

CAPTARIS INC  
Form 10-Q  
October 31, 2008  
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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**  
WASHINGTON, D.C. 20549

**FORM 10-Q**

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended September 30, 2008

or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from            to            .

Commission File Number 0-25186

**CAPTARIS, INC.**

(Exact Name of Registrant as Specified in Its Charter)

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**Washington**  
(State or Other Jurisdiction of

**91-1190085**  
(I.R.S. Employer

Incorporation or Organization)

Identification Number)

**301 116<sup>th</sup> Ave SE, Suite 400**

**Bellevue, WA**  
(Address of Principal Executive Offices)

**98004**  
(Zip Code)

**(425) 455-6000**

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The number of outstanding shares of the registrant's common stock as of October 24, 2008 was 26,570,529.

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**CAPTARIS, INC.**

**FORM 10-Q**

**For the Quarter Ended September 30, 2008**

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**CAPTARIS, INC.**

**Forward-Looking Statements**

This Quarterly Report on Form 10-Q contains forward-looking statements. These statements relate to future events or our future financial performance. In some cases, you can identify forward-looking statements by terminology such as anticipate, believe, continue, could, estimate, expect, future, intend, may, plan, potential, predict, seek, should, target, or the negative of these terms or other terminology. These are only predictions. Actual events or results may differ materially. In evaluating these statements, you should specifically consider various factors that may cause our actual results to differ materially from any forward-looking statements. Factors that could affect Captaris' actual results include, without limitation:

The occurrence of specified events, changes or other circumstances that could give rise to the termination of the agreement and plan of merger, dated September 3, 2008 ( "merger agreement" ), entered into by us and Open Text Corporation, Open Text, Inc. ( "Open Text" ) and Oasis Merger Corp. ( "Oasis" ) providing for the acquisition of us by Open Text through a merger of Oasis into us (referred to as the "merger" ), including a termination under certain circumstances that could require us to pay a \$4.9 million termination fee to Open Text or reimburse up to \$2.0 million of Open Text's out-of-pocket expenses, which would reduce any termination fee that may be payable.

The inability to complete the merger due to the failure to obtain shareholder approval or the failure to satisfy other conditions to consummate the merger.

The failure of the merger to close in a timely manner or at all, which may adversely affect our business and the price per share of our common stock.

The potential adverse effect on our business and operations because of certain covenants we agreed to in the merger agreement.

The effect of the announcement of the merger on our clients, customers and partner relationships, operating results and business generally.

The risk that the proposed merger disrupts current plans and operations and our inability to respond effectively to competitive pressures, industry developments and future opportunities.

Our inability to retain and, if necessary, attract key employees, particularly in light of the proposed merger.

Risks relating to diverting management's attention from ongoing business and operations.

The amount of the costs, fees, expenses and charges related to the merger.

Litigation regarding the merger.

Quarterly and seasonal fluctuations in operating results, which may negatively impact the trading price of our common stock.

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Our inability to compete successfully against current and future competitors.

Our inability to meet technology and customer demands in a rapidly changing industry.

Our inability to integrate recent acquisitions, including acquired technologies, products, personnel or operations.

Our inability to obtain fax processing circuit boards and related software, including Fax Over Internet Protocol ( FOIP ), a key component of our RightFax product, on acceptable terms, which may be affected by significant changes in technology, issues regarding quality performance, delays, interruptions or reductions in our supply, or unfavorable changes to price and delivery terms.

Our inability to maintain or expand our network of resellers, distributors and Information Technology ( IT ) service providers.

Our inability to establish and maintain Original Equipment Manufacturers ( OEM ) and strategic relationships.

Our inability to maintain and expand our international operations, which are subject to numerous risks, including, difficulty in adapting products to local languages and technologies, regulatory requirements, exchange rate fluctuations, restrictive governmental actions, import/export licensing requirements, limits on the repatriation of funds, longer receivables cycles, staffing/managing international operations, adverse tax consequences and changing local and international environments.

Our inability to affect and forestall potential declines in the average sales prices of our products which could cause our overall gross margins to decline.

Our inability to protect our proprietary rights or to operate without infringing the patents and proprietary rights of others.

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Ongoing litigation matters and disputes, including litigation related to the Telephone Consumer Protection Act (as further described under Legal Proceedings in this report).

Our inability to protect against security breaches and exposure of confidential data, which if breached could subject us to litigation, liability and decreased market acceptance of our products.

Adverse economic conditions, which may cause declines in customers' investments in our products.

Current credit and financial market conditions may delay or prevent customers from obtaining financing to purchase our products, which would adversely affect our product sales and revenues and therefore harm our business and results of operations.

Our inability to comply with the financial restrictions and other covenants in our credit facility, which could adversely impact our financial condition and liquidity.

More information about factors that potentially could affect Captaris' financial results is included under Part I, Item 1A Risk Factors in our most recent Annual Report on Form 10-K, as amended and in Part II, Item 1A of our Quarterly Reports on Form 10-Q filed by us with the Securities and Exchange Commission (SEC). Readers are cautioned not to place undue reliance upon these forward-looking statements that speak only as to the date of this report. Except as required by law, Captaris undertakes no obligation to update any forward-looking or other statements in this report whether as a result of new information, future events or otherwise.

***Additional Information about the Merger and Where to Find It***

We urge you to read the definitive proxy statement filed with the SEC on October 3, 2008 (the definitive proxy statement) (including any amendments or supplements to the definitive proxy statement) regarding the proposed transaction with Open Text before making any voting decision with respect to the merger. The definitive proxy statement contains important information about us, Open Text and the proposed transaction. You may obtain a copy of the definitive proxy statement and other relevant documents without charge at the SEC's Internet site (<http://www.sec.gov>). Copies of the proxy statement, the other relevant documents and the filings with the SEC that are incorporated by reference in the definitive proxy statement also can be obtained, without charge, by directing a request to Captaris at 301 116th Ave. S.E., Suite 400, Bellevue, Washington, 98004-6446, USA, Attention: Corporate Secretary.

***Participants in the Solicitation***

We and our directors and executive officers may be deemed to be participants in the solicitation of proxies from our shareholders in connection with the proposed transaction. Information regarding the special interests of these directors and executive officers in the merger transaction is included in the proxy statement. Additional information regarding our directors and executive officers is also included in our annual report on Form 10-K filed with the SEC on March 17, 2008, as amended on April 29, 2008.

**Table of Contents****PART I. FINANCIAL INFORMATION****Item 1. FINANCIAL STATEMENTS****CAPTARIS, INC.****CONSOLIDATED BALANCE SHEETS****(in thousands, except per share amounts)**

|   | <b>September 30,</b> | <b>December 31,</b> |
|---|----------------------|---------------------|
|   | <b>2008</b>          | <b>2007</b>         |
|   | <b>(Unaudited)</b>   | <b>(Audited)</b>    |
| <b>ASSETS</b>   |                      |                     |
| Current assets:   |                      |                     |
| Cash and cash equivalents   | \$ 28,144            | \$ 46,182           |
| Restricted cash   |                      | 1,000               |
| Accounts receivable, net  | 25,510               | 19,348              |
| Inventories   | 2,759                | 1,681               |
| Prepaid expenses and other current assets   | 5,419                | 4,564               |
| Income taxes receivable and current deferred tax assets, net  | 2,846                | 3,527               |
| <b>Total current assets</b>   | <b>64,678</b>        | <b>76,302</b>       |
| Other long-term assets  | 1,126                | 847                 |
| Equipment and leasehold improvements, net   | 9,972                | 7,735               |
| Intangible assets, net  | 26,520               | 11,748              |
| Goodwill  | 54,228               | 37,522              |
| Long-term deferred tax assets, net  | 5,658                | 5,344               |
| <b>Total assets</b>   | <b>\$ 162,182</b>    | <b>\$ 139,498</b>   |
| <b>LIABILITIES AND SHAREHOLDERS EQUITY</b>  |                      |                     |
| Current liabilities:  |                      |                     |
| Accounts payable  | \$ 10,838            | \$ 8,621            |
| Accrued compensation and benefits   | 6,631                | 5,528               |
| Other accrued liabilities   | 2,649                | 1,706               |
| Income taxes payable  | 100                  | 327                 |
| Deferred revenue  | 25,156               | 22,747              |
| <b>Total current liabilities</b>  | <b>45,374</b>        | <b>38,929</b>       |
| Other long-term accrued liabilities   | 399                  | 696                 |
| Long-term deferred revenue  | 5,200                | 5,962               |
| Pension and other long-term employee benefit obligations  | 17,939               |                     |
| Bank loan   | 8,256                |                     |
| <b>Total liabilities</b>  | <b>77,168</b>        | <b>45,587</b>       |
| Commitments and contingencies   |                      |                     |
| Shareholders' equity:   |                      |                     |
| Preferred stock, par value \$0.01 per share, 2,000 shares authorized; none issued and outstanding                           |                      |                     |
| Common stock, par value \$0.01 per share, 120,000 shares authorized; 26,570 and 26,378 issued and outstanding, respectively | 266                  | 264                 |

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|  |            |            |
|--|------------|------------|
| Additional paid-in capital                 | 42,829     | 40,971     |
| Retained earnings                          | 39,674     | 49,961     |
| Accumulated other comprehensive income     | 2,245      | 2,715      |
| Total shareholders' equity                 | 85,014     | 93,911     |
| Total liabilities and shareholders' equity | \$ 162,182 | \$ 139,498 |

See the accompanying notes to unaudited consolidated financial statements.



**Table of Contents****CAPTARIS, INC.****CONSOLIDATED STATEMENTS OF OPERATIONS**

(in thousands, except per share amounts)

(unaudited)

|  | Quarter Ended         |                       | Nine Months Ended     |                       |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
|  | September 30,<br>2008 | September 30,<br>2007 | September 30,<br>2008 | September 30,<br>2007 |
| Net revenue  | \$ 34,496             | \$ 23,265             | \$ 94,513             | \$ 66,744             |
| Cost of revenue  | 11,271                | 6,947                 | 31,405                | 20,098                |
| Gross profit   | 23,225                | 16,318                | 63,108                | 46,646                |
| Operating expenses:  |                       |                       |                       |                       |
| Research and development                                   | 5,924                 | 4,453                 | 18,674                | 11,272                |
| Selling and marketing                                      | 10,504                | 8,452                 | 35,283                | 25,630                |
| General and administrative                                 | 6,119                 | 4,352                 | 18,883                | 13,170                |
| Amortization of intangible assets                          | 657                   | 382                   | 2,015                 | 665                   |
| In-process research and development                        |                       | 219                   | 1,278                 | 219                   |
| Gain on sale of discontinued product line CallXpress       |                       |                       |                       | (1,000)               |
| Total operating expenses                                   | 23,204                | 17,858                | 76,133                | 49,956                |
| Operating income (loss)                                    | 21                    | (1,540)               | (13,025)              | (3,310)               |
| Other (expense) income:                                    |                       |                       |                       |                       |
| Interest income  | 148                   | 467                   | 616                   | 1,590                 |
| Interest expense   | (224)                 |                       | (917)                 |                       |
| Other (expense) income, net                                | (987)                 | (47)                  | (1,057)               | 179                   |
| Other (expense) income                                     | (1,063)               | 420                   | (1,358)               | 1,769                 |
| Loss from continuing operations before income tax benefit  | (1,042)               | (1,120)               | (14,383)              | (1,541)               |
| Income tax benefit   | (117)                 | (1,606)               | (4,097)               | (1,600)               |
| (Loss) income from continuing operations                   | (925)                 | 486                   | (10,286)              | 59                    |
| Discontinued operations:                                   |                       |                       |                       |                       |
| Loss on sale of MediaTel assets, net of income tax benefit |                       |                       | (1)                   | (3)                   |
| Loss from discontinued operations                          |                       |                       | (1)                   | (3)                   |
| Net (loss) income  | \$ (925)              | \$ 486                | \$ (10,287)           | \$ 56                 |
| <b>Basic net (loss) income per common share:</b>           |                       |                       |                       |                       |
| (Loss) income from continuing operations                   | \$ (0.03)             | \$ 0.02               | \$ (0.39)             | \$ 0.00               |
| Loss from discontinued operations                          |                       |                       | (0.00)                | (0.00)                |
| Basic net (loss) income per common share                   | \$ (0.03)             | \$ 0.02               | \$ (0.39)             | \$ 0.00               |

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|  |           |         |           |         |
|--|-----------|---------|-----------|---------|
| <b>Diluted net (loss) income per common share:</b>     |           |         |           |         |
| (Loss) income from continuing operations               | \$ (0.03) | \$ 0.02 | \$ (0.39) | \$ 0.00 |
| Loss from discontinued operations                      |           |         | (0.00)    | (0.00)  |
| Diluted net (loss) income per common share             | \$ (0.03) | \$ 0.02 | \$ (0.39) | \$ 0.00 |
| <b>Weighted average shares used in computation of:</b> |           |         |           |         |
| Basic net loss per share                               | 26,587    | 26,968  | 26,509    | 27,212  |
| Diluted net loss per share                             | 26,587    | 27,504  | 26,509    | 27,965  |

See the accompanying notes to unaudited consolidated financial statements.

**Table of Contents****CAPTARIS, INC.****CONSOLIDATED STATEMENTS OF CASH FLOWS****(in thousands, unaudited)**

|  | <b>Nine Months Ended<br/>September 30,</b> |                |
|--|--|----------------|
|  | <b>2008</b>                                | <b>2007</b>    |
| <b>Cash flows from operating activities:</b>   |  |                |
| Net (loss) income  | \$ (10,287)                                | \$ 56          |
| Adjustments to reconcile net (loss) income to net cash (used in) provided by operating activities: |  |                |
| Depreciation   | 2,608                                      | 1,961          |
| Amortization   | 5,271                                      | 2,134          |
| Stock-based compensation expense   | 1,046                                      | 971            |
| Unrealized loss on foreign currency revaluation  | 165  |                |
| Unrealized gain on derivative instrument   | (2,246)                                    |                |
| Pension and long-term employee benefit expense   | 1,500                                      |                |
| Provision for doubtful accounts  | 138  | 23             |
| In-process research and development  | 1,278                                      | 219            |
| Loss (gain) on disposition of assets   | 117  | (8)            |
| Deferred income tax benefit  | (4,299)                                    | (1,859)        |
| Changes in assets and liabilities (net of acquired assets and liabilities):                        |  |                |
| Accounts receivable  | (1,765)                                    | 5,953          |
| Inventories  | (649)                                      | (138)          |
| Prepaid expenses and other assets  | 1,547                                      | (679)          |
| Income taxes receivable  | 99   | (146)          |
| Accounts payable   | 935  | 223            |
| Accrued compensation and benefits  | (744)                                      | (806)          |
| Other accrued liabilities  | (676)                                      | (71)           |
| Income taxes payable   | (8)  | 114            |
| Pension liability  | (495)                                      |                |
| Deferred revenue   | 35   | 908            |
| <b>Net cash (used in) provided by operating activities</b>   | <b>(6,430)</b>                             | <b>8,855</b>   |
| <b>Cash flows from investing activities:</b>   |  |                |
| Purchase of equipment and leasehold improvements   | (4,231)                                    | (4,156)        |
| Purchase of investments  |  | (19,528)       |
| Acquisition of CDT   | (17,926)                                   |                |
| Acquisition of Castelle  |  | (11,974)       |
| Proceeds from disposals of assets  | 35   | 55             |
| Proceeds from sales and maturities of investments  | 4  | 32,903         |
| <b>Net cash used in investing activities</b>   | <b>(22,118)</b>                            | <b>(2,700)</b> |
| <b>Cash flows from financing activities:</b>   |  |                |
| Proceeds from bank loan  | 13,256                                     |                |
| Repayments on bank loan  | (5,000)                                    |                |
| Proceeds from release of restricted cash   | 1,000                                      |                |
| Proceeds from exercise of common stock options   | 914  | 2,160          |
| Repurchase of common stock   | (138)                                      | (8,038)        |
| Excess tax benefits from stock-based compensation  | 38   | 308            |

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|   |           |           |
|---|-----------|-----------|
| Net cash provided by (used in) financing activities | 10,070    | (5,570)   |
| Net (decrease) increase in cash                     | (18,478)  | 585       |
| Effect of exchange rate changes on cash             | 440       | (50)      |
| Cash and cash equivalents at beginning of period    | 46,182    | 10,695    |
| Cash and cash equivalents at end of period          | \$ 28,144 | \$ 11,230 |
| <b>Supplemental disclosures:</b>                    |           |           |
| Cash paid during the period for income taxes        | \$ 289    | \$ 251    |
| Acquisitions:                                       |           |           |
| Fair value of assets acquired                       | \$ 48,173 | \$ 14,349 |
| Cash paid   | (17,926)  | (11,974)  |
| Liabilities assumed                                 | \$ 30,247 | \$ 2,375  |
| Software acquired with three year payment terms:    |           |           |
| Fair value of software acquired                     | \$        | \$ 935    |
| Cash paid   |           | (301)     |
| Liability assumed                                   | \$        | \$ 634    |

See the accompanying notes to unaudited consolidated financial statements.

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## CAPTARIS, INC.

## CONSOLIDATED STATEMENT OF SHAREHOLDERS EQUITY

(in thousands, except share amounts)

(unaudited)

|  | Common<br>Shares | Common<br>Stock | Additional<br>Paid-in<br>Capital | Accumulated<br>Other<br>Comprehensive<br>Income<br>(Loss) | Retained<br>Earnings | Total<br>Shareholders<br>Equity | Total<br>Comprehensive<br>Loss |
|--|------------------|-----------------|----------------------------------|---|----------------------|---------------------------------|--------------------------------|
| Balance at December 31, 2007                                   | 26,378,044       | \$ 264          | \$ 40,971                        | \$ 2,715  | \$ 49,961            | \$ 93,911                       | \$                             |
| Exercise of stock options and release of<br>vested stock units | 227,582          | 2               | 912                              |   |                      | 914                             |                                |
| Repurchase of common stock                                     | (36,000)         |                 | (138)                            |   |                      | (138)                           |                                |
| Stock-based compensation expense                               |                  |                 | 1,046                            |   |                      | 1,046                           |                                |
| Stock-based compensation tax benefit                           |                  |                 | 38                               |   |                      | 38                              |                                |
| Foreign currency translation adjustment                        |                  |                 |                                  | (470)   |                      | (470)                           | (470)                          |
| Net loss   |                  |                 |                                  |   | (10,287)             | (10,287)                        | (10,287)                       |
| Balance at September 30, 2008                                  | 26,569,626       | \$ 266          | \$ 42,829                        | \$ 2,245  | \$ 39,674            | \$ 85,014                       | \$ (10,757)                    |

See the accompanying notes to unaudited consolidated financial statements.

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**CAPTARIS, INC.**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

**(unaudited)**

**1. Description of the Business and Summary of Significant Accounting Policies**

***The Business***

Captaris, Inc., ( we , us , our ) is a corporation formed in the State of Washington in 1982. Our principal executive offices are located in Bellevue, Washington. We are a provider of computer products that automate document-centric business processes. With a comprehensive suite of software, hardware and services, we help organizations gain control over many processes that include the need to integrate documents more securely and efficiently. Our solutions also provide interoperability between documents, business applications and technology platforms.

We operate under one business unit segment to deliver our product and software solutions. We develop products and services for document capture, intelligent document recognition and classification, routing, workflow, document management and document delivery. Our product lineup includes the brand names RightFax, FaxPress, Captaris Workflow, Alchemy, Single Click Entry, DOKuStar and RecoStar.

Our products are distributed and supported through a global network of technology partners. This distribution system consists of business partners from all levels of the information technology ( IT ) spectrum: value-added resellers, original equipment manufacturers ( OEMs ), system integrators, distributors, mass market resellers, online retailers, office equipment dealers, and independent software vendors ( ISVs ). We believe the use of multiple distribution channels increases the likelihood that our products will be sold to more customers.

***Basis of Presentation and Preparation***

The accompanying unaudited consolidated financial statements as of September 30, 2008, and for the quarters and nine months ended September 30, 2008 and 2007 and audited balance sheet as of December 31, 2007, have been prepared in accordance with accounting principles generally accepted in the United States of America and pursuant to the rules and regulations of the Securities and Exchange Commission ( SEC ). Certain information and footnote disclosures normally included in annual financial statements have been omitted for interim financial information in accordance with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. These unaudited consolidated financial statements should be read in conjunction with Management's Discussion and Analysis of Financial Condition and Results of Operations and the financial statements and notes thereto included in the Company's Annual Report on Form 10-K for the year ended December 31, 2007. In the opinion of management, these unaudited consolidated financial statements reflect all adjustments, consisting of normal and recurring adjustments and accruals, necessary for a fair presentation of our financial condition, results of operations and cash flows for the periods indicated.

***Principles of Consolidation***

These unaudited consolidated financial statements include the accounts of Captaris, Inc. and our wholly-owned subsidiaries. All intercompany balances and transactions have been eliminated in consolidation.

***Use of Estimates***

The preparation of our consolidated financial statements in conformity with accounting principles generally accepted in the United States of America requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of our financial statements and the reported amounts of revenue and expenses during the reporting period. We base our estimates on historical experience, current conditions and various other assumptions we believe to be reasonable under the circumstances. Our estimates form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources, as well as identifying and assessing appropriate accrual and disclosure treatment with respect to commitments and contingencies. Actual results may differ significantly from these estimates. To the extent that there are material differences between these estimates and actual results, our presentation of our financial condition or results of operations may be affected.

***Cash and Cash Equivalents***

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We have cash balances in banks in excess of the maximum amount insured by the Federal Depository Insurance Corporation (FDIC) at September 30, 2008 and December 31, 2007. The FDIC insures qualifying accounts at each institution up to \$250,000.

Since we acquired Captaris Document Technologies GmbH ( CDT ) on January 4, 2008 and through the date of this report, the majority of our consolidated cash and cash equivalents are held by CDT in Germany. The cash and cash equivalents held by CDT can be used for general business purposes in Germany.

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When we acquired CDT, we did so through a wholly-owned subsidiary, Captaris Verwaltungs GmbH ( CVG ). We loaned CVG the funds to purchase CDT's shares. Because CVG is a holding company with no operations, it had no cash. CDT, on the other hand, is an operating company with cash. Until recently, CDT was restricted from making distribution or loans to CVG to allow CVG to repay the intercompany loan to us. This was due to more restrictive capital maintenance rules under German law that apply to distributions or loans to shareholders.

On June 27, 2008, CDT and CVG entered into a merger agreement under which CDT has merged into CVG, with CVG as the surviving corporation. As a result of the merger, CVG is both the borrower under the intercompany loan from us and is an operating company with cash. After the merger, the more permissive rules under German law applicable to repayment of a loan from a shareholder will apply.

In connection with the merger, CDT made a payment of 4.0 million to us on behalf of CVG and this payment reduced the intercompany loan balance. We also made a 3.0 million equity contribution into the surviving corporation by forgiving a portion of the intercompany loan balance for this amount. When combined with an earlier payment of 2.7 million that CVG paid to us, the intercompany loan balance was reduced by 9.7 million. The remaining intercompany balance is scheduled to be repaid quarterly, including principal and accrued interest, beginning on January 15, 2009 and ending on October 18, 2013 as long as the liquidity of the surviving company is sufficient to carry out its operations. See Note 8.

**Inventories**

Inventories consist primarily of fax boards, which we either resell or forward integrate into finished goods and components for our appliance product. We value these inventories on our consolidated balance sheets at the lower of cost or market (as determined by the first-in, first out method). Due to rapid changes in technology, it is possible that older products in inventory may become obsolete or that we may sell these products below cost. If actual market conditions are less favorable than we project, inventory write-downs may be required. When we determine that the carrying value of inventories is not recoverable, we write-down inventories to market value.

Inventories consisted of the following:

| (in thousands) | September 30,<br>2008 | December 31,<br>2007 |
|----------------|-----------------------|----------------------|
| Finished goods | \$ 1,546              | \$ 1,131             |
| Components     | 1,213                 | 550                  |
|                | \$ 2,759              | \$ 1,681             |

**Business Combinations**

We include the results of operations of acquired businesses from the date of acquisition. We record net assets acquired at their fair value at the date of acquisition. We include the excess of the purchase price over the fair value of net assets acquired as goodwill in the accompanying unaudited consolidated balance sheets.

**Revenue Recognition**

Our revenue recognition policies follow the guidelines of the American Institute of Certified Public Accountants ( AICPA ) Statement of Position ( SOP ) No. 97-2, *Software Revenue Recognition*, as amended. We recognize revenue when persuasive evidence of an arrangement exists, delivery has occurred, the selling price is fixed or determinable and collection is reasonably assured.

We sell products through resellers, Original Equipment Manufacturers ( OEM ) and other channel partners, as well as directly to end-users. Generally, our resellers do not stock product, and except for OEM sales described below, we recognize product revenue upon shipment, net of estimated returns, provided that collection is determined to be probable and no significant obligations remain. If a reseller does stock product, we defer this revenue until the reseller sells the product through to end-users.

Sales of our appliance products are made through stocking distributors. For sales to distributors, we recognize revenues on either the sell-through or sell-in method of revenue recognition as determined by the contractual arrangement with each distributor. When the distributor is entitled to stock rotation rights, we recognize revenue upon delivery of the appliances to the distributor, less a provision for an estimate of those rights (the



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sell-in method). Otherwise, revenue is recognized upon delivery of the appliances to the end-user (the sell-through method).

Revenue from perpetual software licenses is recognized when the software has been shipped, provided that collection for such revenue is deemed probable. Revenue from term software licenses is recognized over the term of the license, generally 12 months.

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Whenever a software license, hardware, installation and post-contract customer support ( PCS ) elements are sold together, we allocate the total arrangement fee among each element based on its respective fair value, which is the price charged when that element is sold separately. The amount of revenue assigned to each element is impacted by our judgment as to whether an arrangement includes multiple elements and, if so, whether vendor-specific objective evidence ( VSOE ) of fair value exists for those elements. Changes to the elements in an arrangement and our ability to establish VSOE for those elements could affect the timing of revenue recognition for these elements. Revenue for PCS is recognized on a straight-line basis over the service contract term, ranging from one to five years. PCS includes rights to unspecified upgrades and updates, when and if available, and bug fixes.

Installation revenue is recognized when the product has been installed at the customer's site and accepted by the customer. Recognition of revenue from software sold with installation services is recognized either when the software is shipped or when the installation services are completed, depending on our agreement with the customer and whether the installation services are integral to the functionality of the software.

We have entered into agreements with certain OEMs from which we receive royalty payments periodically. Under the terms of the OEM license agreements, each OEM will qualify our software on their hardware and software configurations. Once the software has been qualified, the OEM will begin to ship products and report net sales to us. Most OEMs pay a license fee based on the number of copies of licensed software included in the products sold to their customers. These OEMs pay fees on a per-unit basis and we record associated revenue when we receive notification of the OEMs' sales of the licensed software to an end-user. The terms of the license agreements generally require the OEMs to notify us of sales of our products within 30 to 45 days after the end of the month or quarter in which the sales occur. As a result, we recognize the revenue in the month or quarter following the sales of the product to these OEMs' customers.

We provide allowances for estimated returns and return rights that exist for some customers. In general, customers are not granted return rights at the time of sale. However, we have historically accepted returns and therefore, reduce revenue recognized for estimated product returns. For those customers to whom we do grant return rights, we reduce revenue by an estimate of these returns. If we cannot reasonably estimate these returns, we defer the revenue until the return rights lapse. For software sold to resellers for which we have granted exchange rights, we defer the revenue until the reseller sells the software through to end-users. When customer acceptance provisions are present and we cannot reasonably estimate returns, we recognize revenue upon the earlier of customer acceptance or expiration of the acceptance period.

Professional services are customarily billed at fixed rates, plus out-of-pocket expenses and revenue is recognized when the service has been completed. However, if it is determined that a consulting engagement will be unprofitable, we recognize the loss at the time of such determination. Training revenue is recognized when the training is completed.

The following table provides the components of the maintenance, support and services revenue for the periods indicated:

| (in thousands, except % amounts)          | Quarter Ended<br>September 30, |           |                   | Nine Months Ended<br>September 30, |           |                   |
|---|--------------------------------|-----------|-------------------|------------------------------------|-----------|-------------------|
|   | 2008                           | 2007      | Percent<br>Change | 2008                               | 2007      | Percent<br>Change |
| Hardware replacement                      | \$ 695                         | \$ 615    | 13.0%             | \$ 1,911                           | \$ 1,734  | 10.2%             |
| Appliance replacement                     | 937                            | 483       | 94.0%             | 2,599                              | 483       | 438.1%            |
| Maintenance and product support           | 12,266                         | 8,593     | 42.7%             | 34,802                             | 25,386    | 37.1%             |
| Services (professional services/training) | 1,189                          | 322       | 269.3%            | 5,087                              | 1,627     | 212.7%            |
| Maintenance, support and services revenue | \$ 15,087                      | \$ 10,013 | 50.7%             | \$ 44,399                          | \$ 29,230 | 51.9%             |

**Seasonality**

Our results of operations may fluctuate as a result of seasonal variabilities. In recent years, our product lines have experienced seasonality with a decline in revenue during the first quarter compared to the prior year's fourth quarter, building gradually during the second and third quarters, and ending with the fourth quarter as our largest quarter for revenue. Revenue from our international customers generally reflects less seasonal variabilities as compared to our North America customers.

**Impairment of Goodwill**

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Our judgments regarding the existence of impairment indicators include our assessment of the impacts of legal factors; market and economic conditions; the results of our operational performance and strategic plans; competition and market share; and any potential for the sale or disposal of a significant portion of our principal operations. If we conclude that indicators of impairment exist, we then assess the fair value of goodwill. Our valuation process provides an estimate of a fair value of goodwill using a discounted cash flow model and includes many assumptions and estimates. Once the valuation is determined, we will write-down goodwill to its determined fair value, if necessary. Any write-down could have a material adverse effect on our financial condition and results of operations. We test goodwill for impairment on an annual basis in the first quarter of the year. We conducted our annual assessment during the first quarter of 2008 and determined our goodwill at March 31, 2008 was not impaired.

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**Table of Contents*****Impairment of Intangibles***

We periodically review our intangibles that are more likely than not to be sold or otherwise disposed of before the end of the asset's previously estimated useful life to determine if there is any impairment of these assets. We assess the impairment of these assets, or the need to accelerate amortization, whenever events or changes in circumstances indicate that the asset carrying value may not be recoverable. Our judgments regarding the existence of impairment indicators are based on legal factors, market conditions and operational performance of our intangibles. We determined that no impairment indicators were present during the third quarter of 2008; therefore, we have not evaluated our intangible assets for impairment as of September 30, 2008. Future events could cause us to conclude that impairment indicators exist and that the assets should be reviewed to determine their fair value. We assess the assets for impairment based on the estimated future undiscounted cash flows expected to result from the use of the assets and their eventual disposition. If the carrying amount of an asset exceeds its estimated future undiscounted cash flows, an impairment loss is recorded for the excess of the asset's carrying amount over its fair value. Fair value is generally determined based on a valuation process that provides an estimate of a fair value of these assets using a discounted cash flow model, which includes many assumptions and estimates. Once the valuation is determined, we will write down these assets to their determined fair value, if necessary. Any write-down could have a material adverse effect on our financial condition and results of operations.

***Derivative Instruments***

We record the fair value of derivative instruments in our consolidated financial statements in accordance with SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities* ( SFAS 133 ), as amended. We use derivative instruments to manage certain foreign currency risks. We record the changes in the fair value of derivative instruments in our consolidated statements of operations in other (expense) income, net in the current period. We do not hold or issue financial instruments for speculative or trading purposes. For additional information about derivative instruments, see Note 9.

***Postretirement Obligations******Pension Plan***

CDT sponsors an unfunded defined benefit pension plan covering substantially all employees. Benefits under the pension plan are generally based on age at retirement, years of service and the employee's annual earnings. The net periodic cost of our pension plan is determined using the projected unit credit method and several actuarial assumptions, the most significant of which are the discount rate and estimated service costs. If gains and losses, which occur when actual experience differs from actuarial assumptions, exceed ten percent of plan liabilities, we amortize them over the average future service period of employees.

***Long-term Employee Benefit Obligations******Anniversary Plan***

CDT sponsors an unfunded defined benefit plan for our long-tenured employees ( Anniversary plan). Benefits under the Anniversary plan are generally based on employees' compensation and the number of years of service. The net periodic cost of our Anniversary plan is determined using the projected unit credit method and several actuarial assumptions, the most significant of which are the discount rate and estimated salary increases.

***Early Retirement Plan***

CDT also sponsors an early retirement program, *Altersteilzeit*. This program is designed to create an incentive for employees, within a certain age group, to transition from (full or part-time) employment into retirement before their legal retirement age. This plan allows employees upon reaching a certain age to elect to work full-time for a period of time and be paid 50% of their full time salary. After working within this arrangement for a designated period of time, the employee is eligible to take early retirement and receive payments from the earned but unpaid salaries until they are eligible to receive payments under the postretirement benefit plan discussed above. Benefits under the early retirement plan are generally based on the employees' compensation and the number of years of service. The net periodic cost of the early retirement plan is calculated in accordance with the Financial Accounting Standards Board's Emerging Issues Task Force ( EITF ) Issue No. 05-5, *Accounting for Early Retirement or Post Employment Programs with Specific Features*.

***Net Loss per Common Share***

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Basic net loss per common share is computed by dividing net loss by the weighted average number of shares of common stock outstanding during the period, including vested stock units. Diluted net loss per common share is computed by dividing net loss by the sum of (a) the basic weighted average number of shares of common stock outstanding during the period and (b) additional shares that would have been issued, including unvested stock units, had all dilutive options been exercised less shares that would be repurchased

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with the proceeds from such exercises. Dilutive options are those that have an exercise price less than the average stock price during the period. For the quarter ended September 30, 2008, we excluded 172,669 and for the nine months ended September 30, 2008, we excluded 182,813 of common stock equivalents from the calculation of diluted net loss per share. Since we are reporting a loss from continuing operations for the 2008 periods presented, the effect of these additional shares is anti-dilutive and therefore, the number of shares in the calculation of basic and diluted net loss per common share is the same.

The following table sets forth the computation of basic and diluted net loss per common share:

| (in thousands, except per share amounts)                            | Quarter Ended<br>September 30, |         | Nine Months Ended<br>September 30, |         |
|---|--------------------------------|---------|------------------------------------|---------|
|   | 2008                           | 2007    | 2008                               | 2007    |
| <b>Numerator:</b>   |                                |         |                                    |         |
| (Loss) income from continuing operations                            | \$ (925)                       | \$ 486  | \$ (10,286)                        | \$ 59   |
| Loss from discontinued operations                                   |                                |         | (1)                                | (3)     |
| Net (loss) income   | \$ (925)                       | \$ 486  | \$ (10,287)                        | \$ 56   |
| <b>Denominator:</b>   |                                |         |                                    |         |
| Weighted average shares outstanding basic                           | 26,587                         | 26,968  | 26,509                             | 27,212  |
| Dilutive effect of common shares from stock options and stock units |                                | 536     |                                    | 753     |
| Weighted average shares outstanding diluted                         | 26,587                         | 27,504  | 26,509                             | 27,965  |
| <b>Basic net (loss) income per common share:</b>                    |                                |         |                                    |         |
| (Loss) income from continuing operations                            | \$ (0.03)                      | \$ 0.02 | \$ (0.39)                          | \$ 0.00 |
| Loss from discontinued operations                                   |                                |         | (0.00)                             | (0.00)  |
| Basic net (loss) income per common share                            | \$ (0.03)                      | \$ 0.02 | \$ (0.39)                          | \$ 0.00 |
| <b>Diluted net (loss) income per common share:</b>                  |                                |         |                                    |         |
| (Loss) income from continuing operations                            | \$ (0.03)                      | \$ 0.02 | \$ (0.39)                          | \$ 0.00 |
| Loss from discontinued operations                                   |                                |         | (0.00)                             | (0.00)  |
| Diluted net (loss) income per common share                          | \$ (0.03)                      | \$ 0.02 | \$ (0.39)                          | \$ 0.00 |

Employee stock options to purchase 4,202,029 and 2,912,568 common shares for the quarters ended September 30, 2008 and 2007, respectively, and 4,442,590 and 1,941,933 common shares for the nine months ended September 30, 2008 and 2007, respectively, were outstanding, but were not included in the computation of diluted net loss per share because the exercise price of the stock options was greater than the average share price of the common shares; therefore, the effect would have been anti-dilutive.

**Recent Accounting Pronouncements**

In September 2006, the Financial Accounting Standards Board (FASB) issued SFAS No. 157, *Fair Value Measurements*, which defines fair value, establishes a framework for measuring fair value in accordance with generally accepted accounting principles and expands disclosures about fair value measurements. For financial assets and liabilities, SFAS No. 157 was effective for fiscal years beginning after November 15, 2007, and interim periods within those fiscal years. In February 2008, the FASB issued Staff Position (FSP) No. 157-2 which delays the effective date of SFAS No. 157 for all nonfinancial assets and nonfinancial liabilities, except those recognized or disclosed at fair value in the financial statements on a recurring basis. FSP 157-2 is effective for us beginning January 1, 2009.

We adopted SFAS No. 157 on January 1, 2008. The adoption of SFAS No. 157 did not have a material impact on our unaudited consolidated financial statements. We are currently evaluating the impact of FSP 157-2 on our unaudited consolidated financial statements.

**Reclassifications**

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We have reclassified certain amounts in prior periods to conform to the current period's presentation.

### **2. Open Text Merger**

On September 3, 2008, we entered into a merger agreement with Open Text Corporation, Open Text Inc. ( Open Text ) and Oasis Merger Corp. ( Oasis ). Under the terms and subject to the conditions set forth in the merger agreement, Oasis will be merged with us, and we will survive the merger as a wholly-owned subsidiary of Open Text (the merger ). The total cash consideration upon the closing of the Merger will be approximately \$131 million.

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At the effective time of the merger, each share of our common stock issued and outstanding immediately prior to the effective time, other than shares with respect to which the holder has properly exercised and maintained dissenters' rights, will be automatically converted into the right to receive an amount of cash equal to \$4.80. Stock options outstanding immediately prior to the effective time of the merger will be accelerated, then cancelled, and holders will be cashed out in an amount equal to the difference between the exercise price per share of the applicable stock option and \$4.80. Restricted stock units or restricted deferred stock units outstanding immediately prior to the effective time of the merger will be accelerated, then cancelled, and the holders will be cashed out in an amount equal to the product of the number of shares of common stock subject to the stock unit and \$4.80.

Consummation of the merger is subject to various customary conditions, including approval by our shareholders. A special meeting of our shareholders has been scheduled for October 31, 2008 to consider a proposal to approve the merger agreement. The merger agreement contains certain termination rights for both Open Text and us and provides that, in the event of termination of the merger agreement under specified circumstances, we may be required to pay Open Text a termination fee of \$4.9 million.

Upon closing of the Merger, certain expenses that were contingent on the Merger closing will become payable. These expenses include approximately \$8 million primarily related to investment banking fees and cash bonuses related to the Management Incentive Retention Plan. See Note 6. Also, upon closing of the Merger, we anticipate settling our cross-currency swap contract with the bank.

**3. Segment Reporting**

For segment reporting purposes, we operate as one segment. Revenue by geographic region, as determined by shipping destination, is as follows:

| (in thousands)           | Quarter Ended      |                    | Nine Months Ended  |                    |
|--------------------------|--------------------|--------------------|--------------------|--------------------|
|                          | September 30, 2008 | September 30, 2007 | September 30, 2008 | September 30, 2007 |
| North America            | \$ 19,210          | \$ 17,810          | \$ 56,105          | \$ 49,649          |
| Europe                   | 12,154             | 2,813              | 29,253             | 8,263              |
| Asia Pacific             | 1,429              | 1,342              | 4,125              | 4,580              |
| Rest of world            | 1,703              | 1,300              | 5,030              | 4,252              |
| <b>Total net revenue</b> | <b>\$ 34,496</b>   | <b>\$ 23,265</b>   | <b>\$ 94,513</b>   | <b>\$ 66,744</b>   |

Revenue from the rest of world consists primarily of sales to the Middle East, Africa, India and countries in the Latin America region. Revenue for the United States was \$18.4 million and \$17.1 million for the quarters ended September 30, 2008 and 2007, respectively, and \$53.6 million and \$47.2 million for the nine months ended September 30, 2008 and 2007, respectively. During the quarter ended September 30, 2008, one customer accounted for 14.3% of our net revenue. No single customer represented more than 10% of our net revenue for the quarter ended September 30, 2007 and for the nine months ended September 30, 2008 and 2007, respectively. Our operating results for the quarter and nine months ended September 30, 2008 include CDT's revenues since we acquired CDT on January 4, 2008. See Note 8.

The following table sets forth the distribution of long-lived assets, representing equipment and leasehold improvements, net, assets and intangible assets, net, by significant geographic area, as of the periods indicated below:

| (in thousands)                 | September 30, 2008 | December 31, 2007 |
|--------------------------------|--------------------|-------------------|
| North America                  | \$ 18,281          | \$ 19,163         |
| Europe                         | 18,204             | 291               |
| Asia Pacific                   | 7                  | 29                |
| <b>Total long-lived assets</b> | <b>\$ 36,492</b>   | <b>\$ 19,483</b>  |





**Table of Contents****4. Stock-Based Compensation**

Included in stock-based compensation are expenses relating to both our stock options and our stock units. The amount of stock-based compensation expense, net of forfeitures, recognized during the quarters ended September 30, 2008 and 2007 was \$293,000 and \$439,000, respectively, and \$1.0 million and \$971,000 during the nine months ended September 30, 2008 and 2007, respectively. Total unamortized compensation expense at September 30, 2008 was \$3.4 million, net of forfeitures, which will be recognized over a weighted average period of two years.

The following table summarizes the allocation of stock-based compensation to our expense categories for the periods indicated:

| (in thousands)                                | Quarter Ended<br>September 30, |               | Nine Months Ended<br>September 30, |               |
|---|--------------------------------|---------------|------------------------------------|---------------|
|   | 2008                           | 2007          | 2008                               | 2007          |
| Cost of revenue                               | \$ 4                           | \$ 9          | \$ 14                              | \$ 20         |
| Research and development                      | 59                             | 48            | 175                                | 87            |
| Selling and marketing                         | 65                             | 81            | 185                                | 167           |
| General and administrative                    | 165                            | 301           | 672                                | 697           |
| <b>Total stock-based compensation expense</b> | <b>\$ 293</b>                  | <b>\$ 439</b> | <b>\$ 1,046</b>                    | <b>\$ 971</b> |

The following weighted average assumptions were used in the Black-Scholes option pricing model to determine the fair value of stock options granted in the periods indicated:

|                         | Quarter Ended<br>September 30, |       | Nine Months Ended<br>September 30, |       |
|-------------------------|--------------------------------|-------|------------------------------------|-------|
|                         | 2008                           | 2007  | 2008                               | 2007  |
| Dividend yield          | 0.0%                           | 0.0%  | 0.0%                               | 0.0%  |
| Risk-free interest rate | 3.1%                           | 4.2%  | 2.6%                               | 4.6%  |
| Expected volatility     | 51.6%                          | 42.5% | 46.3%                              | 41.9% |
| Expected term           | 5.27                           | 5.27  | 5.27                               | 5.27  |

We have not declared or paid any dividends and do not currently expect to do so in the future. The risk-free interest rate used in the Black-Scholes valuation model is based on the implied yield currently available in U.S. Treasury securities at maturity with an equivalent term. Expected volatility is based on the annualized daily historical volatility plus implied volatility of our stock price, including consideration of the implied volatility and market prices of traded options for comparable entities within our industry. The expected term of options represents the period that our stock-based awards are expected to be outstanding and was determined based on historical weighted average holding periods and projected holding periods for the remaining unexercised shares. Consideration was given to the contractual terms of our stock-based awards, vesting schedules and expectations of future employee behavior.

Our stock price volatility and expected term reflect our best estimates, both of which impact the fair value of an option calculated under the Black-Scholes methodology and, ultimately, the expense that will be recognized over the life of the option. SFAS No. 123(R) also requires that we recognize compensation expense for only the portion of options expected to vest; therefore, we applied an estimated forfeiture rate that we derived from historical employee termination behavior. If the actual number of forfeitures differs from our estimates, additional adjustments to compensation expense may be required in future periods.

**Stock Options**

Stock-based compensation expense related to stock options was \$217,000 and \$356,000 during the quarters ended September 30, 2008 and 2007, respectively, and \$764,000 and \$758,000 during the nine months ended September 30, 2008 and 2007, respectively. At September 30, 2008, total unamortized deferred compensation costs related to stock options was \$2.5 million, net of estimated forfeitures. Total unamortized deferred compensation cost will be adjusted for future changes in estimated forfeitures and is expected to be recognized over a weighted average period of two years.



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A summary of the status of our stock option plans at September 30, 2008, and the changes during the nine months then ended, is presented in the following table:

|   | Options and<br>Stock Units<br>Available<br>for Grant | Number of<br>Options<br>Outstanding | Weighted<br>Average<br>Exercise<br>Price | Weighted<br>Average<br>Remaining<br>Contractual<br>Term (years) |
|---|--|-------------------------------------|--|---|
| Beginning of period at December 31, 2007          | 1,949,450  | 5,372,162                           | \$ 5.11                                  | 6.28  |
| Granted <sup>(1)</sup>                            | (642,090)  | 240,500                             | 3.61                                     |   |
| Exercised   |  | (225,082)                           | 4.06                                     |   |
| Cancelled   | 716,978  |                                     |  |   |
| Forfeited   |  | (206,660)                           | 4.77                                     |   |
| Expired   | (267,903)  | (462,818)                           | 5.61                                     |   |
| End of period                                     | 1,756,435  | 4,718,102                           | 5.04                                     | 6.06  |
| Vested and expected to vest at September 30, 2008 |  | 4,421,778                           | 5.07                                     | 5.92  |
| Exercisable at September 30, 2008                 |  | 3,429,088                           | 5.15                                     | 5.25  |

<sup>(1)</sup> The difference in shares granted under options available for grant and number of options outstanding is due to stock unit grants. In accordance with the 2006 Plan, each stock unit granted is to be counted as two shares against the number of shares available for issuance. During the quarters ended September 30, 2008 and 2007, we granted 0 and 186,500 options, respectively, with a weighted average Black-Scholes fair value of \$0 and \$2.30 per share, respectively. During the nine months ended September 30, 2008 and 2007, we granted 240,500 and 1,159,195 options, respectively, with a weighted average Black-Scholes fair value of \$1.60 and \$2.47 per share, respectively.

The intrinsic value of options exercised during the third quarters of 2008 and 2007, was \$70,000 and \$39,000, respectively, and \$109,000 and \$879,000 for the nine months ended September 30, 2008 and 2007, respectively. The aggregate intrinsic value of options outstanding, options vested and expected to vest and options exercisable as of September 30, 2008, was \$1.4 million, \$1.3 million and \$1.0 million, respectively. The intrinsic value is calculated as the difference between the market value of our common stock as of September 30, 2008 and the exercise price of the options. The market value on September 30, 2008 was \$4.65 which was based on the average of the high and low stock price as reported by The Nasdaq Global Market.

**Stock Units**

Compensation expense related to stock units was \$76,000 and \$83,000 for the quarters ended September 30, 2008 and 2007, respectively, and \$282,000 and \$213,000 for the nine months ended September 30, 2008 and 2007, respectively.

Information related to non-vested stock units at September 30, 2008 is as follows:

| Shares | Weighted<br>Average<br>Fair Value | Weighted<br>Average<br>Remaining<br>Contractual<br>Term<br>(in years) |
|--------|-----------------------------------|---|
|--------|-----------------------------------|---|

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|                                    |          |         |      |
|------------------------------------|----------|---------|------|
| Non-vested at beginning of period  | 195,081  | \$ 5.31 | 3.14 |
| Awarded                            | 200,795  | 3.61    |      |
| Released                           | (2,500)  | 4.69    |      |
| Canceled                           | (23,750) | 3.59    |      |
| Outstanding at end of period       | 369,626  | 4.50    | 2.46 |
| Ending vested and expected to vest | 262,924  | 4.56    | 2.32 |
| Exercisable                        | 92,176   | 4.68    |      |

The aggregate intrinsic value of stock units outstanding, vested or expected to vest, and exercisable as of September 30, 2008 was \$1.7 million, \$793,000 and \$428,000, respectively.

Total unamortized deferred compensation expense related to stock units at September 30, 2008 was \$915,000, net of estimated forfeitures, which will be recognized over a weighted average period of three years.

**Table of Contents****5. Stock Repurchase Program**

We repurchase our common stock under a Rule 10b5-1 repurchase plan and in the case of any discretionary purchases outside of the plan, subject to open trading windows, overall market conditions, our stock price and our cash position and other requirements, in each case pursuant to our previously announced stock repurchase program authorized by our Board of Directors. A Rule 10b5-1 repurchase plan allows the purchase of our common shares at times when we ordinarily would not be in the market because of self-imposed trading blackout periods.

Pursuant to our repurchase plan, during the quarters ended September 30, 2008 and 2007, we repurchased 0 and 601,939 of our common shares for \$0 and \$3.1 million, respectively. During the nine months ended September 30, 2008 and 2007, we repurchased 36,000 and 1,363,839 of our common shares for \$138,000 and \$8.0 million, respectively. At September 30, 2008, approximately \$9.5 million was available under our repurchase plan. We may repurchase shares in the future subject to the rules of our 10b5-1 repurchase plan and in the case of any discretionary purchases outside of the plan, subject to open trading windows, overall market conditions, our stock price and our cash position and other requirements. The repurchase plan will continue until the earlier of (a) such time when the maximum dollar amount authorized has been utilized or (b) our Board of Directors elects to discontinue the repurchase plan.

**6. Commitments and Contingencies**

In the normal course of our business, we are periodically involved in litigation or claims including patent infringement claims. We follow the provisions of SFAS No. 5, *Accounting for Contingencies*, to record litigation or claim-related expenses. We evaluate, among other factors, the degree of probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. We accrue for settlements when the outcome is probable and the amount or range of the settlement can be reasonably estimated. In addition to our judgments and use of estimates, there are inherent uncertainties surrounding litigation and claims that could result in actual settlement amounts that differ materially from estimates. We expense our legal costs associated with these matters when incurred.

***Management Incentive Retention Plan***

On April 23, 2008, the Board of Directors approved the Management Incentive Retention Plan ( *Plan* ). The purpose of the Plan is to provide an incentive to key management employees and others providing services to us to maximize our valuation and to provide continuity of management in connection with the period prior to a potential change in control. The Plan is an unfunded plan and any benefits provided for in the Plan will be paid from our general assets.

Participants in the Plan will be eligible to receive a cash bonus from us or our successor upon consummation of a change in control, subject to certain conditions. Participants in the Plan include all of our current executive officers as well as certain other members of management. The bonus pool to be established under the Plan will be equal to 1.5% of the change in control price (defined as the aggregate value paid for all of our equity or assets, including debt assumed in connection with such transaction) which must exceed \$125 million. The Plan administrator is not required to award the entire pool to participants and may, at its sole discretion, choose to award bonuses to each participant in the range of 0% to 200% of base salary.

The Board has the absolute and unconditional right to amend or terminate the Plan. The Plan will automatically terminate on the Termination Date (defined as the closing date of the change in control prior to October 23, 2009 or a later date designated by the Plan administrator), if the closing date of the change in control has not occurred on or before the Termination Date. As of September 30, 2008, we have not accrued any such cash bonuses as the consummation of change in control has not occurred. See Note 2.

***Open Text Merger***

On September 3, 2008, we entered into a definitive merger agreement in which a wholly-owned subsidiary of Open Text Corporation will acquire us. If the merger agreement is terminated under certain circumstances specified in the merger agreement, we may be required to pay Open Text a termination fee of \$4.9 million. In addition, if the merger agreement is terminated under certain circumstances, we may be required to reimburse Open Text for certain out-of-pocket expenses, subject to a maximum of \$2.0 million, which will reduce the amount of any termination fee that may be payable.

**7. Comprehensive (Loss) Income**

Total comprehensive loss for the quarter ended September 30, 2008 was \$958,000 and total comprehensive income for the quarter ended September 30, 2007 was \$1.1 million. Total comprehensive loss for the nine months ended September 30, 2008 was \$10.8 million and total comprehensive income for the nine months ended September 30, 2007 was \$1.4 million. The primary difference between net loss as reported

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and comprehensive (loss) income is foreign currency translation adjustments in 2008, and foreign currency translation adjustments and unrealized gains (losses), net of income taxes, on our investment portfolio in 2007.

**Table of Contents****8. Business Combination and Intercompany Loan**

To increase our product portfolio and expand our presence in the document capture market, on January 4, 2008, our wholly-owned subsidiary, CVG, a German limited liability company, acquired Océ Document Technologies GmbH ( ODT ), pursuant to a Sale and Purchase Agreement (the SPA ) by and between CVG and Océ Deutschland Holding GmbH & Co. KG, a German limited partnership (the Seller ), dated December 20, 2007. Under the terms of the SPA, CVG acquired all of the outstanding equity of ODT from the Seller, and ODT became a wholly-owned subsidiary of CVG and an indirect wholly-owned subsidiary of Captaris. After our acquisition, we re-named ODT to Captaris Document Technologies GmbH ( CDT ).

Under the terms of the acquisition agreement, CVG acquired CDT for a purchase price of approximately \$17.9 million, net of CDT's cash balance as of the closing of approximately \$32.0 million, including transaction costs of \$2.8 million plus assumed liabilities of \$30.2 million. The assumed liabilities include \$18.1 million in future retirement and employee benefit obligations, deferred revenue of \$1.8 million and accounts payable and accrued liabilities of \$10.3 million. The acquisition of CDT has been accounted for as a purchase. We recognized a \$1.3 million charge for acquired in-process research and development.

On January 2, 2008, we loaned our wholly-owned subsidiary, CVG, \$31.6 million to finance the acquisition of CDT as well as pay on behalf of CDT approximately \$3.1 million of profit-sharing owed to its former parent company. The loan accrues interest at a rate equal to the 3 months EURIBOR rate plus 2.75% per annum. Pursuant to the SPA, the purchase price at closing included a payment for CDT's estimated cash balance on December 31, 2007 and included a provision to adjust the purchase price once CDT's actual cash balance at December 31, 2007 could be determined. The additional purchase price of \$463,000 represents the additional cash CDT held at December 31, 2007.

In accordance with SFAS No. 141, *Business Combinations*, all acquired identifiable assets and liabilities were assigned a portion of the cost of the acquisition based on their respective fair values. In our allocation of purchase price to all identifiable assets acquired in connection with the CDT acquisition, management evaluated various criteria and assumptions. When estimating the fair value for all identifiable intangible assets acquired in connection with this acquisition, our evaluation included the preparation of financial projections, supporting financial data and consideration of a number of factors, including the analysis of a third-party valuation firm. The third-party valuation firm was provided with the data and analysis management utilized in their evaluation, and drafts of their conclusions were reviewed by management prior to making the allocation. Management is responsible for the appropriateness of the estimated fair values allocated to the identifiable intangible assets.

We estimated fair value for all identifiable intangible assets including technology, trade names and customer relationships, using an income and a cost approach. At March 31, 2008, we completed a preliminary analysis of the value of the intangible assets acquired. During the nine months ended September 30, 2008, we revised the results of our preliminary analysis and made minor adjustments to the valuation of identifiable intangible assets. The determination of fair value is a critical and complex consideration that involves significant assumptions and estimates. These assumptions and estimates in our preliminary analysis were based on our best judgments and resulted in the allocation of purchase price for this acquisition as detailed below. The purchase price allocation below is subject to our finalization of the valuation of intangible assets and other assets acquired and liabilities assumed which may result in changes to the reported fair values of the acquired assets. The excess of the purchase price over the preliminary fair value of the assets acquired was allocated to goodwill. Based on our preliminary analysis, we have allocated \$18.0 million to goodwill and it is not deductible for tax purposes.

| <b>CDT Preliminary Purchase Price Allocation:</b> | <b>(in thousands)</b> |
|---|-----------------------|
| Acquired intangibles                              | \$ 20,725             |
| Goodwill  | 18,042                |
| Other assets                                      | 8,128                 |
| Acquired in-process research and development      | 1,278                 |
| <b>Total purchase price</b>                       | <b>\$ 48,173</b>      |

The following table presents details of the intangible assets acquired (in thousands, except number of years):

| Assigned<br>Value | Weighted-<br>average<br>amortization |
|-------------------|--------------------------------------|
|-------------------|--------------------------------------|



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|                        |           | period<br>(in years) |
|------------------------|-----------|----------------------|
| Technology             | \$ 14,796 | 6.6                  |
| Trade names            | 600       | 7.0                  |
| Customer relationships | 5,329     | 4.0                  |
| Total                  | \$ 20,725 | 6.0                  |

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All identified amortizable intangible assets will be amortized on a straight-line basis over their estimated useful lives, ranging from 4 to 7 years, with no residual value. Using the September 30, 2008 exchange rate of \$1.4081 U.S. dollars to Euros, we will recognize amortization expense for these intangible assets of approximately \$881,000 for the remainder of 2008, \$3.5 million in 2009, \$3.5 million in 2010, \$3.5 million in 2011, \$2.3 million in 2012, \$1.7 million in 2013 and \$1.7 million in 2014.

CDT was combined in our single business segment and our results of operations include CDT's results of operations for the period from January 4, 2008 to September 30, 2008, including an in-process research and development charge of \$1.3 million.

The following unaudited pro forma information represents the results of operations for Captaris, inclusive of CDT, for the quarter and nine months ended September 30, 2007, as if the acquisition had been consummated as of January 1, 2007. Pro forma information for the nine months ended September 30, 2008 is not materially different than our actual results reported for the nine months ended September 30, 2008. The pro forma information presented below does not purport to be indicative of what may occur in the future. In addition, the pro forma information presented below includes a charge for non-recurring acquired in-process research and development of \$1.3 million.

|   | Quarter Ended<br>September 30, 2007                        | Nine Months Ended<br>September 30, 2007 |
|---|--|---|
|   | (in thousands, except per share<br>amounts)<br>(Unaudited) |   |
| Net revenue   | \$ 30,814  | \$ 87,826                               |
| Loss from continuing operations                         | \$ (60)  | \$ (1,959)                              |
| Loss from discontinued operations                       |  | (3)                                     |
| Net loss  | \$ (60)  | \$ (1,962)                              |
| <b>Denominator:</b>                                     |  |   |
| Weighted average shares outstanding – basic and diluted | 26,968   | 27,212                                  |
| <b>Basic and diluted net loss per common share:</b>     |  |   |
| Loss from continuing operations                         | \$ (0.00)  | \$ (0.07)                               |
| Loss from discontinued operations                       |  | (0.00)                                  |
| Basic and diluted net loss                              | \$ (0.00)  | \$ (0.07)                               |

**9. Derivative Instruments**

In 2008, we purchased foreign currency exchange forward contracts and a cross-currency swap contract to mitigate the foreign currency risk on the intercompany loan we made to CVG. See Note 8. Our foreign currency exchange forward contracts and cross-currency swap contract are derivative instruments and are re-measured at fair value each reporting period. The fair values of our foreign currency exchange forward contracts are determined based on the Euro/U.S. dollar exchange rate. The fair value of the cross-currency swap is determined based on the market interest rates and the Euro/U.S. dollar exchange rate. As such, we record the total change in fair value of our derivative instruments in our consolidated statements of operations each period to offset the gains or losses related to transactional re-measurement of the intercompany loan.

**Foreign currency exchange forward contracts**

On January 2, 2008, we loaned our wholly-owned subsidiary, CVG, \$31.6 million to finance the acquisition of CDT as well as pay on behalf of CDT approximately \$3.1 million of profit-sharing CDT owed to its former owner. The loan accrues interest at a rate equal to the 3 months EURIBOR rate plus 2.75% per annum. We intend to have CDT remit its excess cash to us in repayment of the intercompany loan on behalf of CVG. CVG is a holding company with no operations and therefore has no cash. CDT, on the other hand, is an operating company with cash. However, until recently, CDT was restricted from making distributions or loans to CVG to allow CVG to repay the intercompany loan from us, except for the \$3.1 million of profit-sharing we paid to CDT's former owner on behalf of CDT. This was due to the more restrictive capital maintenance rules under German law that apply to distributions or loans to shareholders.

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Until the intercompany loan is repaid, this loan exposes us to significant gains and losses from fluctuations in the exchange rate of Euros to U.S. dollars. To mitigate the risk of a decline in the value of the Euro to the dollar, on January 11, 2008, we entered into a foreign currency exchange forward contract, agreeing to sell approximately 31.6 million on April 4, 2008 at an exchange rate of \$1.4721 per Euro. On April 4, 2008, when the exchange rate was \$1.5697 per Euro, we realized a loss of \$3.1 million on the foreign currency exchange forward contract and paid the bank \$3.1 million to settle the contract. This cash loss was offset by a non-cash gain of \$3.1 million on the revaluation of the intercompany loan balance on April 4, 2008.

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On April 3, 2008, to mitigate our foreign currency exposure on the anticipated repayments of the intercompany loan, we entered into two foreign currency exchange forward contracts with maturity dates of April 11, 2008 and June 27, 2008 for notional amounts of 3.0 million and 4.0 million, respectively, at exchange rates of \$1.5683 per Euro and \$1.5601 per Euro, respectively.

On April 9, 2008, CDT paid us 2.7 million reducing the outstanding intercompany loan balance to 28.9 million (\$46.8 million) including accrued interest. The 2.7 million payment was comprised of 3.1 million for the repayment of the profit-sharing we paid on CDT's behalf to the Seller, net of additional purchase price paid to the Seller of 463,000. Pursuant to the Sale and Purchase Agreement, the purchase price paid at closing included a payment for CDT's estimated cash balance on December 31, 2007 and included a provision to adjust the purchase price once CDT's actual cash balance at December 31, 2007 could be determined. The additional purchase price of 463,000 represents the additional cash CDT held at December 31, 2007. Upon receipt of this intercompany loan repayment from CDT, we settled the foreign currency exchange forward contract with a maturity date of April 11, 2008 with the bank.

On June 27, 2008, CDT and CVG entered into a merger agreement under which CDT has merged into CVG with CVG as the surviving corporation. As a result of the merger, CVG is both the borrower under the intercompany loan from us and is also an operating company with cash. After the merger, the more permissive rules under German law applicable to repayment of a loan from a shareholder apply.

In connection with the merger, CDT made a payment of 4.0 million to us which reduced the intercompany loan balance. We also made an equity contribution of 3.0 million into the surviving corporation by forgiving a portion of the intercompany loan balance for this amount. Upon receipt of the 4.0 million intercompany loan repayment from CDT, we settled the foreign currency exchange forward contract with a maturity date of June 27, 2008 with the bank.

Also in connection with the merger, we entered into a subordination agreement with CVG whereby 10.0 million of the intercompany loan, including accrued interest, was subordinated to all claims by other CVG's creditors. According to the capital maintenance rules under German law, net equity including net income (loss) from operations must be maintained as a positive amount while repaying a loan from a shareholder, referred to as the over-indebtedness rule. The subordinated amount may be treated as equity instead of debt for the purposes of calculating this amount.

As of September 30, 2008, all of our foreign currency exchange forward contracts were settled with the bank.

### ***Cross-currency swap contract***

On April 29, 2008, to mitigate the majority of our foreign currency exposure on the outstanding intercompany loan, we entered into a cross-currency swap contract for a notional amount of 21.5 million. Under the terms of the cross-currency swap, during the period ending January 15, 2009, we pay in Euros at a rate of 5.24% and we receive US dollars at a rate of 3.11% on \$33.5 million. Effective January 15, 2009, we will pay in Euros at a rate of the three-month EURIBOR plus 0.32% and we will receive U.S. dollars at a rate of the three-month LIBOR on \$33.5 million. The cross-currency swap payment dates and amounts match the amounts and dates we expect to receive payments on the loan from our subsidiary. If our subsidiary is unable to remit cash in repayment of the intercompany loan in accordance with the agreed payment schedule, we are exposed to U.S. dollar cash flow risks. To the extent that any payment due on the cross-currency swap contract is in a loss position on the date it is due and we do not receive a corresponding payment from our subsidiary, we will have to settle the contract in U.S. dollars equal to the amount of the loss. The payments on the cross-currency swap and the corresponding payments from our subsidiary are scheduled to be made quarterly, including principal and accrued interest, and begin on January 15, 2009 and end on October 18, 2013, as long as the liquidity of the surviving corporation is sufficient to carry out its operations.

As of September 30, 2008, the cross-currency swap was our only derivative instrument outstanding. As of September 30, 2008, the derivative asset balance related to the cross-currency swap was \$2.2 million, net, of which \$2.6 million was included in current assets, and was partially offset with \$382,000 included in current liabilities in our consolidated balance sheet. The derivative net asset balance was classified as current at September 30, 2008 as the cross-currency swap contract will be settled with the bank upon the closing of the merger with Open Text. See Note 2.

## **10. Postretirement Obligations**

Our wholly-owned subsidiary, CDT, maintains an unfunded defined benefit plan for its employees, which provide for old age, disability and survivors' benefits. Postretirement plan benefits are primarily based on the employees' compensation and the number of years of service. In determining the fair value of our postretirement plan obligations at September 30, 2008, we used the following weighted average key assumptions:



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| <b>Assumptions</b>         | <b>Per Annum</b> |
|----------------------------|------------------|
| Salary increases           | 2.25%            |
| Pension increases          | 2.00%            |
| Interest rate              | 5.50%            |
| Employee fluctuation rate: |                  |
| to age 30                  | 3.00%            |
| to age 35                  | 2.00%            |
| to age 40                  | 2.00%            |
| to age 45                  | 1.50%            |
| to age 50                  | 0.50%            |
| from age 51                | 0.00%            |

Net periodic benefit costs for our postretirement plan for the quarter and nine months ended September 30, 2008 was \$385,000 and \$1.2 million, respectively. The provision for the postretirement plan for the period January 4, 2008 through September 30, 2008 is as follows:

| <b>(in thousands)</b>         |           |
|-------------------------------|-----------|
| Balance at January 4, 2008    | \$ 16,369 |
| Service cost (5.5%)           | 490       |
| Interest cost (5.5%)          | 699       |
| Benefits paid                 | (140)     |
| Foreign currency translation  | (769)     |
| Net periodic benefit cost     | 16,649    |
| Less current portion          | (326)     |
| Non-current pension liability | \$ 16,323 |

The projected postretirement obligation at January 4, 2008 was 11.1 million (\$15.7 million based on the September 30, 2008 exchange rate of \$1.4081). The projected benefit obligation at December 31, 2008 is expected to be 12.0 million (\$16.9 million based on the September 30, 2008 exchange rate of \$1.4081). The 2008 service and interest costs are expected to be 429,000 and 612,000, respectively, (\$604,000 and \$862,000, respectively,) based on the September 30, 2008 exchange rate.

Anticipated pension payments for the remainder of 2008 and the next nine business years are:

|  | <b>Anticipated<br/>Pension<br/>Payments</b> | <b>Anticipated<br/>Pension<br/>Payments (1)</b> |
|--|---|---|
| Three months ended December 31, 2008       | 39  | \$ 55   |
| Year ended December 31, 2009               | 222   | 313   |
| Year ended December 31, 2010               | 274   | 385   |
| Year ended December 31, 2011               | 295   | 416   |
| Year ended December 31, 2012               | 319   | 449   |
| Years ended December 31, 2013 through 2017 | 2,654                                       | 3,737   |
|  | 3,803                                       | \$ 5,355  |

(1) Converted to U.S. dollars at September 30, 2008 exchange rate of \$1.4081.

**11. Long-term Employee Benefit Obligations**

Long-term employee benefit obligations include obligations pursuant to CDT's Anniversary plan and its early retirement plan. In determining the fair value of our Anniversary plan obligation at January 4, 2008, we used the following weighted average key assumptions:

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| <b>Assumptions</b>         | <b>Per Annum</b> |
|----------------------------|------------------|
| Salary increases           | 2.25%            |
| Interest rate              | 5.50%            |
| Employee fluctuation rate: |                  |
| to age 30                  | 3.00%            |
| to age 35                  | 2.00%            |

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| <b>Assumptions</b> | <b>Per Annum</b> |
|--------------------|------------------|
| to age 40          | 2.00%            |
| to age 45          | 1.50%            |
| to age 50          | 0.50%            |
| from age 51        | 0.00%            |

The provision for CDT s Anniversary plan from January 4, 2008 to September 30, 2008 is as follows:

| <b>(in thousands)</b>                            |               |
|--|---------------|
| Balance at January 4, 2008                       | \$ 1,179      |
| Additions  | 83            |
| Reductions                                       | (111)         |
| Foreign currency translation                     | (45)          |
| <b>Balance at September 30, 2008</b>             | <b>1,106</b>  |
| Less current portion                             | (164)         |
| <b>Non-current balance at September 30, 2008</b> | <b>\$ 942</b> |

The provision for CDT s early retirement plan obligation from January 4, 2008 to September 30, 2008 is as follows:

| <b>(in thousands)</b>                |               |
|--------------------------------------|---------------|
| Balance at January 4, 2008           | \$ 586        |
| Additions                            | 228           |
| Reductions                           | (105)         |
| Foreign currency translation         | (35)          |
| <b>Balance at September 30, 2008</b> | <b>\$ 674</b> |

**12. Sale of CallXpress Product Line**

In September of 2003, we sold our CallXpress product line to Applied Voice and Speech Technologies, Inc. ( AVST ). Concurrent with the transaction, we entered into an earn-out agreement with AVST which entitled us to receive additional payments of up to \$1.0 million per year for each of the three years following the sale, depending on AVST s success in achieving certain revenue targets. In March 2007, we received the final payment under this agreement. This cash receipt was classified on our consolidated statement of operations as a credit to operating expenses in the first quarter of 2007.

**13. Credit Facility**

On January 2, 2008, we entered into a credit agreement providing for a senior secured revolving credit facility with Wells Fargo Foothill, LLC, as arranger, administrative agent, swing lender, and letter of credit issuer, and the other lenders party thereto (the Credit Facility ).

The Credit Facility provides for a \$10.0 million revolving line of credit commitment, which may be used (i) for revolving loans, (ii) for swing line advances, subject to a sublimit of \$2.0 million, and (iii) to request the issuance of letters of credit on our behalf, subject to a sublimit of \$5.0 million. On April 2, 2008, as allowed under the facility, we requested and received an increase to the Credit Facility of \$10.0 million, bringing the total Credit Facility to \$20.0 million. The credit available under the Credit Facility was used to pay a portion of the purchase price for the acquisition of Océ Document Technologies GmbH as described in Note 8 and to finance our ongoing working capital, capital expenditure, and general corporate needs. Upon the closing of the Credit Facility and during the first quarter of 2008 we obtained cash advances totaling \$9.7 million. On April 3, 2008, we obtained an additional cash advance of \$3.1 million. On June 6, 2008 and June 27, 2008, we repaid \$1.0 million and \$4.0 million, respectively. At September 30, 2008, the outstanding balance on our Credit Facility was \$8.3 million, including accrued interest.



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We may, subject to applicable conditions, elect interest rates on our revolving borrowings calculated by reference to (i) the LIBOR rate (the LIBOR Rate ) fixed for given interest periods, plus a margin determined by our average daily balance of the revolving loan usage during the preceding month or (ii) Wells Fargo Bank, National Association's prime rate (or, if greater, the average rate on overnight federal funds plus one half of one percent) (the Base Rate ), plus a margin determined by our average daily balance of the revolving loan usage during the preceding month. For swing line borrowings, we will pay interest at the Base Rate, plus a margin determined by our average daily balance of the revolving loan usage during the preceding month. For borrowings made with the LIBOR Rate, the margin ranges from 250 to 275 basis points, while for borrowings made with the Base Rate, the margin ranges from 100 to 125 basis points. The weighted average interest rate on our outstanding loan balance during the quarter and nine months ended September 30, 2008 was 6.25% and 6.65%, respectively.

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The Credit Facility matures on January 2, 2013, at which time all outstanding borrowings and accrued but unpaid interest must be repaid and all outstanding letters of credit must have been cash collateralized.

The Credit Facility provides for the payment of specified fees and expenses, including commitment and unused line fees, and contains certain loan covenants, including, among others, financial covenants providing for a minimum EBITDA and maximum amount of capital expenditures, and limitations on our ability with regard to the incurrence of debt, the existence of liens, stock repurchases and dividends, investments, and mergers, dispositions and acquisitions, and events constituting a change in control. Our obligations under the Credit Facility are guaranteed by certain of our direct and indirect domestic subsidiaries (collectively, the Guarantors).

The Credit Facility contains events of default that include, among others, non-payment of principal, interest or fees, violation of covenants, inaccuracy of representations and warranties, bankruptcy and insolvency events, material judgments, and cross defaults to certain other indebtedness. The occurrence of an event of default will increase the applicable rate of interest and could result in the acceleration of our obligations under the Credit Facility and the obligations of any or all of the Guarantors to pay the full amount of our obligations under the Credit Facility.

### **14. Legal Proceedings**

As reported in our Annual Report on Form 10-K for the year ended December 31, 2007 and in our Quarterly Reports on Form 10-Q for the quarters ended March 31, 2008 and June 30, 2008, Captaris has been involved in an ongoing lawsuit in Circuit Court in Cook County, Illinois. The lawsuit was filed by Travel 100 Group, Inc. (Travel 100), against Mediterranean Shipping Company (Mediterranean). The complaint alleges violations of the Telephone Consumer Protection Act in connection with the receipt of facsimile advertisements that were transmitted by MediaTel Corporation, a wholly-owned subsidiary of Captaris, on behalf of travel service providers, including Mediterranean. All of the assets of MediaTel were sold to a subsidiary of PTEK Holdings, Inc. on September 1, 2003.

The Travel 100 complaint sought injunctive relief and unspecified damages and certification as a class action on behalf of Travel 100 and others similarly situated throughout the United States that received the facsimile advertisements. Mediterranean named Captaris as a third-party defendant and asserted that, to the extent that it is liable, Captaris should be liable under theories of indemnification, contribution or breach of contract for any damages suffered by Mediterranean. Both Captaris and MediaTel have denied any liability in the case because, among other facts and defenses, MediaTel understood that the database and lists of travel agent recipients to whom faxes were sent had authorized that information could be sent to them by fax.

On September 29, 2006, the court in the Mediterranean case granted summary judgment in favor of Mediterranean and Captaris and dismissed the case. In granting summary judgment, the court ruled that Travel 100 had invited the facsimile advertisements and there was no violation of the Telephone Consumer Protection Act. Travel 100 filed a motion for reconsideration, which the court denied. Travel 100 then filed a notice of appeal on December 29, 2006. On May 30, 2008, the Illinois Appellate Court affirmed the trial court's summary judgment order against Travel 100. Travel 100 had until July 7, 2008, to file a Petition for Leave to Appeal to the Illinois Supreme Court. In August 2008, Travel 100 filed its petition for leave to appeal to the Illinois Supreme Court. In September 2008 Mediterranean filed a response. There is no set time for a decision on the petition for leave to appeal. If Travel 100's petition is granted, then the appeal would proceed to the Supreme Court. However, the Illinois Supreme Court grants leave to appeal in only a small fraction of cases. In recent years, the Supreme Court has granted leave in between 2% to 6% of cases where leave to appeal was requested.

Our insurance carrier has agreed to pay defense costs in the Mediterranean case, but has reserved its rights to contest their duty to indemnify Captaris with respect to this matter. We intend to vigorously defend the appeal of the Mediterranean summary judgment ruling; however, litigation is subject to numerous uncertainties and we are unable to predict the ultimate outcome of the Mediterranean case. There is no guarantee that we will not be required to pay damages in respect of this case in the future, which could materially and adversely affect our results of operations, cash flows and financial condition for the quarter or year in which any accrual is recorded or any damages are paid.

As reported on our Form 8-K filed on October 21, 2008, we reached an agreement with the plaintiff to settle the lawsuit captioned *Harvey v. Anastasi, et al.*, No. 08-2-31902-4 SEA (the Lawsuit), filed in King County Superior Court in Washington (the Court). The settlement, which requires the Court's approval, provides that the Lawsuit will be dismissed with prejudice against all defendants. Without agreeing that any of the claims in the Lawsuit have any merit, Captaris has agreed, pursuant to the settlement, to make certain supplemental disclosures concerning the previously-announced merger of Captaris with Open Text, Inc. In addition, the settlement provides that Captaris will pay plaintiff's attorneys fees as awarded by the Court.

### **15. Income Taxes**

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We are subject to income taxes in both the United States and numerous foreign jurisdictions. Significant judgment is required in evaluating our tax positions and determining our provision for income taxes. During the ordinary course of business, there are

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transactions and calculations for which the ultimate tax determination is uncertain. As required by FIN No. 48, we recognize the financial statement benefit of a tax position only after determining that the relevant tax authority would more-likely-than-not sustain the position following an audit. For tax positions meeting the more-likely-than-not threshold, the amounts we recognize in the financial statements are the largest benefits that have a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority. We adjust these accruals in light of changing facts and circumstances, such as the closing of a tax audit or the expiration of statutes of limitations. The provision for income taxes includes the impact of potential tax claims and changes to accruals that we consider appropriate, as well as the related penalties and interest.

Our effective tax rates differ from the statutory rate primarily due to state income taxes, foreign income taxes, tax exempt interest income, research and development credits and accruals for certain tax exposures discussed above. In the third quarter of 2008 and 2007, we recorded an income tax benefit of \$117,000 and \$1.6 million, respectively, on loss from continuing operations. In addition, we recorded an income tax benefit of \$4.1 million and \$1.6 million, respectively, on loss from continuing operations for the nine months ended September 30, 2008 and 2007.

At September 30, 2008, we have available unused net operating losses that may be applied against future taxable income. These net operating losses consist of international losses of \$6.0 million that do not expire, federal losses of \$14.3 million that expire from 2021 to 2028, and state losses of \$16.1 million that expire from 2009 to 2028. Additionally, we have \$2.9 million of tax attributes from our Canadian subsidiary which are primarily investment tax credits and deferred research and development expenditures which begin to expire in 2010.

Our policy is to evaluate our deferred tax assets on a jurisdiction by jurisdiction basis and record a valuation allowance for our deferred tax assets if we do not have sufficient positive evidence indicating that we will have future taxable income available to utilize our deferred tax assets. In assessing the need for a valuation allowance, we first examine our historical cumulative three year pre-tax book income (loss). At the quarters, we examine our historical cumulative trailing three year pre-tax book income (loss). If we have historical cumulative three year pre-tax book income, we consider this to be strong positive evidence indicating we will be able to realize our deferred tax assets in the future. Absent the existence of any negative evidence outweighing the positive evidence of cumulative three year pre-tax book income, we do not record a valuation allowance for our deferred tax assets.

If we have historical cumulative three year pre-tax book losses, we then examine our historical cumulative three year pre-tax book losses to determine whether any unusual or abnormal events occurred in this time period which would cause the results not to be an indicator of future performance. As such, we normalize our historical cumulative three year pre-tax results by excluding abnormal items that are not expected to occur in the future. This analysis of normalized historical book income includes material management assumptions that relate to the appropriateness of excluding non-recurring items. If, after excluding non-recurring items, we have normalized historical cumulative three year pre-tax book income, we consider this strong positive evidence indicating we will be able to realize our deferred tax assets in the future. We then assess any additional positive and negative evidence such as the existence or absence of historical cumulative three year taxable income, future reversals of existing taxable temporary differences, future taxable income exclusive of reversing temporary differences and carry forwards and taxable income in prior carry back years. After reviewing and weighing all of the positive and negative evidence, if the positive evidence outweighs the negative evidence then we do not record a valuation allowance for our deferred tax assets. If the negative evidence outweighs the positive evidence, then we record a valuation allowance for our deferred tax assets.

For our U.S. federal jurisdiction, we incurred U.S. cumulative pre-tax book losses of \$2.5 million for the three years ended December 31, 2007. As of September 30, 2008, we continue to believe, based on the weight of available evidence, that no valuation allowance is required at September 30, 2008 for our deferred tax assets related to U.S. federal net operating losses and other U.S. deferred tax assets because the preponderance of objectively verifiable positive evidence outweighs available negative evidence.

Objectively verifiable positive evidence considered for purposes of this determination includes our normalized cumulative pre-tax book income of \$1.0 million for the three years ended December 31, 2007 exclusive of certain expenses in 2005 that we believe were aberrations including: (1) \$2.1 million for incentive compensation paid pursuant to an earn-out agreement with the former founders of Teemplate which we acquired in 2003 and (2) \$1.4 million of increased accounting and consulting fees incurred to comply with the Sarbanes Oxley Act of 2002 which we consider to be in excess of our normal and recurring fees for annual compliance. We believe these are unusual items that are not indicative of a continuing condition and should be considered an aberration for purposes of determining our earnings history for assessing the realizability of our deferred tax assets in accordance with the recognition criteria of SFAS No. 109. In addition to the objective positive evidence, we also have positive evidence that is more subjective in nature including projected cumulative 3 year earnings for the period 2006 through 2008 and projected cumulative 3 year taxable income for the period 2008 through 2010. We incurred a U.S. pretax loss of \$6.1 million for the nine month period ended September 30, 2008, however, our U.S. results are tracking to our plan for the twelve months ending December 31, 2008. These positive evidences are less certain than the objective positive evidences and therefore carry less weight when evaluating whether a valuation allowance is not needed. Negative evidence we considered was our history of cumulative book losses for the three years ended December 31, 2007, which we believe was an aberration, as discussed above. Based on the weight of all available evidence, we believe it is more likely than

not that we will generate sufficient future U.S. taxable income to realize our U.S. deferred tax assets at

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September 30, 2008. In addition, we believe it is more likely than not that we will utilize our net operating loss carry forwards and they will not be limited by Internal Revenue Code Section 382 before they expire. We also believe that because of our assumptions and judgment involved with this analysis, there is an element of uncertainty that these U.S. federal net operating losses and U.S. deferred tax assets will be utilized in the future. Management will continue to monitor the operating results of the fourth quarter to determine whether it is more-likely-than-not that we will utilize our U.S. net operating loss carry forwards and deferred tax assets prior to their expiration. If based upon the fourth quarter operating results combined with the additional factors previously discussed we feel that there is not a more-likely-than-not basis that the Company will be able realize the U.S net operating loss carry forwards and deferred tax assets, we may record a valuation allowance at that time.

In Canada, we recorded a full valuation allowance against our investment tax credits of our Canadian subsidiary because we do not believe it is more likely than not that we will utilize the credits prior to the expiration of the statutory carry forward period. With projected Canadian income insufficient to support utilization of the investment tax credit carryovers prior to expiration, there is substantial negative evidence supporting our conclusion regarding realizability of the tax credit carryovers.

In our other foreign jurisdictions, we believe that our net operating losses are more likely than not to be realized. Our history of income and net operating loss utilization, coupled with an indefinite carry forward period for net operating losses provide sufficient objectively verifiable positive evidence to support our conclusion regarding realizability of these carry forwards.

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**CAPTARIS, INC.**

**Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

*This discussion and analysis should be read in conjunction with our unaudited consolidated financial statements and accompanying notes included in this document and our 2007 audited consolidated financial statements and notes thereto included in our Annual Report on Form 10-K, which was filed with the Securities and Exchange Commission on March 17, 2008 and amended on April 29, 2008.*

*This Quarterly Report on Form 10-Q contains forward-looking statements. These statements relate to future events or our future financial performance. In some cases, you can identify forward-looking statements by terminology such as may, should, expect, plan, intend, anticipate, believe, estimate, predict, potential, continue, could, future, seek, target or the negative of these terms or other terminology. These statements are only predictions. Actual events or results may differ materially. In evaluating these statements, you should specifically consider various factors, including the risks outlined at the beginning of this report under Forward-Looking Statements, in Part I, Item 1A of our most recent Annual Report on Form 10-K and in Part II, Item 1A of our Quarterly Reports on Form 10-Q. These factors may cause our actual results to differ materially from any forward-looking statements. Except as required by law, we undertake no obligation to publicly release any revisions to these forward-looking statements that may be made to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events.*

**Overview**

Founded in 1982, Captaris, Inc., ( we , us , our ) is a provider of computer products that automate document-centric business processes. With a comprehensive suite of software, hardware and services, we help organizations gain control over many processes that include the need to integrate documents more securely and efficiently. Our solutions also provide interoperability between documents and business applications and technology platforms.

We develop products and services for document capture, intelligent document recognition and classification, routing, workflow, document management and document delivery. Our product lineup includes the brand names RightFax, FaxPress, Captaris Workflow, Alchemy, Single Click Entry, DOKuStar and RecoStar.

Our products are distributed and supported through a global network of technology partners. This distribution system consists of business partners from all levels of the information technology ( IT ) spectrum: value-added resellers, original equipment manufacturers ( OEMs ), system integrators, distributors, mass market resellers, online retailers, office equipment dealers, and independent software vendors ( ISVs ). We believe the use of multiple distribution channels increases the likelihood that our products will be sold to more customers.

We have a large installed base of customers that includes, as of the date of this report, the entire Fortune 100, the majority of the Global 2000 companies, and thousands of mid-sized enterprises. Our customers use our products to reduce costs, comply with regulations, increase the performance and productivity of critical business processes, and leverage their IT system investments.

In July 2007, we bolstered our product portfolio, customer base, and distribution capabilities by acquiring Castelle, a provider of all-in-one network fax appliance solutions for businesses and enterprises. Castelle FaxPress products are designed to be easily deployed and maintained and are generally intended for lower volume use at lower price points than our RightFax product offerings. FaxPress provides Captaris with a fax server product that can be positioned in the tier below RightFax for customers looking for basic fax services that are low cost and easily deployable. The FaxPress products are available through a worldwide network of distributors, resellers, and online retailers.

Included in our single business segment, Castelle's expertise in building all-in-one network appliance solutions facilitates our plan to broaden our offerings in the areas of document capture, routing and management. The network appliance design combines software and hardware into a plug and play device, and we believe this design is particularly well suited to support our focus on achieving synergies with multi-function product manufacturers and their dealer networks.

We further increased our product portfolio, customer base and distribution capabilities with the acquisition of Ocè Document Technologies GmbH ( ODT ) in January 2008. ODT is a provider of software and solutions for document capture, text recognition, and document classification. On an unaudited basis, ODT's revenue was approximately 22.5 million for the 12 months ended November 30, 2007 and their gross margin was approximately 65%. ODT's revenue includes software licenses, maintenance and support, hardware and professional services. In contrast to our business prior to the acquisition, ODT's revenue includes a higher percentage of professional services and a larger portion of their sales are made directly rather than through partners. As a result of these factors, and a smaller revenue and customer base, ODT has a lower gross margin and

more revenue variability.



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After the acquisition, we re-named ODT to Captaris Document Technologies GmbH ( CDT ). CDT develops intelligent document and character recognition technologies that can read and extract the important information from documents needed to drive business processes and decisions. CDT products include RecoStar, DOKuStar and Single Click Entry. CDT customers include some large ISVs and OEMs with capture offerings, as well as blue chip end-user accounts in Germany. CDT's expertise in intelligent document recognition supports our vision of fully enabling document capture, collaboration and workflow. As we continue to merge our products, we anticipate leveraging CDT's technology to enhance capture and routing in both the RightFax and Alchemy platforms. The ability to classify documents and extract critical meta-data will also enable deeper integrations with line of business applications and business process management.

### **Executive Summary**

We derive net revenue primarily from licensing software as well as follow-on sales of add-on software modules, incremental capacity and the sale of maintenance, support and service agreements, professional services, appliances and the resale of fax boards.

We work with resellers and distributors located throughout the world. These resellers and distributors sell and install our products and they receive discounts based on the volume of sales. Within our selling and marketing groups, we dedicate significant resources to monitor our resellers and distributors and to generate demand and provide market positioning and support.

We believe that utilizing an indirect channel approach provides several advantages, including minimizing our investment in office facilities and personnel in field locations and applying greater resources to sales and implementation efforts. However, with a channel sales model, we have more difficulty tracking the number and location of all end-users utilizing our products. This also limits our ability to capture information around product usage, system integration characteristics, and deployment satisfaction directly from our customers' perspective in order to enhance or build new products, solutions and services.

We have extensive service offerings that are sold in conjunction with our products, including: maintenance, support, professional services and solutions. All of these offerings are designed to help customers protect and extend their software investment.

Our \$11.2 million and \$27.8 million revenue increase for the quarter and nine months ended September 30, 2008 compared to the same periods in 2007, was primarily attributable to the inclusion of CDT in our results of operations and the continuing growth of our traditional maintenance, support and service revenue. In comparison to the year ended December 31, 2007, we expect revenue increases in our software, appliances, and services categories for the year ending December 31, 2008. This expectation is based on including in our 2008 results of operations revenue from CDT as discussed in the Acquisition section below, as well as increased customer demand for existing products resulting from increased investment in our sales organization. We expect hardware revenue will be relatively flat compared to 2007 and a smaller percentage of total revenue due to market shifts to software-based fax over Internet protocol, which does not rely on fax hardware in many Internet protocol environments. We also expect a significant shift in our revenue distribution on a geographic basis. As a result of the acquisition of CDT, with operations primarily in Europe, and increased investment in our sales organization in international markets, we anticipate significantly higher revenue in 2008 from international markets, compared to 2007. During the quarter ended September 30, 2008, one customer accounted for 14.3% of our net revenue. No single customer represented more than 10% of our net revenue for the quarter ended September 30, 2007 and for the nine months ended September 30, 2008 and 2007, respectively.

Our gross profit is the selling price of our products, net of estimated returns, less cost of revenue. Our cost of revenue includes fax boards, manufacturing and distribution costs, royalties for licensed products, amortization of acquired technology, product warranty costs, operation costs related to product support and costs associated with the delivery of professional services.

Gross profit increased by \$6.9 million and \$16.5 million, respectively, during the quarter and nine months ended September 30, 2008 compared to the same periods in 2007. This was primarily attributable to the inclusion of CDT in our results of operations and the continuing growth of our traditional maintenance, support and service revenue. We expect our gross profit will increase in 2008 due to anticipated increases in revenue mentioned above. We expect gross profit as a percentage of revenue to decline in 2008 compared to 2007 for two reasons. First, CDT has traditionally recorded lower gross margins than Captaris primarily because of a higher portion of professional services; therefore including CDT in our results of operations will have the effect of reducing our overall gross profit as a percentage of revenue. Second, amortization expense of \$569,000 and \$1.8 million related to the technology acquired from CDT is recorded in cost of revenue during the quarter and nine months ended September 30, 2008, respectively. Also, in some cases, CDT will sell hardware at low margins as part of a larger solution.

Our operating expenses were \$23.2 million and \$17.9 million for the quarters ended September 30, 2008 and 2007, respectively. Our operating expenses were \$76.1 million and \$50.0 million for the nine months ended September 30, 2008 and 2007, respectively. The increase in the quarter ended from September 30, 2007 to 2008 was due primarily to the inclusion of CDT in our operating results. The increase for the nine months ended from September 30, 2007 to 2008 was due primarily to the inclusion of Castelle and CDT in our operating results. CDT's

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operating expenses were \$5.5 million and \$18.9 million for the quarter and nine months ended September 30, 2008, respectively. Castle s operating expenses were \$3.6 million for the nine months ended September 30, 2008.

Our principal sources of liquidity are cash and cash equivalents and our \$20.0 million Credit Facility described below under Liquidity and Capital Resources . The balance of cash, cash equivalents, restricted cash and short- and long-term investments at

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September 30, 2008 totaled \$28.1 million compared to \$47.2 million at December 31, 2007. The decrease in cash, cash equivalents, restricted cash and short and long-term investments from 2007 to 2008 was primarily due to the CDT acquisition of \$17.9 million, capital purchases of \$4.2 million and cash used in our operating activities of \$6.4 million (which includes a \$3.1 million realized loss related to a foreign exchange forward contract that was settled on April 4, 2008 with the bank). These decreases were partially offset by net proceeds drawn from our Credit Facility of \$8.3 million. Capital expenditures during the nine months ended September 30, 2008 consisted primarily of leasehold improvements and furniture and fixtures related to our new offices in Bellevue, Washington and Tucson, Arizona.

### **Acquisition**

On January 4, 2008, our wholly-owned subsidiary, Captaris Verwaltungs GmbH, a German limited liability company ( CVG ), acquired ODT, pursuant to a Sale and Purchase Agreement (the SPA ) by and between CVG and Océ Deutschland Holding GmbH & Co. KG, a German limited partnership (the Seller ), dated December 20, 2007. Under the terms of the SPA, CVG acquired all of the outstanding equity of ODT from the Seller, and ODT became a wholly-owned subsidiary of CVG and an indirect wholly-owned subsidiary of Captaris. After our acquisition, we re-named ODT to CDT. We combined CDT in our single business segment and our results of operations include CDT's results of operations for the period from January 4, 2008 to September 30, 2008.

Under the terms of the SPA, CVG acquired CDT for a purchase price of approximately \$17.9 million, net of CDT's cash balance as of the closing of approximately \$32.0 million, including transaction costs of \$2.8 million plus assumed liabilities of \$30.2 million. The assumed liabilities include \$18.1 million in future retirement and employee benefit obligations, deferred revenue of \$1.8 million and accounts payable and accrued liabilities of \$10.3 million. At the closing, 2.0 million (\$3.0 million) of the purchase price was deposited in a third-party escrow account for 12 months as security for any post-closing purchase price adjustments and, subject to certain limitations, for indemnification claims against the Seller; however, we released the full amount of the escrow to the Seller in connection with the resolution of a post-closing dispute with the Seller during the first quarter of 2008. The acquisition of CDT has been accounted for as a purchase. We recognized a charge of \$1.3 million for acquired in-process research and development. See Note 8 to our unaudited consolidated financial statements.

In January 2008, we loaned CVG, 31.6 million to finance the acquisition of CDT as well as pay on behalf of CDT approximately 3.1 million of profit-sharing CDT owed to its former owner. The loan accrues interest at a rate equal to the three months EURIBOR rate plus 2.75% per annum. Since the acquisition, and through the date of this report, the majority of our consolidated cash is held by CDT in Germany. See Liquidity and Capital Resources below.

### **Critical Accounting Judgments and Estimates**

The preparation of our consolidated financial statements in conformity with accounting principles generally accepted in the United States of America, requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of our financial statements and the reported amounts of revenue and expenses during the reporting period. We base our estimates on historical experience, current conditions and various other assumptions we believe to be reasonable under the circumstances. Our estimates form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources, as well as identifying and assessing our accounting treatment with respect to commitments and contingencies. Actual results may differ significantly from these estimates. To the extent that there are material differences between these estimates and actual results, the presentation of our financial condition or results of operations may be affected.

On an ongoing basis, we evaluate our estimates used, including those related to the valuation of stock options, valuation of goodwill and other intangible assets, valuation of derivative instruments, useful lives of intangible assets and equipment and leasehold improvements, inventory valuation allowances, revenue recognition, the estimated allowances for sales returns and doubtful accounts and income tax accruals. We believe that the following accounting policies are critical to understanding our historical and future performance, as these policies may involve a higher degree of judgment and complexity than others. For a detailed discussion on the application of these and other accounting policies, see Note 1 in Notes to Consolidated Financial Statements in Item 8 of our Annual Report on Form 10-K filed with the Securities and Exchange Commission on March 17, 2008.

Our most critical accounting judgments and estimates relate to the following areas:

Revenue recognition;

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Allowances for sales returns and doubtful accounts;

Valuation of inventory at lower of cost or market value;

Classification of investments and assessment of related unrealized losses;

Valuation of acquired businesses, assets and liabilities;

Impairment of goodwill;

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Impairment of equipment, leasehold improvements, long-lived assets and other intangible assets;

Useful lives of equipment, leasehold improvements and intangible assets;

Valuation of derivative instruments

Contingencies;

Stock-based compensation plans; and

Accounting for income taxes.

**Revenue recognition.** Our revenue recognition policies follow the guidelines of the American Institute of Certified Public Accountants ( AICPA ) Statement of Position ( SOP ) No. 97-2, *Software Revenue Recognition*, as amended. We recognize revenue when persuasive evidence of an arrangement exists, delivery has occurred, the selling price is fixed or determinable and collection is reasonably assured.

We sell products through resellers, Original Equipment Manufacturers ( OEM ) and other channel partners, as well as directly to end-users. Generally our resellers do not stock product, and except for OEM sales described below, we recognize product revenue upon shipment, net of estimated returns, provided that collection is determined to be probable and no significant obligations remain. If a reseller does stock product, we defer this revenue until the reseller sells the product through to end-users.

Sales of our appliance products are made through stocking distributors. For sales to distributors, we recognize revenues on either the sell-through or sell-in method of revenue recognition as determined by the contractual arrangement with each distributor. When the distributor is entitled to stock rotation rights, we recognize revenue upon delivery of the appliances to the distributor less a provision for an estimate of those rights (the sell-in method). Otherwise, revenue is recognized upon delivery of the appliances to the end-user (the sell-through method).

Revenue from perpetual software licenses is recognized when the software has been shipped, provided that collection for such revenue is deemed probable. Revenue from term software licenses is recognized over the term of the license, generally 12 months.

Whenever a software license, hardware, installation and post-contract customer support ( PCS ) elements are sold together, we allocate the total arrangement fee among each element based on its respective fair value, which is the price charged when that element is sold separately. The amount of revenue assigned to each element is impacted by our judgment as to whether an arrangement includes multiple elements and, if so, whether vendor-specific objective evidence ( VSOE ) of fair value exists for those elements. Changes to the elements in an arrangement and our ability to establish VSOE for those elements could affect the timing of revenue recognition for these elements. Revenue for PCS is recognized on a straight-line basis over the service contract term, ranging from one to five years. PCS includes rights to unspecified upgrades and updates, when and if available, and bug fixes.

Installation revenue is recognized when the product has been installed at the customer's site and accepted by the customer. Recognition of revenue from software sold with installation services is recognized either when the software is shipped or when the installation services are completed, depending on our agreement with the customer and whether the installation services are integral to the functionality of the software.

We have entered into agreements with certain OEMs from which we receive royalty payments periodically. Under the terms of the OEM license agreements, each OEM will qualify our software on their hardware and software configurations. Once the software has been qualified, the OEM will begin to ship products and report net sales to us. Most OEMs pay a license fee based on the number of copies of licensed software included in the products sold to their customers. These OEMs pay fees on a per-unit basis and we record associated revenue when we receive notification of the OEMs' sales of the licensed software to an end-user. The terms of the license agreements generally require the OEMs to notify us of sales of our products within 30 to 45 days after the end of the month or quarter in which the sales occur. As a result, we recognize the revenue in the month or quarter following the sales of the product to these OEMs' customers.

We provide allowances for estimated returns, and return rights that exist for some customers. In general, customers are not granted return rights at the time of sale. However, we have historically accepted returns and therefore, reduce revenue recognized for estimated product returns. For

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those customers to whom we do grant return rights, we reduce revenue by an estimate of these returns. If we cannot reasonably estimate these returns, we defer the revenue until the return rights lapse. For software sold to resellers for which we have granted exchange rights, we defer the revenue until the reseller sells the software through to end-users. When customer acceptance provisions are present and we cannot reasonably estimate returns, we recognize revenue upon the earlier of customer acceptance or expiration of the acceptance period.

Professional services are customarily billed at fixed rates, plus out-of-pocket expenses and revenue is recognized when the service has been completed. However, if it is determined that a consulting engagement will be unprofitable, we recognize the loss at the time of such determination. Training revenue is recognized when the training is completed.

***Allowance for sales return.*** We estimate potential future product returns related to current period revenue based on our historical returns, current economic trends, changes in customer demand and acceptance of our products. We periodically review the adequacy of our

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sales returns allowance and underlying assumptions. If the assumptions we use to calculate the estimated sales returns do not properly reflect future returns, a change in accruals for sales returns would be made in the period in which such a determination was made. Historically, our accruals for sales returns have been adequate.

***Allowance for doubtful accounts.*** We make ongoing assumptions as to the collectibility of our accounts receivable in our calculation of the allowance for doubtful accounts. In determining the amount of the allowance, we make estimates based on our historical bad debts, the aging of customer accounts, customer concentrations, customer credit-worthiness, current economic trends and changes in our customer payment patterns. Our reserves historically have been adequate to cover our actual credit losses. However, if actual credit losses were to fluctuate significantly from the reserves we have established, our general and administrative expenses could be adversely affected.

***Valuation of inventory at lower of cost or market value.*** Due to rapid changes in technology, it is possible that older products in inventory may become obsolete or that we may sell these products below cost. When we determine that the carrying value of inventories is not recoverable, we write-down inventories to market value. If actual market conditions are less favorable than we project, inventory write-downs may be required, which may have a material adverse effect on our financial results.

***Valuation of acquired businesses, assets and liabilities.*** Our business acquisitions typically result in goodwill and other intangible assets, and the recorded values of those assets may become impaired in the future. As of September 30, 2008, our goodwill and intangible assets, net of accumulated amortization, were \$80.8 million. The determination of the fair value of such intangible assets and goodwill is a critical and complex consideration that involves significant assumptions and estimates. These assumptions and estimates are based on our best judgments and could materially affect our financial condition and results of operations.

***Impairment of goodwill.*** Our judgments regarding the existence of impairment indicators include our assessment of the impacts of legal factors; market and economic conditions; the results of our operational performance and strategic plans; competition and market share; and any potential for the sale or disposal of a significant portion of our principal operations. If we conclude that indicators of impairment exist, we then assess the fair value of goodwill. Our valuation process provides an estimate of a fair value of goodwill using a discounted cash flow model and includes many assumptions and estimates. We test goodwill for impairment on an annual basis in the first quarter of the year, and on an interim basis in certain circumstances. We conducted our annual assessment during the first quarter of 2008 and determined our goodwill at March 31, 2008 was not impaired. In the event that, in the future, we conclude that our goodwill or our amortizable intangible assets are impaired, we would be required to record a charge to earnings in our financial statements and that charge may significantly decrease our results of operations.

***Impairment of equipment, leasehold improvements, long-lived assets and other intangible assets.*** We periodically review long-lived assets, other intangibles and product lines that we may sell or otherwise dispose of before the end of the asset's previously estimated useful life to determine if there is any impairment of these assets. We assess the impairment of these assets, or the need to accelerate amortization, whenever events or changes in circumstances indicate that the carrying value may not be recoverable. Our judgments regarding the existence of impairment indicators are based on legal factors, market conditions and operational performance of our long-lived assets and other intangibles. Future events could cause us to conclude that impairment indicators exist and that the assets should be reviewed to determine their fair value. We assess the assets for impairment based on the estimated future undiscounted cash flows expected to result from the use of the assets and their eventual disposition. If the carrying amount of an asset exceeds its estimated future undiscounted cash flows, an impairment loss is recorded for the excess of the asset's carrying amount over its fair value. Fair value is generally determined based on a valuation process that provides an estimate of a fair value of these assets using a discounted cash flow model, which includes many assumptions and estimates. Once the valuation is determined, we will write-down these assets to their determined fair value, if necessary. Any write-down could have a material adverse effect on our financial condition and results of operations.

***Useful lives of equipment, leasehold improvements and intangible assets.*** Equipment and leasehold improvements, identifiable intangible assets and certain other long-lived assets are recorded at cost less accumulated amortization and are amortized over their useful lives on a straight-line basis. Useful lives for equipment and leasehold improvements are based on our estimates of the period that the equipment or leasehold improvement will be used, which typically range from two to five years. The useful lives of our leasehold improvements are typically less than the lives of the applicable leases. Useful lives for intangible assets are based on our estimates of the period that the intangible assets will generate cash. Changes in estimated useful lives could have a material effect on our financial condition and results of operations.

***Postretirement Obligations.*** Our wholly-owned subsidiary, CDT, sponsors an unfunded defined benefit pension plan covering substantially all employees. Benefits under the pension plan are generally based on age at retirement, years of service and the employee's annual earnings. The net periodic cost of our pension plan is determined using the projected unit credit method and several actuarial assumptions, the most significant of which are the discount rate, and estimated service costs. If gains and losses, which occur when actual experience differs from actuarial assumptions, exceed ten percent of plan liabilities, we amortize them over the average future service period of employees. This could have a material adverse effect on our financial position, results of operations and cash flows.

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***Long-term Employee Benefit Obligations.*** Our wholly-owned subsidiary, CDT, sponsors an unfunded defined benefit plan for our long-tenured employees ( Anniversary plan). Benefits under the Anniversary plan are generally based on employees



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compensation and the number of years of service. The net periodic cost of our Anniversary plan is determined using the projected unit credit method and several actuarial assumptions, the most significant of which are the discount rate, and estimated salary increases. If actual experience differs from our actuarial assumptions, this could have a material adverse effect on our financial position, results of operations and cash flows.

CDT also sponsors an early retirement program, *Altersteilzeit*. This program is designed to create an incentive for employees, within a certain age group, to transition from (full or part-time) employment into retirement before their legal retirement age. This plan allows employees after reaching a certain age to elect to work full-time for a period of time and be paid 50% of their full time salary. After working within this arrangement for a designated period of time, the employee is eligible to take early retirement and receive payments until they are eligible to receive payments under the postretirement benefit plan discussed above. Benefits under the early retirement plan are generally based on the employees' compensation and the number of years of service. The net periodic cost of the early retirement plan is calculated in accordance with the Financial Accounting Standards Board's Emerging Issues Task Force (EITF) Issue No. 05-5, *Accounting for Early Retirement or Post Employment Programs with Specific Features*. If actual salary increases and interest rates differ from our assumptions, this could have a material adverse effect on our financial position, results of operations and cash flows.

**Valuation of derivative instruments.** Our foreign currency exchange forward contracts and cross-currency swap contract are derivative instruments and are re-measured at fair value each reporting period. The fair values of our foreign currency exchange forward contracts are determined based on the Euro/U.S. dollar exchange rate. The fair value of the cross-currency swap is determined based on the market interest rates and the Euro/U.S. dollar exchange rate. Changes in market interest rates and foreign exchange rates will affect the fair values of our derivative instruments and may have a material effect on our financial results.

**Contingencies.** We are periodically involved in litigation or claims, including patent infringement claims, in the normal course of our business. We follow the provisions of SFAS No. 5, *Accounting for Contingencies*, to record litigation or claim-related expenses. We evaluate, among other factors, the degree of probability of an unfavorable outcome and the ability to make a reasonable estimate of the amount of loss. We accrue for settlements when the outcome is probable and the amount or range of the settlement can be reasonably estimated. In addition to our judgments and use of estimates, there are inherent uncertainties surrounding litigation and claims that could result in actual settlement amounts that differ materially from estimates. We expense our legal costs associated with these matters when incurred.

**Stock-Based Compensation Expense.** We account for stock-based compensation under the provisions of SFAS No. 123(R), *Share-Based Payment*, which requires us to recognize expense related to the fair value of our stock-based compensation. We record stock-based compensation expense, net of estimated forfeitures. In determining the estimated forfeiture rates for stock-based awards, we periodically conduct an assessment of the actual number of equity awards that have been forfeited to date as well as those expected to be forfeited in the future. We consider many factors when estimating expected forfeitures, including the type of award, the employee class and historical experience. The estimate of stock awards that will ultimately be forfeited requires significant judgment and to the extent that actual results or updated estimates differ from our current estimates, such amounts will be recorded as a cumulative adjustment in the period such estimates are revised.

**Accounting for income taxes.** We follow the asset and liability method of accounting for income taxes as set forth by SFAS No. 109, *Accounting for Income Taxes*, and account for uncertainties related to income taxes under the provisions of FASB Interpretation No. 48, *Accounting for Uncertainties in Income Taxes an interpretation of FASB Statement No. 109* (FIN No. 48). Accordingly, we are required to estimate our potential income tax claims in each of the jurisdictions in which we operate as part of the process of preparing our consolidated financial statements. Significant judgment is required in evaluating our tax positions and in determining our provision for income taxes. During the ordinary course of business, there are transactions and calculations for which the ultimate tax determination is uncertain. As required by FIN No. 48, we recognize the financial statement benefit of a tax position only after determining that the relevant tax authority would more likely than not sustain the position following an audit. For tax positions meeting the more-likely-than-not threshold, the amounts we recognize in the financial statements are the largest benefits that have a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority. We will establish a valuation allowance to reduce deferred tax assets unless it is more likely than not that we will generate sufficient taxable income to allow for the realization of our deferred net tax assets. The provision for income taxes includes the impact of potential tax claims and changes to accruals and valuation allowances that we consider appropriate, as well as the related penalties and interest expense. In addition to our judgments and use of estimates, there are inherent uncertainties surrounding income taxes that could result in actual amounts that differ materially from our estimates. Any adjustments in our tax provision related to these contingencies could have a material effect on our financial condition, results of operations and cash flow.

## **Recent Developments**

### ***Evaluation of Strategic Alternatives***

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In March 2008, we announced that our Board of Directors decided to evaluate strategic alternatives to further enhance shareholder value. To oversee and expedite this process, the Board established a special committee of the Board comprised of independent directors. During the nine months ended September 30, 2008, we have incurred significant additional legal and professional fees in connection with this process.

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### ***Management Incentive Retention Plan***

On April 23, 2008, the Board of Directors approved the Management Incentive Retention Plan ( *Plan* ). The purpose of the Plan is to provide an incentive to key management employees and others providing services to us to maximize our valuation and to provide continuity of management in connection with the period prior to a potential change in control. The Plan is an unfunded plan and any benefits provided for in the Plan will be paid from our general assets.

Participants in the Plan will be eligible to receive a cash bonus from us or our successor upon consummation of a change in control, subject to certain conditions. Participants in the Plan include all of our current executive officers as well as certain other members of management. The bonus pool to be established under the Plan will be equal to 1.5% of the change in control price (defined as the aggregate value paid for all of our equity or assets, including debt assumed in connection with such transaction) which must exceed \$125 million. The Plan administrator is not required to award the entire pool to participants and may, at its sole discretion, choose to award bonuses to each participant in the range of 0% to 200% of base salary.

The Board has the absolute and unconditional right to amend or terminate the Plan. The Plan will automatically terminate on the Termination Date (defined as the closing date of the change in control prior to October 23, 2009 or a later date designated by the Plan administrator), if the closing date of the change in control has not occurred on or before the Termination Date. As of September 30, 2008, we have not accrued any such cash bonuses as the consummation of change in control has not occurred.

### ***Open Text Merger***

On September 3, 2008, we entered into a merger agreement with Open Text Corporation, Open Text Inc. ( *Open Text* ) and Oasis Merger Corp. ( *Oasis* ). Under the terms and subject to the conditions set forth in the merger agreement, Oasis will be merged with us, and we will survive the merger as a wholly-owned subsidiary of Open Text (the *merger* ). The total cash consideration upon the closing of the Merger will be approximately \$131 million.

At the effective time of the merger, each share of our common stock issued and outstanding immediately prior to the effective time, other than shares with respect to which the holder has properly exercised and maintained dissenters' rights, will be automatically converted into the right to receive an amount of cash equal to \$4.80. Stock options outstanding immediately prior to the effective time of the merger will be accelerated, then cancelled, and holders will be cashed out in an amount equal to the difference between the exercise price per share of the applicable stock option and \$4.80. Restricted stock units or restricted deferred stock units outstanding immediately prior to the effective time of the merger will be accelerated, then cancelled, and the holders will be cashed out in an amount equal to the product of the number of shares of common stock subject to the stock unit and \$4.80.

Consummation of the merger is subject to various customary conditions, including approval by our shareholders. A special meeting of our shareholders has been scheduled for October 31, 2008 to consider a proposal to approve the merger agreement. The merger agreement contains certain termination rights for both Open Text and us and provides that, in the event of termination of the merger agreement under specified circumstances, we may be required to pay Open Text a termination fee of \$4.9 million.

Upon closing of the Merger, certain expenses that were contingent on the Merger closing will become payable. These expenses include approximately \$8 million primarily related to investment banking fees and cash bonuses related to the Management Incentive Retention Plan. See Note 6 to our unaudited consolidated financial statements. Also, upon closing of the Merger, we anticipate settling our cross-currency swap contract with the bank.

## **Results of Operations**

### **Net Revenue**

Net revenue is calculated as the selling price of our products less an estimate for returns. We derive net revenue primarily from licensing software as well as follow on sales of add-on software modules, incremental capacity and the sale of maintenance, support and service agreements, professional services, appliances and the resale of fax boards.

The following table provides revenue data for the periods indicated:

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| (in thousands, except % amounts)          | Quarter Ended<br>September 30, |           |                   | Nine Months Ended<br>September 30, |           |                   |
|---|--------------------------------|-----------|-------------------|------------------------------------|-----------|-------------------|
|   | 2008                           | 2007      | Percent<br>Change | 2008                               | 2007      | Percent<br>Change |
| Software revenue                          | \$ 12,128                      | \$ 7,691  | 57.7%             | \$ 32,257                          | \$ 23,147 | 39.4%             |
| Maintenance, support and services revenue | 15,087                         | 10,013    | 50.7%             | 44,399                             | 29,230    | 51.9%             |
| Hardware revenue                          | 5,685                          | 3,914     | 45.2%             | 13,146                             | 12,720    | 3.4%              |
| Appliance revenue                         | 1,596                          | 1,647     | (3.1%)            | 4,711                              | 1,647     | 186.0%            |
| Net revenue                               | \$ 34,496                      | \$ 23,265 | 48.3%             | \$ 94,513                          | \$ 66,744 | 41.6%             |

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Revenue increased during the quarter and nine months ended September 30, 2008 compared to the same periods in 2007 primarily due to the inclusion of the results of CDT from January 4, 2008. See Note 8 to our unaudited consolidated financial statements for certain pro forma financial information related to the CDT acquisition.

Software, maintenance support and services, and hardware revenue increased for the quarter and nine months ended September 30, 2008 compared to the same periods in 2007 primarily due to the inclusion of CDT. Excluding the acquisition of CDT for the quarter and nine months ended September 30, 2008 compared to the same periods in 2007, software revenue decreased by 9.2% and 4.4%, respectively, and maintenance, support and services revenue increased by 12.9% and 12.3%, respectively.

The following table provides the components of the maintenance, support and services revenue for the periods indicated:

| (in thousands, except % amounts)                 | Quarter Ended<br>September 30, |                  |                   | Nine Months Ended<br>September 30, |                  |                   |
|--|--------------------------------|------------------|-------------------|------------------------------------|------------------|-------------------|
|  | 2008                           | 2007             | Percent<br>Change | 2008                               | 2007             | Percent<br>Change |
| Hardware replacement                             | \$ 695                         | \$ 615           | 13.0%             | \$ 1,911                           | \$ 1,734         | 10.2%             |
| Appliance replacement                            | 937                            | 483              | 94.0%             | 2,599                              | 483              | 438.1%            |
| Maintenance and product support                  | 12,266                         | 8,593            | 42.7%             | 34,802                             | 25,386           | 37.1%             |
| Services (professional services/training)        | 1,189                          | 322              | 269.3%            | 5,087                              | 1,627            | 212.7%            |
| <b>Maintenance, support and services revenue</b> | <b>\$ 15,087</b>               | <b>\$ 10,013</b> | <b>50.7%</b>      | <b>\$ 44,399</b>                   | <b>\$ 29,230</b> | <b>51.9%</b>      |

We resell third party hardware with our RightFax and CDT product lines as part of the solution. We resell fax boards with a significant number of our RightFax software products, and the volume and associated revenue will vary from period to period depending upon the mix of software sold and customer requirements. Excluding the acquisitions of CDT, hardware revenue for the quarter and nine months ended September 30, 2008 decreased compared to the same periods in 2007 primarily due to several large sales to large customers in 2007 and due to an increased number of customers migrating to a software-based communication protocol.

Revenue by geographic region, as determined by shipping destination, was as follows:

| (in thousands)           | Quarter Ended<br>September 30, |                  | Nine Months Ended<br>September 30, |                  |
|--------------------------|--------------------------------|------------------|------------------------------------|------------------|
|                          | 2008                           | 2007             | 2008                               | 2007             |
| North America            | \$ 19,210                      | \$ 17,810        | \$ 56,105                          | \$ 49,649        |
| Europe                   | 12,154                         | 2,813            | 29,253                             | 8,263            |
| Asia Pacific             | 1,429                          | 1,342            | 4,125                              | 4,580            |
| Rest of world            | 1,703                          | 1,300            | 5,030                              | 4,252            |
| <b>Total net revenue</b> | <b>\$ 34,496</b>               | <b>\$ 23,265</b> | <b>\$ 94,513</b>                   | <b>\$ 66,744</b> |

Revenue from the rest of world consists primarily of sales to the Middle East, Africa, India and countries in the Latin America region. Revenue for the United States was \$18.4 million and \$17.1 million for the quarters ended September 30, 2008 and 2007, respectively, and \$53.6 million and \$47.2 million for the nine months ended September 30, 2008 and 2007, respectively. During the quarter ended September 30, 2008, one customer accounted for 14.3% of our net revenue. No single customer represented more than 10% of our net revenue for the quarter ended September 30, 2007 and for the nine months ended September 30, 2008 and 2007, respectively. The large increase in revenue from Europe is due to the inclusion of CDT's revenue in our operating results for the quarter and nine months ended September 30, 2008.

International revenue, outside North America, as a percent of total revenue and as determined by shipping destination, was as follows:

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|   | Quarter Ended         |                       | Nine Months Ended     |                       |
|---|-----------------------|-----------------------|-----------------------|-----------------------|
|   | September 30,<br>2008 | September 30,<br>2007 | September 30,<br>2008 | September 30,<br>2007 |
| Software revenue                          | 18.5%                 | 9.9%                  | 16.0%                 | 11.9%                 |
| Maintenance, support and services revenue | 15.1%                 | 7.6%                  | 17.0%                 | 7.5%                  |
| Hardware revenue                          | 10.1%                 | 4.6%                  | 6.7%                  | 5.8%                  |
| Appliance revenue                         | 0.6%                  | 1.4%                  | 0.9%                  | 0.5%                  |
| Net international revenue                 | 44.3%                 | 23.5%                 | 40.6%                 | 25.6%                 |

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Our results of operations may fluctuate as a result of seasonal variabilities. In recent years, our product lines have experienced seasonality with a decline in revenue during the first quarter compared to the prior year's fourth quarter, building gradually during the second and third quarters, and ending with the fourth quarter as our largest quarter for revenue. Revenue from our international customers generally reflects less seasonal variabilities as compared to our North America customers. As we continue to grow our business internationally, our results of operations are expected to be less affected by seasonality.

We anticipate revenue will increase in the fourth quarter compared to the third quarter of 2008 due to the seasonality of our revenue which typically increases over the course of the year. We also anticipate revenue will increase in the fourth quarter of 2008 compared to the prior year period primarily due to the inclusion of revenue from the CDT product lines.

**Gross Profit**

Gross profit is calculated as the difference between net revenue and the cost of revenue. Cost of revenue includes fax boards, manufacturing and distribution costs for products and programs sold, royalties for licensed products, amortization of acquired technology, product warranty costs, operation costs related to product technical support and costs associated with the delivery of professional services. Gross margin is calculated by dividing gross profit by total revenue.

The following table provides gross profit data for the periods indicated:

| (in thousands, except % amounts) | Quarter Ended<br>September 30, |           | Nine Months Ended<br>September 30, |           |
|----------------------------------|--------------------------------|-----------|------------------------------------|-----------|
|                                  | 2008                           | 2007      | 2008                               | 2007      |
| Gross profit                     | \$ 23,225                      | \$ 16,318 | \$ 63,108                          | \$ 46,646 |
| Gross margin                     | 67.3%                          | 70.1%     | 66.8%                              | 69.9%     |

Gross margin decreased for the quarter and nine months ended September 30, 2008 compared to the same respective periods in 2007. The decrease was primarily due to the inclusion of technology amortization expense related to the acquisition of CDT of \$569,000 and \$1.8 million during the quarter and nine months ended September 30, 2008, respectively. In addition, CDT's business has lower profit margins than our traditional business and in some cases, CDT may sell hardware at low margins as part of a larger solution.

**Research and Development**

Research and development expenses consist of the salaries and related benefits for our product development personnel, outsourced development services, prototype materials and expenses related to the development of new and improved products, facilities and depreciation expenses.

| (in thousands, except % amounts) | Quarter Ended<br>September 30, |          | Nine Months Ended<br>September 30, |           |
|----------------------------------|--------------------------------|----------|------------------------------------|-----------|
|                                  | 2008                           | 2007     | 2008                               | 2007      |
| Research and development         | \$ 5,924                       | \$ 4,453 | \$ 18,674                          | \$ 11,272 |
| Percentage of revenue            | 17.2%                          | 19.1%    | 19.8%                              | 16.9%     |

For the quarter ended September 30, 2008, research and development expenses increased \$1.5 million compared to the same period last year, primarily due to additional staff as a result of the acquisition of CDT (\$1.8 million) and increased payments to third parties for outsourcing programs of \$0.3 million, partially offset by decreases in staffing costs as we have fewer personnel in our research and development department than a year ago.

For the nine months ended September 30, 2008, research and development expenses increased \$7.4 million compared to the same period last year, primarily due to additional staff as a result of the acquisitions of Castle and CDT (\$6.6 million) and increased payments to third parties for outsourcing programs of \$1.5 million, partially offset by decreases in staffing costs as we have fewer personnel in our research and development department than a year ago.





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We expect overall research and development expenses for the fourth quarter of 2008 to be approximately flat compared to the third quarter of 2008.

**Selling and Marketing**

Selling and marketing expenses consist primarily of salaries and benefits, sales commissions, travel expenses and related facilities costs for our sales, business development, marketing and order management personnel. Selling expenses also include professional fees associated with partner development, as well as costs of programs aimed at increasing revenue, such as advertising, trade shows, public relations and other market development programs.

| (in thousands, except % amounts) | Quarter Ended<br>September 30, |          | Nine Months Ended<br>September 30, |           |
|----------------------------------|--------------------------------|----------|------------------------------------|-----------|
|                                  | 2008                           | 2007     | 2008                               | 2007      |
| Selling and marketing            | \$ 10,504                      | \$ 8,452 | \$ 35,283                          | \$ 25,630 |
| Percentage of revenue            | 30.4%                          | 36.3%    | 37.3%                              | 38.4%     |

The increase of \$2.1 million in selling and marketing expenses for the quarter ended September 30, 2008 compared to same period last year, was due primarily to increases in staffing costs of \$2.4 million primarily related to the inclusion of CDT sales and marketing personnel and partially offset by decreases in staffing costs of \$296,000 as we have fewer personnel in our marketing department than a year ago.

The increase of \$9.7 million in selling and marketing expenses for the nine months ended September 30, 2008 compared to the same period last year, was due primarily to increases in staffing costs of \$8.5 million primarily related to the inclusion of Castelle and CDT sales and marketing personnel and \$2.5 million related to adding additional personnel in our North America and International sales organizations. These increases were offset by decreases in staffing costs of \$1.3 million as we have fewer personnel in our marketing department than a year ago.

We expect selling and marketing expenses will modestly increase in the fourth quarter of 2008 compared to the third quarter of 2008, due to increased variable compensation and new product launch programs offset by expected reductions in other spending categories.

**General and Administrative**

General and administrative expenses consist of the salaries, benefits and related costs of our executive, finance, information technology, human resource and legal personnel, third-party professional service fees, bad debt charges, facilities, and depreciation expenses.

| (in thousands, except % amounts) | Quarter Ended<br>September 30, |          | Nine Months Ended<br>September 30, |           |
|----------------------------------|--------------------------------|----------|------------------------------------|-----------|
|                                  | 2008                           | 2007     | 2008                               | 2007      |
| General and administrative       | \$ 6,119                       | \$ 4,352 | \$ 18,883                          | \$ 13,170 |
| Percentage of revenue            | 17.7%                          | 18.7%    | 20.0%                              | 19.7%     |

The \$1.8 million increase in general and administrative expenses in the quarter ended September 30, 2008 compared to the same period last year was due primarily to increases in staffing costs of \$965,000 primarily related to including CDT employees and increased legal and professional fees of \$1.1 million associated with our evaluation of strategic alternatives, proposed merger and related shareholder matters.

The \$5.7 million increase in general and administrative expenses in the nine months ended September 30, 2008 compared to the same period last year was due primarily to increases in staffing costs of \$2.8 million primarily related to including Castelle and CDT employees and increased legal and professional fees of \$2.2 million associated with our evaluation of strategic alternatives, proposed merger and related shareholder matters.

Excluding costs associated with our evaluation of strategic alternatives, proposed merger and related shareholder matters, which we are unable to predict but which could be material in a given quarter and for the year, we expect general and administrative costs to modestly decline in the fourth quarter of 2008 compared to the third quarter of 2008 due to anticipated acquisition synergies and higher efficiency from infrastructure improvements.

**Amortization of Intangible Assets**

Amortization expense includes amortization of intangible assets acquired with our acquisitions of CDT, Castelle, IMR, Teemplate and Infinite Technologies, in addition to amortization expense associated with two nonexclusive license agreements with Syntellect and AudioFax. Amortization expense for acquired core technology and license agreements is recorded in cost of revenue and was \$1.1 million and \$3.3 million for the quarter and nine months ended September 30, 2008, respectively, and \$874,000 and \$2.1 million for the quarter and nine months ended September 30, 2007, respectively.

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Amortization expense recorded in operating expenses related to the acquisitions was \$657,000 and \$2.0 million for the quarter and nine months ended September 30, 2008, respectively, and \$384,000 and \$665,000 for the quarter and nine months ended September 30, 2007, respectively. The increase in amortization expense during the quarter and nine months ended September 30, 2008 compared to the same periods in 2007 is due to the amortization of CDT and Castelle intangibles acquired in January 2008 and July 2007, respectively. We expect amortization expense to increase in the fourth quarter of 2008, in comparison to 2007, due to the amortization of the CDT intangibles. See Note 8 to our unaudited consolidated financial statements.

**In-Process Research and Development**

In-process research and development expense resulted from the acquisition of CDT. See Note 8 to our unaudited consolidated financial statements. For the quarter and nine months ended September 30, 2008, we recorded \$0 and \$1.3 million, respectively.

**Sale of CallXpress Product Line**

In September of 2003, we sold our CallXpress product line to Applied Voice and Speech Technologies, Inc. ( AVST ). Concurrent with the transaction, we entered into an earn-out agreement with AVST which entitled us to receive additional payments of up to \$1.0 million per year for each of the three years following the sale, depending on AVST 's success in achieving certain revenue targets. In March 2007, we received the final cash payment of \$1.0 million pursuant to this agreement. This cash receipt was classified on our income statement in operating expenses in the first quarter of 2007.

**Other Income, Net**

Other income, net, consists of investment income, changes in the fair value of derivative instruments, interest expense primarily related to our Credit Facility, and foreign currency transaction gains and losses. For the quarter and nine months ended September 30, 2008, net other expense was \$1.1 million and \$1.4 million, respectively, compared to net other income of \$420,000 and \$1.8 million, respectively, for the same periods last year.

The decrease for quarter ended September 30, 2008 compared to the same period last year was due an unrealized loss of \$3.9 million primarily due to the revaluation of the intercompany loan from CDT, decreased interest income of \$319,000 as a result of having less cash available to invest as a result of our acquisition of CDT, increased interest expense of \$224,000 primarily related to our Credit Facility, partially offset by the change in the fair value of the cross-currency swap which resulted in an unrealized gain of \$3.2 million.

The decrease for nine months ended September 30, 2008 compared to the same period last year was due to a realized loss of \$3.1 million related to the foreign currency exchange forward contract which was settled on April 4, 2008 with the bank (see Liquidity and Capital Resources ), an unrealized loss of \$165,000 primarily due to the revaluation of the intercompany loan from CDT, decreased interest income of \$1.0 million as a result of having less cash available to invest as a result of our acquisition of CDT, increased interest expense of \$917,000 primarily related to our Credit Facility, partially offset by the change in the fair value of the cross-currency swap which resulted in an unrealized gain of \$2.2 million.

**Income Tax Benefit**

We are subject to income taxes in both the United States and numerous foreign jurisdictions. Significant judgment is required in evaluating our tax positions and determining our provision for income taxes. During the ordinary course of business, there are transactions and calculations for which the ultimate tax determination is uncertain. As required by FIN No. 48, we recognize the financial statement benefit of a tax position only after determining that the relevant tax authority would more-likely-than-not sustain the position following an audit. For tax positions meeting the more-likely-than-not threshold, the amounts we recognize in the financial statements are the largest benefits that have a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority. We adjust these accruals in light of changing facts and circumstances, such as the closing of a tax audit or the expiration of statutes of limitations. The provision for income taxes includes the impact of potential tax claims and changes to accruals that we consider appropriate, as well as the related penalties and interest.

Our effective tax rates differ from the statutory rate primarily due to state income taxes, foreign income taxes, tax exempt interest income, research and development credits and accruals for certain tax exposures discussed above. In the third quarter of 2008 and 2007, we recorded an income tax benefit of \$117,000 and \$1.6 million, respectively, on loss from continuing operations. In addition, we recorded an income tax benefit of \$4.1 million and \$1.6 million, respectively, on loss from continuing operations for the nine months ended September 30, 2008 and 2007.

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At September 30, 2008, we have available unused net operating losses that may be applied against future taxable income. These net operating losses consist of international losses of \$6.0 million that do not expire, federal losses of \$14.3 million that expire from 2021 to 2028, and state losses of \$16.1 million that expire from 2009 to 2028. Additionally, we have \$2.9 million of tax attributes from our Canadian subsidiary which are primarily investment tax credits and deferred research and development expenditures which begin to expire in 2010.

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Our policy is to evaluate our deferred tax assets on a jurisdiction by jurisdiction basis and record a valuation allowance for our deferred tax assets if we do not have sufficient positive evidence indicating that we will have future taxable income available to utilize our deferred tax assets. In assessing the need for a valuation allowance, we first examine our historical cumulative three year pre-tax book income (loss). At the quarters, we examine our historical cumulative trailing three year pre-tax book income (loss). If we have historical cumulative three year pre-tax book income, we consider this to be strong positive evidence indicating we will be able to realize our deferred tax assets in the future. Absent the existence of any negative evidence outweighing the positive evidence of cumulative three year pre-tax book income, we do not record a valuation allowance for our deferred tax assets.

If we have historical cumulative three year pre-tax book losses, we then examine our historical cumulative three year pre-tax book losses to determine whether any unusual or abnormal events occurred in this time period which would cause the results not to be an indicator of future performance. As such, we normalize our historical cumulative three year pre-tax results by excluding abnormal items that are not expected to occur in the future. This analysis of normalized historical book income includes material management assumptions that relate to the appropriateness of excluding non-recurring items. If, after excluding non-recurring items, we have normalized historical cumulative three year pre-tax book income, we consider this strong positive evidence indicating we will be able to realize our deferred tax assets in the future. We then assess any additional positive and negative evidence such as the existence or absence of historical cumulative three year taxable income, future reversals of existing taxable temporary differences, future taxable income exclusive of reversing temporary differences and carry forwards and taxable income in prior carry back years. After reviewing and weighing all of the positive and negative evidence, if the positive evidence outweighs the negative evidence then we do not record a valuation allowance for our deferred tax assets. If the negative evidence outweighs the positive evidence, then we record a valuation allowance for our deferred tax assets.

For our U.S. federal jurisdiction, we incurred U.S. cumulative pre-tax book losses of \$2.5 million for the three years ended December 31, 2007. As of September 30, 2008, we continue to believe, based on the weight of available evidence, that no valuation allowance is required at September 30, 2008 for our deferred tax assets related to U.S. federal net operating losses and other U.S. deferred tax assets because the preponderance of objectively verifiable positive evidence outweighs available negative evidence.

Objectively verifiable positive evidence considered for purposes of this determination includes our normalized cumulative pre-tax book income of \$1.0 million for the three years ended December 31, 2007 exclusive of certain expenses in 2005 that we believe were aberrations including: (1) \$2.1 million for incentive compensation paid pursuant to an earn-out agreement with the former founders of Teemplate which we acquired in 2003 and (2) \$1.4 million of increased accounting and consulting fees incurred to comply with the Sarbanes Oxley Act of 2002 which we consider to be in excess of our normal and recurring fees for annual compliance. We believe these are unusual items that are not indicative of a continuing condition and should be considered an aberration for purposes of determining our earnings history for assessing the realizability of our deferred tax assets in accordance with the recognition criteria of SFAS No. 109. In addition to the objective positive evidence, we also have positive evidence that is more subjective in nature including projected cumulative 3 year earnings for the period 2006 through 2008 and projected cumulative 3 year taxable income for the period 2008 through 2010. We incurred a U.S. pretax loss of \$6.1 million for the nine month period ended September 30, 2008, however, our U.S. results are tracking to our plan for the twelve months ending December 31, 2008. These positive evidences are less certain than the objective positive evidences and therefore carry less weight when evaluating whether a valuation allowance is not needed. Negative evidence we considered was our history of cumulative book losses for the three years ended December 31, 2007, which we believe was an aberration, as discussed above. Based on the weight of all available evidence, we believe it is more likely than not that we will generate sufficient future U.S. taxable income to realize our U.S. deferred tax assets at September 30, 2008. In addition, we believe it is more likely than not that we will utilize our net operating loss carry forwards and they will not be limited by Internal Revenue Code Section 382 before they expire. We also believe that because of our assumptions and judgment involved with this analysis, there is an element of uncertainty that these U.S. federal net operating losses and U.S. deferred tax assets will be utilized in the future. Management will continue to monitor the operating results of the fourth quarter to determine whether it is more-likely-than-not that we will utilize our U.S. net operating loss carry forwards and deferred tax assets prior to their expiration. If based upon the fourth quarter operating results companioned with the additional factors previously discussed we feel that there is not a more-likely-than-not basis that the Company will be able realize the U.S net operating loss carry forwards and deferred tax assets, we may record a valuation allowance at that time.

In Canada, we recorded a full valuation allowance against our investment tax credits of our Canadian subsidiary because we do not believe it is more likely than not that we will utilize the credits prior to the expiration of the statutory carry forward period. With projected Canadian income insufficient to support utilization of the investment tax credit carryovers prior to expiration, there is substantial negative evidence supporting our conclusion regarding realizability of the tax credit carryovers.

In our other foreign jurisdictions, we believe that our net operating losses are more likely than not to be realized. Our history of income and net operating loss utilization, coupled with an indefinite carry forward period for net operating losses provide sufficient objectively verifiable positive evidence to support our conclusion regarding realizability of these carry forwards.



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**Table of Contents****Liquidity and Capital Resources**

Our principal sources of liquidity are our cash and cash equivalents and our \$20 million Credit Facility. Cash, cash equivalents, restricted cash and investments at September 30, 2008 totaled \$28.1 million, a decrease of \$19.0 million from December 31, 2007. The decrease in cash, cash equivalents, restricted cash and short and long-term investments from 2007 to 2008 was primarily due to the CDT acquisition of \$17.9 million, capital purchases of \$4.2 million and cash used in our operating activities of \$6.4 million (which includes a \$3.1 million realized loss related to a foreign exchange forward contract that was settled on April 4, 2008 with the bank). These decreases were partially offset by net proceeds drawn from our Credit Facility of \$8.3 million. Capital expenditures during the nine months ended September 30, 2008 consisted primarily of leasehold improvements and furniture and fixtures related to our new offices in Bellevue, Washington and Tucson, Arizona. We believe existing cash and cash equivalents together with funds generated from operations will be sufficient to meet our anticipated working capital needs and capital expenditure needs for the next 12 months and the foreseeable future.

Cash used in operations during the nine months ended September 30, 2008 was \$6.4 million compared to cash provided by operations during the same period in 2007 of \$8.9 million. Cash provided by operations during the nine months ended September 30, 2008 decreased significantly due to a net loss of \$10.3 million compared to a net income of \$56,000 in 2007.

Cash used in investing activities during the nine months ended September 30, 2008 and 2007 was \$22.1 million and \$2.7 million, respectively. Cash used in investing activities during the nine months ended September 30, 2008 included \$17.9 million used to purchase CDT, net of cash acquired, and \$4.2 million used to purchase leasehold improvements and equipment and furniture and fixtures. Cash used in investing activities during the nine months ended September 30, 2007 included \$12.0 million used to purchase Castelle, net of cash acquired, purchase of equipment and software of \$4.2 million, partially offset by sales and maturities of investments net of purchases of marketable securities of \$13.4 million.

Cash provided by financing activities during the nine months ended September 30, 2008 was \$10.1 million compared to cash used in financing activities of \$5.6 million in the same period in 2007. Upon the closing of the Credit Facility in January 2008 and during the first quarter of 2008, we obtained cash advances totaling \$9.7 million. On April 3, 2008, we obtained an additional cash advance of \$3.1 million. On June 6, 2008 and June 27, 2008, we repaid \$1.0 million and \$4.0 million, respectively. In addition, we repurchased 36,000 shares of our common stock for \$138,000 under our stock repurchase program during the nine months ended September 30, 2008. We repurchased 1,363,839 shares of our common stock for \$8.0 million during the nine months ended September 30, 2007. Cash used in financing activities for the nine months ended September 30, 2007 was partially offset by cash provided from the exercise of stock options through our employee stock option plans of \$2.2 million.

Upon closing of the Merger, certain expenses that were contingent on the Merger closing will become payable. These expenses include approximately \$8 million primarily related to investment banking fees and cash bonuses related to the Management Incentive Retention Plan. See Note 6 to our unaudited consolidated financial statements. Also, upon closing of the Merger, we anticipate settling our cross-currency swap contract with the bank.

***Foreign currency exchange forward contracts***

On January 2, 2008, we loaned our wholly-owned subsidiary, CVG, \$31.6 million to finance the acquisition of CDT as well as pay on behalf of CDT approximately \$3.1 million of profit-sharing CDT owed to its former owner. The loan accrues interest at a rate equal to the 3 months EURIBOR rate plus 2.75% per annum. We intend to have CDT remit its excess cash to us in repayment of the intercompany loan on behalf of CVG. CVG is a holding company with no operations and therefore has no cash. CDT, on the other hand, is an operating company with cash. However, until recently, CDT was restricted from making distributions or loans to CVG to allow CVG to repay the intercompany loan from us, except for the \$3.1 million of profit-sharing we paid to CDT's former owner on behalf of CDT. This was due to the more restrictive capital maintenance rules under German law that apply to distributions or loans to shareholders.

Until the intercompany loan is repaid, this loan exposes us to significant gains and losses from fluctuations in the exchange rate of Euros to U.S. dollars. To mitigate the risk of a decline in the value of the Euro to the dollar, on January 11, 2008, we entered into a foreign currency exchange forward contract, agreeing to sell approximately \$31.6 million on April 4, 2008 at an exchange rate of \$1.4721 per Euro. On April 4, 2008, when the exchange rate was \$1.5697 per Euro, we realized a loss of \$3.1 million on the foreign currency exchange forward contract and paid the bank \$3.1 million to settle the contract. This cash loss was offset by a non-cash gain of \$3.1 million on the revaluation of the intercompany loan balance on April 4, 2008.

On April 3, 2008, to mitigate our foreign currency exposure on the anticipated repayments of the intercompany loan, we entered into two foreign currency exchange forward contracts with maturity dates of April 11, 2008 and June 27, 2008 for notional amounts of \$3.0 million and \$4.0 million, respectively, at exchange rates of \$1.5683 per Euro and \$1.5601 per Euro, respectively.

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On April 9, 2008, CDT paid us 2.7 million reducing the outstanding intercompany loan balance to 28.9 million (\$46.8 million) including accrued interest. The 2.7 million payment was comprised of 3.1 million for the repayment of the profit-sharing



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we paid on CDT's behalf to the Seller, net of additional purchase price paid to the Seller of \$463,000. Pursuant to the Sale and Purchase Agreement, the purchase price paid at closing included a payment for CDT's estimated cash balance on December 31, 2007 and included a provision to adjust the purchase price once CDT's actual cash balance at December 31, 2007 could be determined. The additional purchase price of \$463,000 represents the additional cash CDT held at December 31, 2007. Upon receipt of this intercompany loan repayment from CDT, we settled the foreign currency exchange forward contract with a maturity date of April 11, 2008 with the bank.

On June 27, 2008, CDT and CVG entered into a merger agreement under which CDT has merged into CVG with CVG as the surviving corporation. As a result of the merger, CVG is both the borrower under the intercompany loan from us and is also an operating company with cash. After the merger, the more permissive rules under German law applicable to repayment of a loan from a shareholder apply.

In connection with the merger, CDT made a payment of \$4.0 million to us which reduced the intercompany loan balance. We also made an equity contribution of \$3.0 million into the surviving corporation by forgiving a portion of the intercompany loan balance by this amount. Upon receipt of the \$4.0 million intercompany loan repayment from CDT, we settled the foreign currency exchange forward contract with a maturity date of June 27, 2008 with the bank.

Also in connection with the merger, we entered into a subordination agreement with CVG whereby \$10.0 million of the intercompany loan, including accrued interest, was subordinated to all claims by other CVG's creditors. According to the capital maintenance rules under German law, net equity including net income (loss) from operations must be maintained as a positive amount while repaying a loan from a shareholder, referred to as the over-indebtedness rule. The subordinated amount may be treated as equity instead of debt for the purposes of calculating this amount.

As of September 30, 2008, all of our foreign currency exchange forward contracts were settled with the bank.

### ***Cross-currency swap contract***

On April 29, 2008, to mitigate the majority of our foreign currency exposure on the outstanding intercompany loan, we entered into a cross-currency swap contract for a notional amount of \$21.5 million. Under the terms of the cross-currency swap, during the period ending January 15, 2009, we pay in Euros at a rate of 5.24% and we receive US dollars at a rate of 3.11% on \$33.5 million. Effective January 15, 2009, we will pay in Euros at a rate of the three-month EURIBOR plus 0.32% and we will receive U.S. dollars at a rate of the three-month LIBOR on \$33.5 million. The cross-currency swap payment dates and amounts match the amounts and dates we expect to receive payments on the loan from our subsidiary. If our subsidiary is unable to remit cash in repayment of the intercompany loan in accordance with the agreed payment schedule, we are exposed to U.S. dollar cash flow risks. To the extent that any payment due on the cross-currency swap contract is in a loss position on the date it is due and we do not receive a corresponding payment from our subsidiary, we will have to settle the contract in U.S. dollars equal to the amount of the loss. The payments on the cross-currency swap and the corresponding payments from our subsidiary are scheduled to be made quarterly, including principal and accrued interest, and begin on January 15, 2009 and end on October 18, 2013, as long as the liquidity of the surviving corporation is sufficient to carry out its operations.

As of September 30, 2008, the cross-currency swap was our only derivative instrument outstanding. As of September 30, 2008, the derivative asset balance related to the cross-currency swap was \$2.2 million, net, of which \$2.6 million was included in current assets, and was partially offset with \$382,000 included in current liabilities in our consolidated balance sheet. The derivative net asset balance was classified as current at September 30, 2008 as the cross-currency swap contract will be settled with the bank upon the closing of the merger with Open Text. See Note 2 to our unaudited consolidated financial statements.

## **Contractual Obligations and Commercial Commitments**

### ***Credit Facility***

On January 2, 2008, we entered into a credit agreement providing for a senior secured revolving credit facility with Wells Fargo Foothill, LLC, as arranger, administrative agent, swing lender, and letter of credit issuer, and the other lenders party thereto (the Credit Facility).

The Credit Facility provides for a \$10.0 million revolving line of credit commitment, which may be used (i) for revolving loans, (ii) for swing line advances, subject to a sublimit of \$2.0 million, and (iii) to request the issuance of letters of credit on our behalf, subject to a sublimit of \$5.0 million. On April 2, 2008, as allowed under the facility, we requested and received an increase to the Credit Facility for \$10.0 million, bringing the total Credit Facility to \$20.0 million. The credit available under the Credit Facility was used to pay a portion of the purchase price for the acquisition of ODT as described in Note 8 to our unaudited consolidated financial statements and to finance our ongoing working capital, capital expenditure, and general corporate needs. Upon the closing of the Credit Facility and during the first quarter of 2008 we obtained cash advances

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totaling \$9.7 million. On April 3, 2008 we obtained an additional cash advance of \$3.1 million. On June 6, 2008 and June 27, 2008, we repaid \$1.0 million and \$4.0 million, respectively. At September 30, 2008, the outstanding balance on our Credit Facility was \$8.3 million, including accrued interest.

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We may, subject to applicable conditions, elect interest rates on our revolving borrowings calculated by reference to (i) the LIBOR rate (the LIBOR Rate ) fixed for given interest periods, plus a margin determined by our average daily balance of the revolving loan usage during the preceding month or (ii) Wells Fargo Bank, National Association's prime rate (or, if greater, the average rate on overnight federal funds plus one half of one percent) (the Base Rate ), plus a margin determined by our average daily balance of the revolving loan usage during the preceding month. For swing line borrowings, we will pay interest at the Base Rate, plus a margin determined by our average daily balance of the revolving loan usage during the preceding month. For borrowings made with the LIBOR Rate, the margin ranges from 250 to 275 basis points, while for borrowings made with the Base Rate, the margin ranges from 100 to 125 basis points. The weighted average interest rate on our outstanding loan balance during the quarter and nine months ended September 30, 2008 was 6.25% and 6.65%, respectively.

The Credit Facility matures on January 2, 2013, at which time all outstanding borrowings and accrued but unpaid interest must be repaid and all outstanding letters of credit must have been cash collateralized.

The Credit Facility provides for the payment of specified fees and expenses, including commitment and unused line fees, and contains certain loan covenants, including, among others, financial covenants providing for a minimum EBITDA and maximum amount of capital expenditures, and limitations on our ability with regard to the incurrence of debt, the existence of liens, stock repurchases and dividends, investments, and mergers, dispositions and acquisitions, and events constituting a change in control. Our obligations under the Credit Facility are guaranteed by certain of our direct and indirect domestic subsidiaries (collectively, the Guarantors ).

The Credit Facility contains events of default that include, among others, non-payment of principal, interest or fees, violation of covenants, inaccuracy of representations and warranties, bankruptcy and insolvency events, material judgments, and cross defaults to certain other indebtedness. The occurrence of an event of default will increase the applicable rate of interest and could result in the acceleration of our obligations under the Credit Facility and the obligations of any or all of the Guarantors to pay the full amount of our obligations under the Credit Facility.

**Open Text Merger**

On September 3, 2008, we entered into a definitive merger agreement in which a wholly-owned subsidiary of Open Text Corporation will acquire us. If the merger agreement is terminated under certain circumstances specified in the merger agreement, we may be required to pay Open Text a termination fee of \$4.9 million. In addition, if the merger agreement is terminated under certain circumstances, we may be required to reimburse Open Text for certain out-of-pocket expenses, subject to a maximum of \$2.0 million, which will reduce the amount of any termination fee that may be payable.

**Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

Our company is exposed to market risks, including changes in interest rates and foreign currency exchange rates, each of which could adversely affect the value of certain assets and liabilities. We do not hold or issue financial instruments for speculative or trading purposes.

**Interest rate risk**

On January 2, 2008, we entered into a credit agreement providing for a senior secured revolving credit facility of \$10.0 million. On April 2, 2008, we requested and received an increase to the Credit Facility for \$10.0 million, bringing the total Credit Facility to \$20.0 million. Upon closing of the credit facility and during the first quarter of 2008, we obtained cash advances totaling \$9.7 million and on April 3, 2008 we obtained an additional cash advance of \$3.1 million. On June 6, 2008 and June 27, 2008, we repaid \$1.0 million and \$4.0 million, respectively. The interest rate on the credit facility is based upon either: LIBOR plus an applicable margin, or the prime rate or base rate plus an applicable margin. The credit facility matures on January 2, 2013. See Management's Discussion and Analysis of Financial Condition and Results of Operations Liquidity and Capital Resources Contractual Obligations and Commercial Commitments for more information on our Credit Facility.

Based on our outstanding credit facility obligation of \$8.3 million as of September 30, 2008, assuming a hypothetical increase of 5%, 10% and 20% in interest rates over the next year, annualized interest expense would increase by approximately \$415,000, \$830,000 and \$1.7 million, respectively. Such potential increases are based on certain simplified assumptions, including an immediate, across-the-board increase in the level of interest rates with no other subsequent changes for the remainder of the periods.

On April 29, 2008, to mitigate the majority of our foreign currency exposure on the outstanding intercompany loan, we entered into a cross-currency swap contract for a notional amount of 21.5 million. Under the terms of the cross-currency swap, during the period ending January 15, 2009, we pay in Euros at a rate of 5.24% and we receive US dollars at a rate of 3.11% on \$33.5 million.



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Effective January 15, 2009, we will pay in Euros at a rate of the three-month EURIBOR plus 0.32% and we will receive U.S. dollars at a rate of the three-month LIBOR on \$33.5 million. Our cross-currency swap contract is a derivative instrument and is re-measured at fair value each reporting period. The fair value of the cross-currency swap is determined based on the market interest rates and the Euro/U.S. dollar exchange rate. Changes in market interest rates and foreign exchange rates will affect the fair values of our derivative instrument and may have a material effect on our financial results. See **Foreign currency risk** **Cross-currency swap contract** below for more information on this contract.

***Foreign currency risk***

Currently, our U.S. sales and some international sales are denominated in U.S. dollars. We may also price our international sales to the United Kingdom in British pounds sterling, to Canada in Canadian dollars, to Australia in Australian dollars and to participating European Community countries in Euros. Increases in the value of the U.S. dollar against any local currencies could cause our U.S.- based products to become relatively more expensive to customers in a particular country or region, leading to reduced revenue or profitability in that country or region. We expect to continue to expand our international operations, particularly with the acquisition of CDT in January 2008, and accordingly, we expect our non-U.S.-dollar-denominated revenue, expenses, and intercompany balances and our exposure to gains and losses on international currency transactions will increase.

Based on the net foreign currency denominated balances held by our U.S. parent company at September 30, 2008 of \$33.7 million, an assumed hypothetical 5%, 10% and 20% strengthening of the U.S. dollar in relation to the denominated foreign currencies would result in losses of \$1.7 million, \$3.4 million, and \$6.7 million, respectively. We would record these losses in **other income (expense), net** in our consolidated statements of operations.

In addition, the results of operations and financial condition of our international operations and subsidiaries are exposed to foreign exchange rate fluctuations due to translation to U.S. dollars for reporting purposes. Upon translation, operating results may differ materially from expectations, and we may record significant gains or losses on the remeasurement of certain balances denominated in foreign currencies. For example, with respect to our net assets or net revenue denominated in currencies other than the U.S. dollar, a strengthening U.S. dollar would result in less net assets or net revenue when converted to U.S. dollars, which could have a material adverse impact on our financial condition or results of operations. Conversely, for an entity with various financial instruments denominated in a foreign currency in a net liability position and net expenses, a weakening in the U.S. dollar would result in more net liabilities or net expenses when converted to U.S. dollars.

As we have expanded our international operations, and particularly with the acquisition of CDT in early January 2008, our exposure to these exchange rate risks has increased. As of the date of this report, a significant portion of our net assets are denominated in Euros and, to a lesser extent, in Canadian dollars, Australian dollars and British pounds sterling. Moreover, with the acquisition of CDT, a significant portion of our consolidated revenue and expenses will be denominated in Euros. Historically, we have not hedged our foreign currency translation risk, although we may do so in the future. We performed a sensitivity analysis assuming a hypothetical adverse movement in foreign exchange rates to the underlying foreign currency exposures for our asset and liability positions based in foreign currencies as of September 30, 2008. The sensitivity analysis indicated that a hypothetical 5%, 10% and 20% adverse movement in foreign currency exchange rates would result in a \$456,000, \$912,000 and \$1.8 million, respectively, loss in fair values of foreign currency based assets and liabilities as of September 30, 2008 compared to a \$497,000, \$994,000 and \$2.0 million, respectively, loss in fair values of foreign currency based assets and liabilities at September 30, 2007. Fluctuations in our foreign denominated assets and liabilities are recorded in **accumulated other comprehensive income (loss)**, a separate component of shareholders' equity.

***Foreign currency exchange forward contracts***

On January 2, 2008, we loaned our wholly-owned subsidiary, CVG, \$31.6 million to finance the acquisition of CDT as well as pay on behalf of CDT approximately \$3.1 million of profit-sharing CDT owed to its former owner. The loan accrues interest at a rate equal to the 3 months EURIBOR rate plus 2.75% per annum. We intend to have CDT remit its excess cash to us in repayment of the intercompany loan on behalf of CVG. CVG is a holding company with no operations and therefore has no cash. CDT, on the other hand, is an operating company with cash. However, until recently, CDT was restricted from making distributions or loans to CVG to allow CVG to repay the intercompany loan from us, except for the \$3.1 million of profit-sharing we paid to CDT's former owner on behalf of CDT. This was due to the more restrictive capital maintenance rules under German law that apply to distributions or loans to shareholders.

Until the intercompany loan is repaid, this loan exposes us to significant gains and losses from fluctuations in the exchange rate of Euros to U.S. dollars. To mitigate the risk of a decline in the value of the Euro to the dollar, on January 11, 2008, we entered into a foreign currency exchange forward contract, agreeing to sell approximately \$31.6 million on April 4, 2008 at an exchange rate of \$1.4721 per Euro. On April 4, 2008, when the exchange rate was \$1.5697 per Euro, we realized a loss of \$3.1 million on the foreign currency exchange forward contract and paid the bank \$3.1 million to settle the contract. This cash loss was offset by a non-cash gain of \$3.1 million on the revaluation of the intercompany loan balance on April 4, 2008.



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On April 3, 2008, to mitigate our foreign currency exposure on the anticipated repayments of the intercompany loan, we entered into two foreign currency exchange forward contracts with maturity dates of April 11, 2008 and June 27, 2008 for notional amounts of 3.0 million and 4.0 million, respectively, at exchange rates of \$1.5683 per Euro and \$1.5601 per Euro, respectively.

On April 9, 2008, CDT paid us 2.7 million reducing the outstanding intercompany loan balance to 28.9 million (\$46.8 million) including accrued interest. The 2.7 million payment was comprised of 3.1 million for the repayment of the profit-sharing we paid on CDT's behalf to the Seller, net of additional purchase price paid to the Seller of 463,000. Pursuant to the Sale and Purchase Agreement, the purchase price paid at closing included a payment for CDT's estimated cash balance on December 31, 2007 and included a provision to adjust the purchase price once CDT's actual cash balance at December 31, 2007 could be determined. The additional purchase price of 463,000 represents the additional cash CDT held at December 31, 2007. Upon receipt of this intercompany loan repayment from CDT, we settled the foreign currency exchange forward contract with a maturity date of April 11, 2008 with the bank.

On June 27, 2008, CDT and CVG entered into a merger agreement under which CDT has merged into CVG with CVG as the surviving corporation. As a result of the merger, CVG is both the borrower under the intercompany loan from us and is also an operating company with cash. After the merger, the more permissive rules under German law applicable to repayment of a loan from a shareholder apply.

In connection with the merger, CDT made a payment of 4.0 million to us which reduced the intercompany loan balance. We also made an equity contribution of 3.0 million into the surviving corporation by forgiving a portion of the intercompany loan balance by this amount. Upon receipt of the 4.0 million intercompany loan repayment from CDT, we settled the foreign currency exchange forward contract with a maturity date of June 27, 2008 with the bank.

Also in connection with the merger, we entered into a subordination agreement with CVG whereby 10.0 million of the intercompany loan, including accrued interest, was subordinated to all claims by other CVG's creditors. According to the capital maintenance rules under German law, net equity including net income (loss) from operations must be maintained as a positive amount while repaying a loan from a shareholder, referred to as the over-indebtedness rule. The subordinated amount may be treated as equity instead of debt for the purposes of calculating this amount.

As of September 30, 2008, all of our foreign currency exchange forward contracts were settled with the bank.

***Cross-currency swap contract***

On April 29, 2008, to mitigate the majority of our foreign currency exposure on the outstanding intercompany loan, we entered into a cross-currency swap contract for a notional amount of 21.5 million. Under the terms of the cross-currency swap, during the period ending January 15, 2009, we pay in Euros at a rate of 5.24% and we receive US dollars at a rate of 3.11% on \$33.5 million. Effective January 15, 2009, we will pay in Euros at a rate of the three-month EURIBOR plus 0.32% and we will receive U.S. dollars at a rate of the three-month LIBOR on \$33.5 million. The cross-currency swap payment dates and amounts match the amounts and dates we expect to receive payments on the loan from our subsidiary. If our subsidiary is unable to remit cash in repayment of the intercompany loan in accordance with the agreed payment schedule, we are exposed to U.S. dollar cash flow risks. To the extent that any payment due on the cross-currency swap contract is in a loss position on the date it is due and we do not receive a corresponding payment from our subsidiary, we will have to settle the contract in U.S. dollars equal to the amount of the loss. The payments on the cross-currency swap and the corresponding payments from our subsidiary are scheduled to be made quarterly, including principal and accrued interest, and begin on January 15, 2009 and end on October 18, 2013, as long as the liquidity of the surviving corporation is sufficient to carry out its operations.

As of September 30, 2008, the cross-currency swap was our only derivative instrument outstanding. As of September 30, 2008, the derivative asset balance related to the cross-currency swap was \$2.2 million, net, of which \$2.6 million was included in current assets, and was partially offset with \$382,000 included in current liabilities in our consolidated balance sheet. The derivative net asset balance was classified as current at September 30, 2008 as the cross-currency swap contract will be settled with the bank upon the closing of the merger with Open Text. See Note 2 to our unaudited consolidated financial statements.

**Item 4. CONTROLS AND PROCEDURES**  
**Evaluation of Disclosure Controls and Procedures**

Under the supervision and with the participation of our management, including the chief executive officer and chief financial officer, Captaris has evaluated the effectiveness of its disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of

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1934, as amended) as of September 30, 2008, the end of the period covered by this report. Based upon that evaluation, our chief executive officer and chief financial officer concluded that our disclosure controls and procedures are effective.



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**Changes in Internal Control Over Financial Reporting**

There have been no changes in our internal control over financial reporting during the quarter ended September 30, 2008 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

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**Part II. OTHER INFORMATION**

**Item 1. LEGAL PROCEEDINGS**

As reported in our Annual Report on Form 10-K for the year ended December 31, 2007 and in our Quarterly Report on Form 10-Q for the quarter ended March 31, 2008, Captaris has been involved in an ongoing lawsuit in Circuit Court in Cook County, Illinois. The lawsuit was filed by Travel 100 Group, Inc. ( Travel 100 ), against Mediterranean Shipping Company ( Mediterranean ). The complaint alleges violations of the Telephone Consumer Protection Act in connection with the receipt of facsimile advertisements that were transmitted by MediaTel Corporation, a wholly-owned subsidiary of Captaris, on behalf of travel service providers, including Mediterranean. All of the assets of MediaTel were sold to a subsidiary of PTEK Holdings, Inc. on September 1, 2003.

The Travel 100 complaint sought injunctive relief and unspecified damages and certification as a class action on behalf of Travel 100 and others similarly situated throughout the United States that received the facsimile advertisements. Mediterranean named Captaris as a third-party defendant and asserted that, to the extent that it is liable, Captaris should be liable under theories of indemnification, contribution or breach of contract for any damages suffered by Mediterranean. Both Captaris and MediaTel have denied any liability in the case because, among other facts and defenses, MediaTel understood that the database and lists of travel agent recipients to whom faxes were sent had authorized that information could be sent to them by fax.

On September 29, 2006, the court in the Mediterranean case granted summary judgment in favor of Mediterranean and Captaris and dismissed the case. In granting summary judgment, the court ruled that Travel 100 had invited the facsimile advertisements and there was no violation of the Telephone Consumer Protection Act. Travel 100 filed a motion for reconsideration, which the court denied. Travel 100 then filed a notice of appeal on December 29, 2006. On May 30, 2008, the Illinois Appellate Court affirmed the trial court's summary judgment order against Travel 100. Travel 100 had until July 7, 2008, to file a Petition for Leave to Appeal to the Illinois Supreme Court. In August 2008, Travel 100 filed its petition for leave to appeal to the Illinois Supreme Court. In September 2008 Mediterranean filed a response. There is no set time for a decision on the petition for leave to appeal. If Travel 100's petition is granted, then the appeal would proceed to the Supreme Court. However, the Illinois Supreme Court grants leave to appeal in only a small fraction of cases. In recent years, the Supreme Court has granted leave in between 2% to 6% of cases where leave to appeal was requested.

Our insurance carrier has agreed to pay defense costs in the Mediterranean case, but has reserved its rights to contest their duty to indemnify Captaris with respect to this matter. We intend to vigorously defend the appeal of the Mediterranean summary judgment ruling; however, litigation is subject to numerous uncertainties and we are unable to predict the ultimate outcome of the Mediterranean case. There is no guarantee that we will not be required to pay damages in respect of this case in the future, which could materially and adversely affect our results of operations, cash flows and financial condition for the quarter or year in which any accrual is recorded or any damages are paid.

As reported on our Form 8-K filed on October 21, 2008, we reached an agreement with the plaintiff to settle the lawsuit captioned *Harvey v. Anastasi, et al.*, No. 08-2-31902-4 SEA (the Lawsuit ), filed in King County Superior Court in Washington (the Court ). The settlement, which requires the Court's approval, provides that the Lawsuit will be dismissed with prejudice against all defendants. Without agreeing that any of the claims in the Lawsuit have any merit, Captaris has agreed, pursuant to the settlement, to make certain supplemental disclosures concerning the previously-announced merger of Captaris with Open Text, Inc. In addition, the settlement provides that Captaris will pay plaintiff's attorneys fees as awarded by the Court.

**Item 1A. RISK FACTORS**

In addition to the other information set forth in this report, you should carefully consider the risk factors discussed in our Annual Report on Form 10-K filed with the SEC on March 17, 2008, as amended on April 29, 2008.

On September 3, 2008, we entered into a merger agreement with Open Text. This transaction is subject to the approval by our shareholders and subject to the satisfaction or waiver of other customary closing conditions. We may not be able to complete the merger due to the failure to obtain the requisite shareholder approval or the failure to satisfy other conditions to consummate the merger;

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The occurrence of specified events, changes or other circumstances could give rise to the termination of the merger agreement, including a termination under certain circumstances that could require us to pay a \$4.9 million termination fee to Open Text or reimburse up to \$2.0 million of Open Text's out-of-pocket expenses, which would reduce any termination fee that may be payable.

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There may be potential adverse effects on our business and operations because of certain covenants we agreed to in the merger agreement.

We may not be able to retain and, if necessary, attract key employees, particularly in light of the proposed merger.

The announcement of the merger may affect our clients, customers and partner relationships, operating results and business generally.

There may be risks that the proposed merger disrupts current plans and operations and we may not be able to respond effectively to competitive pressures, industry developments and future opportunities.

There may be litigation regarding the merger.

The failure of the merger to close in a timely manner or at all, may adversely affect our business and the price per share of our common stock.

If the merger does not close, shareholders will not realize the anticipated benefits of the merger.

Completion of the merger will require a significant amount of time and attention from our management. The diversion of management attention away from ongoing operations could adversely affect our business.

Current credit and financial market conditions may delay or prevent customers from obtaining financing to purchase our products, which would adversely affect our product sales and revenues and therefore harm our business and results of operations.

**ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS**

On or about October 6, 2008, we mailed a definitive proxy statement to our shareholders of record as of September 30, 2008, notifying our shareholders of a special meeting to be held on October 31, 2008 in order for our shareholders to consider and vote upon a proposal to approve the merger agreement by and among us, Open Text Corporation, Open Text and Oasis and to consider and vote upon any proposal to adjourn the special meeting, if determined necessary by us, to solicit additional proxies if there are insufficient votes at the time of the special meeting to approve the merger agreement or if otherwise deemed necessary or appropriate. We filed the definitive proxy statement with the SEC on October 3, 2008 and it is incorporated herein by reference.

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**Item 6. EXHIBITS**

- 2.1 Agreement and Plan of Merger by and among Captaris, Inc., Open Text Corporation, Open Text, Inc. and Oasis Merger Corp., dated as of September 3, 2008 (incorporated herein by reference to Exhibit 2.1 filed with our current Report on Form 8-K filed September 8, 2008).
- 4.1 Amendment No. 1 to the Rights Agreement, dated as of September 3, 2008 (incorporated herein by reference to Exhibit 4.1 filed with our current Report on Form 8-K filed September 8, 2008).
- 10.1+\* Amended and Restated Captaris, Inc. Deferred Compensation Plan for Non-Employee Directors.
- 10.2+\* Amended and Restated Change in Control Agreement, dated as of September 3, 2008 by and between Captaris, Inc. and David Anastasi.
- 10.3+\* Amended and Restated Change in Control Agreement, dated as of September 3, 2008 by and between Captaris, Inc. and Peter Papano.
- 10.4+\* Amended and Restated Change in Control Agreement, dated as of September 3, 2008 by and between Captaris, Inc. and Christopher Stanton.
- 10.5+\* Amended and Restated Change in Control Agreement, dated as of September 3, 2008 by and between Captaris, Inc. and Paul Yantus
- 10.6+\* Amended and Restated Change in Control Agreement, dated as of September 3, 2008 by and between Captaris, Inc. and Doug Anderson.
- 10.7+\* Amended and Restated Change in Control Agreement, dated as of September 3, 2008 by and between Captaris, Inc. and Lynne Sederholm.
- 31.1+ Rule 13a-14(a) Certification (Chief Executive Officer)
- 31.2+ Rule 13a-14(a) Certification (Chief Financial Officer)
- 32.1+ Section 1350 Certification (Chief Executive Officer)
- 32.2+ Section 1350 Certification (Chief Financial Officer)

+ Filed herewith.

\* Management contract or compensatory plan or arrangement.

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**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized on the 31st day of October 2008.

CAPTARIS, INC.

By:

/s/ Peter Papano

**Peter Papano**

**Chief Financial Officer and Treasurer**

(Signing on behalf of the registrant and as  
Principal Financial Officer)