TRAVELERS COMPANIES, INC. Form 10-Q October 19, 2017 <u>Table of Contents</u>

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **FORM 10-Q**

x QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)

# **OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended September 30, 2017

or

# o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)

# **OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from to

Commission file number: 001-10898

# The Travelers Companies, Inc.

(Exact name of registrant as specified in its charter)

Minnesota (State or other jurisdiction of incorporation or organization) **41-0518860** (I.R.S. Employer Identification No.)

485 Lexington Avenue

New York, NY 10017

(Address of principal executive offices) (Zip Code)

#### (917) 778-6000

(Registrant s telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of large accelerated filer, accelerated filer, smaller reporting company, and emerging growth company in Rule 12b-2 of the Exchange Act:

Large accelerated filer	Х	Accelerated filer	0
Non-accelerated filer (Do not check if a smaller repo	0 orting company)	Smaller reporting company	0
(Do not check if a smaller repo	(initial company)	Emerging growth company	0

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. O

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No x

The number of shares of the Registrant s Common Stock, without par value, outstanding at October 16, 2017 was 273,695,876.

The Travelers Companies, Inc.

Quarterly Report on Form 10-Q

For Quarterly Period Ended September 30, 2017

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#### PART 1 FINANCIAL INFORMATION

#### **Item 1. FINANCIAL STATEMENTS**

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### CONSOLIDATED STATEMENT OF INCOME (Unaudited)

(in millions, except per share amounts)

	Three Months Ended September 30,					Nine Months Ended September 30,				
		2017	,	2016	2	2017	,	2016		
Revenues										
Premiums	\$	6,523	\$	6,209	\$	19,057	\$	18,257		
Net investment income		588		582		1,796		1,675		
Fee income		113		116		342		352		
Net realized investment gains (1)		61		23		146		33		
Other revenues		40		31		110		115		
Total revenues		7,325		6,961		21,451		20,432		
Claims and expenses										
Claims and claim adjustment expenses		4,806		3,856		13,125		11,330		
Amortization of deferred acquisition costs		1,059		1,012		3,094		2,972		
General and administrative expenses		1,045		1,057		3,086		3,106		
Interest expense		95		89		276		273		
Total claims and expenses		7,005		6,014		19,581		17,681		
Income before income taxes		320		947		1,870		2,751		
Income tax expense		27		231		365		680		
Net income	\$	293	\$	716	\$	1,505	\$	2,071		
Net income per share										
Basic	\$	1.06	\$	2.48	\$	5.39	\$	7.09		
Diluted	\$	1.05	\$	2.45	\$	5.34	\$	7.00		
Weighted average number of common shares										
outstanding										
Basic		274.1		286.0		277.1		290.0		
Diluted		276.6		289.8		279.6		293.6		
Cash dividends declared per common share	\$	0.72	\$	0.67	\$	2.11	\$	1.95		

<sup>(1)</sup> Total other-than-temporary impairment (OTTI) losses were \$(5) million and \$(4) million for the three months ended September 30, 2017 and 2016, respectively, and \$(11) million and \$(36) million for the nine months ended September 30, 2017 and 2016, respectively. Of total OTTI, credit losses of \$(5) million and \$(4) million for the three months ended September 30, 2017 and 2016, respectively, and \$(12) million and \$(26) million for the nine months

ended September 30, 2017 and 2016, respectively, were recognized in net realized investment gains. In addition, unrealized gains (losses) from other changes in total OTTI of \$0 million for each of the three months ended September 30, 2017 and 2016, and \$1 million and \$(10) million for the nine months ended September 30, 2017 and 2016, respectively, were recognized in other comprehensive income (loss) as part of changes in net unrealized gains on investment securities having credit losses recognized in the consolidated statement of income.

The accompanying notes are an integral part of the consolidated financial statements.

### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME (Unaudited)

(in millions)

	Three Mo Septer 2017	onths End nber 30,	ed 2016	Nine Mor Septer 2017	nths End nber 30,	ed 2016
Net income	\$ 293	\$	716 \$	1,505	\$	2,071
Other comprehensive income (loss):						
Changes in net unrealized gains on investment securities:						
Having no credit losses recognized in the						
consolidated statement of income	(42)		(455)	429		1,138
Having credit losses recognized in the						
consolidated statement of income	2		6	4		23
Net changes in benefit plan assets and						
obligations	(9)		16	25		50
Net changes in unrealized foreign currency						
translation	113		(31)	202		37
Other comprehensive income (loss) before						
income taxes	64		(464)	660		1,248
Income tax expense (benefit)	5		(159)	190		431
Other comprehensive income (loss), net of						
taxes	59		(305)	470		817
Comprehensive income	\$ 352	\$	411 \$	1,975	\$	2,888

The accompanying notes are an integral part of the consolidated financial statements.

### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## CONSOLIDATED BALANCE SHEET

(in millions)

	\$ September 30, 2017 (Unaudited)	December 31, 2016
Assets		
Fixed maturities, available for sale, at fair value (amortized cost \$60,727 and \$59,650)	\$ 62,157	\$ 60,515
Equity securities, available for sale, at fair value (cost \$509 and \$504)	601	732
Real estate investments	923	928
Short-term securities	5,859	4,865
Other investments	3,552	3,448
Total investments	73,092	70,488
Cash	379	307
Investment income accrued	568	630
Premiums receivable	7,267	6,722
Reinsurance recoverables	8,345	8,287
Ceded unearned premiums	688	589
Deferred acquisition costs	2,077	1,923
Deferred taxes	243	465
Contractholder receivables	4,757	4,609
Goodwill	3,946	3,580
Other intangible assets	345	268
Other assets	2,604	2,377
Total assets	\$ 104,311	\$ 100,245
Liabilities		
Claims and claim adjustment expense reserves	\$ 49,750	\$ 47,949
Unearned premium reserves	13,247	12,329
Contractholder payables	4,757	4,609
Payables for reinsurance premiums	423	273
Debt	6,921	6,437
Other liabilities	5,475	5,427
Total liabilities	80,573	77,024
Shareholders equity		
Common stock (1,750.0 shares authorized; 273.8 and 279.6 shares issued, 273.7 and 279.6		
shares outstanding)	22,836	22,614
Retained earnings	33,110	32,196
Accumulated other comprehensive loss	(285)	(755)
Treasury stock, at cost (498.3 and 489.5 shares)	(31,923)	(30,834)
Total shareholders equity	23,738	23,221
Total liabilities and shareholders equity	\$ 104,311	\$ 100,245

The accompanying notes are an integral part of the consolidated financial statements.

## THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

# CONSOLIDATED STATEMENT OF CHANGES IN SHAREHOLDERS EQUITY (Unaudited)

(in millions)

For the nine months ended September 30,	20	)17	2016
Common stock			
Balance, beginning of year	\$	22,614 \$	22,172
Employee share-based compensation		118	123
Compensation amortization under share-based plans and other changes		104	124
Balance, end of period		22,836	22,419
Retained earnings			
Balance, beginning of year		32,196	29,945
Net income		1,505	2,071
Dividends		(591)	(571)
Other			(2)
Balance, end of period		33,110	31,443
Accumulated other comprehensive income (loss), net of tax		(===)	(1.57)
Balance, beginning of year		(755)	(157)
Other comprehensive income		470	817
Balance, end of period		(285)	660
Treasury stock (at cost)			
Balance, beginning of year		(30,834)	(28,362)
Treasury stock acquired share repurchase authorization		(1,028)	(1,650)
Net shares acquired related to employee share-based compensation plans		(61)	(71)
Balance, end of period		(31,923)	(30,083)
Total shareholders equity	\$	23,738 \$	24,439
Common shares outstanding			
Balance, beginning of year		279.6	295.9
Treasury stock acquired share repurchase authorization		(8.3)	(14.7)
Net shares issued under employee share-based compensation plans		2.4	2.9
Balance, end of period		273.7	284.1

The accompanying notes are an integral part of the consolidated financial statements.

## THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## CONSOLIDATED STATEMENT OF CASH FLOWS (Unaudited)

(in millions)

For the nine months ended September 30,	:	2017	2016
Cash flows from operating activities			
Net income	\$	1,505 \$	2,071
Adjustments to reconcile net income to net cash provided by operating activities:			
Net realized investment gains		(146)	(33)
Depreciation and amortization		611	624
Deferred federal income tax expense		88	29
Amortization of deferred acquisition costs		3,094	2,972
Equity in income from other investments		(300)	(114)
Premiums receivable		(517)	(340)
Reinsurance recoverables		(19)	248
Deferred acquisition costs		(3,237)	(3,096)
Claims and claim adjustment expense reserves		1,561	(139)
Unearned premium reserves		852	725
Other		(268)	116
Net cash provided by operating activities		3,224	3,063
The cash provided by operating activities			5,005
Cash flows from investing activities			
Proceeds from maturities of fixed maturities		6,581	6,648
Proceeds from sales of investments:			
Fixed maturities		860	865
Equity securities		340	71
Real estate investments		23	69
Other investments		603	569
Purchases of investments:			
Fixed maturities		(8,403)	(9,004)
Equity securities		(193)	(36)
Real estate investments		(40)	(30)
Other investments		(392)	(422)
Net purchases of short-term securities		(990)	(135)
Securities transactions in course of settlement		122	511
Acquisition, net of cash acquired		(439)	
Other		(187)	(240)
Net cash used in investing activities		(2,115)	(1,134)
Cash flows from financing activities			
Treasury stock acquired share repurchase authorization		(1,028)	(1,650)
Treasury stock acquired net employee share-based compensation		(61)	(71)
Dividends paid to shareholders		(589)	(569)
Payment of debt		(207)	(400)
Issuance of debt		689	491
Issuance of common stock employee share options		148	164
Net cash used in financing activities		(1,048)	(2,035)
Effect of exchange rate changes on cash		11	(5)
Net increase (decrease) in cash		72	(111)
Cash at beginning of year		307	380
Cash at end of period	\$	379 \$	269

Supplemental disclosure of cash flow information		
Income taxes paid	\$ <b>467</b> \$	648
Interest paid	\$ 217 \$	223

The accompanying notes are an integral part of the consolidated financial statements.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

# 1. BASIS OF PRESENTATION AND ACCOUNTING POLICIES

#### **Basis of Presentation**

The interim consolidated financial statements include the accounts of The Travelers Companies, Inc. (together with its subsidiaries, the Company). These financial statements are prepared in conformity with U.S. generally accepted accounting principles (GAAP) and are unaudited. In the opinion of the Company s management, all adjustments necessary for a fair presentation have been reflected. Certain financial information that is normally included in annual financial statements prepared in accordance with GAAP, but that is not required for interim reporting purposes, has been omitted. All material intercompany transactions and balances have been eliminated. The accompanying interim consolidated financial statements and related notes should be read in conjunction with the Company s consolidated financial statements and related notes should be read in conjunction with the Company s consolidated financial statements and related notes should be read in conjunction with the Company s 2016 Annual Report) as updated by the Company s Current Report on Form 8-K filed on June 20, 2017. The Form 8-K was filed to reclassify certain of the Company s historical segment information to conform the presentation of such segment information to the manner in which the Company s businesses have been managed beginning April 1, 2017 (as described in more detail below) and reflect the revised names and descriptions of certain businesses comprising these segments and other related changes.

The preparation of the interim consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the interim consolidated financial statements and the reported amounts of revenues and claims and expenses during the reporting period. Actual results could differ from those estimates.

On August 4, 2017, the Company completed its previously announced acquisition of all issued and outstanding shares of Simply Business Holdings LTD (Simply Business), a leading provider of small business insurance policies in the United Kingdom, for a purchase price of approximately \$464 million, which included the repayment of debt and other obligations of Simply Business. In addition, the Company issued 95,953 shares of restricted common stock valued at approximately \$12 million to certain employees of Simply Business who were equity holders of Simply Business. Subject to the satisfaction of certain conditions, 50% of the restricted stock will vest two years from the issuance date and the remainder will vest three years from the issuance date. The Company used a portion of the net proceeds from the issuance of senior notes in May 2017 (described in more detail in note 8) and internal resources to fund this transaction.

#### **Adoption of Accounting Standards**

In March 2016, the Financial Accounting Standards Board (FASB) issued updated guidance that eliminates the requirement to retroactively apply the equity method of accounting when an investment that was previously accounted for using another method of accounting becomes qualified to apply the equity method due to an increase in the level of ownership interest or degree of influence. If the investment was previously accounted for as an available-for-sale security, any related unrealized gain or loss in accumulated other comprehensive income at the date the investment becomes qualified for the equity method is recognized through earnings. The updated guidance was effective for reporting periods beginning after December 15, 2016, and was applied prospectively. The adoption of this guidance did not have a material effect on the Company s results of operations, financial position or liquidity.

#### Derivatives and Hedging: Contingent Put and Call Options in Debt Instruments

In March 2016, the FASB issued updated guidance clarifying that when a call (put) option in a debt instrument can accelerate the repayment of principal on the debt instrument, a reporting entity does not need to assess whether the contingent event that triggers the ability to exercise the call (put) option is related to interest rates or credit risk in determining whether the option should be accounted for separately. The updated guidance was effective for reporting periods beginning after December 15, 2016. The adoption of this guidance did not have a material effect on the Company s results of operations, financial position or liquidity.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 1. BASIS OF PRESENTATION AND ACCOUNTING POLICIES, Continued

Compensation Retirement Benefits: Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost

In March 2017, the FASB issued updated guidance to improve the presentation of net periodic pension cost and net periodic post retirement cost (net benefit costs). Net benefit costs comprise several components that reflect different aspects of an employer s financial arrangements as well as the cost of benefits provided to employees. The update requires that the employer service cost component be reported in the same lines as other employee compensation cost and that the other components (non-service costs) be presented separately from the service cost and outside of a subtotal of income from operations if one is presented. The update also allows only the service cost component to be eligible for capitalization in assets when applicable.

The updated guidance is effective for reporting periods beginning after December 15, 2017. The update is to be applied retrospectively with respect to the presentation of service cost and non-service cost and prospectively with respect to applying the service cost only eligible for capitalization in assets guidance. Early adoption is permitted as of the first interim period of an annual period if an entity issues interim financial statements.

The Company adopted the updated guidance effective January 1, 2017. See note 12 which has been expanded to disclose the amount of service cost and non-service cost components of net periodic benefit cost and the line items in the consolidated statement of income in which such amounts are reported. The updated guidance with respect to only service costs being eligible for capitalization in assets was not applicable.

For information regarding accounting standards that the Company adopted during the years presented, see the Adoption of Accounting Standards section of note 1 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Current Report on Form 8-K filed on June 20, 2017.

Compensation Stock Compensation: Scope of Modification Accounting

In May 2017, the FASB issued updated guidance related to a change to the terms or conditions (modification) of a share-based payment award. The updated guidance provides that an entity should account for the effects of a modification unless the fair value and vesting conditions of the modified award and the classification of the modified award (equity or liability instrument) are the same as the original award immediately before the modification.

The updated guidance is effective for the quarter ending March 31, 2018. The update is to be applied prospectively to an award modified on or after the adoption date. Early adoption is permitted in any interim periods for which financial statements have not yet been made available for issuance.

The Company adopted the updated guidance effective April 1, 2017. The adoption did not have an effect on the Company s results of operations, financial position or liquidity.

#### Accounting Standards Not Yet Adopted

For information regarding accounting standards that the Company has not yet adopted, see the Other Accounting Standards Not Yet Adopted section of note 1 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Current Report on Form 8-K filed on June 20, 2017.

#### **Nature of Operations**

Effective April 1, 2017, and as reported in the Company s Form 10-Q for the quarter ended June 30, 2017, the Company s results are reported in the following three business segments Business Insurance, Bond & Specialty Insurance and Personal Insurance, reflecting a change in the manner in which the Company s businesses were being managed as of that date, as well as the aggregation of products and services based on the type of customer, how the business is marketed and the manner in which risks are underwritten. While the segmentation of the Company s domestic businesses was unchanged, the Company s international businesses, which were previously managed and reported in total within the Business and International Insurance segment, were disaggregated by product type among the three newly aligned reportable business segments. All prior periods presented have been reclassified to conform to this presentation. In connection with these changes, the Company revised the names and descriptions of certain businesses comprising the Company s segments and has reflected other related changes.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited)

# 1. BASIS OF PRESENTATION AND ACCOUNTING POLICIES

The reportable business segments are as follows:

#### **Business Insurance**

Business Insurance offers a broad array of property and casualty insurance and insurance related services to its customers, primarily in the United States, as well as in Canada, the United Kingdom, the Republic of Ireland, Brazil and throughout other parts of the world as a corporate member of Lloyd s.

Business Insurance is comprised of Select Accounts, Middle Market, National Accounts, National Property and Other, and International. Business Insurance also includes Simply Business, as well as Business Insurance Other, which comprises the Special Liability Group (which manages the Company s asbestos and environmental liabilities) and the assumed reinsurance and certain other runoff operations.

#### **Bond & Specialty Insurance**

Bond & Specialty Insurance provides surety, fidelity, management liability, professional liability, and other property and casualty coverages and related risk management services to its customers in the United States and certain specialty insurance products in Canada, the United Kingdom, the Republic of Ireland and Brazil, utilizing various degrees of financially-based underwriting approaches.

#### **Personal Insurance**

Personal Insurance writes a broad range of property and casualty insurance covering individuals personal risks, primarily in the United States, as well as in Canada. The primary products of automobile and homeowners insurance are complemented by a broad suite of related coverages.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 2. SEGMENT INFORMATION

The following tables summarize the components of the Company s revenues, income and total assets by reportable business segments:

(for the three months ended September 30, in millions) 2017		Business Insurance	B	Sond & Specialty Insurance		Personal Insurance		Total Reportable Segments
2017	\$	2 57(	ቆ	501	đ	2.256	¢	( 502
Premiums	Þ	3,576	Þ	591	Þ	2,356	Þ	6,523
Net investment income		437		57		94		588
Fee income		108				5		113
Other revenues		19		5		14		38
Total segment revenues (1)	\$	4,140	\$	653	\$	2,469	\$	7,262
Segment income (1)	\$	105	\$	136	\$	77	\$	318
2016								
Premiums	\$	3,497	\$	573	\$	2,139	\$	6,209
Net investment income		431		59		92		582
Fee income		111				5		116
Other revenues		7		5		16		28
Total segment revenues (1)	\$	4,046	\$	637	\$	2,252	\$	6,935
Segment income (1)	\$	433	\$	165	\$	163	\$	761

<sup>(1)</sup> Segment revenues for reportable business segments exclude net realized investment gains (losses). Segment income for reportable business segments equals net income excluding the after-tax impact of net realized investment gains (losses).

(for the nine months					Total
ended September 30,	Business	B	ond & Specialty	Personal	Reportable
in millions)	Insurance		Insurance	Insurance	Segments
2017					
Premiums	\$ 10,509	\$	1,721	\$ 6,827	\$ 19,057
Net investment income	1,337		174	285	1,796
Fee income	329			13	342

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Other revenues	43	16	45	104
Total segment revenues (1)	\$ 12,218	\$ 1,911	\$ 7,170	\$ 21,299
Segment income (1)	\$ 976	\$ 444	\$ 178	\$ 1,598
2016				
Premiums	\$ 10,350	\$ 1,684	\$ 6,223	\$ 18,257
Net investment income	1,234	177	264	1,675
Fee income	340		12	352
Other revenues	45	14	47	106
Total segment revenues (1)	\$ 11,969	\$ 1,875	\$ 6,546	\$ 20,390
Segment income (1)	\$ 1,281	\$ 540	\$ 410	\$ 2,231

(1) Segment revenues for reportable business segments exclude net realized investment gains (losses). Segment income for reportable business segments equals net income excluding the after-tax impact of net realized investment gains (losses).

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 2. SEGMENT INFORMATION, Continued

#### **Business Segment Reconciliations**

	Three Mor Septem	led			nths Ende nber 30,	d
(in millions)	2017	2016	2017	'		2016
Revenue reconciliation						
Earned premiums						
Business Insurance:						
Domestic:						
Workers compensation	\$ 998	\$ ,	\$	2,973	\$	2,971
Commercial automobile	544	503		1,571		1,497
Commercial property	448	441		1,326		1,320
General liability	523	504		1,512		1,471
Commercial multi-peril	806	788		2,377		2,356
Other	7	9		21		23
Total Domestic	3,326	3,248		9,780		9,638
International	250	249		729		712
Total Business Insurance	3,576	3,497		10,509		10,350
	5,570	5,777		10,507		10,550
Bond & Specialty Insurance:						
Domestic:						
Fidelity and surety	249	245		728		714
General liability	243	239		717		708
Other	48	45		139		133
Total Domestic	540	529		1,584		1,555
International	51	44		137		129
Total Bond & Specialty Insurance	591	573		1,721		1,684
	071	515		1,721		1,001
Personal Insurance:						
Domestic:						
Automobile	1,192	1,026		3,431		2,936
Homeowners and Other	999	962		2,931		2,844
Total Domestic	2,191	1,988		6,362		5,780
International	165	151		465		443
Total Personal Insurance	2,356	2,139		6,827		6,223

Total earned premiums	6,523	6,209	19,057	18,257
Net investment income	588	582	1,796	1,675
Fee income	113	116	342	352
Other revenues	38	28	104	106
Total segment revenues	7,262	6,935	21,299	20,390
Other revenues	2	3	6	9
Net realized investment gains	61	23	146	33
Total revenues	\$ 7,325	\$ 6,961	\$ 21,451	\$ 20,432
Income reconciliation, net of tax				
Total segment income	\$ 318	\$ 761	\$ 1,598	\$ 2,231
Interest Expense and Other (1)	(65)	(60)	(188)	(183)
Core income	253	701	1,410	2,048
Net realized investment gains	40	15	95	23
Net income	\$ 293	\$ 716	\$ 1,505	\$ 2,071

(1) The primary component of Interest Expense and Other was after-tax interest expense of \$61 million and \$57 million in the three months ended September 30, 2017 and 2016, respectively, and \$179 million and \$177 million in the nine months ended September 30, 2017 and 2016, respectively.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 2. SEGMENT INFORMATION, Continued

(in millions)	Ser	otember 30, 2017	December 31, 2016
Asset reconciliation			
Business Insurance	\$	78,985	\$ 75,730
Bond & Specialty Insurance		9,005	8,726
Personal Insurance		15,962	15,426
Total segment assets		103,952	99,882
Other assets (1)		359	363
Total consolidated assets	\$	104,311	\$ 100,245

(1) The primary components of other assets at September 30, 2017 and December 31, 2016 were other intangible assets and deferred taxes.

# 3. INVESTMENTS

## **Fixed Maturities**

The amortized cost and fair value of investments in fixed maturities classified as available for sale were as follows:

	1	Amortized	Gross Uni	realize	d	Fair
(at September 30, 2017, in millions)		Cost	Gains		Losses	Value
U.S. Treasury securities and obligations of U.S.						
government and government agencies and						
authorities	\$	2,064	\$ 9	\$	5 \$	2,068
Obligations of states, municipalities and political						
subdivisions:						
Local general obligation		13,798	410		67	14,141
Revenue		11,341	324		51	11,614
State general obligation		1,555	45		9	1,591

Pre-refunded	3,666	163		3,829
Total obligations of states, municipalities and				
political subdivisions	30,360	942	127	31,175
Debt securities issued by foreign governments	1,559	17	11	1,565
Mortgage-backed securities, collateralized mortgage				
obligations and pass-through securities	2,082	97	6	2,173
All other corporate bonds	24,572	587	79	25,080
Redeemable preferred stock	90	6		96
Total	\$ 60,727	\$ 1,658	\$ 228	\$ 62,157

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 3. INVESTMENTS, Continued

(-4 December 21, 2016 in millione)		Amortized		Gross U	nrealize		Fair Malua
(at December 31, 2016, in millions) U.S. Treasury securities and obligations of U.S.		Cost		Gains		Losses	Value
government and government agencies and							
authorities	\$	2.031	\$	9	\$	5 \$	2,035
Obligations of states, municipalities and political	Ψ	2,001	Ψ	,	Ψ	5 ψ	2,055
subdivisions:							
Local general obligation		13,955		271		182	14,044
Revenue		10,910		215		147	10,978
State general obligation		1,717		36		22	1,731
Pre-refunded		4,968		190		1	5,157
Total obligations of states, municipalities and							
political subdivisions		31,550		712		352	31,910
Debt securities issued by foreign governments		1,631		34		3	1,662
Mortgage-backed securities, collateralized mortgage							
obligations and pass-through securities		1,614		100		6	1,708
All other corporate bonds		22,737		508		138	23,107
Redeemable preferred stock		87		6			93
Total	\$	59,650	\$	1,369	\$	504 \$	60,515

Pre-refunded bonds of \$3.83 billion and \$5.16 billion at September 30, 2017 and December 31, 2016, respectively, were bonds for which states or municipalities have established irrevocable trusts, almost exclusively comprised of U.S. Treasury securities and obligations of U.S. government and government agencies and authorities. These trusts were created to fund the payment of principal and interest due under the bonds.

Proceeds from sales of fixed maturities classified as available for sale were \$860 million and \$865 million during the nine months ended September 30, 2017 and 2016, respectively. Gross gains of \$28 million and \$60 million and gross losses of \$6 million and \$10 million were realized on those sales during the nine months ended September 30, 2017 and 2016, respectively.

#### **Equity Securities**

The cost and fair value of investments in equity securities were as follows:

(at September 30, 2017, in millions)	Cost	Gross Un Gains	realized Losses		Fair Value	
Public common stock	\$ 392	\$ 80	\$	2	\$ vulue	470
Non-redeemable preferred stock	117	20		6		131
Total	\$ 509	\$ 100	\$	8	\$	601
(at December 31, 2016, in millions)	Cost	Gross Un Gains			Fair Value	
(at December 31, 2016, in millions) Public common stock	\$ Cost 390	\$ Gains	Losses	3	\$ Fair Value	603
	\$ Cost 390 114	\$ 		3 5	\$	603 129

Proceeds from sales of equity securities classified as available for sale were \$340 million and \$71 million during the nine months ended September 30, 2017 and 2016, respectively. Gross gains of \$146 million and \$12 million and gross losses of \$1 million and \$3 million were realized on those sales during the nine months ended September 30, 2017 and 2016, respectively.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 3. INVESTMENTS, Continued

#### **Unrealized Investment Losses**

The following tables summarize, for all investments in an unrealized loss position at September 30, 2017 and December 31, 2016, the aggregate fair value and gross unrealized loss by length of time those securities have been continuously in an unrealized loss position. The fair value amounts reported in the tables are estimates that are prepared using the process described in note 4 herein and in note 4 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Current Report on Form 8-K filed on June 20, 2017. The Company also relies upon estimates of several factors in its review and evaluation of individual investments, using the process described in note 1 of notes to the consolidated financial statements in the Company s 2016 Annual Report on Form 8-K filed on June 20, 2017, in determining whether such investments are other-than-temporarily impaired.

	Less than 1		iths Gross	12 months		nger Gross	То		Fross
	Fair		realized	Fair	Uı	realized	Fair	Uni	ealized
(at September 30, 2017, in millions)	Value	I	losses	Value		Losses	Value	L	osses
Fixed maturities									
U.S. Treasury securities and obligations of U.S.									
government and government agencies and									
authorities	\$ 1,348	\$	4	\$ 72	\$	1	\$ 1,420	\$	5
Obligations of states, municipalities and									
political subdivisions	4,131		58	1,598		69	5,729		127
Debt securities issued by foreign governments	538		11				538		11
Mortgage-backed securities, collateralized									
mortgage obligations and pass-through									
securities	729		5	81		1	810		6
All other corporate bonds	4,896		57	679		22	5,575		79
1	,						,		
Total fixed maturities	11,642		135	2,430		93	14,072		228
	,			,			,		
Equity securities									
Public common stock	39		1	6		1	45		2
Non-redeemable preferred stock				60		6	60		6
r						Ŭ			Ŭ
Total equity securities	39		1	66		7	105		8
Total	\$ 11,681	\$	136	\$ 2,496	\$	100	\$ 14,177	\$	236

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 3. INVESTMENTS, Continued

	Less than			12 mon long	ger		То		
(at December 31, 2016, in millions)	Fair Value	Ur	Gross realized Losses	Fair Value	Gros Unreali Losse	zed	Fair Value	Uni	Fross realized osses
Fixed maturities									
U.S. Treasury securities and obligations of U.S. government and government agencies and									
authorities	\$ 1,124	\$	5	\$	\$		\$ 1,124	\$	5
Obligations of states, municipalities and political subdivisions	9,781		352	12			9,793		352
Debt securities issued by foreign governments	360		3				360		3
Mortgage-backed securities, collateralized mortgage obligations and pass-through									
securities	528		5	43		1	571		6
All other corporate bonds	6,470		115	437		23	6,907		138
Total fixed maturities	18,263		480	492		24	18,755		504
Equity securities									
Public common stock	45		2	10		1	55		3
Non-redeemable preferred stock	4J 2		2	10 59		5	61		5
Non-redeemable preferred stock	2			57		5	01		5
Total equity securities	47		2	69		6	116		8
Total	\$ 18,310	\$	482	\$ 561	\$	30	\$ 18,871	\$	512

Unrealized losses for all fixed maturities and equity securities reported at fair value for which fair value is less than 80% of amortized cost at September 30, 2017 totaled \$1 million, representing less than 1% of the combined fixed maturity and equity security portfolios on a pre-tax basis and less than 1% of shareholders equity on an after-tax basis.

#### **Impairment Charges**

Impairment charges included in net realized investment gains in the consolidated statement of income were \$5 million and \$4 million for the three months ended September 30, 2017 and 2016, respectively, and \$12 million and \$26 million for the nine months ended September 30, 2017 and 2016, respectively.

The cumulative amount of credit losses on fixed maturities held at September 30, 2017 and 2016, that were recognized in the consolidated statement of income from other-than-temporary impairments (OTTI) and for which a portion of the OTTI was recognized in other comprehensive income (loss) in the consolidated balance sheet was \$82 million and \$86 million, respectively. These credit losses represent less than 1% of the fixed maturity portfolio on a pre-tax basis and less than 1% of shareholders equity on an after-tax basis at both dates. There were no significant changes in the credit component of OTTI during the nine months ended September 30, 2017 and 2016 from that disclosed in note 3 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Current Report on Form 8-K filed on June 20, 2017.

#### **Derivative Financial Instruments**

From time to time, the Company enters into U.S. Treasury note futures contracts to modify the effective duration of specific assets within the investment portfolio. U.S. Treasury futures contracts require a daily mark-to-market and settlement with the broker. At both September 30, 2017 and December 31, 2016, the Company had \$400 million notional value of open U.S. Treasury futures contracts. Net realized investment losses related to U.S. Treasury futures contracts for the three months and nine months ended September 30, 2017 and 2016 were not significant.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

#### 4. FAIR VALUE MEASUREMENTS

The Company s estimates of fair value for financial assets and financial liabilities are based on the framework established in the fair value accounting guidance. The framework is based on the inputs used in valuation, gives the highest priority to quoted prices in active markets and requires that observable inputs be used in the valuations when available. The disclosure of fair value estimates in the fair value accounting guidance hierarchy is based on whether the significant inputs into the valuation are observable. In determining the level of the hierarchy in which the estimate is disclosed, the highest priority is given to unadjusted quoted prices in active markets and the lowest priority to unobservable inputs that reflect the Company s significant market assumptions. The level in the fair value hierarchy within which the fair value measurement is reported is based on the lowest level input that is significant to the measurement in its entirety. The three levels of the hierarchy are as follows:

• Level 1 - Unadjusted quoted market prices for identical assets or liabilities in active markets that the Company has the ability to access.

• Level 2 - Quoted prices for similar assets or liabilities in active markets; quoted prices for identical or similar assets or liabilities in inactive markets; or valuations based on models where the significant inputs are observable (e.g., interest rates, yield curves, prepayment speeds, default rates, loss severities, etc.) or can be corroborated by observable market data.

• Level 3 - Valuations based on models where significant inputs are not observable. The unobservable inputs reflect the Company s own assumptions about the inputs that market participants would use.

#### Valuation of Investments Reported at Fair Value in Financial Statements

The Company utilized a pricing service to estimate fair value measurements for approximately 98% of its fixed maturities at both September 30, 2017 and December 31, 2016.

While the vast majority of the Company s fixed maturities are included in Level 2, the Company holds a number of municipal bonds and corporate bonds which are not valued by the pricing service and estimates the fair value of these bonds using an internal pricing matrix with

some unobservable inputs that are significant to the valuation. Due to the limited amount of observable market information, the Company includes the fair value estimates for these particular bonds in Level 3. The fair value of the fixed maturities for which the Company used an internal pricing matrix was \$123 million and \$99 million at September 30, 2017 and December 31, 2016, respectively. Additionally, the Company holds a small amount of other fixed maturity investments that have characteristics that make them unsuitable for matrix pricing. For these fixed maturities, the Company obtains a quote from a broker (primarily the market maker). The fair value of the fixed maturities for which the Company received a broker quote was \$75 million and \$85 million at September 30, 2017 and December 31, 2016, respectively. Due to the disclaimers on the quotes that indicate that the price is indicative only, the Company includes these fair value estimates in Level 3.

For more information regarding the valuation of the Company s fixed maturities, equity securities and other investments, see note 4 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Current Report on Form 8-K filed on June 20, 2017.

#### Fair Value Hierarchy

The following tables present the level within the fair value hierarchy at which the Company s financial assets and financial liabilities are measured on a recurring basis. An investment transferred between levels during a period is transferred at its fair value as of the beginning of that period.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 4. FAIR VALUE MEASUREMENTS, Continued

(at September 30, 2017, in millions)	Total	Level 1	Level 2	Level 3
Invested assets:				
Fixed maturities				
U.S. Treasury securities and obligations of U.S.				
government and government agencies and authorities	\$ 2,068	\$ 2,068	\$	\$
Obligations of states, municipalities and political				
subdivisions	31,175	18	31,153	4
Debt securities issued by foreign governments	1,565		1,565	
Mortgage-backed securities, collateralized mortgage				
obligations and pass-through securities	2,173		2,143	30
All other corporate bonds	25,080	2	24,914	164
Redeemable preferred stock	96	3	93	
Total fixed maturities	62,157	2,091	59,868	198
Emite comitic				
Equity securities	470	470		
Public common stock	470	470	0	
Non-redeemable preferred stock	131	68	63	
Total equity securities	601	538	63	
Other investments	56	18		38
Total	\$ 62,814	\$ 2,647	\$ 59,931	\$ 236
(at December 31, 2016, in millions)	Total	Level 1	Level 2	Level 3
Invested assets:				
Fixed maturities				
U.S. Treasury securities and obligations of U.S.				
government and government agencies and authorities	\$ 2,035	\$ 2,035	\$	\$
Obligations of states, municipalities and political				
subdivisions	31,910		31,898	12
Debt securities issued by foreign governments	1,662		1,662	
Mortgage-backed securities, collateralized mortgage				
obligations and pass-through securities	1,708		1,704	4
All other corporate bonds	23,107		22,939	168
Redeemable preferred stock	93	3	90	
Total fixed maturities				
	60,515	2,038	58,293	184

Equity securities				
Public common stock	603	603		
Non-redeemable preferred stock	129	51	78	
Total equity securities	732	654	78	
Other investments	53	17		36
Total	\$ 61,300 \$	2,709 \$	58,371 \$	220

During the nine months ended September 30, 2017 and the year ended December 31, 2016, the Company s transfers between Level 1 and Level 2 were not significant.

There was no significant activity in Level 3 of the hierarchy during the nine months ended September 30, 2017 or the year ended December 31, 2016.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

#### 4. FAIR VALUE MEASUREMENTS, Continued

#### Financial Instruments Disclosed, But Not Carried, At Fair Value

The following tables present the carrying value and fair value of the Company s financial assets and financial liabilities disclosed, but not carried, at fair value, and the level within the fair value hierarchy at which such assets and liabilities are categorized.

	Carrying	Fair				
(at September 30, 2017, in millions)	Value	Value	Level 1	Level 2	Level 3	
Financial assets:						
Short-term securities	\$ 5,859	\$ 5,859	\$ 1,830	\$ 3,995	\$	34
Financial liabilities:						
Debt	\$ 6,921	\$ 8,042	\$	\$ 8,042	\$	
	Carrying	Fair				
(at December 31, 2016, in millions)	Carrying Value	Fair Value	Level 1	Level 2	Level 3	
(at December 31, 2016, in millions) Financial assets:			Level 1	Level 2	Level 3	
	\$ 	\$	\$	\$ Level 2 3,607	\$ Level 3	35
Financial assets:	\$ Value	\$ Value	\$	\$	\$ Level 3	35
Financial assets:	\$ Value	\$ Value	\$	\$	\$ Level 3	35
Financial assets: Short-term securities	\$ Value 4,865	\$ Value		\$ 3,607	\$ Level 3	35

The Company utilized a pricing service to estimate fair value for approximately 98% of short-term securities at both September 30, 2017 and December 31, 2016. For a description of the process and inputs used by the pricing service to estimate fair value, see the Fixed Maturities section in note 4 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Current Report on Form 8-K filed on June 20, 2017.

The Company utilized a pricing service to estimate fair value for 100% of its debt at September 30, 2017 and December 31, 2016.

The Company had no material assets or liabilities that were measured at fair value on a non-recurring basis during the nine months ended September 30, 2017 or year ended December 31, 2016.

## 5. GOODWILL AND OTHER INTANGIBLE ASSETS

#### Goodwill

The following table presents the carrying amount of the Company s goodwill by segment. Each reportable segment includes goodwill associated with the Company s international business which is subject to the impact of changes in foreign currency exchange rates.

(in millions)	5	September 30, 2017	December 31, 2016
Business Insurance (1)	\$	2,579	\$ 2,227
Bond & Specialty Insurance		550	549
Personal Insurance		791	778
Other		26	26
Total	\$	3,946	\$ 3,580

(1) At September 30, 2017, goodwill related to the acquisition of Simply Business was \$348 million. The total amount of goodwill expected to be deductible for tax purposes related to Simply Business is \$466 million, which includes certain acquisition costs and intangible assets.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 5. GOODWILL AND OTHER INTANGIBLE ASSETS, Continued

#### Other Intangible Assets

The following tables present a summary of the Company s other intangible assets by major asset class.

(at September 30, 2017, in millions) Subject to amortization (1) Not subject to amortization	\$ Gross Carrying Amount	285 227	\$ Accumulated Amortization 167	\$ Net	118 227
Total	\$	512	\$ 167	\$	345
(at December 31, 2016, in millions)	Gross Carrying Amount		Accumulated Amortization	Net	
Subject to amortization (1)	\$	210	\$ 159	\$	51
Not subject to amortization		217			217
Total	\$	427	\$ 159	\$	268

<sup>(1)</sup> Intangible assets subject to amortization are comprised of fair value adjustments on claims and claim adjustment expense reserves, reinsurance recoverables and other contract and customer-related intangibles. The time value of money and the risk adjustment (cost of capital) components of the intangible asset run off at different rates, and, as such, the amount recognized in income may be a net benefit in some periods and a net expense in other periods.

Amortization expense of intangible assets was \$4 million and \$3 million for the three months ended September 30, 2017 and 2016, respectively, and \$9 million and \$8 million for the nine months ended September 30, 2017 and 2016, respectively. Intangible asset amortization expense is estimated to be \$4 million for the remainder of 2017, \$15 million in 2018, \$14 million in 2019, \$13 million in 2020 and \$12 million in 2021.

#### 6.

# INSURANCE CLAIM RESERVES

Claims and claim adjustment expense reserves were as follows:

(in millions)	Se	eptember 30, 2017	December 31, 2016
Property-casualty	\$	49,733	\$ 47,929
Accident and health		17	20
Total	\$	49,750	\$ 47,949

The following table presents a reconciliation of beginning and ending property casualty reserve balances for claims and claim adjustment expenses for the nine months ended September 30, 2017 and 2016:

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

#### 6.

### **INSURANCE CLAIM RESERVES, Continued**

(for the nine months ended September 30, in millions)	2017		2016
Claims and claim adjustment expense reserves at beginning of year	\$ 47,92	9\$	48,272
Less reinsurance recoverables on unpaid losses	7,98	1	8,449
Net reserves at beginning of year	39,94	8	39,823
Estimated claims and claim adjustment expenses for claims arising in the current year	13,26	1	11,708
Estimated decrease in claims and claim adjustment expenses for claims arising in prior years	(19	7)	(430)
Total increases	13,06	4	11,278
Claims and claim adjustment expense payments for claims arising in:			
Current year	4,79	9	4,334
Prior years	6,83	1	6,778
Total payments	11,63	0	11,112
Unrealized foreign exchange loss	21	5	12
Net reserves at end of period	41,59	7	40,001
Plus reinsurance recoverables on unpaid losses	8,13	6	8,146
Claims and claim adjustment expense reserves at end of period	\$ 49,73	3 \$	48,147

Gross claims and claim adjustment expense reserves at September 30, 2017 increased by \$1.80 billion from December 31, 2016, primarily reflecting the impacts of (i) catastrophe losses in the third quarter of 2017 and (ii) higher volumes of insured exposures and loss cost trends for the current accident year, partially offset by the impacts of (iii) payments related to operations in runoff and (iv) net favorable prior year reserve development.

Reinsurance recoverables on unpaid losses at September 30, 2017 increased by \$155 million from December 31, 2016, primarily reflecting the impacts of catastrophe losses and the asbestos reserve increase in the third quarter of 2017, partially offset by cash collections in the first nine months of 2017, including the settlement of certain disputes as discussed in more detail in note 13.

The following disclosures regarding reserve development are on a net of reinsurance basis.

For the nine months ended September 30, 2017 and 2016, estimated claims and claim adjustment expenses incurred included \$197 million and \$430 million, respectively, of net favorable development for claims arising in prior years, including \$299 million and \$507 million, respectively, of net favorable prior year reserve development impacting the Company s results of operations and \$38 million of accretion of discount in each period.

*Business Insurance.* Net favorable prior year reserve development in the third quarter of 2017 totaled \$9 million, primarily driven by better than expected loss experience in the segment s domestic operations in (i) the workers compensation product line for multiple accident years and (ii) the general liability product line (excluding the increase to asbestos reserves) for both primary and excess coverages for accident years 2007 and prior as well as accident year 2016, largely offset by (iii) a \$225 million increase to asbestos reserves and (iv) the impact of higher than expected loss experience in the commercial automobile product line for accident years 2013 through 2016. Net favorable prior year reserve development in the third quarter of 2016 totaled \$4 million, primarily driven by better than expected loss experience in the segment s domestic operations in (i) the general liability product line (excluding the increase to asbestos reserves) for both primary and excess coverages for accident years 2006 and prior as well as accident years 2014 and 2015, (ii) the workers compensation product line for accident years 2006 and prior as well as accident year 2015 and (iii) the commercial auto product line for accident years 2011 and prior, largely offset by (iv) a \$225 million increase to asbestos reserves.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

#### 6.

## **INSURANCE CLAIM RESERVES, Continued**

Net favorable prior year reserve development in the first nine months of 2017 totaled \$195 million, primarily driven by net favorable prior year reserve development in the segment s domestic operations due to better than expected loss experience in (i) the workers compensation product line for multiple accident years, (ii) the general liability product line (excluding an increase to asbestos and environmental reserves) for both primary and excess coverages for multiple accident years and (iii) the commercial multi-peril product line for liability coverages for multiple accident years, partially offset by (iv) a \$225 million increase to asbestos reserves, (v) a \$65 million increase to environmental reserves and (vi) the impact of higher than expected loss experience in the commercial automobile product line for accident years 2013 through 2016. The net favorable prior year reserve development in the segment s domestic operations was partially offset by net unfavorable prior year reserve development in the segment s international operations in Europe due to the UK Ministry of Justice s Ogden discount rate adjustment applied to lump sum bodily injury payouts. Net favorable prior year reserve development in the segment s domestic operations due to better than expected loss experience in (i) the workers compensation product line for accident years 2006 and prior as well as accident year 2015, (ii) the general liability product line (excluding an increase to asbestos and environmental reserves) for both primary and excess coverages for multiple accident years 2011 and prior, partially offset by (iv) a \$225 million increase to asbestos reserves, as well as net favorable prior year reserve development in the segment s domestic operations as well as net favorable prior year reserve development in the segment s domestic operations as well as net favorable prior years and (iii) the commercial automobile product line for accident years 2011 and prior, partially offset by (iv) a \$225 million increase to asbestos reserves de

*Bond & Specialty Insurance.* Net favorable prior year reserve development in the third quarter of 2017 totaled \$6 million. Net favorable prior year reserve development in the third quarter of 2016 totaled \$46 million, primarily driven by better than expected loss experience in the segment s domestic operations in the fidelity and surety product line for accident years 2009 through 2015. Net favorable prior year reserve development in first nine months of 2017 totaled \$98 million, primarily driven by better than expected loss experience in the segment s domestic operations in the segment s domestic operations in the general liability product line for accident years 2012, 2014 and 2015. Net favorable prior year reserve development in the first nine months of 2016 totaled \$271 million, primarily driven by better than expected loss experience in the segment s domestic operations in (i) the fidelity and surety product line for accident years 2009 through 2015 and (ii) the general liability product line for accident years 2007 through 2011.

*Personal Insurance.* There was no net prior year reserve development in the third quarter of 2017. Net unfavorable prior year reserve development in the third quarter of 2016 totaled \$11 million, primarily driven by higher than expected loss experience in the segment s domestic operations in the Homeowners and Other product line for liability coverages for accident years 2013 and 2014. Net favorable prior year reserve development in the first nine months of 2017 totaled \$6 million. Net favorable prior year reserve development in the first nine months of 2016 totaled \$33 million, primarily driven by better than expected loss experience in the segment s international operations in Canada.

#### Subsequent Event

The Company expects to incur significant catastrophe losses in the fourth quarter of 2017 resulting from wildfires that began in early October in California. The fires are ongoing and efforts to contain the fires are continuing; the Company does not currently have an estimate of its ultimate losses related to the fires.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 7. OTHER COMPREHENSIVE INCOME AND ACCUMULATED OTHER COMPREHENSIVE INCOME

The following table presents the changes in the Company s accumulated other comprehensive income (AOCI) for the nine months ended September 30, 2017.

(in millions, net of taxes)	Having Losses R the Co	Changes in Net Uni Investment No Credit ecognized in nsolidated nt of Income	Securities Having Recog Cor	ains on Credit Losses nized in the isolidated ent of Income	Net Benefit Assets ar Obligatio Recognize Shareholders	nd ns d in	Net Unre Foreign Cu Transla	irrency	Total Accum Other Comprehen Income (L	nsive
Balance, December 31, 2016	\$	528	\$	202	\$	(703)	\$	(782)	\$	(755)
Other comprehensive income (OCI) before reclassifications		377		1		(23)		177		532
Amounts reclassified from AOCI		(103)		1		40				(62)
Net OCI, current period		274		2		17		177		470
Balance, September 30, 2017	\$	802	\$	204	\$	(686)	\$	(605)	\$	(285)

The following table presents the pre-tax components of the Company s other comprehensive income (loss) and the related income tax expense (benefit).

	Three Months Ended September 30,						Ν	led		
(in millions)		2017			2016		2017			2016
Changes in net unrealized gains on investment securities:										
Having no credit losses recognized in the consolidated										
statement of income	\$	(	(42)	\$	(455)	\$		429	\$	1,138
Income tax expense (benefit)		(	(12)		(159)			155		393

Net of taxes	(30)	(296)	274	745
Having credit losses recognized in the consolidated				
statement of income	2	6	4	23
Income tax expense	1	2	2	8
Net of taxes	1	4	2	15
Net changes in benefit plan assets and obligations	(9)	16	25	50
Income tax expense (benefit)	(3)	6	8	17
Net of taxes	(6)	10	17	33
Net changes in unrealized foreign currency translation	113	(31)	202	37
Income tax expense (benefit)	19	(8)	25	13
Net of taxes	94	(23)	177	24
Total other comprehensive income (loss)	64	(464)	660	1,248
Total income tax expense (benefit)	5	(159)	190	431
Total other comprehensive income (loss), net of taxes	\$ 59	\$ (305) \$	470	\$ 817

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 7. OTHER COMPREHENSIVE INCOME AND ACCUMULATED OTHER COMPREHENSIVE INCOME, Continued

The following table presents the pre-tax and related income tax (expense) benefit components of the amounts reclassified from the Company s AOCI to the Company s consolidated statement of income.

	Three Mor Septen	nths End aber 30,		Nine Mont Septem		1	
(in millions)	2017		2016	2017	2016		
Reclassification adjustments related to unrealized gains on							
investment securities:							
Having no credit losses recognized in the consolidated							
statement of income (1)	\$ (64)	\$	(19) \$	(158)	\$	(54)	
Income tax expense (2)	(22)		(7)	(55)		(19)	
Net of taxes	(42)		(12)	(103)		(35)	
			. ,				
Having credit losses recognized in the consolidated statement							
of income (1)	1			1		12	
Income tax benefit (2)						4	
Net of taxes	1			1		8	
Reclassification adjustment related to benefit plan assets and obligations:							
Claims and claim adjustment expenses (3)	11		6	25		18	
General and administrative expenses (3)	16		9	37		28	
Total	27		15	62		46	
Income tax benefit (2)	10		5	22		16	
Net of taxes	17		10	40		30	
Reclassification adjustment related to foreign currency							
translation (1)							
Income tax benefit (2)							
Net of taxes							
Total reclassifications	(36)		(4)	(95)		4	
Total income tax (expense) benefit	(12)		(2)	(33)		1	

Total	reclassifications, net of taxes	\$	(24)	\$	(2) \$	(62)	\$	3				
(1)	(1) (Increases) decreases net realized investment gains on the consolidated statement of income.											
(2)	(Increases) decreases income tax expense on the consolidated statement of income.											
(3)	Increases (decreases) expenses on the consolidated statement of income.											

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

#### DEBT

8.

*Debt Issuance.* On May 22, 2017, the Company issued \$700 million aggregate principal amount of 4.00% senior notes that will mature on May 30, 2047. The net proceeds of the issuance, after the deduction of the underwriting discount and expenses payable by the Company, totaled approximately \$689 million. Interest on the senior notes is payable semi-annually in arrears on May 30 and November 30, commencing on November 30, 2017. Prior to November 30, 2046, the senior notes may be redeemed, in whole or in part, at the Company 's option, at any time or from time to time, at a redemption price equal to the greater of (a) 100% of the principal amount of any senior notes to be redeemed or (b) the sum of the present values of the remaining scheduled payments of principal and interest to November 30, 2046 on any senior notes to be redeemed (exclusive of interest accrued to the date of redemption) discounted to the date of redemption on a semi-annual basis (assuming a 360-day year consisting of twelve 30-day months) at the then current Treasury rate (as defined in the senior notes), plus 15 basis points. On or after November 30, 2046, the senior notes may be redeemed, in whole or in part, at the Company 's option, at any time or from time to time, at a redemption price equal to 100% of the principal amount of any senior solution, at a redemption price equal to the senior notes), plus 15 basis points. On or after November 30, 2046, the senior notes may be redeemed, in whole or in part, at the Company 's option, at any time or from time to time, at a redemption price equal to 100% of the principal amount of any senior notes to be redeemed, in the senior notes to be redeemed, plus accrued and unpaid interest to, but excluding, the redemption date.

*Debt Redemption.* On June 2, 2017, the Company redeemed the remaining \$107 million aggregate principal amount of its 6.25% Fixed-to-Floating Rate Junior Subordinated Debentures due 2067 at a price per debenture of 100% of the principal amount thereof, plus accrued and unpaid interest to the redemption date.

*Commercial Paper.* The Company had \$0 and \$100 million of commercial paper outstanding at September 30, 2017 and December 31, 2016, respectively.

### 9. COMMON SHARE REPURCHASES

During the three months and nine months ended September 30, 2017, the Company repurchased 2.6 million and 8.3 million shares, respectively, under its share repurchase authorization, for a total cost of \$328 million and \$1.03 billion, respectively. The average cost per share repurchased was \$128.11 and \$124.12, respectively. In addition, the Company acquired 964 shares and 0.5 million shares for a total cost of \$0.1 million and \$61 million during the three months and nine months ended September 30, 2017, respectively, that were not part of the publicly announced share repurchase authorization. These shares consisted of shares retained to cover payroll withholding taxes in connection with the vesting of restricted stock unit awards and performance share awards, and shares used by employees to cover the price of certain stock options that were

exercised. In April 2017, the Board of Directors approved a share repurchase authorization that added an additional \$5.0 billion of repurchase capacity. At September 30, 2017, the Company had \$4.91 billion of capacity remaining under its share repurchase authorization.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 10. EARNINGS PER SHARE

The following is a reconciliation of the net income and share data used in the basic and diluted earnings per share computations for the periods presented:

		Three Mont Septemb		ed	Nine Months Ended September 30,			
(in millions, except per share amounts)		2017		2016	2017		2016	
Basic and Diluted								
Net income, as reported	\$	293	\$	716 \$	1,505	\$	2,071	
Participating share-based awards allocated income		(2)		(6)	(11)		(16)	
Net income available to common shareholders basic and diluted	\$	291	\$	710 \$	1,494	\$	2,055	
	ም	271	¢	/10 \$	1,494	¢	2,033	
Common Shares								
Basic								
Weighted average shares outstanding		274.1		286.0	277.1		290.0	
Diluted								
Weighted average shares outstanding		274.1		286.0	277.1		290.0	
Weighted average effects of dilutive securities stock								
options and performance shares		2.5		3.8	2.5		3.6	
-				• • • •				
Total		276.6		289.8	279.6		293.6	
Net Income per Common Share								
Basic	\$	1.06	\$	2.48 \$	5.39	\$	7.09	
Dilatad	¢	1.05	¢	0.45 ¢	5.24	¢	7.00	
Diluted	\$	1.05	\$	2.45 \$	5.34	\$	7.00	

## 11. SHARE-BASED INCENTIVE COMPENSATION

The following information relates to fully vested stock option awards at September 30, 2017:

Stock Options	Number	Weighted Average Exercise Price	Weighted Average Contractual Life Remaining	Aggregate Intrinsic Value (\$ in millions)
Vested at end of period (1)	5,714,377	\$ 88.66	6.2 years	\$ 194
Exercisable at end of period	3,060,575	\$ 70.15	4.3 years	\$ 160

(1) Represents awards for which the requisite service has been rendered, including those that are retirement eligible.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

### 11. SHARE-BASED INCENTIVE COMPENSATION, Continued

The total compensation cost for all share-based incentive compensation awards recognized in earnings was \$31 million and \$42 million for the three months ended September 30, 2017 and 2016, respectively, and \$104 million and \$124 million for the nine months ended September 30, 2017 and 2016, respectively. The related tax benefits recognized in the consolidated statement of income were \$10 million and \$14 million for the three months ended September 30, 2017 and 2016, respectively, and \$34 million and \$42 million for the nine months ended September 30, 2017 and 2016, respectively, and \$34 million and \$42 million for the nine months ended September 30, 2017 and 2016, respectively.

The total unrecognized compensation cost related to all nonvested share-based incentive compensation awards at September 30, 2017 was \$172 million, which is expected to be recognized over a weighted-average period of 1.9 years.

### 12. PENSION PLANS, RETIREMENT BENEFITS AND SAVINGS PLANS

The following table summarizes the components of net periodic benefit cost for the Company s pension and postretirement benefit plans recognized in the consolidated statement of income for the three months ended September 30, 2017 and 2016.

(for the three months ended September 30, in millions)	2017	Pension	Plans	2016	Postretirement Bene 2017	efit Plans 2016
Net Periodic Benefit Cost:						
Service cost	\$	30	\$	29	\$ \$	
Non-service cost:						
Interest cost on benefit obligation		35		30	2	2
Expected return on plan assets		(60)		(57)		
Settlement						
Amortization of unrecognized:						
Prior service benefit		(1)			(1)	(1)
Net actuarial loss		29		17		
Total non-service cost (benefit)		3		(10)	1	1
Net periodic benefit cost	\$	33	\$	19	\$ 1 \$	1

The following table indicates the line items in which the respective service costs and non-service benefit costs are presented in the consolidated statement of income for the three months ended September 30, 2017 and 2016.

(for the three months ended September 30, in millions)	20	Pension 17	Plans	2016		Postretiremer 2017	Plans 016
Service Cost:							
Claims and claim adjustment							
expenses	\$	13	\$		12	\$	\$
General and administrative expenses		17			17		
		20			•		
Total service cost		30			29		
Non-Service Cost:							
Claims and claim adjustment							
expenses		1			(4)	1	
General and administrative expenses		2			(6)		1
Total non-service cost (benefit)		3			(10)	1	1
Net periodic benefit cost	\$	33	\$		19	\$ 1	\$ 1

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

### 12. PENSION PLANS, RETIREMENT BENEFITS AND SAVINGS PLANS, Continued

The following table summarizes the components of net periodic benefit cost for the Company s pension and postretirement benefit plans recognized in the consolidated statement of income for the nine months ended September 30, 2017 and 2016.

(for the nine months ended		Pension	Plans		Postretirement	<b>Benefit Plans</b>	
September 30, in millions)	2017			2016	2017	2016	
Net Periodic Benefit Cost:							
Service cost	\$	90	\$	88 \$		\$	
Non-service cost:							
Interest cost on benefit obligation		96		91	5		6
Expected return on plan assets		(180)		(172)			
Settlement				1			
Amortization of unrecognized:							
Prior service benefit		(1)			(3)		(3)
Net actuarial loss		66		50			
Total non-service cost (benefit)		(19)		(30)	2		3
Net periodic benefit cost	\$	71	\$	58 <b>\$</b>	2	\$	3

The following table indicates the line items in which the respective service costs and non-service benefit costs are presented in the consolidated statement of income for the nine months ended September 30, 2017 and 2016.

(for the nine months ended September 30, in millions)	2017	Pensior	n Plans	2016		Postretiremo 2017	ent Benefit	Plans 2016
September 50, in minous)	2017			2010		2017		2010
Service Cost:								
Claims and claim adjustment expenses	\$	37	\$		36	\$	\$	
General and administrative expenses		53			52			
Total service cost		90			88			
Non-Service Cost:								
Claims and claim adjustment expenses		(8)			(13)	1		1
General and administrative expenses		(11)			(17)	1		2

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Total non-service cost (benefit)		(19)	(30)	2	3
Net periodic benefit cost	\$	71 \$	58 \$	2 \$	3

#### **CONTINGENCIES, COMMITMENTS AND GUARANTEES** 13.

#### Contingencies

The major pending legal proceedings, other than ordinary routine litigation incidental to the business, to which the Company or any of its subsidiaries is a party or to which any of the Company s properties is subject are described below.

#### Asbestos and Environmental Claims and Litigation

In the ordinary course of its insurance business, the Company has received and continues to receive claims for insurance arising under policies issued by the Company asserting alleged injuries and damages from asbestos- and environmental-related exposures that are the subject of related coverage litigation. The Company is defending asbestos- and environmental-related litigation vigorously and believes that it has meritorious defenses; however, the outcomes of these disputes are uncertain. In this regard, the Company employs dedicated specialists and aggressive resolution strategies to manage asbestos and environmental loss exposure, including settling litigation under appropriate circumstances. Currently, it is not possible to predict legal outcomes and their impact on the future development of claims and litigation relating to asbestos and environmental claims. Any such development will be affected by future court decisions and interpretations, as well as

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

### 13. CONTINGENCIES, COMMITMENTS AND GUARANTEES, Continued

changes in applicable legislation. Because of these uncertainties, additional liabilities may arise for amounts in excess of the Company s current insurance reserves. In addition, the Company s estimate of ultimate claims and claim adjustment expenses may change. These additional liabilities or increases in estimates, or a range of either, cannot now be reasonably estimated and could result in income statement charges that could be material to the Company s results of operations in future periods.

#### Other Proceedings Not Arising Under Insurance Contracts or Reinsurance Agreements

The Company is involved in other lawsuits, including lawsuits alleging extra-contractual damages relating to insurance contracts or reinsurance agreements, that do not arise under insurance contracts or reinsurance agreements. The legal costs associated with such lawsuits are expensed in the period in which the costs are incurred. Based upon currently available information, the Company does not believe it is reasonably possible that any such lawsuit or related lawsuits would be material to the Company s results of operations or would have a material adverse effect on the Company s financial position or liquidity.

#### **Gain Contingency**

On August 17, 2010, in a reinsurance dispute in New York state court captioned *United States Fidelity & Guaranty Company v. American Re-Insurance Company, et al.*, the trial court granted summary judgment for United States Fidelity and Guaranty Company (USF&G), a subsidiary of the Company, and denied summary judgment for the reinsurers. The Court of Appeals largely affirmed the entry of summary judgment, but remanded two discrete issues for trial.

On November 7, 2016, the Company agreed to a settlement with one of the three defendants then remaining in this dispute. The Company received payment under the settlement in the fourth quarter of 2016 and, as a result, recognized a \$126 million pre-tax (\$82 million after-tax) gain in the fourth quarter, which was included in other revenues in the consolidated statement of income for the year ended December 31, 2016. In connection with that settlement, the reinsurance recoverable balance related to this case was reduced from approximately \$238 million to approximately \$31 million in the Company s consolidated balance sheet. At March 31, 2017, the claim related to the remaining defendants totaled \$71 million, comprising the \$31 million of reinsurance recoverable plus interest amounting to \$40 million as of that date. The interest was treated for accounting purposes as a gain contingency in accordance with FASB Topic 450, *Contingencies*, and accordingly was not recognized in the Company s consolidated financial statements.

On May 1, 2017, the Company agreed to a settlement of this dispute with the two remaining defendants, along with the settlement of several other disputes with these same parties. As a result of the settlement of all of these matters, the Company recorded an immaterial gain in other revenues in its consolidated statement of income for the three months ended June 30, 2017, and the reinsurance recoverable of \$31 million in the Company s balance sheet was fully satisfied.

**Other Commitments and Guarantees** 

Commitments

*Investment Commitments* The Company has unfunded commitments to private equity limited partnerships and real estate partnerships in which it invests. These commitments totaled \$1.55 billion and \$1.60 billion at September 30, 2017 and December 31, 2016, respectively.

#### Guarantees

The maximum amount of the Company s contingent obligation for indemnifications related to the sale of businesses that are quantifiable was \$358 million at September 30, 2017, of which \$2 million was recognized on the balance sheet at that date.

The maximum amount of the Company s obligation for guarantees of certain investments and third-party loans related to certain investments that are quantifiable was \$45 million at September 30, 2017, approximately \$23 million of which is indemnified by a third party. The maximum amount of the Company s obligation related to the guarantee of certain insurance policy obligations of a former insurance subsidiary was \$480 million at September 30, 2017, all of which is indemnified by a third party. For more information regarding Company guarantees, see note 16 of notes to the consolidated financial statements in the Company s 2016 Annual Report as updated by the Company s Form 8-K filed on June 20, 2017.

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

The following consolidating financial statements of the Company have been prepared pursuant to Rule 3-10 of Regulation S-X. These consolidating financial statements have been prepared from the Company s financial information on the same basis of accounting as the consolidated financial statements. The Travelers Companies, Inc. (excluding its subsidiaries, TRV) has fully and unconditionally guaranteed certain debt obligations of Travelers Property Casualty Corp. (TPC) and Travelers Insurance Group Holdings, Inc. (TIGHI), which totaled \$700 million at September 30, 2017.

Prior to the merger of TPC and The St. Paul Companies, Inc. in 2004, TPC fully and unconditionally guaranteed the payment of all principal, premiums, if any, and interest on certain debt obligations of its wholly-owned subsidiary, TIGHI. Concurrent with the merger, TRV fully and unconditionally assumed such guarantee obligations of TPC. TPC is deemed to have no assets or operations independent of TIGHI. Consolidating financial information for TIGHI has not been presented herein because such financial information would be substantially the same as the financial information provided for TPC.

#### CONSOLIDATING STATEMENT OF INCOME (Unaudited)

For the three months ended September 30, 2017

			Other			
(in millions)	TPC	Subsidiaries		TRV	Eliminations	Consolidated
Revenues						
Premiums	\$ 4,466	\$	2,057	\$	\$	\$ 6,523
Net investment income	405		189	7	(13)	588
Fee income	113					113
Net realized investment gains (losses) (1)	6		56	(1)		61
Other revenues	21		21		(2)	40
Total revenues	5,011		2,323	6	(15)	7,325
Claims and expenses						
Claims and claim adjustment expenses	3,191		1,615			4,806
Amortization of deferred acquisition costs	716		343			1,059
General and administrative expenses	723		314	10	(2)	1,045
Interest expense	12			83		95
-						
Total claims and expenses	4,642		2,272	93	(2)	7,005

Income (loss) before income taxes	369	51	(87)	(13)	320
Income tax expense (benefit)	74	17	(60)	(4)	27
Net income of subsidiaries			329	(329)	
Net income	\$ 295 \$	34 \$	302 \$	(338) \$	293

(1) Total other-than-temporary impairment (OTTI) for the three months ended September 30, 2017, and the amounts comprising total OTTI that were recognized in net realized investment gains (losses) and in other comprehensive income (OCI) were as follows:

		Other					
(in millions)	TPC	Subsidiaries		TRV	Eliminations	Consolic	lated
Total OTTI losses	\$ (2)	\$	(3)	\$	\$	\$	(5)
OTTI losses recognized in net realized							
investment gains (losses)	\$ (2)	\$	(3)	\$	\$	\$	(5)
OTTI losses recognized in OCI	\$	\$		\$	\$	\$	

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#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF INCOME (Unaudited)

For the three months ended September 30, 2016

			Other			
(in millions)	TPC	S	Subsidiaries	TRV	Eliminations	Consolidated
Revenues						
Premiums	\$ 4,246	\$	1,963	\$	\$	\$ 6,209
Net investment income	389		190	3		582
Fee income	116					116
Net realized investment gains (1)	10		12		1	23
Other revenues	24		11		(4)	31
Total revenues	4,785		2,176	3	(3)	6,961
Claims and expenses						
Claims and claim adjustment expenses	2,615		1,241			3,856
Amortization of deferred acquisition costs	683		329			1,012
General and administrative expenses	744		312	4	(3)	1,057
Interest expense	11			78		89
•						
Total claims and expenses	4,053		1,882	82	(3)	6,014
•						
Income (loss) before income taxes	732		294	(79)		947
Income tax expense (benefit)	194		81	(44)		231
Net income of subsidiaries				751	(751)	
Net income	\$ 538	\$	213	\$ 716	\$ (751)	\$ 716
					. (,	

(1) Total other-than-temporary impairment (OTTI) for the three months ended September 30, 2016, and the amounts comprising total OTTI that were recognized in net realized investment gains and in other comprehensive income (OCI) were as follows:

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Total OTTI losses	\$ (1) \$	(3) \$	\$ \$	(4)
OTTI losses recognized in net realized				
investment gains	\$ (1) \$	(3) \$	\$ \$	(4)
OTTI gains (losses) recognized in OCI	\$ \$	\$	\$ \$	

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF INCOME (Unaudited)

For the nine months ended September 30, 2017

			Other			
(in millions)	TPC	5	Subsidiaries	TRV	Eliminations	Consolidated
Revenues						
Premiums	\$ 13,039	\$	6,018	\$ :	\$	\$ 19,057
Net investment income	1,218		574	17	(13)	1,796
Fee income	342					342
Net realized investment gains (losses) (1)	(2)		90	58		146
Other revenues	75		42		(7)	110
Total revenues	14,672		6,724	75	(20)	21,451
Claims and expenses						
Claims and claim adjustment expenses	8,794		4,331			13,125
Amortization of deferred acquisition costs	2,077		1,017			3,094
General and administrative expenses	2,163		911	19	(7)	3,086
Interest expense	36			240		276
Total claims and expenses	13,070		6,259	259	(7)	19,581
-						
Income (loss) before income taxes	1,602		465	(184)	(13)	1,870
Income tax expense (benefit)	361		125	(117)	(4)	365
Net income of subsidiaries				1,581	(1,581)	
				,		
Net income	\$ 1,241	\$	340	\$ 1,514	\$ (1,590)	\$ 1,505
	,			,		, ,

(1) Total other-than-temporary impairment (OTTI) for the nine months ended September 30, 2017, and the amounts comprising total OTTI that were recognized in net realized investment gains (losses) and in other comprehensive income (OCI) were as follows:

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Total OTTI losses \$	(4) \$	(7) \$	\$ \$	(11)
OTTI losses recognized in net realized				
investment gains (losses) \$	(5) \$	(7) \$	\$ \$	(12)
OTTI gains recognized in OCI \$	1 \$	\$	\$ \$	1

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF INCOME (Unaudited)

For the nine months ended September 30, 2016

			Other					
(in millions)	TPC	5	Subsidiaries	TRV	E	liminations	Co	onsolidated
Revenues								
Premiums	\$ 12,492	\$	5,765	\$	\$		\$	18,257
Net investment income	1,142		524	9				1,675
Fee income	352							352
Net realized investment gains (losses) (1)	(7)		39			1		33
Other revenues	105		28			(18)		115
Total revenues	14,084		6,356	9		(17)		20,432
Claims and expenses								
Claims and claim adjustment expenses	7,710		3,620					11,330
Amortization of deferred acquisition costs	1,999		973					2,972
General and administrative expenses	2,191		923	9		(17)		3,106
Interest expense	35			238				273
Total claims and expenses	11,935		5,516	247		(17)		17,681
Income (loss) before income taxes	2,149		840	(238)				2,751
Income tax expense (benefit)	584		219	(123)				680
Net income of subsidiaries				2,186		(2, 186)		
Net income	\$ 1,565	\$	621	\$ 2,071	\$	(2,186)	\$	2,071

(1) Total other-than-temporary impairment (OTTI) for the nine months ended September 30, 2016, and the amounts comprising total OTTI that were recognized in net realized investment gains (losses) and in other comprehensive income (OCI) were as follows:

		Other				
(in millions)	TPC	Subsidiaries	TRV	Eliminations	Consolid	lated
Total OTTI losses	\$ (18) \$	6 (18) \$		\$	\$	(36)

OTTI losses recognized in net realized inves	tment				
gains (losses)	\$	(13) \$	(13) \$	\$ \$	(26)
OTTI losses recognized in OCI	\$	(5) \$	(5) \$	\$ \$	(10)
		22			

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF COMPREHENSIVE INCOME (Unaudited)

For the three months ended September 30, 2017

(in millions)	ТРС	5	Other Subsidiaries	TRV	El	iminations	Co	nsolidated
Net income	\$ 295	\$	34	\$ 302	\$	(338)	\$	293
Other comprehensive income (loss): Changes in net unrealized gains on investment securities: Having no credit losses recognized in the consolidated statement of income Having credit losses recognized in the consolidated statement of income Net changes in benefit plan assets and obligations	1		(47) 1 (1)	5				(42) 2 (9)
Net changes in unrealized foreign currency translation	61		52					113
Other comprehensive income (loss) before income taxes and other comprehensive income of subsidiaries Income tax expense (benefit)	62 12		5 (11)	(3) 4				64 5
Other comprehensive income (loss), net of taxes, before other comprehensive income of subsidiaries	50		16	(7)				59
Other comprehensive income of subsidiaries				66		(66)		
Other comprehensive income	50		16	59		(66)		59
Comprehensive income	\$ 345	\$	50	\$ 361	\$	(404)	\$	352

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF COMPREHENSIVE INCOME (Unaudited)

For the three months ended September 30, 2016

(in millions)	ТРС	S	Other Subsidiaries	TRV	F	Eliminations	Consolida	ated
Net income	\$ 538	\$	213	\$ 716	\$	(751)	\$	716
Other comprehensive income (loss):								
Changes in net unrealized gains on investment securities:								
Having no credit losses recognized in the				_				
consolidated statement of income	(323)		(137)	5				(455)
Having credit losses recognized in the consolidated statement of income	4		2					6
Net changes in benefit plan assets and obligations	1		2	15				16
Net changes in unrealized foreign currency								
translation	(13)		(18)					(31)
Other comprehensive income (loss) before								
income taxes and other comprehensive loss of								
subsidiaries	(331)		(153)	20				(464)
Income tax expense (benefit)	(120)		(48)	9				(159)
Other comprehensive income (loss), net of								
taxes, before other comprehensive loss of								
subsidiaries	(211)		(105)	11				(305)
Other comprehensive loss of subsidiaries				(316)		316		
· · · · · · · · · · · · · · · · · · ·				(*)				
Other comprehensive loss	(211)		(105)	(305)		316		(305)
Comprehensive income	\$ 327	\$	108	\$ 411	\$	(435)	\$	411

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF COMPREHENSIVE INCOME (Unaudited)

For the nine months ended September 30, 2017

TPC	s	Other ubsidiaries		TRV		Eliminations	Consolidated
\$ 1,241	\$	340	\$	1,514	\$	(1,590)	\$ 1,505
389		82		(42)			429
3		1					4
		(2)		27			25
100		102					202
492		183		(15)			660
151		38		1			190
341		145		(16)			470
				486		(486)	
				.00		(130)	
341		145		470		(486)	470
\$ 1,582	\$	485	\$	1,984	\$	(2,076)	\$ 1,975
	\$ 1,241 389 3 100 492 151 341 341	\$ 1,241 \$ 389 3 100 492 151 341 341	TPC   Subsidiaries     \$ 1,241   \$ 340     389   82     3   1     (2)   100   102     492   183     151   38     341   145	TPC Subsidiaries   \$ 1,241 \$ 340 \$   389 82   3 1   (2) 100 102   492 183   151 38   341 145	TPC     Subsidiaries     TRV       \$ 1,241     \$ 340     \$ 1,514       389     82     (42)       3     1     (2)       100     102     27       100     102     11       341     145     (16)       341     145     470	TPC     Subsidiaries     TRV       \$     1,241     \$     340     \$     1,514     \$       389     82     (42)	TPC   Subsidiaries   TRV   Eliminations     \$ 1,241   \$ 340   \$ 1,514   \$ (1,590)     389   82   (42)     3   1   (42)     3   1   (2)     100   102   27     492   183   (15)     151   38   1     341   145   (16)     486   (486)     341   145   470

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### CONSOLIDATING STATEMENT OF COMPREHENSIVE INCOME (Unaudited)

For the nine months ended September 30, 2016

(in millions)	TPC	s	Other ubsidiaries	TRV	1	Eliminations	Со	nsolidated
Net income	\$ 1,565	\$	621	\$ 2,071	\$	(2,186)	\$	2,071
Other comprehensive income:								
Changes in net unrealized gains on investment securities:								
Having no credit losses recognized in the								
consolidated statement of income	732		397	9				1,138
Having credit losses recognized in the								
consolidated statement of income	12		11					23
Net changes in benefit plan assets and obligations	19		20	11				50
Net changes in unrealized foreign currency								
translation	106		(69)					37
Other comprehensive income before income								
taxes and other comprehensive income of								
subsidiaries	869		359	20				1,248
Income tax expense	277		144	10				431
Other comprehensive income, net of taxes,								
before other comprehensive income of								
subsidiaries	592		215	10				817
				0.07		(0.07)		
Other comprehensive income of subsidiaries				807		(807)		
Other comprehensive income	592		215	817		(807)		817
Comprehensive income	\$ 2,157	\$	836	\$ 2,888	\$	(2,993)	\$	2,888

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### **CONSOLIDATING BALANCE SHEET (Unaudited)**

At September 30, 2017

(in millions)	ТРС	S	Other ubsidiaries	TRV	Eli	minations	Co	nsolidated
Assets								
Fixed maturities, available for sale, at fair value								
(amortized cost \$60,727)	\$ 42,889	\$	19,218	\$ 50	\$		\$	62,157
Equity securities, available for sale, at fair value								
(cost \$509)	173		255	173				601
Real estate investments	55		868					923
Short-term securities	2,936		1,024	1,899				5,859
Other investments	2,666		885	1				3,552
Total investments	48,719		22,250	2,123				73,092
Cash	165		214					379
Investment income accrued	392		170	6				568
Premiums receivable	4,938		2,329					7,267
Reinsurance recoverables	5,791		2,554					8,345
Ceded unearned premiums	612		76					688
Deferred acquisition costs	1,880		197					2,077
Deferred taxes	(76)		224	95				243
Contractholder receivables	3,813		944					4,757
Goodwill	2,593		1,362			(9)		3,946
Other intangible assets	202		143					345
Investment in subsidiaries				28,036		(28,036)		
Other assets	2,247		91	266				2,604
Total assets	\$ 71,276	\$	30,554	\$ 30,526	\$	(28,045)	\$	104,311
Liabilities								
Claims and claim adjustment expense reserves	\$ 33,358	\$	16,392	\$	\$		\$	49,750
Unearned premium reserves	9,225		4,022					13,247
Contractholder payables	3,813		944					4,757
Payables for reinsurance premiums	249		174					423
Debt	693			6,228				6,921
Other liabilities	3,946		967	562				5,475
Total liabilities	51,284		22,499	6,790				80,573
Shareholders equity								
Common stock (1,750.0 shares authorized; 273.8 shares issued and 273.7 shares			390	22,836		(390)		22,836

273.8 shares issued and 273.7 shares

outstanding)					
Additional paid-in capital	11,634	6,970		(18,604)	
Retained earnings	7,989	683	33,108	(8,670)	33,110
Accumulated other comprehensive income					
(loss)	369	12	(285)	(381)	(285)
Treasury stock, at cost (498.3 shares)			(31,923)		(31,923)
Total shareholders equity	19,992	8,055	23,736	(28,045)	23,738
Total liabilities and shareholders equity	\$ 71,276	\$ 30,554	\$ 30,526 \$	(28,045)	\$ 104,311

#### THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

#### **CONSOLIDATING BALANCE SHEET (Unaudited)**

At December 31, 2016

(in millions)	ТРС	S	Other ubsidiaries	TRV	Elimir	ations	Co	nsolidated
Assets								
Fixed maturities, available for sale, at fair value								
(amortized cost \$59,650)	\$ 42,014	\$	18,452	\$ 49	\$		\$	60,515
Equity securities, available for sale, at fair value								
(cost \$504)	169		408	155				732
Real estate investments	56		872					928
Short-term securities	2,447		791	1,627				4,865
Other investments	2,569		878	1				3,448
Total investments	47,255		21,401	1,832				70,488
Cash	141		164	2				307
Investment income accrued	441		183	6				630
Premiums receivable	4,545		2,177					6,722
Reinsurance recoverables	5,664		2,623					8,287
Ceded unearned premiums	536		53					589
Deferred acquisition costs	1,741		182					1,923
Deferred taxes	216		224	25				465
Contractholder receivables	3,656		953					4,609
Goodwill	2,578		1,002					3,580
Other intangible assets	202		66					268
Investment in subsidiaries				27,137		(27,137)		
Other assets	1,973		370	34				2,377
Total assets	\$ 68,948	\$	29,398	\$ 29,036	\$	(27,137)	\$	100,245
Liabilities								
Claims and claim adjustment expense reserves	\$ 32,168	\$	15,781	\$	\$		\$	47,949
Unearned premium reserves	8,575		3,754					12,329
Contractholder payables	3,656		953					4,609
Payables for reinsurance premiums	156		117					273
Debt	693			5,744				6,437
Other liabilities	4,106		1,239	82				5,427
Total liabilities	49,354		21,844	5,826				77,024
Shareholders equity								
Common stock (1,750.0 shares authorized;								
279.6 shares issued and outstanding)			390	22,614		(390)		22,614

Additional paid-in capital	11,634	6,499		(18,133)	
Retained earnings	7,933	797	32,185	(8,719)	32,196
Accumulated other comprehensive income					
(loss)	27	(132)	(755)	105	(755)
Treasury stock, at cost (489.5 shares)			(30,834)		(30,834)
Total shareholders equity	19,594	7,554	23,210	(27,137)	23,221
Total liabilities and shareholders equity	\$ 68,948	\$ 29,398	\$ 29,036	\$ (27,137) \$	100,245

## THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

## 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

### CONSOLIDATING STATEMENT OF CASH FLOWS (Unaudited)

For the nine months ended September 30, 2017

(in millions)	Other TPC Subsidiaries TRV			TRV	Elin	ninations	Consolidated		
Cash flows from operating activities									
Net income	\$ 1,241	\$	340	\$	1,514	\$	(1,590)	\$	1,505
Net adjustments to reconcile net income to net									
cash provided by operating activities	975		508		285		(49)		1,719
Net cash provided by operating activities	2,216		848		1,799		(1,639)		3,224
Cash flows from investing activities									
Proceeds from maturities of fixed maturities	4,961	1	,618		2				6,581
Proceeds from sales of investments:									
Fixed maturities	463		397						860
Equity securities	18		202		120				340
Real estate investments			23						23
Other investments	426		190				(13)		603
Purchases of investments:									
Fixed maturities	(5,906)	(2	2,493)		(4)				(8,403)
Equity securities	(5)		(65)		(123)				(193)
Real estate investments			(40)						(40)
Other investments	(305)		(87)						(392)
Net purchases of short-term securities	(488)		(230)		(272)				(990)
Securities transactions in course of settlement	18		103		1				122
Acquisition, net of cash acquired			25		(477)		13		(439)
Other	(192)		5						(187)
Net cash used in investing activities	(1,010)		(352)		(753)				(2,115)
Cash flows from financing activities									
Treasury stock acquired share repurchase									
authorization					(1,028)				(1,028)
Treasury stock acquired net employee									
share-based compensation					(61)				(61)
Dividends paid to shareholders					(589)				(589)
Payment of debt					(207)				(207)
Issuance of debt					689				689
					148				148

Issuance of common stock employee share					
options					
Dividends paid to parent company	(1,185)	(454)		1,639	
Net cash used in financing activities	(1,185)	(454)	(1,048)	1,639	(1,048)
Effect of exchange rate changes on cash	3	8			11
Net increase (decrease) in cash	24	50	(2)		72
Cash at beginning of year	141	164	2		307
Cash at end of period	\$ 165	\$ 214	\$	\$	\$ 379
Supplemental disclosure of cash flow					
information					
Income taxes paid (received)	\$ 493	\$ 174	\$ (200)	\$	\$ 467
Interest paid	\$ 40	\$	\$ 177	\$	\$ 217

## THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (Unaudited), Continued

# 14. CONSOLIDATING FINANCIAL STATEMENTS OF THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES, Continued

## CONSOLIDATING STATEMENT OF CASH FLOWS (Unaudited)

For the nine months ended September 30, 2016

(in millions)	TPC	Othe Subsidia		TRV	Eliminations		Consolidated	
Cash flows from operating activities								
Net income	\$ 1,565	\$	621	\$ 2,071	\$	(2,186)	\$	2,071
Net adjustments to reconcile net income to net								
cash provided by operating activities	643		92	127		130		992
Net cash provided by operating activities	2,208		713	2,198		(2,056)		3,063
Cash flows from investing activities								
Proceeds from maturities of fixed maturities	4,854		1,788	6				6,648
Proceeds from sales of investments:								
Fixed maturities	458		405	2				865
Equity securities	39		32					71
Real estate investments			69					69
Other investments	399		170					569
Purchases of investments:								
Fixed maturities	(6,016)	) (	2,978)	(10)				(9,004)
Equity securities	(5)		(29)	(2)				(36)
Real estate investments	(1)		(29)					(30)
Other investments	(328)		(94)					(422)
Net (purchases) sales of short-term securities	(339)		366	(162)				(135)
Securities transactions in course of settlement	422		86	3				511
Other	(236)		(4)					(240)
Net cash used in investing activities	(753)		(218)	(163)				(1,134)
Cash flows from financing activities								
Treasury stock acquired share repurchase								
authorization				(1,650)				(1,650)
Treasury stock acquired net employee								
share-based compensation				(71)				(71)
Dividends paid to shareholders				(569)				(569)
Payment of debt				(400)				(400)
Issuance of debt				491				491
Issuance of common stock employee share								
options				164				164

Dividends paid to parent company	(1,550)	(506)		2,056	
Net cash used in financing activities	(1,550)	(506)	(2,035)	2,056	(2,035)
Effect of exchange rate changes on cash	1	(6)			(5)
Net decrease in cash	(94)	(17)			(111)
Cash at beginning of year	225	153	2		380
Cash at end of period	\$ 131	\$ 136	\$ 2	\$	\$ 269
Supplemental disclosure of cash flow					
information					
Income taxes paid (received)	\$ 536	\$ 206	\$ (94)	\$	\$ 648
Interest paid	\$ 40	\$	\$ 183	\$	\$ 223

## THE TRAVELERS COMPANIES, INC. AND SUBSIDIARIES

## Item 2. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following is a discussion and analysis of the Company s financial condition and results of operations.

## FINANCIAL HIGHLIGHTS

## 2017 Third Quarter Consolidated Results of Operations

- Net income of \$293 million, or \$1.06 per share basic and \$1.05 per share diluted
- Net earned premiums of \$6.52 billion
- Catastrophe losses of \$700 million (\$455 million after-tax)
- Net favorable prior year reserve development of \$15 million (\$10 million after-tax)
- Combined ratio of 103.2%
- Net investment income of \$588 million (\$457 million after-tax)
- Operating cash flows of \$1.64 billion

## 2017 Third Quarter Consolidated Financial Condition

• Total investments of \$73.09 billion; fixed maturities and short-term securities comprised 93% of total investments

• Total assets of \$104.31 billion

• Total debt of \$6.92 billion, resulting in a debt-to-total capital ratio of 22.6% (23.3% excluding net unrealized investment gains, net of tax)

• Repurchased 2.6 million common shares for total cost of \$328 million and paid \$200 million of dividends to shareholders

- Shareholders equity of \$23.74 billion
- Net unrealized investment gains of \$1.55 billion (\$1.01 billion after-tax)
- Book value per common share of \$86.73
- Holding company liquidity of \$1.96 billion

### **Realignment of Reportable Business Segments**

Effective April 1, 2017, and as reported in the Company s Form 10-Q for the quarter ended June 30, 2017, the Company s results are reported in the following three business segments Business Insurance, Bond & Specialty Insurance and Personal Insurance, reflecting a change in the manner in which the Company s businesses were being managed as of that date, as well as the aggregation of products and services based on the type of customer, how the business is marketed and the manner in which risks are underwritten. While the segmentation of the Company s domestic businesses was unchanged, the Company s international businesses, which were previously managed and reported in total within the Business and International Insurance segment, were disaggregated by product type among the three newly aligned reportable business segments. All prior periods presented have been reclassified to conform to this presentation.

In connection with these changes, the Company revised the names and descriptions of certain businesses comprising the Company s segments and has reflected other related changes. The following discussion of segment results is based on the realigned reportable business segment structure effective April 1, 2017.

## CONSOLIDATED OVERVIEW

### **Consolidated Results of Operations**

	Three Months Ended September 30,				Nine Months Ended September 30,			
(in millions, except ratio and per share amounts)		2017	,	2016		2017	,	2016
Revenues								
Premiums	\$	6,523	\$	6,209	\$	19,057	\$	18,257
Net investment income		588		582		1,796		1,675
Fee income		113		116		342		352
Net realized investment gains		61		23		146		33
Other revenues		40		31		110		115
Total revenues		7,325		6,961		21,451		20,432
Claims and expenses								
Claims and claim adjustment expenses		4.806		3,856		13,125		11,330
Amortization of deferred acquisition costs		1,059		1,012		3,094		2,972
General and administrative expenses		1,045		1,057		3,086		3,106
Interest expense		95		89		276		273
Total claims and expenses		7,005		6,014		19,581		17,681
Income before income taxes		320		947		1,870		2,751
Income tax expense		27		231		365		680
Net income	\$	293	\$	716	¢	1,505	\$	2,071
Net meome	ዋ	293	φ	/10	Φ	1,505	φ	2,071
Net income per share								
Basic	\$	1.06	\$	2.48	\$	5.39	\$	7.09
Diluted	\$	1.05	\$	2.45	\$	5.34	\$	7.00
Combined ratio								
Loss and loss adjustment expense ratio		72.8%		61.2%	6	68.0%		61.2%
Underwriting expense ratio		30.4		31.7		30.7		31.6
Combined ratio		103.2%		92.9%	'n	98.7%		92.8%
Comonica fatto		100.2 /0		12.11		20.170		12.0 /

The following discussions of the Company s net income and segment income are presented on an after-tax basis. Discussions of the components of net income and segment income are presented on a pre-tax basis, unless otherwise noted. Discussions of net income per common share are presented on a diluted basis.

## Overview

Diluted net income per share of \$1.05 in the third quarter of 2017 decreased by 57% from diluted net income per share of \$2.45 in the same period of 2016. Net income of \$293 million in the third quarter of 2017 decreased by 59% from net income of \$716 million in the same period of 2016. The lower rate of decrease in diluted net income per share reflected the impact of share repurchases in recent periods. The decrease in net income primarily reflected the pre-tax impacts of (i) significantly higher catastrophe losses, (ii) lower underwriting margins excluding

catastrophe losses and prior year reserve development ( underlying underwriting margins ) and (iii) lower net favorable prior year reserve development, partially offset by (iv) higher net realized investment gains. Catastrophe losses in the third quarters of 2017 and 2016 were \$700 million and \$89 million, respectively. Net favorable prior year reserve development in the third quarters of 2017 and 2016 was \$15 million and \$39 million, respectively. The lower underlying underwriting margins primarily resulted from the impacts of (i) a high level of non-catastrophe fire-related losses and (ii) loss cost trends that modestly exceeded earned pricing, partially offset by (iii) increased business volumes. Partially offsetting this net pre-tax decrease in income was a related decrease in income tax expense.

Diluted net income per share of \$5.34 in the first nine months of 2017 decreased by 24% from diluted net income per share of \$7.00 in the same period of 2016. Net income of \$1.51 billion in the first nine months of 2017 decreased by 27% from net

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income of \$2.07 billion in the same period of 2016. The lower rate of decrease in diluted net income per share reflected the impact of share repurchases in recent periods. The decrease in net income primarily reflected the pre-tax impacts of (i) significantly higher catastrophe losses, (ii) lower net favorable prior year reserve development and (iii) lower underlying underwriting margins, partially offset by (iv) higher net investment income and (v) higher net realized investment gains. Catastrophe losses in the first nine months of 2017 and 2016 were \$1.45 billion and \$740 million, respectively. Net favorable prior year reserve development in the first nine months of 2017 and 2016 was \$299 million and \$507 million, respectively. The lower underlying underwriting margins primarily resulted from the impacts of (i) a high level of non-catastrophe fire-related losses, (ii) the timing of higher loss estimates in personal automobile bodily injury liability coverages that were consistent with the higher loss trends recognized in the latter part of 2016 and (iii) loss cost trends that modestly exceeded earned pricing, partially offset by (iv) increased business volumes. Partially offsetting this net pre-tax decrease in income was a related decrease in income tax expense. Income tax expense in the first nine months of 2017 was also reduced by \$39 million as a result of the resolution of prior year tax matters in the first quarter of 2017.

The Company has insurance operations in Canada, the United Kingdom, the Republic of Ireland and throughout other parts of the world as a corporate member of Lloyd s, as well as in Brazil and Colombia, primarily through joint ventures. Because these operations are conducted in local currencies other than the U.S. dollar, the Company is subject to changes in foreign currency exchange rates. For the three months and nine months ended September 30, 2017 and 2016, changes in foreign currency exchange rates impacted reported line items in the statement of income by insignificant amounts. The impact of these changes was not material to the Company's net income or segment income for the periods reported.

#### Revenues

#### Earned Premiums

Earned premiums in the third quarter of 2017 were \$6.52 billion, \$314 million or 5% higher than in the same period of 2016. Earned premiums in the first nine months of 2017 were \$19.06 billion, \$800 million or 4% higher than in the same period of 2016. In Business Insurance, earned premiums in both the third quarter and first nine months of 2017 increased by 2% over the same periods of 2016. In Bond & Specialty Insurance, earned premiums in the third quarter and first nine months of 2017 increased by 3% and 2%, respectively, over the same periods of 2016. In Personal Insurance, earned premiums in both the third quarter and first nine months of 2017 increased by 3% and 2%, respectively, over the same periods of 2016. Factors contributing to the changes in earned premiums in each segment are discussed in more detail in the segment discussions that follow.

Net Investment Income

The following table sets forth information regarding the Company s investments.

	Three Mor	nths Ended	Nine M
	Septem	ıber 30,	Sept
5)	2017	2016	2017

Nine Months Ended September 30, 017 2016

(dollars in millions)

Average investments (1)	\$ 72,363 \$	70,110 \$	71,577 \$	70,082
Pre-tax net investment income	588	582	1,796	1,675
After-tax net investment income	457	472	1,405	1,353
Average pre-tax yield (2)	3.2%	3.3%	3.3%	3.2%
Average after-tax yield (2)	2.5%	2.7%	2.6%	2.6%

(1) Excludes net unrealized investment gains and losses and reflects cash, receivables for investment sales, payables on investment purchases and accrued investment income.

(2) Excludes net realized and net unrealized investment gains and losses.

Net investment income in the third quarter of 2017 was \$588 million, \$6 million or 1% higher than in the same period of 2016. Net investment income in the first nine months of 2017 was \$1.80 billion, \$121 million or 7% higher than in the same period of 2016. Net investment income from fixed maturity investments in the third quarter and first nine months of 2017 was \$469 million and \$1.42 billion, respectively, \$21 million and \$73 million lower, respectively, than in the same periods of 2016. The decreases primarily resulted from lower long-term reinvestment rates available in the market, partially offset by the impact of a slightly higher average level of fixed maturity investments. Net investment income from short-term securities in the third quarter and first nine months of 2017 was \$19 million and \$43 million, respectively, \$12 million and \$23 million higher, respectively, than in the same periods of 2016. The increases primarily resulted from higher short-term interest rates and a higher average level of short-term investments. Net investment income generated by non-fixed maturity investments in the third quarter and first nine months of 2017 was \$19 million and \$171 million

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higher, respectively, than in the same periods of 2016, primarily due to higher returns from private equity limited partnerships.

#### Fee Income

The National Accounts market in Business Insurance is the primary source of the Company s fee-based business. The \$3 million and \$10 million decreases in fee income in the third quarter and first nine months of 2017, respectively, compared with the same periods of 2016 are discussed in the Business Insurance segment discussion that follows.

### Net Realized Investment Gains

The following table sets forth information regarding the Company s net realized investment gains.

	Three Mon Septem	Nine Months Ended September 30,						
(in millions)	2017	2016		2017			2016	
Net Realized Investment Gains								
Other-than-temporary impairment losses	\$ (5)	\$	(4) \$		(12)	\$		(26)
Other net realized investment gains	66		27		158			59
Net realized investment gains	\$ 61	\$ 	23 \$		146	\$		33

The increases in other net realized investment gains in the third quarter and first nine months of 2017 compared with the same periods of 2016 were primarily driven by net realized gains on the sale of equity securities.