

SHENANDOAH TELECOMMUNICATIONS CO/VA/  
Form 10-Q  
May 03, 2013

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UNITED STATES OF AMERICA  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D. C. 20549  
FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2013

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File No.: 000-09881

SHENANDOAH TELECOMMUNICATIONS COMPANY  
(Exact name of registrant as specified in its charter)

VIRGINIA  
(State or other jurisdiction of incorporation or organization)

54-1162807  
(I.R.S. Employer Identification No.)

500 Shentel Way, Edinburg, Virginia 22824  
(Address of principal executive offices) (Zip Code)

(540) 984-4141  
(Registrant's telephone number, including area code)

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," and "smaller reporting

company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  
Yes  No

The number of shares of the registrant’s common stock outstanding on April 24, 2013 was 23,987,634.

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\_\_\_\_\_  
\_\_\_\_\_

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SHENANDOAH TELECOMMUNICATIONS COMPANY AND SUBSIDIARIES  
 UNAUDITED CONDENSED CONSOLIDATED BALANCE SHEETS  
 (in thousands)

| ASSETS   | March 31,<br>2013 | December<br>31, 2012 |
|--|-------------------|----------------------|
| Current Assets   |                   |                      |
| Cash and cash equivalents  | \$67,095          | \$71,086             |
| Accounts receivable, net   | 24,566            | 25,274               |
| Income taxes receivable  | 2,239             | 4,705                |
| Materials and supplies   | 7,186             | 9,789                |
| Prepaid expenses and other                                       | 5,790             | 4,749                |
| Deferred income taxes  | 942               | 832                  |
| Total current assets   | 107,818           | 116,435              |
| Investments, including \$2,173 and \$2,064 carried at fair value | 8,448             | 8,214                |
| Property, plant and equipment, net                               | 370,196           | 365,474              |
| Other Assets   |                   |                      |
| Intangible assets, net   | 73,783            | 74,942               |
| Deferred charges and other assets, net                           | 6,483             | 5,675                |
| Net other assets   | 80,266            | 80,617               |
| Total assets   | \$566,728         | \$570,740            |

See accompanying notes to unaudited condensed consolidated financial statements.

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SHENANDOAH TELECOMMUNICATIONS COMPANY AND SUBSIDIARIES  
 UNAUDITED CONDENSED CONSOLIDATED BALANCE SHEETS  
 (in thousands)

|   | March 31,<br>2013 | December<br>31, 2012 |
|---|-------------------|----------------------|
| <b>LIABILITIES AND SHAREHOLDERS' EQUITY</b> |                   |                      |
| <b>Current Liabilities</b>                  |                   |                      |
| Current maturities of long-term debt        | \$1,238           | \$1,977              |
| Accounts payable                            | 20,500            | 31,729               |
| Advanced billings and customer deposits     | 11,191            | 11,190               |
| Accrued compensation                        | 2,277             | 2,671                |
| Accrued liabilities and other               | 9,597             | 10,573               |
| Total current liabilities                   | 44,803            | 58,140               |
| Long-term debt, less current maturities     | 230,200           | 230,200              |
| <b>Other Long-Term Liabilities</b>          |                   |                      |
| Deferred income taxes                       | 56,952            | 57,896               |
| Deferred lease payable                      | 5,221             | 4,903                |
| Asset retirement obligations                | 5,966             | 5,896                |
| Other liabilities                           | 6,570             | 5,857                |
| Total other liabilities                     | 74,709            | 74,552               |
| <b>Commitments and Contingencies</b>        |                   |                      |
| <b>Shareholders' Equity</b>                 |                   |                      |
| Common stock                                | 24,973            | 24,688               |
| Accumulated other comprehensive loss        | (331 )            | (863 )               |
| Retained earnings                           | 192,374           | 184,023              |
| Total shareholders' equity                  | 217,016           | 207,848              |
| Total liabilities and shareholders' equity  | \$566,728         | \$570,740            |

See accompanying notes to unaudited condensed consolidated financial statements.

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UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND COMPREHENSIVE  
INCOME

(in thousands, except per share amounts)

|  | Three Months Ended<br>March 31, |          |
|--|---------------------------------|----------|
|  | 2013                            | 2012     |
| Operating revenues   | \$76,010                        | \$68,823 |
| Operating expenses:  |                                 |          |
| Cost of goods and services, exclusive of depreciation and amortization shown separately below          | 30,700                          | 29,029   |
| Selling, general and administrative, exclusive of depreciation and amortization shown separately below | 16,129                          | 15,170   |
| Depreciation and amortization  | 13,972                          | 15,807   |
| Total operating expenses   | 60,801                          | 60,006   |
| Operating income   | 15,209                          | 8,817    |
| Other income (expense):  |                                 |          |
| Interest expense   | (2,152 )                        | (1,795 ) |
| Gain on investments, net   | 148                             | 471      |
| Non-operating income, net  | 520                             | 188      |
| Income from continuing operations before income taxes  | 13,725                          | 7,681    |
| Income tax expense   | 5,374                           | 3,273    |
| Net income from continuing operations  | 8,351                           | 4,408    |
| Income from discontinued operations, net of tax (expense) of \$0 and \$(38), respectively              | -                               | 58       |
| Net income   | \$8,351                         | \$4,466  |
| Other comprehensive income:  |                                 |          |
| Unrealized gain on interest rate hedge, net of tax   | 532                             | -        |
| Comprehensive income   | \$8,883                         | \$4,466  |
| Basic and diluted net income per share:  |                                 |          |
| Net income from continuing operations  | \$0.35                          | \$0.19   |
| Net income from discontinued operations  | -                               | -        |
| Net income   | \$0.35                          | \$0.19   |
| Weighted average shares outstanding, basic   | 23,973                          | 23,843   |
| Weighted average shares, diluted   | 24,032                          | 23,868   |

See accompanying notes to unaudited condensed consolidated financial statements.

IndexSHENANDOAH TELECOMMUNICATIONS COMPANY AND SUBSIDIARIES  
UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

(in thousands, except per share amounts)

|  | Shares | Common<br>Stock | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Income (Loss) | Total     |
|--|--------|-----------------|----------------------|--|-----------|
| Balance, December 31, 2011   | 23,838 | \$22,043        | \$175,616            | \$ -   | \$197,659 |
| Net income   | -      | -               | 16,303               | -  | 16,303    |
| Other comprehensive loss, net of tax                               | -      | -               | -                    | (863 )   | (863 )    |
| Dividends declared (\$0.33 per share)                              | -      | -               | (7,896 )             | -  | (7,896 )  |
| Dividends reinvested in common stock                               | 37     | 493             | -                    | -  | 493       |
| Stock based compensation   | -      | 1,842           | -                    | -  | 1,842     |
| Common stock issued through exercise of<br>incentive stock options | 55     | 404             | -                    | -  | 404       |
| Common stock issued for share awards                               | 45     | -               | -                    | -  | -         |
| Common stock issued  | 1      | 10              | -                    | -  | 10        |
| Common stock repurchased   | (13 )  | (143 )          | -                    | -  | (143 )    |
| Net excess tax benefit from stock options<br>exercised             | -      | 39              | -                    | -  | 39        |
| Balance, December 31, 2012   | 23,962 | \$24,688        | \$184,023            | \$ (863 )  | \$207,848 |
| Net income   | -      | -               | 8,351                | -  | 8,351     |
| Other comprehensive income, net of tax                             | -      | -               | -                    | 532  | 532       |
| Stock based compensation   | -      | 425             | -                    | -  | 425       |
| Common stock issued for share awards                               | 37     | -               | -                    | -  | -         |
| Common stock issued  | -      | 2               | -                    | -  | 2         |
| Common stock repurchased   | (11 )  | (155 )          | -                    | -  | (155 )    |
| Net excess tax benefit from stock options<br>exercised             | -      | 13              | -                    | -  | 13        |
| Balance, March 31, 2013  | 23,988 | \$24,973        | \$192,374            | \$ (331 )  | \$217,016 |

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SHENANDOAH TELECOMMUNICATIONS COMPANY AND SUBSIDIARIES  
 UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
 (in thousands)

|   | Three Months Ended<br>March 31, |             |
|---|---------------------------------|-------------|
|   | 2013                            | 2012        |
| <b>Cash Flows From Operating Activities</b>                                       |                                 |             |
| Net income  | \$8,351                         | \$4,466     |
| Adjustments to reconcile net income to net cash provided by operating activities: |                                 |             |
| Depreciation  | 12,808                          | 13,929      |
| Amortization  | 1,164                           | 1,878       |
| Provision for bad debt  | 453                             | 624         |
| Stock based compensation expense  | 425                             | 403         |
| Excess tax benefits on stock awards   | (30 )                           | -           |
| Deferred income taxes   | (1,394 )                        | (5,304 )    |
| Net loss on disposal of equipment   | 100                             | 55          |
| Realized (gain) loss on disposal of investments                                   | (3 )                            | (48 )       |
| Unrealized (gains) on investments   | (93 )                           | (161 )      |
| Net (gain) loss from patronage and equity investments                             | (171 )                          | (343 )      |
| Other   | 696                             | 229         |
| Changes in assets and liabilities:  |                                 |             |
| (Increase) decrease in:   |                                 |             |
| Accounts receivable   | 230                             | (704 )      |
| Materials and supplies  | 2,603                           | 211         |
| Income taxes receivable   | 2,466                           | 11,147      |
| Increase (decrease) in:   |                                 |             |
| Accounts payable  | (2,815 )                        | (2,095 )    |
| Deferred lease payable  | 318                             | 122         |
| Other prepaids, deferrals and accruals  | (2,399 )                        | (1,959 )    |
| Net cash provided by operating activities   | \$22,709                        | \$22,450    |
| <b>Cash Flows From Investing Activities</b>                                       |                                 |             |
| Purchase and construction of property, plant and equipment                        | \$(26,024 )                     | \$(14,831 ) |
| Proceeds from sales of assets   | 25                              | 1,146       |
| Proceeds from sale of equipment   | 128                             | 71          |
| Purchase of investment securities   | (12 )                           | -           |
| Proceeds from sale of investment securities                                       | 45                              | 412         |
| Net cash used in investing activities   | \$(25,838 )                     | \$(13,202 ) |

(Continued)



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SHENANDOAH TELECOMMUNICATIONS COMPANY AND SUBSIDIARIES  
 UNAUDITED CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
 (in thousands)

|  | Three Months Ended<br>March 31, |            |
|--|---------------------------------|------------|
|  | 2013                            | 2012       |
| Cash Flows From Financing Activities                 |                                 |            |
| Principal payments on long-term debt                 | \$(739 )                        | \$(5,434 ) |
| Excess tax benefits on stock awards                  | 30                              | -          |
| Repurchases of stock                                 | (155 )                          | (47 )      |
| Proceeds from sale of stock                          | 2                               | 2          |
| Net cash used in financing activities                | \$(862 )                        | \$(5,479 ) |
| Net increase (decrease) in cash and cash equivalents | \$(3,991 )                      | \$3,769    |
| Cash and cash equivalents:                           |                                 |            |
| Beginning  | 71,086                          | 15,874     |
| Ending   | \$67,095                        | \$19,643   |
| Supplemental Disclosures of Cash Flow Information    |                                 |            |
| Cash paid (received) for:                            |                                 |            |
| Interest   | \$2,171                         | \$1,636    |
| Income taxes   | \$4,302                         | \$(2,532 ) |

During 2013, the Company traded in certain PCS equipment and received credits of \$3,160 against the purchase price of new equipment. The decrease in accounts payable for 2013 included \$8,414 associated with PCS Network Vision capital expenditures.

See accompanying notes to unaudited condensed consolidated financial statements.

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NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

## 1. Basis of Presentation

The interim condensed consolidated financial statements of Shenandoah Telecommunications Company and Subsidiaries (collectively, the “Company”) are unaudited. In the opinion of management, all adjustments necessary for a fair presentation of the interim results have been reflected therein. All such adjustments were of a normal and recurring nature. These statements should be read in conjunction with the consolidated financial statements and related notes in the Company’s Annual Report on Form 10-K for the year ended December 31, 2012. The balance sheet information at December 31, 2012 was derived from the audited December 31, 2012 consolidated balance sheet. Operating revenues and income from operations for any interim period are not necessarily indicative of results that may be expected for the entire year.

## 2. Discontinued Operations

In September 2008, the Company announced its intention to sell its Converged Services operation, the related assets and liabilities were reclassified as held for sale in the consolidated balance sheet and the historical operating results were reclassified as discontinued operations, and depreciation and amortization on long-lived assets was discontinued. At March 31, 2013, the Company had one remaining property under an agreement to sell in the amount of \$55 thousand, which is expected to be finalized by no later than August 1, 2013. Revenues and income before taxes associated with discontinued operations were \$769 thousand and \$97 thousand, respectively, for the three months ended March 31, 2012. Comparable amounts for 2013 were not significant.

## 3. Property, Plant and Equipment

Property, plant and equipment consisted of the following:

|  | March 31,<br>2013 | December 31,<br>2012 |
|--|-------------------|----------------------|
| Plant in service                               | \$ 592,900        | \$ 586,216           |
| Plant under construction                       | 29,248            | 25,469               |
|  | 622,148           | 611,685              |
| Less accumulated amortization and depreciation | 251,952           | 246,211              |
| Net property, plant and equipment              | \$ 370,196        | \$ 365,474           |

During the first quarter of 2012, the Company entered into agreements with Sprint Nextel and Alcatel-Lucent to begin updating the Company’s Wireless network. The update uses base station equipment acquired from Alcatel-Lucent in conjunction with Sprint Nextel’s wireless network upgrade plan known as Network Vision. Beginning in the second quarter of 2012, the Company began replacing cell site equipment at a number of its cell sites. As of March 31, 2013, 274 sites had been upgraded, and the Company expects to replace substantially all of its existing cell site equipment by the third quarter of 2013. The Company accelerated depreciation on these assets so that net book value at time of trade-in will equal the expected value to be realized upon trade-in. During 2012, the Company recognized approximately \$8.4 million of accelerated depreciation expense for Network Vision related activities, including \$2.0 million in the first three months of 2012; the first quarter of 2013 included \$0.8 million of accelerated depreciation expense.

## 4. Earnings per share

Basic net income (loss) per share was computed on the weighted average number of shares outstanding. Diluted net income (loss) per share was computed under the treasury stock method, assuming the conversion as of the beginning of the period, for all dilutive stock options. Of 725 thousand and 600 thousand shares and options outstanding at March 31, 2013 and 2012, respectively, 341 thousand and 424 thousand options were anti-dilutive, respectively. These options have been excluded from the computations of diluted earnings per share for their respective period. There were no adjustments to net income for either period.

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5. Investments Carried at Fair Value

Investments include \$2.2 million and \$2.1 million of investments carried at fair value as of March 31, 2013 and December 31, 2012, respectively, consisting of equity, bond and money market mutual funds. These investments were acquired under a rabbi trust arrangement related to a non-qualified supplemental retirement plan maintained by the Company. During the three months ended March 31, 2013, the Company recognized \$3 thousand in net gains on dispositions of investments, recognized \$12 thousand in dividend and interest income from investments, and recognized net unrealized gains of \$93 thousand on these investments. Fair values for these investments held under the rabbi trust were determined by Level 1 quoted market prices for the underlying mutual funds.

6. Financial Instruments

Financial instruments on the consolidated balance sheets that approximate fair value include: cash and cash equivalents, receivables, investments carried at fair value, payables, accrued liabilities, interest rate swaps and variable rate long-term debt.

7. Derivative Instruments, Hedging Activities and Accumulated Other Comprehensive Income

The Company's objectives in using interest rate derivatives are to add stability to cash flows and to manage its exposure to interest rate movements. To accomplish this objective, the Company primarily uses interest rate swaps as part of its interest rate risk management strategy. Interest rate swaps (both those designated as cash flow hedges as well as those not designated as cash flow hedges) involve the receipt of variable-rate amounts from a counterparty in exchange for the Company making fixed-rate payments over the life of the agreements without exchange of the underlying notional amount.

The Company initially entered into a pay fixed, receive variable interest rate swap of \$63.3 million of notional principal in August 2010. This interest rate swap was not designated as a cash flow hedge. Changes in the fair value of interest rate swaps not designated as cash flow hedges are recorded in interest expense each reporting period. The total outstanding notional amount of interest rate swaps not designated as cash flow hedges was \$50.6 million as of March 31, 2013. This swap expires in July 2013. Changes in fair value recorded in interest expense for the three months ended March 31, 2013 and 2012, were a decrease of \$104 thousand and an increase of \$28 thousand, respectively.

The Company entered into a pay fixed, receive variable interest rate swap of \$174.6 million of notional principal in September 2012. This interest rate swap was designated as a cash flow hedge. The total outstanding notional amount of cash flow hedges was \$174.6 million as of March 31, 2013.

The effective portion of changes in the fair value of interest rate swaps designated and that qualify as cash flow hedges is recorded in accumulated other comprehensive income and is subsequently reclassified into earnings in the period that the hedged forecasted transaction affects earnings. The Company uses its derivatives to hedge the variable cash flows associated with existing variable-rate debt. The ineffective portion of the change in fair value of the derivative is recognized directly in earnings through interest expense. No hedge ineffectiveness was recognized during any of the periods presented.

Amounts reported in accumulated other comprehensive income related to the interest rate swap designated and that qualifies as a cash flow hedge are reclassified to interest expense as interest payments are accrued on the Company's variable-rate debt. As of March 31, 2013, the Company estimates that \$1.6 million will be reclassified as an increase to interest expense during the next twelve months due to the interest rate swap since the hedge interest rate exceeds the variable interest rate on the debt.



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The table below presents the fair value of the Company's derivative financial instruments as well as its classification on the consolidated balance sheet as of March 31, 2013 and December 31, 2012 (in thousands):

|  | Balance Sheet<br>Location              | Liability Derivatives |  |
|--|--|-----------------------|--|
|  |  | March 31,<br>2013     | Fair Value as of<br>December 31,<br>2012 |
| Derivatives not designated as hedging instruments:   |  |                       |  |
| Interest rate swaps                                  | Accrued liabilities and other          | \$ 135                | \$ 239                                   |
| Total derivatives not designated as cash flow hedges |  | \$ 135                | \$ 239                                   |
| Derivatives designated as hedging instruments:       |  |                       |  |
| Interest rate swaps                                  | Accrued liabilities and other          | \$ 1,559              | \$ 1,613                                 |
|  | Deferred charges and other assets, net | 1,007                 | 177                                      |
| Total derivatives designated as hedging instruments  |  | \$ 552                | \$ 1,436                                 |

The fair value of interest rate swaps is determined using a pricing model with inputs that are observable in the market (level 2 fair value inputs).

The table below presents change in accumulated other comprehensive income by component for the three months ended March 31, 2013 (in thousands; amounts in parentheses indicate debits):

|  | Gains and Losses on Cash Flow Hedges | Taxes  | Accumulated Other Comprehensive Income |
|--|--------------------------------------|--------|--|
| Balance as of December 31, 2012  | \$(1,436 )                           | \$573  | \$ (863 )                              |
| Other comprehensive income before reclassifications                                    | 490                                  | (196 ) | 294                                    |
| Amounts reclassified from accumulated other comprehensive income (to interest expense) | 394                                  | (156 ) | 238                                    |
| Net current period other comprehensive income  | 884                                  | (352 ) | 532                                    |
| Balance as of March 31, 2013   | \$(552 )                             | \$221  | \$ (331 )                              |

## 8. Segment Information

Operating segments are defined as components of an enterprise about which separate financial information is available that is evaluated regularly by the chief operating decision makers. The Company has three reportable segments, which the Company operates and manages as strategic business units organized by lines of business: (1) Wireless, (2)

Cable, and (3) Wireline. A fourth segment, Other, primarily includes Shenandoah Telecommunications Company, the parent holding company.

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The Wireless segment provides digital wireless service to a portion of a four-state area covering the region from Harrisburg, York and Altoona, Pennsylvania, to Harrisonburg, Virginia, as a Sprint PCS Affiliate of Sprint Nextel. This segment also owns cell site towers built on leased land, and leases space on these towers to both affiliates and non-affiliated service providers.

The Cable segment provides video, internet and voice services in Virginia, West Virginia and Maryland.

The Wireline segment provides regulated and unregulated voice services, dial-up and DSL internet access, and long distance access services throughout Shenandoah County and portions of northwestern Augusta County, Virginia, and leases fiber optic facilities throughout the northern Shenandoah Valley of Virginia, northern Virginia and adjacent areas along the Interstate 81 corridor, including portions of West Virginia and Maryland.

Selected financial data for each segment is as follows:

Three months ended March 31,  
2013

| (In thousands)   | Wireless      | Cable         | Wireline      | Other      | Eliminations    | Consolidated Totals |
|--|---------------|---------------|---------------|------------|-----------------|---------------------|
| <b>External revenues</b>   |               |               |               |            |                 |                     |
| Service revenues   | \$44,065      | \$17,380      | \$3,900       | \$-        | \$ -            | \$ 65,345           |
| Other  | 3,019         | 2,476         | 5,170         | -          | -               | 10,665              |
| <b>Total external revenues</b>   | <b>47,084</b> | <b>19,856</b> | <b>9,070</b>  | <b>-</b>   | <b>-</b>        | <b>76,010</b>       |
| Internal revenues  | 1,073         | 49            | 4,639         | -          | (5,761 )        | -                   |
| <b>Total operating revenues</b>  | <b>48,157</b> | <b>19,905</b> | <b>13,709</b> | <b>-</b>   | <b>(5,761 )</b> | <b>76,010</b>       |
| <b>Operating expenses</b>  |               |               |               |            |                 |                     |
| Costs of goods and services, exclusive of depreciation and amortization shown separately below         | 17,530        | 12,289        | 6,099         | -          | (5,218 )        | 30,700              |
| Selling, general and administrative, exclusive of depreciation and amortization shown separately below | 8,771         | 5,438         | 1,709         | 754        | (543 )          | 16,129              |
| Depreciation and amortization  | 6,028         | 5,564         | 2,372         | 8          | -               | 13,972              |
| <b>Total operating expenses</b>  | <b>32,329</b> | <b>23,291</b> | <b>10,180</b> | <b>762</b> | <b>(5,761 )</b> | <b>60,801</b>       |
| Operating income (loss)  | 15,828        | (3,386 )      | 3,529         | (762 )     | -               | 15,209              |

Three months ended March 31,  
2012

| (In thousands)                 | Wireless      | Cable         | Wireline     | Other    | Eliminations | Consolidated Totals |
|--------------------------------|---------------|---------------|--------------|----------|--------------|---------------------|
| <b>External revenues</b>       |               |               |              |          |              |                     |
| Service revenues               | \$38,403      | \$16,052      | \$3,868      | \$-      | \$ -         | \$ 58,323           |
| Other                          | 3,451         | 2,456         | 4,593        | -        | -            | 10,500              |
| <b>Total external revenues</b> | <b>41,854</b> | <b>18,508</b> | <b>8,461</b> | <b>-</b> | <b>-</b>     | <b>68,823</b>       |
| Internal revenues              | 815           | 75            | 4,449        | -        | (5,339 )     | -                   |



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|   |        |          |        |        |          |        |
|---|--------|----------|--------|--------|----------|--------|
| Total operating revenues  | 42,669 | 18,583   | 12,910 | -      | (5,339 ) | 68,823 |
| Operating expenses  |        |          |        |        |          |        |
| Costs of goods and services,<br>exclusive of depreciation and<br>amortization shown separately<br>below         | 16,393 | 12,226   | 5,229  | 17     | (4,836 ) | 29,029 |
| Selling, general and<br>administrative, exclusive of<br>depreciation and amortization<br>shown separately below | 7,994  | 5,047    | 1,717  | 915    | (503 )   | 15,170 |
| Depreciation and amortization   | 7,757  | 5,852    | 2,173  | 25     | -        | 15,807 |
| Total operating expenses  | 32,144 | 23,125   | 9,119  | 957    | (5,339 ) | 60,006 |
| Operating income (loss)   | 10,525 | (4,542 ) | 3,791  | (957 ) | -        | 8,817  |

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A reconciliation of the total of the reportable segments' operating income to consolidated income from continuing operations before income taxes is as follows:

|   | Three Months Ended<br>March 31, |          |
|---|---------------------------------|----------|
|   | 2013                            | 2012     |
| Total consolidated operating income                   | \$ 15,209                       | \$ 8,817 |
| Interest expense                                      | (2,152 )                        | (1,795 ) |
| Non-operating income (expense), net                   | 668                             | 659      |
| Income from continuing operations before income taxes | \$ 13,725                       | \$ 7,681 |

The Company's assets by segment are as follows:

(In thousands)

|                                       | March 31,<br>2013 | December 31,<br>2012 |
|---------------------------------------|-------------------|----------------------|
| Wireless                              | \$ 178,049        | \$ 179,929           |
| Cable                                 | 198,820           | 202,436              |
| Wireline                              | 86,469            | 88,776               |
| Other (includes assets held for sale) | 462,428           | 458,650              |
| Combined totals                       | 925,766           | 929,791              |
| Inter-segment eliminations            | (359,038 )        | (359,051 )           |
| Consolidated totals                   | \$ 566,728        | \$ 570,740           |

## 9. Income Taxes

The Company files U.S. federal income tax returns and various state and local income tax returns. With few exceptions, years prior to 2009 are no longer subject to examination. The Company is under audit in the state of Maryland for the 2007, 2008 and 2009 tax years, and in the state of Pennsylvania for the 2009 tax year. No other state or federal income tax audits were in process as of March 31, 2013.

## 10. Long-Term Debt

As of March 31, 2013 and December 31, 2012, the Company's outstanding long-term debt consisted of the following:

(In thousands)

|                          | March<br>2013 | December<br>2012 |
|--------------------------|---------------|------------------|
| CoBank (fixed term loan) | \$ 1,183      | \$ 1,876         |
| Term Loan A              | 230,000       | 230,000          |
| Other debt               | 255           | 301              |
|                          | 231,438       | 232,177          |
| Current maturities       | 1,238         | 1,977            |
| Total long-term debt     | \$ 230,200    | \$ 230,200       |

As of March 31, 2013, the Company was in compliance with the covenants in its Credit Agreement.



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ITEM MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF  
2. OPERATIONS

This management's discussion and analysis includes "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. When used in this report, the words "anticipate," "believe," "estimate," "expect," "intend," "plan" and similar expressions as they relate to Shenandoah Telecommunications Company or its management are intended to identify these forward-looking statements. All statements regarding Shenandoah Telecommunications Company's expected future financial position and operating results, business strategy, financing plans, forecasted trends relating to the markets in which Shenandoah Telecommunications Company operates and similar matters are forward-looking statements. We cannot assure you that the Company's expectations expressed or implied in these forward-looking statements will turn out to be correct. The Company's actual results could be materially different from its expectations because of various factors, including those discussed below and under the caption "Risk Factors" in the Company's Annual Report on Form 10-K for its fiscal year ended December 31, 2012. The following management's discussion and analysis should be read in conjunction with the Company's Annual Report on Form 10-K for its fiscal year ended December 31, 2012, including the financial statements and related notes included therein.

General

Overview. Shenandoah Telecommunications Company is a diversified telecommunications company providing both regulated and unregulated telecommunications services through its wholly owned subsidiaries. These subsidiaries provide wireless personal communications services (as a Sprint PCS Affiliate of Sprint Nextel), local exchange telephone services, video, Internet and data services, long distance, fiber optics facilities, and leased tower facilities. The Company has the following three reportable segments, which it operates and manages as strategic business units organized by lines of business:

- \* The Wireless segment provides digital wireless service to a portion of a four-state area covering the region from Harrisburg, York and Altoona, Pennsylvania, to Harrisonburg, Virginia, as a Sprint PCS Affiliate of Sprint Nextel. This segment also owns cell site towers built on leased land, and leases space on these towers to both affiliates and non-affiliated service providers.
- \*The Cable segment provides video, internet and voice services in franchise areas in Virginia, West Virginia and portions of western Maryland, and leases fiber optic facilities throughout its service area.
- \*The Wireline segment provides regulated and unregulated voice services, dial-up and DSL internet access, and long-distance access services throughout Shenandoah County and portions of Rockingham and Augusta Counties, Virginia, and leases fiber optic facilities throughout the northern Shenandoah Valley of Virginia, northern Virginia and adjacent areas along the Interstate 81 corridor, including portions of West Virginia and Maryland.
- \* A fourth segment, Other, primarily includes Shenandoah Telecommunications Company, the parent holding company.

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## Results of Operations

Three Months Ended March 31, 2013 Compared with the Three Months Ended March 31, 2012

## Consolidated Results

The Company's consolidated results from continuing operations for the first quarter of 2013 and 2012 are summarized as follows:

| (in thousands)                        | Three Months Ended |                   | \$       | Change |         |
|---------------------------------------|--------------------|-------------------|----------|--------|---------|
|                                       | 2013               | March 31,<br>2012 |          |        | %       |
| Operating revenues                    | \$ 76,010          | \$ 68,823         | \$ 7,187 |        | 10.4    |
| Operating expenses                    | 60,801             | 60,006            | 795      |        | 1.3     |
| Operating income                      | 15,209             | 8,817             | 6,392    |        | 72.5    |
| Interest expense                      | (2,152 )           | (1,795 )          | (357 )   |        | (19.9 ) |
| Other income (expense)                | 668                | 659               | 9        |        | 1.4     |
| Income before taxes                   | 13,725             | 7,681             | 6,044    |        | 78.7    |
| Income tax expense                    | 5,374              | 3,273             | 2,101    |        | 64.2    |
| Net income from continuing operations | \$ 8,351           | \$ 4,408          | \$ 3,943 |        | 89.5    |

## Operating revenues

For the three months ended March 31, 2013, operating revenues increased \$7.2 million, or 10.4%. Wireless segment revenues increased \$5.5 million compared to the first quarter of 2012. Net postpaid service revenues increased \$3.7 million, as data fees on smartphones increased \$1.7 million in the 2013 period from 2012's first quarter, while 5.5% growth in quarter-over-quarter average postpaid subscribers added an additional \$2.2 million to net postpaid service revenue. Net prepaid service revenues grew \$1.9 million, or nearly 28%, compared to the 2012 first quarter. Average prepaid subscribers increased 18.6% in 2013 over 2012. Cable segment revenues increased \$1.3 million due to a 2.3% increase in average revenue generating units and a 5.5% average price increase, compared to the first quarter of 2012.

## Operating expenses

For the three months ended March 31, 2013, operating expenses increased \$0.8 million, or 1.3%, compared to the 2012 period. Wireless prepaid expenses increased \$1.2 million, including \$0.3 million in higher handset costs, \$0.8 million for marketing costs, and \$0.1 million in other costs. Wireless segment postpaid depreciation and amortization expense declined \$1.5 million primarily due to \$2.0 million of accelerated depreciation associated with Network Vision upgrades in the first quarter of 2012. Wireline segment operating expenses increased \$1.1 million, including \$0.3 million in costs to provide transition services to Converged Services properties sold to third parties, \$0.2 million in increased depreciation expense on expanded fiber networks, and \$0.6 million in costs to support expanded services to affiliates. Cable segment operating expenses increased \$0.2 million, while parent company operating expenses decreased \$0.2 million.

## Other income (expense)

Changes in other income (expense) included increased interest expense on higher outstanding debt balances, partially offset by additional patronage income from CoBank, following the refinancing of debt in the third quarter of 2012, as well as lower gains recorded on other investments.

Income tax expense

The Company's effective tax rate on income from continuing operations decreased from 42.6% in the first quarter of 2012 to 39.2% in the first quarter of 2013 principally due corporate changes undertaken in 2012 to simplify the Company's structure and to changes in the mix of taxable income, resulting in a decrease in the effective state tax rate.

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## Net income from continuing operations

For the three months ended March 31, 2013, net income from continuing operations increased \$3.9 million, or 89.5%, reflecting higher wireless and cable segment revenues partially offset by growth in wireless handset costs and subsidies and wireline segment expenses, and increases in interest expense and taxes.

## Wireless

The Company's Wireless segment provides digital wireless service to a portion of a four-state area covering the region from Harrisburg, York and Altoona, Pennsylvania, to Harrisonburg, Virginia, through Shenandoah Personal Communications LLC ("PCS"), a Sprint PCS Affiliate of Sprint Nextel. This segment also leases land on which it builds Company-owned cell towers, which it leases to affiliated and non-affiliated wireless service providers, throughout the same four-state area described above, through Shenandoah Mobile LLC ("Mobile").

PCS receives revenues from Sprint Nextel for subscribers that obtain service in PCS's network coverage area. PCS relies on Sprint Nextel to provide timely, accurate and complete information to record the appropriate revenue for each financial period. Postpaid revenues received from Sprint Nextel are recorded net of certain fees totaling 20% of net postpaid billed revenue retained by Sprint Nextel. These fees include an 8% management fee and a 12% net service fee. Sprint Nextel also retains a 6% management fee on prepaid revenues.

During the first quarter of 2012, the Company entered into agreements with Sprint Nextel and Alcatel-Lucent to begin adding 4G LTE service to the Company's Wireless network. The 4G service uses base station equipment acquired from Alcatel-Lucent in conjunction with Sprint Nextel's wireless network upgrade plan known as Network Vision. There was no immediate change to the fees paid to Sprint, but the net service fee cap that is currently 12% of net billed revenues will increase to 14% on July 1, 2013. If an analysis of the balance of payments between Sprint and Shentel supports raising the rate, Sprint could increase the net service fee to 14% at that time.

The following tables show selected operating statistics of the Wireless segment as of the dates shown:

|                                   | Mar. 31,<br>2013 | Dec. 31,<br>2012 | Mar. 31,<br>2012 | Dec. 31,<br>2011 |
|-----------------------------------|------------------|------------------|------------------|------------------|
| Retail PCS Subscribers – Postpaid | 263,957          | 262,892          | 250,684          | 248,620          |
| Retail PCS Subscribers – Prepaid  | 134,404          | 128,177          | 114,384          | 107,100          |
| PCS Market POPS (000) (1)         | 2,390            | 2,390            | 2,388            | 2,388            |
| PCS Covered POPS (000) (1)        | 2,058            | 2,057            | 2,055            | 2,055            |
| CDMA Base Stations (sites)        | 521              | 516              | 510              | 509              |
| LTE-enabled sites                 | 232              | 200              | -                | -                |
| LTE-covered POPS (000) (1)        | 1,450            | 1,131            | -                | -                |
| EVDO-enabled sites                | 451              | 444              | 434              | 433              |
| EVDO Covered POPS (000) (1)       | 2,032            | 2,029            | 2,027            | 2,027            |
| Towers, Company owned             | 151              | 150              | 149              | 149              |
| Non-affiliate cell site leases    | 218              | 216              | 219              | 219              |

Three Months Ended  
March 31,  
2013                      2012

|   |        |        |
|---|--------|--------|
| Gross PCS Subscriber Additions – Postpaid | 15,824 | 15,966 |
|---|--------|--------|

|  |        |   |        |   |
|--|--------|---|--------|---|
| Net PCS Subscriber Additions – Postpaid          | 1,065  |   | 2,064  |   |
| Gross PCS Subscriber Additions – Prepaid         | 21,422 |   | 19,364 |   |
| Net PCS Subscriber Additions – Prepaid           | 6,227  |   | 7,285  |   |
| PCS Average Monthly Retail Churn % -<br>Postpaid | 1.87   | % | 1.86   | % |
| PCS Average Monthly Retail Churn % -<br>Prepaid  | 3.87   | % | 3.65   | % |



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1)POPS refers to the estimated population of a given geographic area and is based on information purchased from third parties. Market POPS are those within a market area which the Company is authorized to serve under its Sprint PCS affiliate agreements, and Covered POPS are those covered by the Company's network.

Three Months Ended March 31, 2013 Compared with the Three Months Ended March 31, 2012

| (in thousands)   | Three Months Ended<br>March 31, |           | \$       | Change<br>% |
|--|---------------------------------|-----------|----------|-------------|
|  | 2013                            | 2012      |          |             |
| Segment operating revenues   |                                 |           |          |             |
| Wireless service revenue   | \$ 44,065                       | \$ 38,403 | \$ 5,662 | 14.7        |
| Tower lease revenue  | 2,562                           | 2,251     | 311      | 13.8        |
| Equipment revenue  | 1,331                           | 1,530     | (199 )   | (13.0 )     |
| Other revenue  | 199                             | 485       | (286 )   | (59.0 )     |
| Total segment operating revenues   | 48,157                          | 42,669    | 5,488    | 12.9        |
| Segment operating expenses   |                                 |           |          |             |
| Cost of goods and services, exclusive<br>of depreciation and amortization<br>shown separately below          | 17,530                          | 16,393    | 1,137    | 6.9         |
| Selling, general and administrative,<br>exclusive of depreciation and<br>amortization shown separately below | 8,771                           | 7,994     | 777      | 9.7         |
| Depreciation and amortization  | 6,028                           | 7,757     | (1,729 ) | (22.3 )     |
| Total segment operating expenses   | 32,329                          | 32,144    | 185      | 0.6         |
| Segment operating income   | \$ 15,828                       | \$ 10,525 | \$ 5,303 | 50.4        |

## Operating revenues

Wireless service revenue increased \$5.7 million, or 14.7%, for the three months ended March 31, 2013, compared to the 2012 first quarter. Net postpaid service revenues increased \$3.7 million, as data fees on smartphones increased \$1.7 million in the 2013 period from 2012's first quarter. A 5.5% growth in quarter-over-quarter average postpaid subscribers added an additional \$2.2 million to net postpaid service revenue. Net prepaid service revenues grew \$1.9 million, or nearly 28%, compared to the 2012 first quarter. Average prepaid subscribers increased 18.6% in 2013 over 2012, with changes in the mix of subscribers to higher revenue plans accounting for the remainder of the increase in prepaid service revenues.

## Cost of goods and services

Cost of goods and services increased \$1.1 million, or 6.9%, in 2013 from the first quarter of 2012. Postpaid handset costs decreased \$0.7 million primarily due to fewer handsets sold through Company-controlled channels in 2013. Handset costs associated with prepaid customer acquisitions increased \$0.2 million due to an increase in gross additions. Network costs increased \$1.2 million, primarily due to increases in rent and backhaul associated with the Network Vision project. Maintenance expense grew \$0.3 million due to increases in maintenance contracts that support the upgraded wireless network.

## Selling, general and administrative

Selling, general and administrative costs increased \$0.8 million, or 9.7%, in the first quarter of 2013 over the comparable 2012 period. Costs associated with supporting the existing prepaid subscriber base accounted for \$0.6 million of the increase, while costs to add new prepaid subscribers increased \$0.5 million. Advertising and commission expenses associated with postpaid activities decreased a total of \$0.3 million.

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## Depreciation and amortization

Depreciation and amortization decreased \$1.7 million in 2013 over the 2012 first quarter, due primarily to \$2.0 million of accelerated depreciation recorded in the first quarter of 2012 on assets to be replaced during Network Vision upgrades. Accelerated depreciation in first quarter 2013 totaled \$0.8 million. Also contributing to the decrease was a \$0.2 million decline in amortization of the initial purchase cost of acquired prepaid customers.

## Cable

The Cable segment provides analog, digital and high-definition television service under franchise agreements in Virginia, West Virginia and portions of western Maryland, as well as internet and voice services in these markets.

The following table shows selected operating statistics of the Cable segment as of the dates shown:

|                                    | Mar. 31,<br>2013 | Dec. 31,<br>2012 | Mar. 31,<br>2012 | Dec. 31,<br>2011 |
|------------------------------------|------------------|------------------|------------------|------------------|
| Homes Passed (1)                   | 185,099          | 184,533          | 182,828          | 182,156          |
| Customer Relationships (2)         |                  |                  |                  |                  |
| Video customers                    | 59,353           | 59,089           | 62,519           | 62,835           |
| Non-video customers                | 16,220           | 15,709           | 13,611           | 12,513           |
| Total customer relationships       | 75,573           | 74,798           | 76,130           | 75,348           |
| Video                              |                  |                  |                  |                  |
| Customers (3)                      | 61,257           | 61,559           | 64,532           | 64,979           |
| Penetration (4)                    | 33.1 %           | 33.4 %           | 35.3 %           | 35.7 %           |
| Digital video penetration (5)      | 39.6 %           | 39.5 %           | 39.7 %           | 39.0 %           |
| High-speed Internet                |                  |                  |                  |                  |
| Available Homes (6)                | 164,789          | 163,273          | 156,791          | 156,119          |
| Customers (3)                      | 42,479           | 41,025           | 38,856           | 37,021           |
| Penetration (4)                    | 25.8 %           | 25.1 %           | 24.8 %           | 23.7 %           |
| Voice                              |                  |                  |                  |                  |
| Available Homes (6)                | 157,409          | 154,552          | 143,907          | 143,235          |
| Customers (3)                      | 12,840           | 12,307           | 10,618           | 9,881            |
| Penetration (4)                    | 8.2 %            | 8.0 %            | 7.4 %            | 6.9 %            |
| Total Revenue Generating Units (7) | 116,576          | 114,891          | 114,006          | 111,881          |
| Total Fiber Miles (8)              | 40,686           | 39,418           | 35,086           | 34,772           |
| Total Route Miles                  | 2,116            | 2,077            | 1,998            | 1,990            |

1)Homes and businesses are considered passed (“homes passed”) if we can connect them to our distribution system without further extending the transmission lines. Homes passed is an estimate based upon the best available information.

2) Customer relationships represent the number of customers who receive at least one of our services.

3)Generally, a dwelling or commercial unit with one or more television sets connected to our distribution system counts as one video customer. Where services are provided on a bulk basis, such as to hotels and some multi-dwelling units, the revenue charged to the customer is divided by the rate for comparable service in the local market to determine the number of customer equivalents included in the customer counts shown above.

4)Penetration is calculated by dividing the number of customers by the number of homes passed or available homes, as appropriate.

5)

Digital video penetration is calculated by dividing the number of digital video customers by total video customers. Digital video customers are video customers who receive any level of video service via digital transmission. A dwelling with one or more digital set-top boxes counts as one digital video customer.

- 6) Homes and businesses are considered available (“available homes”) if we can connect them to our distribution system without further extending the transmission lines and if we offer the service in that area. Homes passed in Shenandoah County are excluded from available homes as we do not offer high-speed internet or voice services over our co-axial distribution network in this market.

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- 7) Revenue generating units are the sum of video, voice and high-speed internet customers.
- 8) Fiber miles are measured by taking the number of fiber strands in a cable and multiplying that number by the route distance. For example, a 10 mile route with 144 fiber strands would equal 1,440 fiber miles.

## Three Months Ended March 31, 2013 Compared with the Three Months Ended March 31, 2012

| (in thousands)   | Three Months Ended |                   |          | Change |  |
|--|--------------------|-------------------|----------|--------|--|
|  | 2013               | March 31,<br>2012 | \$       |        |  |
| Segment operating revenues   |                    |                   |          |        |  |
| Service revenue  | \$ 17,380          | \$ 16,052         | \$ 1,328 | 8.3    |  |
| Equipment and other revenue  | 2,525              | 2,531             | (6 )     | (0.2 ) |  |
| Total segment operating revenues   | 19,905             | 18,583            | 1,322    | 7.1    |  |
| Segment operating expenses   |                    |                   |          |        |  |
| Cost of goods and services, exclusive of depreciation and amortization shown separately below          | 12,289             | 12,226            | 63       | 0.5    |  |
| Selling, general and administrative, exclusive of depreciation and amortization shown separately below | 5,438              | 5,047             | 391      | 7.7    |  |
| Depreciation and amortization  | 5,564              | 5,852             | (288 )   | (4.9 ) |  |
| Total segment operating expenses   | 23,291             | 23,125            | 166      | 0.7    |  |
| Segment operating loss   | \$ (3,386 )        | \$ (4,542 )       | \$ 1,156 | 25.5   |  |

## Operating revenues

Cable segment service revenue increased \$1.3 million, or 8.3%, due to a 2.3% increase in average revenue generating units, video price increases averaging 5.5% implemented in the first quarter 2013 driven by rising programming costs, and customers selecting higher priced digital TV services and higher speed data access packages.

## Operating expenses

Cable segment cost of goods and services increased 0.5% principally due to higher maintenance expenses. Cable programming costs were flat as declining video subscriber counts offset the impact of rising rates per sub.

Selling, general and administrative expenses have increased principally due to costs of our new brand and allocated costs for customer service functions, offset partly by lower charges for bad debts.

The decrease in depreciation and amortization expense consists of lower amortization on customer base intangibles established in the cable acquisitions, which were set-up to amortize at accelerated rates that decline with each anniversary of their establishment, partially offset by higher depreciation expense on assets placed in service.

## Wireline

The Wireline segment provides regulated and unregulated voice services, dial-up and DSL internet access, and long distance access services throughout Shenandoah County and portions of Rockingham and Augusta Counties, Virginia, and leases fiber optic facilities throughout the northern Shenandoah Valley of Virginia, northern Virginia and adjacent

areas along the Interstate 81 corridor, including portions of West Virginia and Maryland.

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|                              | Mar. 31,<br>2013 | Dec. 31,<br>2012 | Mar. 31,<br>2012 | Dec. 31,<br>2011 |
|------------------------------|------------------|------------------|------------------|------------------|
| Wireline Segment             |                  |                  |                  |                  |
| Telephone Access Lines       | 22,234           | 22,297           | 22,838           | 23,083           |
| Long Distance Subscribers    | 10,116           | 10,157           | 10,416           | 10,483           |
| DSL Subscribers              | 12,665           | 12,567           | 12,472           | 12,351           |
| Dial-up Internet Subscribers | 918              | 996              | 1,282            | 1,410            |
| Total Fiber Miles (1)        | 84,365           | 84,107           | 79,225           | 78,523           |
| Fiber Route Miles            | 1,428            | 1,420            | 1,356            | 1,349            |

(1) Total fiber miles are measured by taking the number of fiber strands in a cable and multiplying that number by the route distance. For example, a 10 mile route with 144 fiber strands would equal 1,440 fiber miles.

## Three Months Ended March 31, 2013 Compared with the Three Months Ended March 31, 2012

| (in thousands)   | Three Months Ended |                   | \$        | Change<br>% |
|--|--------------------|-------------------|-----------|-------------|
|  | 2013               | March 31,<br>2012 |           |             |
| Segment operating revenues   |                    |                   |           |             |
| Service revenue  | \$ 4,245           | \$ 4,129          | \$ 116    | 2.8         |
| Access revenue   | 3,248              | 2,993             | 255       | 8.5         |
| Facilities lease revenue   | 5,148              | 5,052             | 96        | 1.9         |
| Equipment and other revenue  | 1,068              | 736               | 332       | 45.1        |
| Total segment operating revenues   | 13,709             | 12,910            | 799       | 6.2         |
| Segment operating expenses   |                    |                   |           |             |
| Cost of goods and services, exclusive<br>of depreciation and amortization<br>shown separately below          | 6,099              | 5,229             | 870       | 16.6        |
| Selling, general and administrative,<br>exclusive of depreciation and<br>amortization shown separately below | 1,709              | 1,717             | (8 )      | (0.5 )      |
| Depreciation and amortization  | 2,372              | 2,173             | 199       | 9.2         |
| Total segment operating expenses   | 10,180             | 9,119             | 1,061     | 11.6        |
| Segment operating income   | \$ 3,529           | \$ 3,791          | \$ (262 ) | (6.9 )      |

## Operating revenues

Total operating revenues increased \$0.8 million in the three months ended March 31, 2013, up from the comparable 2012 period. The increase in service revenue resulted primarily from contracts to lease fiber facilities and provide internet access to third parties. Access revenue increased primarily due to the Company's mid-2012 decision to re-tariff DSL rates. Other revenue increased due to billings for transition services to buyers of Converged Services' properties (offset by increased costs of goods and services mentioned below).

## Operating expenses

Operating expenses overall increased \$1.1 million, or 11.6%, in the three months ended March 31, 2013, compared to the 2012 three month period. The increase in cost of goods and services resulted primarily from costs to provide

services to PCS, Shentel Cable and other customers, related to the increases in revenues shown above. The increase in depreciation resulted from additions to switch and circuit equipment in support of fiber and other service contract revenue increases as discussed above.



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Non-GAAP Financial Measure

In managing our business and assessing our financial performance, management supplements the information provided by financial statement measures prepared in accordance with GAAP with adjusted OIBDA, which is considered a “non-GAAP financial measure” under SEC rules.

Adjusted OIBDA is defined by us as operating income (loss) before depreciation and amortization, adjusted to exclude the effects of: certain non-recurring transactions; impairment of assets; gains and losses on asset sales; and share based compensation expense. Adjusted OIBDA should not be construed as an alternative to operating income as determined in accordance with GAAP as a measure of operating performance.

In a capital-intensive industry such as telecommunications, management believes that adjusted OIBDA and the associated percentage margin calculations are meaningful measures of our operating performance. We use adjusted OIBDA as a supplemental performance measure because management believes it facilitates comparisons of our operating performance from period to period and comparisons of our operating performance to that of other companies by excluding potential differences caused by the age and book depreciation of fixed assets (affecting relative depreciation expenses) as well as the other items described above for which additional adjustments were made. In the future, management expects that the Company may again report adjusted OIBDA excluding these items and may incur expenses similar to these excluded items. Accordingly, the exclusion of these and other similar items from our non-GAAP presentation should not be interpreted as implying these items are non-recurring, infrequent or unusual.

While depreciation and amortization are considered operating costs under generally accepted accounting principles, these expenses primarily represent the current period allocation of costs associated with long-lived assets acquired or constructed in prior periods, and accordingly may obscure underlying operating trends for some purposes. By isolating the effects of these expenses and other items that vary from period to period without any correlation to our underlying performance, or that vary widely among similar companies, management believes adjusted OIBDA facilitates internal comparisons of our historical operating performance, which are used by management for business planning purposes, and also facilitates comparisons of our performance relative to that of our competitors. In addition, we believe that adjusted OIBDA and similar measures are widely used by investors and financial analysts as measures of our financial performance over time, and to compare our financial performance with that of other companies in our industry.

Adjusted OIBDA has limitations as an analytical tool, and should not be considered in isolation or as a substitute for analysis of our results as reported under GAAP. These limitations include the following:

- it does not reflect capital expenditures;
- many of the assets being depreciated and amortized will have to be replaced in the future and adjusted OIBDA does not reflect cash requirements for such replacements;
  - it does not reflect costs associated with share-based awards exchanged for employee services;
  - it does not reflect interest expense necessary to service interest or principal payments on indebtedness;
  - it does not reflect expenses incurred for the payment of income taxes and other taxes; and
- other companies, including companies in our industry, may calculate adjusted OIBDA differently than we do, limiting its usefulness as a comparative measure.

In light of these limitations, management considers adjusted OIBDA as a financial performance measure that supplements but does not replace the information reflected in our GAAP results.

The following table shows adjusted OIBDA for the three months ended March 31, 2013 and 2012:

(in thousands)

Three Months Ended  
March 31,  
2013                      2012

|                |           |           |
|----------------|-----------|-----------|
| Adjusted OIBDA | \$ 29,635 | \$ 26,709 |
|----------------|-----------|-----------|

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The following table reconciles adjusted OIBDA to operating income, which we consider to be the most directly comparable GAAP financial measure, for the three months ended March 31, 2013 and 2012:

| (in thousands)                        | Three Months Ended<br>March 31, |           |
|---------------------------------------|---------------------------------|-----------|
|                                       | 2013                            | 2012      |
| Operating income                      | \$ 15,209                       | \$ 8,817  |
| Plus depreciation and amortization    | 13,972                          | 15,807    |
| Adjusted prepaid results              | -                               | 1,695     |
| Plus loss on asset sales              | 82                              | 33        |
| Plus share based compensation expense | 372                             | 357       |
| Adjusted OIBDA                        | \$ 29,635                       | \$ 26,709 |

Adjusted prepaid results refers to the impact on first quarter 2012 had Sprint Nextel calculated prepaid costs consistent with the adjustment received from Sprint Nextel in the fourth quarter of 2012, related to the previous nine quarters, and recorded in the fourth quarter of 2012.

The following tables reconcile adjusted OIBDA to operating income by major segment for the three months ended March 31, 2013 and 2012:

## Wireless Segment:

| (in thousands)                        | Three Months Ended<br>March 31, |           |
|---------------------------------------|---------------------------------|-----------|
|                                       | 2013                            | 2012      |
| Operating income                      | \$ 15,828                       | \$ 10,525 |
| Plus depreciation and amortization    | 6,028                           | 7,757     |
| Adjusted prepaid results              | -                               | 1,695     |
| Plus loss on asset sales              | 90                              | 4         |
| Plus share based compensation expense | 108                             | 104       |
| Adjusted OIBDA                        | \$ 22,054                       | \$ 20,085 |

## Cable Segment:

| (in thousands)                        | Three Months Ended<br>March 31, |             |
|---------------------------------------|---------------------------------|-------------|
|                                       | 2013                            | 2012        |
| Operating loss                        | \$ (3,386 )                     | \$ (4,542 ) |
| Plus depreciation and amortization    | 5,564                           | 5,852       |
| Plus (gain) loss on asset sales       | (19 )                           | 9           |
| Plus share based compensation expense | 162                             | 149         |
| Adjusted OIBDA                        | \$ 2,321                        | \$ 1,468    |

## Wireline Segment:

Three Months Ended

| (in thousands)                        | March 31, |          |
|---------------------------------------|-----------|----------|
|                                       | 2013      | 2012     |
| Operating income                      | \$ 3,529  | \$ 3,791 |
| Plus depreciation and amortization    | 2,372     | 2,173    |
| Plus loss on asset sales              | 12        | 20       |
| Plus share based compensation expense | 78        | 82       |
| Adjusted OIBDA                        | \$ 5,991  | \$ 6,066 |

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## Liquidity and Capital Resources

The Company has four principal sources of funds available to meet the financing needs of its operations, capital projects, debt service, investments and potential dividends. These sources include cash flows from operations, existing balances of cash and cash equivalents, the liquidation of investments and borrowings. Management routinely considers the alternatives available to determine what mix of sources are best suited for the long-term benefit of the Company.

**Sources and Uses of Cash.** The Company generated \$22.7 million of net cash from operations in the first three months of 2013, compared to \$22.5 million in the first three months of 2012. Net income increased from the 2012 period to 2013, including the effects of non-cash items such as depreciation, amortization, deferred income taxes and provisions for bad debt. A smaller decrease in income taxes receivable in the first three months of 2013 compared to 2012 offset the improvements in net income described above.

**Indebtedness.** As of March 31, 2013, the Company's indebtedness totaled \$231.4 million, with an annualized overall weighted average interest rate of approximately 2.97%. The Company has \$50 million available under the Revolving Facility, and the right to borrow up to \$100 million under one or more Incremental Term Loan facilities, subject to certain restrictions. The Revolving Facility and Incremental Term Loan Facility are both subject to the terms of the Restated and Amended Credit Agreement entered into in September 2012.

The Company is bound by certain financial covenants under its Credit Agreement. Noncompliance with any one or more of the debt covenants may have an adverse effect on our financial condition or liquidity in the event such noncompliance cannot be cured or should we be unable to obtain a waiver from the lenders. As of March 31, 2013, the Company was in compliance with all debt covenants, and ratios at March 31, 2013 were as follows:

|                             | Actual | Covenant Requirement at March 31, 2013 |
|-----------------------------|--------|--|
| Total Leverage Ratio        | 1.97   | 3.00 or Lower                          |
| Debt Service Coverage Ratio | 6.65   | 2.50 or Higher                         |
| Equity to Assets Ratio      | 38.3%  | 30.0% or Higher                        |

In accordance with the Credit Agreement, the total leverage and debt service coverage ratios noted above are based on the twelve months ended March 31, 2013. In addition to the covenants above, the Company is required to supply the lender with quarterly financial statements and other reports as defined by the Credit Agreement. The Company was in compliance with all reporting requirements at March 31, 2013.

The Company has no off-balance sheet arrangements (other than operating leases) and has not entered into any transactions involving unconsolidated, limited purpose entities or commodity contracts.

**Capital Commitments.** Capital expenditures budgeted for 2013 total \$125.2 million. Planned spending contemplates the replacement of remaining base stations in our wireless network as part of Sprint Nextel's Network Vision project started in 2012, as well as adding capacity to our PCS network, new towers to support the expansion of PCS network capacity, and on-going spending to expand and upgrade our fiber networks and information technology

capabilities. Cable segment capital spending for 2013 included spending for upgrades of the last acquired Cable markets, extensions of current systems and other continuing cable segment expenditures.

For the first three months of 2013, the Company spent \$26.0 million on capital projects, compared to \$14.8 million in the comparable 2012 period. Spending related to Wireless projects accounted for \$20.0 million in the first three months of 2013, primarily for base station upgrades, while Cable projects accounted for \$2.9 million primarily for network upgrades to support new services or customers. Wireline projects accounted for \$1.9 million primarily for fiber builds and switching/routing capability, and other projects accounted for \$1.2 million, largely related to information technology projects.

The Company received \$1.1 million in cash from sales of Converged Services properties completed during the first quarter of 2012.

The Company believes that cash on hand, cash flow from operations and borrowings expected to be available under the Company's existing credit facilities will provide sufficient cash to enable the Company to fund planned capital expenditures, make scheduled principal and interest payments, meet its other cash requirements and maintain compliance with the terms of its financing agreements for at least the next twelve months. Thereafter, capital expenditures will likely continue to be required to provide increased capacity to meet the Company's expected growth in demand for its products and services. The actual amount and timing of the Company's future capital requirements may differ materially from the Company's estimate depending on the demand for its products and new market developments and opportunities.

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The Company's cash flows from operations could be adversely affected by events outside the Company's control, including, without limitation, changes in overall economic conditions, regulatory requirements, changes in technologies, demand for its products, availability of labor resources and capital, changes in the Company's relationship with Sprint Nextel, and other conditions. The Wireless segment's operations are dependent upon Sprint Nextel's ability to execute certain functions such as billing, customer care, and collections; the subsidiary's ability to develop and implement successful marketing programs and new products and services; and the subsidiary's ability to effectively and economically manage other operating activities under the Company's agreements with Sprint Nextel. The Company's ability to attract and maintain a sufficient customer base, particularly in the acquired cable markets, is also critical to its ability to maintain a positive cash flow from operations. The foregoing events individually or collectively could affect the Company's results.

Recently Issued Accounting Standards

There were no recently issued accounting standards, not adopted by the Company as of March 31, 2013, that are expected to have a material impact on the Company's results of operations or financial condition.

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ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

The Company's market risks relate primarily to changes in interest rates on instruments held for other than trading purposes. The Company's interest rate risk generally involves three components. The first component is outstanding debt with variable rates. As of March 31, 2013, the Company had \$230.0 million of variable rate debt outstanding, bearing interest at a rate of 2.95% as determined on a monthly basis. An increase in market interest rates of 1.00% would add approximately \$2.3 million to annual interest expense, excluding the effect of interest rate swaps. An additional \$1.2 million of the Company's outstanding debt has a fixed rate of 7.37% through maturity in August 2013; the remaining \$0.3 million of outstanding debt bears no interest. Due to the relatively short time frame to maturity of the fixed rate debt, market value approximates carrying value of the fixed rate debt. The Company entered into two swap agreements that, through the maturity of the 2010 swap agreement on July 31, 2013, cover notional principal equal to nearly all of the outstanding variable rate debt to pay a blended fixed rate of just over 1.00% and receive a variable rate based on one month LIBOR; subsequently, the 2012 swap agreement covers notional principal equal to approximately 76% of the outstanding variable rate debt through maturity in 2019, requiring the Company to pay a fixed rate of 1.13% and receive a variable rate based on one month LIBOR, to manage a portion of its interest rate risk. The 2012 swap currently adds approximately \$1.6 million to annual interest expense, based on the spread between the fixed rate and the variable rate currently in effect on our debt.

The second component of interest rate risk consists of temporary excess cash, which can be invested in various short-term investment vehicles such as overnight repurchase agreements and Treasury bills with a maturity of less than 90 days. The cash is currently invested in a combination of a commercial checking account that has limited interest rate risk and two treasury bills with face amounts of \$5 million each which will mature at par in April and May of 2013. Management continues to evaluate the most beneficial use of these funds.

The third component of interest rate risk is marked increases in interest rates that may adversely affect the rate at which the Company may borrow funds for growth in the future. If the Company should borrow additional funds under any Incremental Term Loan Facility to fund its capital investment needs, repayment provisions would be agreed to at the time of each draw under the Incremental Term Loan Facility. If the interest rate margin on any draw exceeds by more than 0.25% the applicable interest rate margin on the Term Loan A Facility, the applicable interest rate margin on the Term Loan A Facility shall be increased to equal the interest rate margin on the Incremental Term Loan Facility. If interest rates increase generally, or if the rate applied under the Company's Incremental Term Loan Facility causes the Company's outstanding debt to be repriced, the Company's future interest costs could increase.

Management views market risk as having a potentially significant impact on the Company's results of operations, as future results could be adversely affected if interest rates were to increase significantly for an extended period, or if the Company's need for additional external financing resulted in increases to the interest rates applied to all of its new and existing debt. The Company will have approximately \$55 million of variable rate debt with no interest rate protection outstanding after August of 2013. The Company's investments in publicly traded stock and bond mutual funds under the rabbi trust, which are subject to market risks and could experience significant swings in market values, are offset by corresponding changes in the liabilities owed to participants in the Executive Supplemental Retirement Plan. General economic conditions affected by regulatory changes, competition or other external influences may pose a higher risk to the Company's overall results.

As of March 31, 2013, the Company has \$6.3 million of cost and equity method investments. Approximately \$2.1 million is invested in privately held companies through investments with portfolio managers. Most of the companies are in an early stage of development and significant increases in interest rates could have an adverse impact on their results, ability to raise capital and viability. The Company's market risk is limited to the funds previously invested.





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ITEM 4.

CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

Management, with the participation of our President and Chief Executive Officer, who is the principal executive officer, and the Vice President - Finance and Chief Financial Officer, who is the principal financial officer, conducted an evaluation of our disclosure controls and procedures, as defined by Rule 13a-15(e) under the Securities Exchange Act of 1934. The Company's principal executive officer and its principal financial officer concluded that the Company's disclosure controls and procedures were effective as of March 31, 2013.

Changes in Internal Control Over Financial Reporting

During the first quarter of 2013, there were no changes in the Company's internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, its internal control over financial reporting.

Other Matters Relating to Internal Control Over Financial Reporting

Under the Company's agreements with Sprint Nextel, Sprint Nextel provides the Company with billing, collections, customer care, certain network operations and other back office services for the PCS operation. As a result, Sprint Nextel remits to the Company approximately 58% of the Company's total operating revenues. Due to this relationship, the Company necessarily relies on Sprint Nextel to provide accurate, timely and sufficient data and information to properly record the Company's revenues, and accounts receivable, which underlie a substantial portion of the Company's periodic financial statements and other financial disclosures.

Information provided by Sprint Nextel includes reports regarding the subscriber accounts receivable in the Company's markets. Sprint Nextel provides the Company with monthly accounts receivable, billing and cash receipts information on a market level, rather than a subscriber level. The Company reviews these various reports to identify discrepancies or errors. Under the Company's agreements with Sprint Nextel, the Company is entitled to only a portion of the receipts, net of items such as taxes, government surcharges, certain allocable write-offs and the 20.0% of revenue retained by Sprint Nextel. Because of the Company's reliance on Sprint Nextel for financial information, the Company must depend on Sprint Nextel to design adequate internal controls with respect to the processes established to provide this data and information to the Company and Sprint Nextel's other Sprint PCS affiliate network partners. To address this issue, Sprint Nextel engages an independent registered public accounting firm to perform a periodic evaluation of these controls and to provide a "Report on Controls Placed in Operation and Tests of Operating Effectiveness" under guidance provided in Statements on Standards for Attestation Engagements No. 16 ("SSAE 16"). The report is provided to the Company on an annual basis and covers a nine-month period. The most recent report covered the period from January 1, 2012 to September 30, 2012. The most recent report indicated there were no material issues which would adversely affect the information used to support the recording of the revenues provided by Sprint Nextel related to the Company's relationship with them.

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## PART II.

## OTHER INFORMATION

## ITEM 1A.

## Risk Factors

As previously discussed, our actual results could differ materially from our forward-looking statements. Except as described below, there have been no material changes in the risk factors from those described in Part 1, Item 1A of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2012.

On April 15, 2013, Dish Network Corporation announced that it had made an offer to acquire Sprint Nextel for \$25.5 billion, competing with Softbank Corporation's previously announced offer to acquire 70% of Sprint Nextel for \$20.1 billion. The terms of these proposed transactions, or delays in consummating a transaction, could affect Sprint Nextel's business in a way that could be adverse to us.

## ITEM 2.

## Unregistered Sales of Equity Securities and Use of Proceeds

The Company maintains a dividend reinvestment plan (the "DRIP") for the benefit of its shareholders. When shareholders remove shares from the DRIP, the Company issues a certificate for whole shares, pays out cash for any fractional shares, and cancels the fractional shares purchased. In conjunction with exercises of stock options and distributions of vested share awards, the Company periodically repurchases shares from recipients to cover some of the exercise price of the options being exercised or taxes payable associated with the distribution of shares. The following table provides information about the Company's repurchases of shares during the three months ended March 31, 2013:

|                           | Number of<br>Shares<br>Purchased | Average<br>Price Paid<br>per Share |
|---------------------------|----------------------------------|------------------------------------|
| January 1 to January 31   | 5                                | \$ 15.06                           |
| February 1 to February 28 | 3                                | \$ 14.49                           |
| March 1 to March 31       | 3                                | \$ 14.76                           |
| <b>Total</b>              | <b>11</b>                        | <b>\$ 14.82</b>                    |

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ITEM 6.

Exhibits

(a) The following exhibits are filed with this Quarterly Report on Form 10-Q:

10.43 Addendum XV dated as of March 11, 2013, to Sprint PCS Management Agreement by and among Sprint Spectrum, L.P., WirelessCo, L.P., APC PCS, LLC, PhillieCo, L.P., Sprint Communications Company L.P. and Shenandoah Personal communications, LLC.

31.1 Certification of President and Chief Executive Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934.

31.2 Certification of Vice President - Finance and Chief Financial Officer pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934.

32 Certifications pursuant to Rule 13a-14(b) under the Securities Exchange Act of 1934 and 18 U.S.C. § 1350.

(101) Formatted in XBRL (Extensible Business Reporting Language)

101.INS XBRL Instance Document

101.SCH XBRL Taxonomy Extension Schema Document

101.CAL XBRL Taxonomy Extension Calculation Linkbase Document

101.DEF XBRL Taxonomy Extension Definition Linkbase Document

101.LAB XBRL Taxonomy Extension Label Linkbase Document

101.PRE XBRL Taxonomy Extension Presentation Linkbase Document

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

SHENANDOAH TELECOMMUNICATIONS COMPANY  
(Registrant)

/s/Adele M. Skolits  
Adele M. Skolits  
Vice President - Finance and Chief Financial Officer  
Date: May 3, 2013

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## EXHIBIT INDEX

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| 101.INS      | XBRL Instance Document  |
| 101.SCH      | XBRL Taxonomy Extension Schema Document   |
| 101.CAL      | XBRL Taxonomy Extension Calculation Linkbase Document   |
| 101.DEF      | XBRL Taxonomy Extension Definition Linkbase Document  |
| 101.LAB      | XBRL Taxonomy Extension Label Linkbase Document   |
| 101.PRE      | XBRL Taxonomy Extension Presentation Linkbase Document  |