               | 2017   | 2016 | 2017 | 2016 | 2017  | 2016 | 2017                 | 2016 |

**SELECTED INCOME STATEMENT DATA**

|   |      |      |      |      |        |        |         |       |
|---|------|------|------|------|--------|--------|---------|-------|
| Net interest income                                 | \$61 | \$59 | \$22 | \$18 | \$(21) | \$(58) | \$1,017 | \$918 |
| Provision for loan losses                           | —    | (6)  | (1)  | —    | —      | —      | 30      | 77    |
| Net interest income after provision for loan losses | 61   | 65   | 23   | 18   | (21)   | (58)   | 987     | 841   |
| Noninterest income                                  | 12   | 11   | 2    | 2    | 43     | 28     | 264     | 242   |
| Noninterest expense                                 | 50   | 48   | 10   | 10   | 68     | 44     | 819     | 777   |
| Income (loss) before income taxes                   | \$23 | \$28 | \$15 | \$10 | \$(46) | \$(74) | \$432   | \$306 |

**SELECTED AVERAGE BALANCE SHEET DATA**

|                |         |         |       |       |       |       |          |          |
|----------------|---------|---------|-------|-------|-------|-------|----------|----------|
| Total loans    | \$2,569 | \$2,434 | \$894 | \$755 | \$210 | \$60  | \$42,906 | \$41,556 |
| Total deposits | 2,759   | 2,725   | 1,097 | 950   | 1,170 | (129) | 52,274   | 49,752   |

**ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

Interest rate and market risks are among the most significant risks regularly undertaken by us, and they are closely monitored as previously discussed. A discussion regarding our management of interest rate and market risk is included in the section entitled "Interest Rate and Market Risk Management" in this Form 10-Q.

**ITEM 4. CONTROLS AND PROCEDURES**

The Company's management, with the participation of the Company's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Company's disclosure controls and procedures as of June 30, 2017. Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective as of June 30, 2017. There were no changes in the Company's internal control over financial reporting during the second quarter of 2017 that have materially affected, or

are reasonably likely to materially affect, the Company's internal control over financial reporting.

**PART II. OTHER INFORMATION**

**ITEM 1. LEGAL PROCEEDINGS**

The information contained in Note 9 of the Notes to Consolidated Financial Statements is incorporated by reference herein.

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## ZIONS BANCORPORATION AND SUBSIDIARIES

## ITEM 1A. RISK FACTORS

We believe there have been no material changes in the risk factors included in Zions Bancorporation's 2016 Annual Report on Form 10-K.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The following schedule summarizes the Company's share repurchases for the second quarter of 2017:

## SHARE REPURCHASES

| Period         | Total number of shares repurchased <sup>1</sup> | Average price paid per share | Total number of shares purchased as part of publicly announced plans or programs | Approximate dollar value of shares that may yet be purchased under the plan |
|----------------|---|------------------------------|--|---|
| April          | 8,240   | \$ 42.32                     | —  | \$ 45,003,893   |
| May            | 1,243,860                                       | 40.90                        | 1,097,905  | 3,906   |
| June           | 15,564  | 42.30                        | —  | 3,906   |
| Second quarter | 1,267,664                                       | 40.93                        | 1,097,905  |   |

<sup>1</sup> Represents common shares acquired from employees in connection with our stock compensation plan in addition to shares acquired under previously reported share repurchase plans. Shares were acquired from employees to pay for their payroll taxes and stock option exercise cost upon the vesting of restricted stock and restricted stock units, and the exercise of stock options, under provisions of an employee share-based compensation plan.

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ZIONS BANCORPORATION AND SUBSIDIARIES

ITEM 6. EXHIBITS

a) Exhibits

| Exhibit<br>Number | Description  |
|-------------------|--|
| 3.1               | Restated Articles of Incorporation of Zions Bancorporation dated July 8, 2014, incorporated by reference to Exhibit 3.1 of Form 8-K/A filed on July 18, 2014. *  |
| 3.2               | Restated Bylaws of Zions Bancorporation dated February 27, 2015, incorporated by reference to Exhibit 3.2 of Form 10-Q for the quarter ended March 31, 2015. *   |
| 10.1              | Second amendment to the Zions Bancorporation Payshelter 401(k) and Employee Stock Ownership Plan, dated August 19, 2016 (filed herewith).  |
| 10.2              | Zions Bancorporation 2017-2019 Value Sharing Plan (filed herewith).  |
| 10.3              | Second amendment to the Zions Bancorporation Pension Plan, dated July 17, 2017 (filed herewith).   |
| 31.1              | Certification by Chief Executive Officer required by Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934 (filed herewith).   |
| 31.2              | Certification by Chief Financial Officer required by Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934 (filed herewith).   |
| 32                | Certification by Chief Executive Officer and Chief Financial Officer required by Sections 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934 (15 U.S.C. 78m) and 18 U.S.C. Section 1350 (furnished herewith).   |
| 101               | Interactive data files pursuant to Rule 405 of Regulation S-T: (i) the Consolidated Balance Sheets as of June 30, 2017 and December 31, 2016, (ii) the Consolidated Statements of Income for the three months ended June 30, 2017 and June 30, 2016 and the six months ended June 30, 2017 and June 30, 2016, (iii) the Consolidated Statements of Comprehensive Income for the three months ended June 30, 2017 and June 30, 2016 and the six months ended June 30, 2017 and June 30, 2016, (iv) the Consolidated Statements of Changes in Shareholders' Equity for the six months ended June 30, 2017 and June 30, 2016, (v) the Consolidated Statements of Cash Flows for the three months ended June 30, 2017 and June 30, 2016 and the six months ended June 30, 2017 and June 30, 2016 and (vi) the Notes to Consolidated Financial Statements (filed herewith). |

\* Incorporated by reference

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ZIONS BANCORPORATION AND SUBSIDIARIES

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

ZIONS BANCORPORATION

/s/ Harris H. Simmons  
Harris H. Simmons, Chairman and  
Chief Executive Officer

/s/ Paul E. Burdiss  
Paul E. Burdiss, Executive Vice President and Chief Financial Officer  
Date: August 8, 2017