

NORDSTROM INC
Form 10-Q
June 03, 2014
Table of Contents

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended May 3, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 001-15059

NORDSTROM, INC.

(Exact name of registrant as specified in its charter)

Washington
(State or other jurisdiction of
incorporation or organization)

91-0515058
(I.R.S. Employer
Identification No.)

1617 Sixth Avenue, Seattle, Washington
(Address of principal executive offices)
206-628-2111

98101
(Zip Code)

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

YES NO

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

YES NO

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

YES NO

Common stock outstanding as of May 28, 2014: 189,970,354 shares

Table of Contents

NORDSTROM, INC.
TABLE OF CONTENTS

| | Page |
|---|------|
| <u>PART I – FINANCIAL INFORMATION</u> | |
| Item 1. <u>Financial Statements (Unaudited).</u> | |
| <u>Condensed Consolidated Statements of Earnings</u> <u>Quarters Ended May 3, 2014 and May 4, 2013</u> | 3 |
| <u>Condensed Consolidated Statements of Comprehensive Earnings</u> <u>Quarters Ended May 3, 2014 and May 4, 2013</u> | 3 |
| <u>Condensed Consolidated Balance Sheets</u> <u>May 3, 2014, February 1, 2014 and May 4, 2013</u> | 4 |
| <u>Condensed Consolidated Statements of Shareholders' Equity</u> <u>Quarters Ended May 3, 2014 and May 4, 2013</u> | 5 |
| <u>Condensed Consolidated Statements of Cash Flows</u> <u>Quarters Ended May 3, 2014 and May 4, 2013</u> | 6 |
| <u>Notes to Condensed Consolidated Financial Statements</u> | 7 |
| Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations.</u> | 14 |
| Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk.</u> | 27 |
| Item 4. <u>Controls and Procedures.</u> | 27 |
| <u>PART II – OTHER INFORMATION</u> | |
| Item 1. <u>Legal Proceedings.</u> | 28 |
| Item 1A. <u>Risk Factors.</u> | 28 |
| Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds.</u> | 28 |
| Item 6. <u>Exhibits.</u> | 28 |
| <u>SIGNATURES</u> | 29 |
| <u>INDEX TO EXHIBITS</u> | 30 |

Table of Contents

PART I – FINANCIAL INFORMATION

Item 1. Financial Statements (Unaudited).

NORDSTROM, INC.

CONDENSED CONSOLIDATED STATEMENTS OF EARNINGS

(Amounts in millions except per share amounts)

(Unaudited)

| | Quarter Ended | |
|--|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Net sales | \$2,837 | \$2,657 |
| Credit card revenues | 94 | 92 |
| Total revenues | 2,931 | 2,749 |
| Cost of sales and related buying and occupancy costs | (1,822 |) (1,673 |
| Selling, general and administrative expenses | (844 |) (801 |
| Earnings before interest and income taxes | 265 | 275 |
| Interest expense, net | (35 |) (39 |
| Earnings before income taxes | 230 | 236 |
| Income tax expense | (90 |) (91 |
| Net earnings | \$ 140 | \$ 145 |
| Earnings per share: | | |
| Basic | \$0.74 | \$0.74 |
| Diluted | \$0.72 | \$0.73 |
| Weighted-average shares outstanding: | | |
| Basic | 189.8 | 195.6 |
| Diluted | 192.7 | 199.0 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

NORDSTROM, INC.

CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE EARNINGS

(Amounts in millions)

(Unaudited)

| | Quarter Ended | |
|---|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Net earnings | \$ 140 | \$ 145 |
| Postretirement plan adjustments, net of tax | 1 | 2 |
| Foreign currency translation adjustment | 1 | — |
| Comprehensive net earnings | \$ 142 | \$ 147 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

Table of Contents

NORDSTROM, INC.
 CONDENSED CONSOLIDATED BALANCE SHEETS
 (Amounts in millions)
 (Unaudited)

| | May 3, 2014 | February 1, 2014 | May 4, 2013 |
|---|-------------|------------------|-------------|
| Assets | | | |
| Current assets: | | | |
| Cash and cash equivalents | \$ 1,015 | \$ 1,194 | \$ 1,190 |
| Accounts receivable, net | 2,167 | 2,177 | 2,087 |
| Merchandise inventories | 1,698 | 1,531 | 1,485 |
| Current deferred tax assets, net | 238 | 239 | 226 |
| Prepaid expenses and other | 89 | 87 | 84 |
| Total current assets | 5,207 | 5,228 | 5,072 |
| Land, buildings and equipment (net of accumulated depreciation of \$4,502, \$4,395 and \$4,164) | 3,011 | 2,949 | 2,624 |
| Goodwill | 175 | 175 | 175 |
| Other assets | 240 | 222 | 264 |
| Total assets | \$8,633 | \$8,574 | \$8,135 |
| Liabilities and Shareholders' Equity | | | |
| Current liabilities: | | | |
| Accounts payable | \$ 1,347 | \$ 1,263 | \$ 1,206 |
| Accrued salaries, wages and related benefits | 295 | 395 | 230 |
| Other current liabilities | 982 | 876 | 856 |
| Current portion of long-term debt | 7 | 7 | 7 |
| Total current liabilities | 2,631 | 2,541 | 2,299 |
| Long-term debt, net | 3,110 | 3,106 | 3,119 |
| Deferred property incentives, net | 499 | 498 | 482 |
| Other liabilities | 357 | 349 | 347 |
| Commitments and contingencies | | | |
| Shareholders' equity: | | | |
| Common stock, no par value: 1,000 shares authorized; 189.3, 191.2 and 195.0 shares issued and outstanding | 1,896 | 1,827 | 1,698 |
| Retained earnings | 177 | 292 | 235 |
| Accumulated other comprehensive loss | (37 |) (39 |) (45 |
| Total shareholders' equity | 2,036 | 2,080 | 1,888 |
| Total liabilities and shareholders' equity | \$8,633 | \$8,574 | \$8,135 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

Table of Contents

NORDSTROM, INC.

CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

(Amounts in millions except per share amounts)

(Unaudited)

| | Common Stock | | Retained | Accumulated Other Comprehensive | Total |
|---|--------------|---------|----------|---------------------------------------|---------|
| | Shares | Amount | Earnings | Loss | |
| Balance at February 1, 2014 | 191.2 | \$1,827 | \$292 | \$(39) | \$2,080 |
| Net earnings | — | — | 140 | — | 140 |
| Other comprehensive earnings | — | — | — | 2 | 2 |
| Dividends (\$0.33 per share) | — | — | (63) | — | (63) |
| Issuance of common stock under stock compensation plans | 1.3 | 54 | — | — | 54 |
| Stock-based compensation | — | 15 | — | — | 15 |
| Repurchase of common stock | (3.2) | — | (192) | — | (192) |
| Balance at May 3, 2014 | 189.3 | \$1,896 | \$177 | \$(37) | \$2,036 |

| | Common Stock | | Retained | Accumulated Other Comprehensive | Total |
|---|--------------|---------|----------|---------------------------------------|---------|
| | Shares | Amount | Earnings | Loss | |
| Balance at February 2, 2013 | 197.0 | \$1,645 | \$315 | \$(47) | \$1,913 |
| Net earnings | — | — | 145 | — | 145 |
| Other comprehensive earnings | — | — | — | 2 | 2 |
| Dividends (\$0.30 per share) | — | — | (59) | — | (59) |
| Issuance of common stock under stock compensation plans | 1.0 | 37 | — | — | 37 |
| Stock-based compensation | — | 16 | — | — | 16 |
| Repurchase of common stock | (3.0) | — | (166) | — | (166) |
| Balance at May 4, 2013 | 195.0 | \$1,698 | \$235 | \$(45) | \$1,888 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

Table of Contents

NORDSTROM, INC.
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
 (Amounts in millions)
 (Unaudited)

| | Quarter Ended | |
|---|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Operating Activities | | |
| Net earnings | \$ 140 | \$ 145 |
| Adjustments to reconcile net earnings to net cash provided by operating activities: | | |
| Depreciation and amortization expenses | 118 | 109 |
| Amortization of deferred property incentives and other, net | (18) | (16) |
| Deferred income taxes, net | (16) | (11) |
| Stock-based compensation expense | 13 | 17 |
| Tax benefit from stock-based compensation | 4 | 6 |
| Excess tax benefit from stock-based compensation | (5) | (7) |
| Bad debt expense | 15 | 14 |
| Change in operating assets and liabilities: | | |
| Accounts receivable | (16) | 8 |
| Merchandise inventories | (184) | (143) |
| Prepaid expenses and other assets | (2) | (5) |
| Accounts payable | 131 | 141 |
| Accrued salaries, wages and related benefits | (98) | (174) |
| Other current liabilities | 105 | 54 |
| Deferred property incentives | 22 | 16 |
| Other liabilities | 8 | 7 |
| Net cash provided by operating activities | 217 | 161 |
| Investing Activities | | |
| Capital expenditures | (174) | (149) |
| Change in credit card receivables originated at third parties | 12 | 20 |
| Other, net | (3) | (2) |
| Net cash used in investing activities | (165) | (131) |
| Financing Activities | | |
| Proceeds from long-term borrowings | 8 | — |
| Principal payments on long-term borrowings | (2) | (2) |
| (Decrease) increase in cash book overdrafts | (21) | 75 |
| Cash dividends paid | (63) | (59) |
| Payments for repurchase of common stock | (207) | (174) |
| Proceeds from issuances under stock compensation plans | 50 | 31 |
| Excess tax benefit from stock-based compensation | 5 | 7 |
| Other, net | (1) | (3) |
| Net cash used in financing activities | (231) | (125) |
| Net decrease in cash and cash equivalents | (179) | (95) |
| Cash and cash equivalents at beginning of period | 1,194 | 1,285 |
| Cash and cash equivalents at end of period | \$ 1,015 | \$ 1,190 |

Supplemental Cash Flow Information

Cash paid during the period for:

| | | |
|--|------|------|
| Interest (net of capitalized interest) | \$33 | \$34 |
| Income taxes (net of refunds) | 5 | 34 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

6 of 30

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

NOTE 1: BASIS OF PRESENTATION

The accompanying condensed consolidated financial statements include the balances of Nordstrom, Inc. and its subsidiaries. All intercompany transactions and balances are eliminated in consolidation. The interim condensed consolidated financial statements have been prepared on a basis consistent in all material respects with the accounting policies described and applied in our 2013 Annual Report on Form 10-K ("Annual Report"), and reflect all adjustments of a normal recurring nature that are, in management's opinion, necessary for the fair presentation of the results of operations, financial position and cash flows for the periods presented.

The condensed consolidated financial statements as of and for the periods ended May 3, 2014 and May 4, 2013 are unaudited. The condensed consolidated balance sheet as of February 1, 2014 has been derived from the audited consolidated financial statements included in our 2013 Annual Report. The interim condensed consolidated financial statements should be read together with the consolidated financial statements and related footnote disclosures contained in our 2013 Annual Report.

The preparation of our financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, and disclosure of contingent assets and liabilities. We base our estimates on historical experience and other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates and assumptions.

Our business, like that of other retailers, is subject to seasonal fluctuations. Due to our Anniversary Sale in July, the holidays in December and the half-yearly sales that normally occur in our second and fourth quarters, our sales are typically higher in the second and fourth quarters of the fiscal year than in the first and third quarters. Results for any quarter are not necessarily indicative of the results that may be achieved for a full fiscal year.

Recent Accounting Pronouncements

In April 2014, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2014-08, Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity. This ASU raises the threshold for a disposal to qualify as discontinued operations and requires new disclosures for individually material disposal transactions that do not meet the definition of a discontinued operation. Under the new guidance, companies report discontinued operations when they have a disposal that represents a strategic shift that has or will have a major impact on operations or financial results. We are currently evaluating the impact, if any, the provisions of this ASU would have on our financial statements. If applicable, this ASU would be effective for us beginning in the first quarter of 2015.

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

NOTE 2: ACCOUNTS RECEIVABLE

The components of accounts receivable are as follows:

| | May 3, 2014 | February 1, 2014 | May 4, 2013 |
|--|-------------|------------------|-------------|
| Credit card receivables: | | | |
| Nordstrom VISA credit card receivables | \$ 1,301 | \$ 1,316 | \$ 1,309 |
| Nordstrom private label card receivables | 839 | 868 | 770 |
| Total credit card receivables | 2,140 | 2,184 | 2,079 |
| Allowance for credit losses | (80 |) (80 |) (85 |
| Credit card receivables, net | 2,060 | 2,104 | 1,994 |
| Other accounts receivable ¹ | 107 | 73 | 93 |
| Accounts receivable, net | \$ 2,167 | \$ 2,177 | \$ 2,087 |

¹ Other accounts receivable consist primarily of third party credit and debit card receivables.

Activity in the allowance for credit losses is as follows:

| | Quarter Ended | |
|----------------------------------|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Allowance at beginning of period | \$ 80 | \$ 85 |
| Bad debt expense | 15 | 14 |
| Write-offs | (19 |) (21 |
| Recoveries | 4 | 7 |
| Allowance at end of period | \$ 80 | \$ 85 |

Under certain circumstances, we may make modifications to payment terms for a customer experiencing financial difficulties in an effort to help the customer avoid a charge-off or bankruptcy, and to maximize our recovery of the outstanding balance. These modifications, which meet the accounting definition of troubled debt restructurings ("TDRs"), include reduced or waived fees and finance charges, and/or reduced minimum payments. Receivables classified as TDRs are as follows:

| | May 3, 2014 | February 1, 2014 | May 4, 2013 |
|---|-------------|------------------|-------------|
| Credit card receivables classified as TDRs | \$ 40 | \$ 43 | \$ 51 |
| Percent of total credit card receivables classified as TDRs | 1.9 | % 2.0 | % 2.4 |

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

Credit Quality

The primary indicators of the credit quality of our credit card receivables are aging and delinquency, particularly the levels of account balances delinquent 30 days or more as these are the accounts most likely to be written off. The following table illustrates the aging and delinquency status of our credit card receivables:

| | May 3, 2014 | | February 1, 2014 | | May 4, 2013 | | | |
|---|-------------|------------|------------------|------------|-------------|------------|---|--|
| | Balance | % of total | Balance | % of total | Balance | % of total | | |
| Current | \$2,036 | 95.1 | % \$2,046 | 93.7 | % \$1,974 | 95.0 | % | |
| 1 – 29 days delinquent | 70 | 3.3 | % 99 | 4.5 | % 69 | 3.3 | % | |
| 30 days or more delinquent: | | | | | | | | |
| 30 – 59 days delinquent | 12 | 0.6 | % 16 | 0.7 | % 13 | 0.6 | % | |
| 60 – 89 days delinquent | 9 | 0.4 | % 9 | 0.4 | % 9 | 0.4 | % | |
| 90 days or more delinquent | 13 | 0.6 | % 14 | 0.7 | % 14 | 0.7 | % | |
| Total 30 days or more delinquent | 34 | 1.6 | % 39 | 1.8 | % 36 | 1.7 | % | |
| Total credit card receivables | \$2,140 | 100.0 | % \$2,184 | 100.0 | % \$2,079 | 100.0 | % | |
| Receivables not accruing finance charges | \$11 | | \$13 | | \$10 | | | |
| Receivables 90 days or more delinquent and still accruing finance charges | \$7 | | \$8 | | \$8 | | | |

We also evaluate credit quality using FICO credit scores. The following table illustrates the distribution of our credit card receivables across FICO score ranges:

| FICO Score Range ¹ | May 3, 2014 | | February 1, 2014 | | May 4, 2013 | | | |
|-------------------------------|-------------|------------|------------------|------------|-------------|------------|---|--|
| | Balance | % of total | Balance | % of total | Balance | % of total | | |
| 801+ | \$366 | 17.1 | % \$313 | 14.3 | % \$347 | 16.7 | % | |
| 660 – 800 | 1,326 | 62.0 | % 1,393 | 63.8 | % 1,299 | 62.5 | % | |
| 001 – 659 | 358 | 16.8 | % 379 | 17.4 | % 350 | 16.8 | % | |
| Other ² | 90 | 4.1 | % 99 | 4.5 | % 83 | 4.0 | % | |
| Total credit card receivables | \$2,140 | 100.0 | % \$2,184 | 100.0 | % \$2,079 | 100.0 | % | |

¹ Credit scores for our credit cardholders are updated at least every 60 days for active accounts and every 90 days for inactive accounts. Amounts listed in the table reflect the most recently obtained credit scores as of the dates indicated.

² Other consists of amounts not yet posted to customers' accounts and receivables from customers for whom FICO scores are temporarily unavailable.

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

NOTE 3: DEBT AND CREDIT FACILITIES

Debt

A summary of our long-term debt is as follows:

| | May 3, 2014 | February 1, 2014 | May 4, 2013 |
|--|-------------|------------------|-------------|
| Secured | | | |
| Series 2011-1 Class A Notes, 2.28%, due October 2016 | \$325 | \$325 | \$325 |
| Mortgage payable, 7.68%, due April 2020 | 40 | 42 | 45 |
| Other | 8 | 9 | 10 |
| Total secured debt | 373 | 376 | 380 |
| Unsecured | | | |
| Net of unamortized discount: | | | |
| Senior notes, 6.75%, due June 2014 | — | — | 400 |
| Senior notes, 6.25%, due January 2018 | 649 | 648 | 648 |
| Senior notes, 4.75%, due May 2020 | 499 | 499 | 498 |
| Senior notes, 4.00%, due October 2021 | 499 | 499 | 499 |
| Senior debentures, 6.95%, due March 2028 | 300 | 300 | 300 |
| Senior notes, 7.00%, due January 2038 | 146 | 146 | 344 |
| Senior notes, 5.00%, due January 2044 | 596 | 595 | — |
| Unamortized fair value hedge and other | 55 | 50 | 57 |
| Total unsecured debt | 2,744 | 2,737 | 2,746 |
| Total long-term debt | 3,117 | 3,113 | 3,126 |
| Less: current portion | (7 |) (7 |) (7 |
| Total due beyond one year | \$3,110 | \$3,106 | \$3,119 |

Credit Facilities

As of May 3, 2014, we had total short-term borrowing capacity available for general corporate purposes of \$800, which is composed of our \$800 senior unsecured revolving credit facility ("revolver") that expires in March 2018. Under the terms of our revolver, we pay a variable rate of interest and a commitment fee based on our debt rating. The revolver is available for working capital, capital expenditures and general corporate purposes and backs our commercial paper program. During the quarter ended May 3, 2014, we had no issuances under our commercial paper program and no borrowings under our revolver.

The revolver requires that we maintain an adjusted debt to earnings before interest, income taxes, depreciation, amortization and rent ("EBITDAR") leverage ratio of less than four times. As of May 3, 2014, we were in compliance with this covenant.

In November 2013, our wholly owned subsidiary in Puerto Rico entered into a \$52 unsecured borrowing facility to support our expansion into that market. The facility expires in November 2018 and borrowings on this facility incur interest based upon the one-month LIBOR plus 1.275% per annum. As of May 3, 2014, we had \$10 outstanding on this facility.

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

NOTE 4: FAIR VALUE MEASUREMENTS

We disclose our financial assets and liabilities that are measured at fair value in our Condensed Consolidated Balance Sheets by level within the fair value hierarchy as defined by applicable accounting standards:

Level 1: Quoted market prices in active markets for identical assets or liabilities

Level 2: Other observable market-based inputs or unobservable inputs that are corroborated by market data

Level 3: Unobservable inputs that cannot be corroborated by market data that reflect the reporting entity's own assumptions

We did not have any financial assets or liabilities that were measured at fair value on a recurring basis as of May 3, 2014, February 1, 2014 or May 4, 2013.

Financial instruments not measured at fair value on a recurring basis include cash and cash equivalents, accounts receivable and accounts payable and approximate fair value due to their short-term nature. We estimate the fair value of our long-term debt using quoted market prices of the same or similar issues, and as such this is considered a Level 2 fair value measurement. The following table summarizes the carrying value and fair value estimate of our long-term debt, including current maturities:

| | May 3, 2014 | February 1, 2014 | May 4, 2013 |
|---|-------------|------------------|-------------|
| Carrying value of long-term debt ¹ | \$3,117 | \$3,113 | \$3,126 |
| Fair value of long-term debt | 3,547 | 3,511 | 3,644 |

¹ The carrying value of long-term debt includes the remaining unamortized adjustment from our previous effective fair value hedge.

We also measure certain non-financial assets at fair value on a nonrecurring basis, primarily goodwill and long-lived tangible and intangible assets, in connection with periodic evaluations for potential impairment. We recorded no material impairment charges for these assets for the quarters ended May 3, 2014 and May 4, 2013. We estimate the fair value of goodwill and long-lived tangible and intangible assets using primarily unobservable inputs, and as such these are considered Level 3 fair value measurements.

NOTE 5: COMMITMENTS AND CONTINGENT LIABILITIES

As of May 3, 2014, we had approximately \$126 of fee interest in our Manhattan full-line store subject to lien. We have committed to make future installment payments based on the developer of the property meeting construction and development milestones. Our fee interest in the property is subject to lien until project completion or fulfillment of our existing installment payment commitment.

NOTE 6: SHAREHOLDERS' EQUITY

In February 2013, our Board of Directors authorized a program to repurchase up to \$800 of our outstanding common stock, through March 1, 2015. During the quarter ended May 3, 2014, we repurchased 3.2 shares of our common stock for an aggregate purchase price of \$192 and had \$478 in remaining share repurchase capacity as of May 3, 2014. The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable Securities and Exchange Commission rules.

In May 2014, we declared a quarterly dividend of \$0.33 per share, payable in June 2014.

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

NOTE 7: STOCK-BASED COMPENSATION

The following table summarizes our stock-based compensation expense:

| | Quarter Ended | |
|---|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Stock options | \$10 | \$13 |
| Restricted stock units | 2 | — |
| Employee stock purchase plan | 1 | 1 |
| Other | — | 3 |
| Total stock-based compensation expense, before income tax benefit | 13 | 17 |
| Income tax benefit | (4 |) (6 |
| Total stock-based compensation expense, net of income tax benefit | \$9 | \$11 |

Beginning in the quarter ended May 3, 2014, we now grant to our employees a combination of options and restricted stock units. The following table summarizes our grants:

| | Quarter Ended | | Quarter Ended | |
|------------------------|---------------|---|---------------|---|
| | May 3, 2014 | | May 4, 2013 | |
| | Units granted | Weighted-average grant-date fair value per unit | Units granted | Weighted-average grant-date fair value per unit |
| Stock options | 1.9 | \$16 | 3.7 | \$14 |
| Restricted stock units | 0.4 | 61 | — | — |

NOTE 8: EARNINGS PER SHARE

The computation of earnings per share is as follows:

| | Quarter Ended | |
|--|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Net earnings | \$140 | \$145 |
| Basic shares | 189.8 | 195.6 |
| Dilutive effect of stock options and other | 2.9 | 3.4 |
| Diluted shares | 192.7 | 199.0 |
| Earnings per basic share | \$0.74 | \$0.74 |
| Earnings per diluted share | \$0.72 | \$0.73 |
| Anti-dilutive stock options and other | 4.9 | 5.9 |

Table of Contents

NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts)

(Unaudited)

NOTE 9: SEGMENT REPORTING

The following tables set forth information for our reportable segments:

| | Retail | Corporate/Other | Total Retail Business ¹ | Credit | Total |
|--|---------|-----------------|--|--------|---------|
| Quarter Ended May 3, 2014 | | | | | |
| Net sales | \$2,910 | \$ (73) | \$2,837 | \$— | \$2,837 |
| Credit card revenues | — | — | — | 94 | 94 |
| Earnings (loss) before interest and income taxes | 310 | (86) | 224 | 41 | 265 |
| Interest expense, net | — | (31) | (31) | (4) | (35) |
| Earnings (loss) before income taxes | 310 | (117) | 193 | 37 | 230 |
| Quarter Ended May 4, 2013 | | | | | |
| Net sales | \$2,713 | \$ (56) | \$2,657 | \$— | \$2,657 |
| Credit card revenues | — | — | — | 92 | 92 |
| Earnings (loss) before interest and income taxes | 300 | (69) | 231 | 44 | 275 |
| Interest expense, net | — | (33) | (33) | (6) | (39) |
| Earnings (loss) before income taxes | 300 | (102) | 198 | 38 | 236 |

¹ Total Retail Business is not a reportable segment, but represents a subtotal of the Retail segment and Corporate/Other, and is consistent with our presentation in Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following table summarizes net sales within our reportable segments:

| | Quarter Ended | |
|--|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Nordstrom full-line stores | \$1,683 | \$1,717 |
| Direct | 401 | 301 |
| Nordstrom | 2,084 | 2,018 |
| Nordstrom Rack | 741 | 616 |
| HauteLook, Nordstromrack.com and Jeffrey | 85 | 79 |
| Total Retail segment | 2,910 | 2,713 |
| Corporate/Other | (73) | (56) |
| Total net sales | \$2,837 | \$2,657 |

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Dollar and share amounts in millions except per share and per square foot amounts)

CAUTIONARY STATEMENT

Certain statements in this Quarterly Report on Form 10-Q contain or may suggest "forward-looking" information (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties, including, but not limited to, anticipated financial outlook for the fiscal year ending January 31, 2015, anticipated annual total sales rate, anticipated Return on Invested Capital and trends in our operations. Such statements are based upon the current beliefs and expectations of the company's management and are subject to significant risks and uncertainties. Actual future results may differ materially from historical results or current expectations depending upon factors including, but not limited to:

successful execution of our customer strategy, including expansion into new markets, acquisitions, investments in our stores and online, our ability to realize the anticipated benefits from growth initiatives, and the timely completion of construction associated with newly planned stores, relocations and remodels, all of which may be impacted by the financial health of third parties,

our ability to manage the transformation of our business/financial model as we increase our investments in growth opportunities, including our online business and our ability to manage related organizational changes,

our ability to maintain relationships with our employees and to effectively attract, develop and retain our future leaders,

effective inventory management, disruptions in our supply chain and our ability to control costs,

the impact of any systems failures, cybersecurity and/or security breaches, including any security breach of our systems or those of a third-party provider that results in the theft, transfer or unauthorized disclosure of customer, employee or company information or compliance with information security and privacy laws and regulations in the event of such an incident,

successful execution of our information technology strategy,

our ability to effectively utilize data in strategic planning and decision-making,

efficient and proper allocation of our capital resources,

reviewing of options for a financial partner in regards to a potential transaction related to our credit card receivables,

our ability to safeguard our reputation and maintain our vendor relationships,

the impact of economic and market conditions and the resultant impact on consumer spending patterns,

our ability to respond to the business environment, fashion trends and consumer preferences, including changing expectations of service and experience in stores and online,

the effectiveness of planned advertising, marketing and promotional campaigns in the highly competitive retail industry,

weather conditions, natural disasters, health hazards, national security or other market disruptions, or the prospects of these events and the impact on consumer spending patterns,

our compliance with applicable banking-related laws and regulations impacting our ability to extend credit to our customers, employment laws and regulations, certain international laws and regulations, other laws and regulations applicable to us, including the outcome of claims and litigation and resolution of tax matters, and ethical standards,

impact of the current regulatory environment and financial system and health care reforms,

compliance with debt covenants, availability and cost of credit, changes in interest rates, and trends in debt repayment patterns, personal bankruptcies and bad debt write-offs, and

the timing and amounts of share repurchases by the company, if any, or any share issuances by the company, including issuances associated with option exercises or other matters.

These and other factors, including those factors described in Part I, "Item 1A. Risk Factors" in our 2013 Annual Report on Form 10-K and in Part II, "Item 1A. Risk Factors" in this Quarterly Report on Form 10-Q, could affect our financial results and cause actual results to differ materially from any forward-looking information we may provide.

We undertake no obligation to update or revise any forward-looking statements to reflect subsequent events, new information or future circumstances.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

OVERVIEW

Our first quarter earnings performance was above our initial expectations with a total net sales increase of 6.8%. We continued to see outsized sales growth in our Direct business, accelerating sales trends in Nordstrom Rack, and softness in our full-line store sales. The heightened promotional environment continued in the first quarter, and in keeping with our long-standing practice of not being undersold on like items, our gross profit results were impacted by increased competitive markdowns as we responded to competitor promotions. We maintained our consistent execution around inventory and expenses during the quarter, including driving an improvement in our selling, general and administrative expense rate over last year on higher sales volume.

During the quarter, we continued the execution of our customer strategy, both in-store and online, and with our full-price and off-price offerings. In today's rapidly changing environment, we believe we are uniquely positioned to serve customers through these multiple touchpoints. Our core strategy is about providing a superior customer experience, enabled through our ongoing investments and efforts that create synergies and leverages shared assets and capabilities across all channels. Through these synergies, we are differentiated in our ability to better serve our existing customers and attract new customers by creating a seamless shopping experience.

An example of this synergy is our launch of the Nordstrom Rack e-commerce and associated mobile app. The new website combines the e-commerce expertise of HauteLook, which developed the platform for the site, with the merchant expertise of Nordstrom Rack. The website and mobile app experiences for both sites are also integrated, with a single log-in, shared shopping cart, and streamlined checkout process. Our new fulfillment center allows merchandise to be shipped faster than before and we can accommodate easy returns through the mail or at any Nordstrom Rack location, a capability we added in 2013. By leveraging the many assets and capabilities within our company, we can provide this powerful platform which results in a superior, seamless shopping experience in the online off-price market.

Our credit program is also an integral part of the customer experience and serves as an extension of our brand. Our ability to manage and control all key customer-facing aspects of this program is important to us. That said, we believe the time is right for us to explore options for a financial partner that could enable us to gain greater financial flexibility through a potential transaction related to our credit card receivables, while maintaining or enhancing the customer experience. We expect the process to take twelve to eighteen months. During this time, we will refine our plan for the use of proceeds, should a transaction be consummated, in a manner consistent with our balanced approach to capital allocation.

We continue to believe in our customer strategy and the investments we are making to support it. While we are making improvements within each individual channel, we recognize that our customers do not view us by channel but instead view Nordstrom as a brand that delivers a superior and integrated customer experience across all channels. Our customer strategy and investments reflect that view and we believe, over the long term, they will generate top-quartile shareholder returns through high single-digit sales growth and mid-teens Return on Invested Capital.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

RESULTS OF OPERATIONS

Our reportable segments are Retail and Credit. Our Retail segment includes our Nordstrom branded full-line stores and online store, Nordstrom Rack stores, Last Chance clearance store and other retail channels, including HauteLook, Nordstromrack.com and Jeffrey stores. For purposes of discussion and analysis of our results of operations, we combine our Retail segment results with revenues and expenses in the "Corporate/Other" column of Note 9: Segment Reporting in the Notes to Condensed Consolidated Financial Statements, which also includes our Canadian operations (collectively, the "Retail Business"). We analyze our results of operations through earnings before interest and income taxes for our Retail Business and Credit, while interest expense and income taxes are discussed on a total company basis.

Retail Business

Summary

The following table summarizes the results of our Retail Business for the quarter ended May 3, 2014, compared with the quarter ended May 4, 2013:

| | Quarter Ended | | May 4, 2013 | | |
|--|---------------|---------|-------------|-----------------------------|----|
| | May 3, 2014 | | Amount | % of net sales ¹ | |
| Net sales | \$2,837 | 100.0 | % \$2,657 | 100.0 | % |
| Cost of sales and related buying and occupancy costs | (1,820) |) (64.2 | %) (1,672 |) (62.9 | %) |
| Gross profit | 1,017 | 35.8 | % 985 | 37.1 | % |
| Selling, general and administrative expenses | (793) |) (28.0 | %) (754 |) (28.4 | %) |
| Earnings before interest and income taxes | \$224 | 7.9 | % \$231 | 8.7 | % |

¹ Subtotals and totals may not foot due to rounding.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Retail Business Net Sales

| | Quarter Ended | |
|---|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Net sales by channel: | | |
| Nordstrom full-line stores | \$1,683 | \$1,717 |
| Direct | 401 | 301 |
| Nordstrom | 2,084 | 2,018 |
| Nordstrom Rack | 741 | 616 |
| HauteLook, Nordstromrack.com and Jeffrey | 85 | 79 |
| Total Retail segment | 2,910 | 2,713 |
| Corporate/Other | (73) | (56) |
| Total net sales | \$2,837 | \$2,657 |
| Net sales increase | 6.8 | % 4.8 |
| Comparable sales increase (decrease) by channel: ¹ | | |
| Nordstrom full-line stores | (1.9 | %) 0.0 |
| Direct | 33.0 | % 24.5 |
| Nordstrom | 3.3 | % 3.1 |
| Nordstrom Rack | 6.4 | % 0.8 |
| HauteLook and Nordstromrack.com | 10.3 | % 34.5 |
| Total | 3.9 | % 2.7 |
| Sales per square foot ² | \$109 | \$105 |
| 4-wall sales per square foot ² | 93 | 92 |
| Full-line sales per square foot ² | 81 | 83 |
| Nordstrom Rack sales per square foot ² | 136 | 133 |

¹ Comparable sales include sales from stores that have been open at least one full year at the beginning of the year. We also include sales from our Nordstrom online store in comparable sales because of the integration of our Nordstrom full-line stores and online store as well as HauteLook and Nordstromrack.com.

² Sales per square foot is calculated as net sales divided by weighted-average square footage. Weighted-average square footage includes a percentage of year-end square footage for new stores equal to the percentage of the year during which they were open. 4-wall sales per square foot is calculated as sales for Nordstrom full-line, Nordstrom Rack and Jeffrey stores divided by their weighted-average square footage.

Our total company net sales increase of 6.8% for the first quarter of 2014 was attributable to Nordstrom Rack's accelerated store expansion as well as an overall increase in comparable sales of 3.9%, led by the outsized growth at Direct. During the first quarter of 2014, we opened ten Nordstrom Rack stores.

Nordstrom net sales, which consists of the full-line and Direct businesses, were \$2,084 for the first quarter of 2014, an increase of 3.3% compared with the same period in 2013. Nordstrom comparable sales also increased 3.3% for the first quarter of 2014. Strong growth in our Direct channel was partially offset by softer sales at our full-line stores. Both the average selling price and the number of items sold increased on a comparable basis for the quarter ended May 3, 2014. Category highlights included Accessories, Women's Shoes and Cosmetics.

Both full-line comparable sales and sales per square foot decreased 1.9% for the first quarter of 2014 compared with the same period in 2013. The top-performing geographic regions for full-line stores for the quarter ended May 3, 2014 were the Southwest and Southern California. The Direct channel continued to experience outsized sales growth with an increase of 33% in the first quarter of 2014 driven by an increase in merchandise selection and technology investments to enhance the online experience.

Nordstrom Rack net sales increased 20% for the quarter ended May 3, 2014, compared with the same period in 2013, and sales per square foot increased 2.6% in the first quarter. These increases were primarily attributable to Nordstrom Rack's accelerated store expansion. Nordstrom Rack comparable sales increased 6.4% for the first quarter of 2014. On a comparable basis, both the number of items sold and the average selling price increased for the quarter ended May 3, 2014. Category highlights included Women's Apparel and Shoes.

17 of 30

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Retail Business Gross Profit

| | Quarter Ended | | | |
|--------------------------------------|---------------|-------------|--|---|
| | May 3, 2014 | May 4, 2013 | | |
| Gross profit ¹ | \$ 1,017 | \$ 985 | | |
| Gross profit as a % of net sales | 35.8 | % 37.1 | | % |
| Ending inventory per square foot | \$64.29 | \$58.35 | | |
| Inventory turnover rate ² | 4.95 | 5.18 | | |

¹ Retailers do not uniformly record the costs of buying and occupancy and supply chain operations (freight, purchasing, receiving, distribution, etc.) between gross profit and selling, general and administrative expense. As such, our gross profit and selling, general and administrative expenses and rates may not be comparable to other retailers' expenses and rates.

² Inventory turnover rate is calculated as the trailing 12-months' cost of sales and related buying and occupancy costs (for all segments) divided by the trailing 4-quarter average inventory.

Our Retail gross profit rate decreased 125 basis points for the quarter ended May 3, 2014, compared with the same period in the prior year. This decrease was primarily due to increased markdowns in response to the heightened promotional environment, Nordstrom Rack's accelerated store expansion and growth in the Nordstrom Rewards loyalty program. Our Retail gross profit increased \$32 for the first quarter of 2014, compared with the same period in 2013, due primarily to increased sales, partially offset by an increase in occupancy costs driven by investments in new Nordstrom Rack stores.

For the first quarter of 2014, our inventory turnover rate decreased to 4.95 times for the trailing 12-months ended May 3, 2014, from 5.18 times for the same period in 2013. The decrease in our inventory turnover rate was primarily due to our increased investment in pack and hold inventory at Nordstrom Rack, which helps us take advantage of strategic buying opportunities to secure top brands, and to fuel our Nordstrom Rack new store growth. Ending inventory per square foot increased 10.2% and outpaced the 3.6% increase in sales per square foot when compared with the same period in fiscal 2013. The difference primarily reflected planned inventory investments to drive growth at Nordstrom Rack, support well-performing merchandise categories at full-line stores and prepare for the launch of Nordstromrack.com.

Retail Business Selling, General and Administrative Expenses

| | Quarter Ended | | | |
|---|---------------|-------------|--|---|
| | May 3, 2014 | May 4, 2013 | | |
| Selling, general and administrative expenses | \$ 793 | \$ 754 | | |
| Selling, general and administrative expense as a % of net sales | 28.0 | % 28.4 | | % |

Our Retail selling, general and administrative expenses ("Retail SG&A") rate decreased 41 basis points for the quarter ended May 3, 2014, compared with the same period last year, mostly due to the combination of lower variable expenses and expense leverage from increased sales volume. Our Retail SG&A increased \$39 for the first quarter of 2014, compared with the same period in 2013. This was primarily due to the incremental costs of our planned growth strategy, including investments in our online business and improvements in fulfillment capabilities.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Credit Segment

Summary

The table below provides a detailed view of the operational results of our Credit segment, consistent with the segment disclosure provided in Note 9: Segment Reporting in the Notes to Condensed Consolidated Financial Statements. In order to better reflect the economic contribution of our credit and debit card program, intercompany merchant fees are also included in the table below, which represent the estimated costs that would be incurred if our cardholders used third-party cards instead of ours.

Interest expense at the Credit segment is equal to the amount of interest related to securitized debt plus an amount assigned to the Credit segment in proportion to the estimated debt and equity needed to fund our credit card receivables. Based on our research, debt as a percentage of credit card receivables for other credit card companies ranges from 70% to 90%. As such, we believe a mix of 80% debt and 20% equity is appropriate, and therefore assign interest expense to the Credit segment as if it carried debt of up to 80% of the credit card receivables.

| | Quarter Ended | | | |
|---|---------------|--|-------------|--|
| | May 3, 2014 | | May 4, 2013 | |
| | Amount | Annualized % of average credit card receivables ¹ | Amount | Annualized % of average credit card receivables ¹ |
| Credit card revenues | \$94 | 18.4 % | \$92 | 18.4 % |
| Credit expenses | (53) | (10.3 %) | (48) | (9.7 %) |
| Credit segment earnings before interest and income taxes ² | 41 | 8.1 % | 44 | 8.7 % |
| Interest expense | (4) | (0.9 %) | (6) | (1.2 %) |
| Intercompany merchant fees | 23 | 4.4 % | 20 | 4.0 % |
| Credit segment contribution, before income taxes | \$60 | 11.7 % | \$58 | 11.5 % |
| Credit and debit card volume ³ : | | | | |
| Outside | \$1,051 | | \$1,047 | |
| Inside | 1,148 | | 1,018 | |
| Total volume | \$2,199 | | \$2,065 | |
| Average credit card receivables | \$2,044 | | \$2,012 | |

¹ Subtotals and totals may not foot due to rounding.

² As presented in Note 9: Segment Reporting in the Notes to Condensed Consolidated Financial Statements.

³ Volume represents sales plus applicable taxes.

Credit Card Revenues

| | Quarter Ended | |
|-----------------------------|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Finance charge revenue | \$61 | \$61 |
| Interchange – third party | 22 | 21 |
| Late fees and other revenue | 11 | 10 |
| Total Credit card revenues | \$94 | \$92 |

Credit card revenues include finance charges, interchange fees, late fees and other revenue. Finance charges represent interest earned on unpaid balances while interchange fees are earned from the use of Nordstrom VISA credit cards at merchants outside of Nordstrom. Late fees are assessed when a credit card account becomes past due. We consider an account delinquent if the minimum payment is not received by the payment due date.

Credit card revenues increased \$2 for the quarter ended May 3, 2014, compared with the same period in the prior year, due to a 6.5% increase in total quarterly volume.

19 of 30

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Credit Expenses

Credit expenses are summarized in the following table:

| | Quarter Ended | |
|-----------------------|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Operational expenses | \$37 | \$33 |
| Bad debt expense | 15 | 14 |
| Occupancy expenses | 1 | 1 |
| Total Credit expenses | \$53 | \$48 |

Total Credit expenses increased \$5 for the quarter ended May 3, 2014, compared with the same period in the prior year, primarily due to higher operational costs related to increased credit volume.

Allowance for Credit Losses and Credit Trends

The following table summarizes activity in the allowance for credit losses:

| | Quarter Ended | | | |
|--|---------------|-------------|---|---|
| | May 3, 2014 | May 4, 2013 | | |
| Allowance at beginning of period | \$80 | \$85 | | |
| Bad debt expense | 15 | 14 | | |
| Write-offs | (19 |) (21 |) |) |
| Recoveries | 4 | 7 | | |
| Allowance at end of period | \$80 | \$85 | | |
| Annualized net write-offs as a % of average credit card receivables | 2.9 | % 2.8 | | % |
| Annualized net write-offs (including finance charges and fees) as a % of average credit card receivables | 3.4 | % 3.3 | | % |
| 30 days or more delinquent as a % of ending credit card receivables | 1.6 | % 1.7 | | % |
| Allowance as a % of ending credit card receivables | 3.7 | % 4.1 | | % |

Intercompany Merchant Fees

Intercompany merchant fees represent the estimated costs that would be incurred if our cardholders used third-party cards in our Nordstrom stores and online. For the quarter ended May 3, 2014, this estimate increased to \$23 from \$20 for the same period in 2013. This was primarily driven by the increased use of our credit and debit cards in store and online, as reflected by an increase in inside volume as a percent of total volume from 49.3% in the first quarter of 2013 to 52.2% in the first quarter of 2014.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Total Company Results

Interest Expense, Net

Interest expense, net was \$35 for the first quarter of 2014, compared with \$39 for the first quarter of 2013. The decrease relates to a higher level of capitalized interest expense due to planned capital investments, increased store expansion including Manhattan, as well as lower average interest rates on our notes driven by our debt transactions which occurred during the fourth quarter of 2013.

Income Tax Expense

| | Quarter Ended | |
|--------------------|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Income tax expense | \$90 | \$91 |
| Effective tax rate | 39.2 | % 38.5 |

The effective tax rate for the first quarter of 2014 increased compared with the same period in 2013 primarily due to an increase in state taxes and the expiration of various federal hiring tax credits.

Fiscal 2014 Outlook

The Company's annual earnings per diluted share expectations are unchanged, incorporating first quarter results, the impact of share repurchases in the first quarter, and assumptions around the promotional environment over the near-term. Our updated expectations for fiscal 2014 are as follows:

| | |
|---|-------------------------------|
| Net sales | 5.5 to 7.5 percent increase |
| Comparable sales | 2 to 4 percent increase |
| Credit card revenues | \$0 to \$5 increase |
| Gross profit ¹ (% of net sales) | 30 to 50 basis point decrease |
| Selling, general and administrative expenses (% of net sales) | 0 to 20 basis point increase |
| Interest expense, net | Approximately \$25 decrease |
| Effective tax rate | 39.0% |
| Earnings per diluted share ² | \$3.75 to \$3.90 |
| Diluted shares outstanding ² | Approximately 194 million |

¹ Gross profit is calculated as net sales less cost of sales and related buying and occupancy costs (for all segments).

² This outlook does not include the impact of any future share repurchases.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Return on Invested Capital ("ROIC") (Non-GAAP financial measure)

We believe ROIC is a useful financial measure for investors in evaluating the efficiency and effectiveness of our use of capital and believe ROIC is an important component of shareholders' return over the long term. In addition, we incorporate ROIC in our executive incentive compensation measures. For the 12 fiscal months ended May 3, 2014, our ROIC decreased to 13.3% compared with 14.0% for the 12 fiscal months ended May 4, 2013, primarily due to an increase in our invested capital as a result of expansion into Manhattan and accelerated Nordstrom Rack store growth. ROIC is not a measure of financial performance under generally accepted accounting principles ("GAAP") and should be considered in addition to, and not as a substitute for, return on assets, net earnings, total assets or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to ROIC is return on assets. The following is a reconciliation of the components of ROIC and return on assets:

| | 12 Fiscal Months Ended | | | |
|--|------------------------|-------------|---|---|
| | May 3, 2014 | May 4, 2013 | | |
| Net earnings | \$728 | \$732 | | |
| Add: income tax expense | 454 | 450 | | |
| Add: interest expense | 158 | 160 | | |
| Earnings before interest and income tax expense | 1,340 | 1,342 | | |
| Add: rent expense | 131 | 111 | | |
| Less: estimated depreciation on capitalized operating leases ¹ | (70 |) (59 |) |) |
| Net operating profit | 1,401 | 1,394 | | |
| Estimated income tax expense ² | (538 |) (531 |) |) |
| Net operating profit after tax | \$863 | \$863 | | |
| Average total assets ³ | \$8,490 | \$8,175 | | |
| Less: average non-interest-bearing current liabilities ⁴ | (2,492 |) (2,303 |) |) |
| Less: average deferred property incentives ³ | (492 |) (491 |) |) |
| Add: average estimated asset base of capitalized operating leases ⁵ | 969 | 777 | | |
| Average invested capital | \$6,475 | \$6,158 | | |
| Return on assets | 8.6 | % 8.9 | | % |
| ROIC | 13.3 | % 14.0 | | % |

¹ Capitalized operating leases is our best estimate of the asset base we would record for our leases that are classified as operating if they had met the criteria for a capital lease, or we had purchased the property. Asset base is calculated as described in footnote 5 below.

² Based upon our effective tax rate multiplied by the net operating profit for the 12 fiscal months ended May 3, 2014 and May 4, 2013.

³ Based upon the trailing 12-month average.

⁴ Based upon the trailing 12-month average for accounts payable, accrued salaries, wages and related benefits, and other current liabilities.

⁵ Based upon the trailing 12-month average of the monthly asset base. The asset base for each month is calculated as the trailing 12-months of rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the asset base we would record for our capitalized operating leases described in footnote 1.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

LIQUIDITY AND CAPITAL RESOURCES

We strive to maintain a level of liquidity sufficient to allow us to cover our seasonal cash needs and to maintain appropriate levels of short-term borrowings. We believe that our operating cash flows, available credit facilities and potential future borrowings are sufficient to finance our cash requirements for the next 12 months and beyond. Over the long term, we manage our cash and capital structure to maximize shareholder return, maintain our financial position, manage refinancing risk and allow flexibility for strategic initiatives. We regularly assess our debt and leverage levels, capital expenditure requirements, debt service payments, dividend payouts, potential share repurchases and other future investments. We believe that as of May 3, 2014, our existing cash and cash equivalents on-hand of \$1,015, available credit facilities of \$800 and potential future operating cash flows and borrowings will be sufficient to fund these scheduled future payments and potential long-term initiatives. If an agreement is reached and a transaction is consummated in regards to our credit card receivables, it could result in additional cash flows to further support our capital requirements and strategic initiatives.

For the quarter ended May 3, 2014, cash and cash equivalents decreased by \$179 to \$1,015, primarily due to payments for capital expenditures of \$174 and repurchases of common stock of \$207, partially offset by cash provided by operations of \$217.

Operating Activities

Net cash provided by operating activities increased \$56 for the first quarter of 2014, compared with the same period in 2013, primarily due to the timing of payroll and income tax payments.

Investing Activities

Net cash used in investing activities was \$165 for the first quarter of 2014, compared with net cash used of \$131 for the same period in 2013. The increase relates to capital expenditures made to support our customer strategy, including investments in technology, e-commerce, remodels and new stores.

Financing Activities

Net cash used in financing activities was \$231 for the first quarter of 2014, compared with \$125 for the same period in 2013. During the quarter ended May 3, 2014, we made payments of \$207 for repurchases of common stock, compared with \$174 for the same period in 2013. In addition, our cash book overdrafts decreased in the first quarter of 2014 compared with the same period in 2013 primarily due to payroll and merchandise payment timing differences.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Free Cash Flow (Non-GAAP financial measure)

Free Cash Flow is one of our key liquidity measures, and when used in conjunction with GAAP measures, provides investors with a meaningful analysis of our ability to generate cash from our business. For the first quarter of 2014, Free Cash Flow decreased to (\$29) compared with \$48 for the first quarter of 2013 due to a decrease in cash book overdrafts resulting from payroll and merchandise payment timing differences, as well as an increase in our capital investments.

Free Cash Flow is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, operating cash flows or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Free Cash Flow is net cash provided by operating activities. The following is a reconciliation of net cash provided by operating activities to Free Cash Flow:

| | Quarter Ended | |
|--|---------------|-------------|
| | May 3, 2014 | May 4, 2013 |
| Net cash provided by operating activities | \$217 | \$161 |
| Less: capital expenditures | (174 |) (149 |
| Less: cash dividends paid | (63 |) (59 |
| Add: change in credit card receivables originated at third parties | 12 | 20 |
| (Less) Add: change in cash book overdrafts | (21 |) 75 |
| Free Cash Flow | \$(29 |) \$48 |
| Net cash used in investing activities | \$(165 |) \$(131 |
| Net cash used in financing activities | (231 |) (125 |

Table of ContentsItem 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Credit Capacity and Commitments

As of May 3, 2014, we had total short-term borrowing capacity available for general corporate purposes of \$800, which is composed of our \$800 senior unsecured revolving credit facility ("revolver") that expires in March 2018. Under the terms of our revolver, we pay a variable rate of interest and a commitment fee based on our debt rating. The revolver is available for working capital, capital expenditures and general corporate purposes and backs our commercial paper program. During the quarter ended May 3, 2014, we had no issuances under our commercial paper program and no borrowings under our revolver.

In November 2013, our wholly owned subsidiary in Puerto Rico entered into a \$52 unsecured borrowing facility to support our expansion into that market. The facility expires in November 2018 and borrowings on this facility incur interest based upon the one-month LIBOR plus 1.275% per annum. As of May 3, 2014, we had \$10 outstanding on this facility.

Impact of Credit Ratings

Under the terms of our revolver, any borrowings we may enter into will accrue interest for Euro-Dollar Rate Loans at a floating base rate tied to LIBOR, for Canadian Dealer Offer Rate Loans at a floating rate tied to CDOR, and for Base Rate Loans at the highest of: (i) the Euro-Dollar rate plus 100 basis points, (ii) the federal funds rate plus 50 basis points and (iii) the prime rate.

The rate depends upon the type of borrowing incurred, plus in each case an applicable margin. This applicable margin varies depending upon the credit ratings assigned to our long-term unsecured debt. At the time of this report, our long-term unsecured debt ratings, outlook and resulting applicable margin were as follows:

| | Credit Ratings | Outlook |
|---------------------------------|--------------------|-------------------|
| Moody's | Baa1 | Stable |
| Standard & Poor's | A- | Stable |
| | Base Interest Rate | Applicable Margin |
| Euro-Dollar Rate Loan | LIBOR | 0.9% |
| Canadian Dealer Offer Rate Loan | CDOR | 0.9% |
| Base Rate Loan | various | — |

Should the ratings assigned to our long-term unsecured debt improve, the applicable margin associated with any such borrowings may decrease, resulting in a slightly lower borrowing cost under this facility. Should the ratings assigned to our long-term unsecured debt worsen, the applicable margin associated with our borrowings may increase, resulting in a slightly higher borrowing cost under this facility.

Debt Covenant

The revolver requires that we maintain an adjusted debt to earnings before interest, income taxes, depreciation, amortization and rent ("EBITDAR") leverage ratio of less than four times (see the following additional discussion of Adjusted Debt to EBITDAR).

As of May 3, 2014, we were in compliance with this covenant. We will continue to monitor this covenant and believe that we will remain in compliance with this covenant during the remainder of fiscal 2014.

Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

Adjusted Debt to EBITDAR (Non-GAAP financial measure)

Adjusted Debt to EBITDAR is one of our key financial metrics, and we believe that our debt levels are best analyzed using this measure. Our goal is to manage debt levels to maintain an investment-grade credit rating and operate with an efficient capital structure. In evaluating our debt levels, this measure provides a reflection of our credit worthiness that could impact our credit rating and borrowing costs. We also have a debt covenant that requires an adjusted debt to EBITDAR leverage ratio of less than four times. As of May 3, 2014 and May 4, 2013, our Adjusted Debt to EBITDAR was 2.1.

Adjusted Debt to EBITDAR is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, debt to net earnings, net earnings, debt or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted Debt to EBITDAR is debt to net earnings. The following is a reconciliation of the components of Adjusted Debt to EBITDAR and debt to net earnings:

| | | |
|---|-------------------|-------------------|
| | 2014 ¹ | 2013 ¹ |
| Debt | \$3,117 | \$3,126 |
| Add: estimated capitalized operating lease liability ² | 1,045 | 890 |
| Less: fair value hedge adjustment included in long-term debt | (45 |) (57 |
| Adjusted Debt | \$4,117 | \$3,959 |
| | | |
| Net earnings | \$728 | \$732 |
| Add: income tax expense | 454 | 450 |
| Add: interest expense, net | 157 | 158 |
| Earnings before interest and income taxes | 1,339 | 1,340 |
| | | |
| Add: depreciation and amortization expenses | 464 | 438 |
| Add: rent expense | 131 | 111 |
| Add: non-cash acquisition-related charges | 7 | 9 |
| EBITDAR | \$1,941 | \$1,898 |
| | | |
| Debt to Net Earnings | 4.3 | 4.3 |
| Adjusted Debt to EBITDAR | 2.1 | 2.1 |

¹ The components of Adjusted Debt are as of May 3, 2014 and May 4, 2013, while the components of EBITDAR are for the 12 months ended May 3, 2014 and May 4, 2013.

² Based upon the estimated lease liability as of the end of the period, calculated as the trailing 12-months of rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the debt we would record for our leases that are classified as operating if they had met the criteria for a capital lease, or we had purchased the property.

Table of Contents

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

We discussed our interest rate risk and our foreign currency exchange risk in Part II, "Item 7A. Quantitative and Qualitative Disclosures About Market Risk" in our 2013 Annual Report on Form 10-K filed with the Commission on March 17, 2014. There have been no material changes to these risks since that time.

Item 4. Controls and Procedures.

Disclosure Controls and Procedures

As of the end of the period covered by this Quarterly Report on Form 10-Q, the Company performed an evaluation under the supervision and with the participation of management, including our President and Chief Financial Officer, of the design and effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) or 15d-15(e) under the Securities Exchange Act of 1934 (the "Exchange Act")). Based upon that evaluation, our President and Chief Financial Officer concluded that, as of the end of the period covered by this Quarterly Report, our disclosure controls and procedures were effective in the timely and accurate recording, processing, summarizing and reporting of material financial and non-financial information within the time periods specified within the Commission's rules and forms. Our President and Chief Financial Officer also concluded that our disclosure controls and procedures were effective to ensure that information required to be disclosed in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including our President and Chief Financial Officer, to allow timely decisions regarding required disclosure.

Changes in Internal Control over Financial Reporting

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) or 15d-15(f) of the Exchange Act) during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Table of Contents

PART II - OTHER INFORMATION

Item 1. Legal Proceedings.

We are subject from time to time to various claims and lawsuits arising in the ordinary course of business, including lawsuits alleging violations of state and/or federal wage and hour and other employment laws, privacy and other consumer-based claims. Some of these lawsuits include certified classes of litigants, or purport or may be determined to be class or collective actions and seek substantial damages or injunctive relief, or both, and some may remain unresolved for several years. We believe the recorded reserves in our condensed consolidated financial statements are adequate in light of the probable and estimable liabilities. As of the date of this report, we do not believe any currently identified claim, proceeding or litigation, either alone or in the aggregate, will have a material impact on our results of operations, financial position or cash flows. Since these matters are subject to inherent uncertainties, our view of them may change in the future.

Item 1A. Risk Factors.

We discussed our risk factors in Part I, "Item 1A. Risk Factors" in our 2013 Annual Report on Form 10-K filed with the Commission on March 17, 2014. The following is an update to our risk factors as previously disclosed:

The potential transaction related to our credit card receivables could adversely impact our business.

In May 2014, we announced that we are reviewing options for a financial partner for our credit card receivables. This review may not result in a consummated transaction, and further, could divert management's attention away from our core Retail business, negatively impacting our execution on our customer strategy. If a transaction is consummated, it could negatively impact our credit rating depending on how we utilize the proceeds from the transaction, increasing our borrowing costs. In addition, if we do not successfully execute a transaction to meet our needs or fail to properly allocate our capital to maximize returns, our operations, cash flows and returns to shareholders could be adversely effected. Although we do not expect any change to the customer experience from a transaction, if there is an impact to the customer service associated with our credit cards, this could negatively impact our business and reputation, resulting in a loss to our competitive position.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

(c) Repurchases

(Dollar and share amounts in millions, except per share amounts)

Following is a summary of our first quarter share repurchases:

| | Total Number of Shares Purchased | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs ¹ |
|---|--|------------------------------------|--|--|
| February 2014 (February 2, 2014 to March 1, 2014) | 1.4 | \$58.36 | 1.4 | \$589 |
| March 2014 (March 2, 2014 to April 5, 2014) | 1.8 | 62.27 | 1.8 | 478 |
| April 2014 (April 6, 2014 to May 3, 2014) | — | — | — | 478 |
| Total | 3.2 | \$60.55 | 3.2 | |

¹ In February 2013, our Board of Directors authorized a program to repurchase up to \$800 of our outstanding common stock, through March 1, 2015. During the quarter ended May 3, 2014, we repurchased 3.2 shares of our common stock for an aggregate purchase price of \$192 and had \$478 in remaining share repurchase capacity as of May 3, 2014. The actual number and timing of future share repurchases, if any, will be subject to market and economic conditions and applicable Securities and Exchange Commission rules.

Item 6. Exhibits.

Exhibits are incorporated herein by reference or are filed or furnished with this report as set forth in the Index to Exhibits on page 30 hereof.

28 of 30

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NORDSTROM, INC.
(Registrant)

/s/ Michael G. Koppel
Michael G. Koppel
Executive Vice President and Chief Financial Officer
(Principal Financial Officer)

Date: June 3, 2014

29 of 30

Table of Contents

NORDSTROM, INC.

Index to Exhibits

| Exhibit | | Method of Filing |
|---------|---|---|
| 3.2 | Bylaws of Nordstrom, Inc. (Amended and Restated as of May 7, 2014) | Incorporated by reference from the Registrant's Form 8-K/A filed on May 13, 2014, Exhibit 3.2 |
| 4.1 | Form of 5.00% Global Note due 2044 | Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.2 |
| 4.2 | Form of 5.00% Rule 144A Global Note due 2044 | Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.3 |
| 4.3 | Form of 5.00% Regulation S Global Note due 2044 | Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.4 |
| 4.4 | Registration Rights Agreement, dated as of December 12, 2013 | Incorporated by reference from the Registrant's Form S-4 filed on March 28, 2014, Exhibit 4.5 |
| 4.5 | Indenture dated December 3, 2007, between the Company and Wells Fargo Bank, National Association | Incorporated by reference from the Registrant's Form S-4/A filed on April 29, 2014, Exhibit 4.1 |
| 10.1 | Amendment 2014-1 to the Nordstrom 401(k) Plan & Profit Sharing | Filed herewith electronically |
| 31.1 | Certification of President required by Section 302(a) of the Sarbanes-Oxley Act of 2002 | Filed herewith electronically |
| 31.2 | Certification of Chief Financial Officer required by Section 302(a) of the Sarbanes-Oxley Act of 2002 | Filed herewith electronically |
| 32.1 | Certification of President and Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 | Furnished herewith electronically |
| 101.INS | XBRL Instance Document | Filed herewith electronically |
| 101.SCH | XBRL Taxonomy Extension Schema Document | Filed herewith electronically |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase Document | Filed herewith electronically |
| 101.LAB | XBRL Taxonomy Extension Labels Linkbase Document | Filed herewith electronically |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document | Filed herewith electronically |

101.DEF XBRL Taxonomy Extension Definition Linkbase Document Filed herewith electronically

30 of 30