

BASU RADHA R  
Form 4  
February 27, 2007

# FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

OMB APPROVAL

OMB Number: 3235-0287  
Expires: January 31, 2005  
Estimated average burden hours per response... 0.5

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
BASU RADHA R

2. Issuer Name and Ticker or Trading Symbol  
SUPPORTSOFT INC [SPRT]

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

(Last) (First) (Middle)  
575 BROADWAY  
(Street)

3. Date of Earliest Transaction (Month/Day/Year)  
02/23/2007

Director  10% Owner  
 Officer (give title below)  Other (specify below)

REDWOOD CITY, CA 94063

4. If Amendment, Date Original Filed(Month/Day/Year)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

(City) (State) (Zip)

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

| 1. Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 2A. Deemed Execution Date, if any (Month/Day/Year) | 3. Transaction Code (Instr. 8) | 4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5) | 5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4) | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 7. Nature of Indirect Beneficial Ownership (Instr. 4) |   |
|---------------------------------|--------------------------------------|--|--------------------------------|---|---|--|---|---|
|                                 |                                      |  | Code                           | V   | Amount  | (A) or (D)   | Price   |   |
| Common Stock                    | 02/23/2007                           | 02/23/2007   | M                              |   | 3,000   | A  | \$ 2.7 153,000  | D |
| Common Stock                    | 02/23/2007                           | 02/23/2007   | M                              |   | 1,000   | A  | \$ 2.7 154,000  | D |
| Common Stock                    | 02/23/2007                           | 02/23/2007   | M                              |   | 4,000   | A  | \$ 2.7 158,000  | D |
| Common Stock                    | 02/23/2007                           | 02/23/2007   | M                              |   | 1,000   | A  | \$ 2.7 159,000  | D |
| Common Stock                    | 02/23/2007                           | 02/23/2007   | M                              |   | 6,100   | A  | \$ 2.7 165,100  | D |
|                                 | 02/23/2007                           | 02/23/2007   | M                              |   | 6,900   | A  | \$ 2.7 172,000  | D |

Edgar Filing: BASU RADHA R - Form 4

|              |            |            |   |                      |   |         |         |   |                               |
|--------------|------------|------------|---|----------------------|---|---------|---------|---|-------------------------------|
| Common Stock |            |            |   |                      |   |         |         |   |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | M | 2,000                | A | \$ 2.7  | 174,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | M | 1,900                | A | \$ 2.7  | 175,900 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | M | 100                  | A | \$ 2.7  | 176,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 100 <sup>(1)</sup>   | D | \$ 6.42 | 175,900 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 1,900 <sup>(1)</sup> | D | \$ 6.4  | 174,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 2,000 <sup>(1)</sup> | D | \$ 6.39 | 172,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 6,900 <sup>(1)</sup> | D | \$ 6.38 | 165,100 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 6,100 <sup>(1)</sup> | D | \$ 6.37 | 159,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 1,000 <sup>(1)</sup> | D | \$ 6.36 | 158,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 4,000 <sup>(1)</sup> | D | \$ 6.35 | 154,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 1,000 <sup>(1)</sup> | D | \$ 6.34 | 153,000 | D |                               |
| Common Stock | 02/23/2007 | 02/23/2007 | S | 3,000 <sup>(1)</sup> | D | \$ 6.31 | 150,000 | D |                               |
| Common Stock |            |            |   |                      |   |         | 850,589 | I | By Partnership <sup>(4)</sup> |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

**Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.**

SEC 1474  
(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of Derivative Security (Instr. 3) | 2. Conversion or Exercise Price of Derivative Security | 3. Transaction Date (Month/Day/Year) | 3A. Deemed Execution Date, if any (Month/Day/Year) | 4. Transaction Code (Instr. 8) | 5. Number of Derivative Securities Acquired (A) or Disposed of | 6. Date Exercisable and Expiration Date (Month/Day/Year) | 7. Title and Amount of Underlying Securities (Instr. 3 and 4) |
|--|--|--------------------------------------|--|--------------------------------|--|--|---|
|--|--|--------------------------------------|--|--------------------------------|--|--|---|

Edgar Filing: BASU RADHA R - Form 4

(D)  
(Instr. 3, 4,  
and 5)

|                                      |        |            |            | Code | V | (A)   | (D) | Date Exercisable          | Expiration Date | Title        | Amount or Number of Shares |
|--------------------------------------|--------|------------|------------|------|---|-------|-----|---------------------------|-----------------|--------------|----------------------------|
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 3,000 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 3,000                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 1,000 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 1,000                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 4,000 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 4,000                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 1,000 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 1,000                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 6,100 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 6,100                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 6,900 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 6,900                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 2,000 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 2,000                      |
| Employee Stock Option (Right to Buy) | \$ 2.7 | 02/23/2007 | 02/23/2007 | M    |   | 1,900 |     | 12/27/2001 <sup>(2)</sup> | 11/27/2011      | Common Stock | 1,900                      |

Employee  
Stock  
Option  
(Right to  
Buy)

\$ 2.7      02/23/2007      02/23/2007      M      100      12/27/2001<sup>(2)</sup>      11/27/2011

Common  
Stock      100

## Reporting Owners

| Reporting Owner Name / Address                         | Relationships |           |         |       |
|--|---------------|-----------|---------|-------|
|  | Director      | 10% Owner | Officer | Other |
| BASU RADHA R<br>575 BROADWAY<br>REDWOOD CITY, CA 94063 |               | X         |         |       |

## Signatures

/s/ Erika Varga, by power of  
attorney

02/27/2007

\_\_Signature of Reporting Person

Date

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) The reported shares were sold in accordance with a 10b5-1 plan.
- (2) The options vested at a rate of 1/48th per month for 48 months.
- (3) Column 8 is not a reportable field
- (4) The reporting person is a general partner of the Anudip Limited Partnership that owns the reported securities. The reporting person disclaims beneficial ownership of the reported securities except to the extent of her pecuniary interest therein.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.